



Due to the COVID-19 coronavirus outbreak and measures imposed by governments around the world, there are currently unavoidable service impacts on both inbound and outbound FedEx and TNT shipments as outlined below.

This information is provided for general guidance only. Due to the dynamic nature of the situation, the information is subject to change without notice. We are closely monitoring the situation and will continue to provide updates as they become available.

### Service Impact of COVID-19 Containment Measures in China (as of Feb. 26, 2020)

City	Pick Up and Delivery (International Express, TNT, and China Domestic Express)
Bao Tou	Operating (2)
Baoding	Operating (2)
Beijing	Operating (2)
Binzhou	Operating (2)
Cangzhou	Operating (2)
Chagnsha	Operating (2)
Changzhou	Operating (2)
Changchun	Operating (2)
Chengde	Operating (2)
Chengdu	Operating (2)
Chongqing	Operating (2)
Dalian	Operating (2)
Dezhou	Temporary Service Suspension (1)
Dongguan	Operating (2)
Dongying	Temporary Service Suspension (1)
Foshan	Operating (2)
Fuzhou	Operating (2)
Guangzhou	Operating (2)
Guiyang	Operating (2)
Hai Kou	Operating (2)
Handan	Operating (2)
Hangzhou	Operating (2)
Harbin	Operating (2)
Hefei	Operating (2)
Hengshui	Operating (2)
Heyuan	Operating (2)
Heze	Temporary Service Suspension (1)
Huadu	Operating (2)
Huaian	Operating (2)
Huhehaote	Operating (2)
Huizhou	Operating (2)
Huzhou	Operating (2)
Jiang Ying	Operating (2)
Jiangmen	Operating (2)
Jiaxing	Operating (2)

- 1 - Except Select Shipments for Relief Efforts
- 2 – Delays may occur due to increased volume

**Service Impact of COVID-19 Containment Measures in China – Cont.** (as of Feb. 26, 2020)

City	Pick Up and Delivery (International Express, TNT, and China Domestic Express)
Jinan	Temporary Service Suspension (1)
Jining	Temporary Service Suspension (1)
Kun Ming	Operating (2)
Kunshan	Operating (2)
Lanzhou	Operating (2)
Liaocheng	Temporary Service Suspension (1)
Linyi	Operating (2)
Nanchang	Operating (2)
Nanjing	Operating (2)
Nanning	Operating (2)
Nantong	Operating (2)
Ningbo	Operating (2)
Panyu	Operating (2)
Qingdao	Operating (2)
Qinghuangdao	Operating (2)
Quanzhou	Temporary Service Suspension (1)
Quzhou	Operating (2)
Rizhao	Temporary Service Suspension (1)
Shanghai	Operating (2)
Shantou	Operating (2)
Shaoxing	Operating (2)
Shenyang	Operating (2)
Shenzhen	Operating (2)
Shijiazhuang	Operating (2)
Shunde	Operating (2)
Suqian	Operating (2)
Suzhou	Operating (2)
Taian	Temporary Service Suspension (1)
Taiyuan	Temporary Service Suspension (1)
Taizhou	Operating (2)
Tangshang	Operating (2)
Tianjing	Operating (2)
Urumqi	Temporary Service Suspension (1)
Weifang	Operating (2)
Weihai	Temporary Service Suspension (1)
Wenzhou	Operating (2)
Wuhan	Temporary Service Suspension (1)
Wuhu	Operating (2)
Wulumuqi	Temporary Service Suspension (1)
Wuxi	Operating (2)
Xiamen	Operating (2)
Xi'an	Operating (2)
Xingtai	Operating (2)
Xuzhou	Operating (2)

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## Service Impact of COVID-19 Containment Measures in China – Cont. (as of Feb. 26, 2020)

City	Provide Pick Up/Delivery (Both IXP and DXP)
Yancheng	Operating (2)
Yangjiang	Operating (2)
Yangzhou	Operating (2)
Yantai	Operating (2)
Yiwu	Operating (2)
Yuyao	Operating (2)
Zaozhuang	Temporary Service Suspension (1)
Zengcheng	Operating (2)
Zhang Jia Gang	Operating (2)
Zhangjiakou	Operating (2)
Zhangzhou	Operating (2)
Zhen Jiang	Operating (2)
Zhenzhou	Operating (2)
Zhongshan	Operating (2)
Zhuhai	Operating (2)
Zibo	Temporary Service Suspension (1)

## Service Adjustments Related to COVID-19 Containment Measures for Shipments in APAC (Outside China) (as of Feb. 26, 2020)

To accommodate the development of new local regulations in Vietnam, the following network changes have been implemented until further notice.

Origins	Destinations	Commodities	Additional transit time (Business Days)
Vietnam Only Shipments via: <ul style="list-style-type: none"> <li>Hanoi gateway</li> <li>Ho Chi Minh City gateway</li> </ul>	All regions, except for: <ul style="list-style-type: none"> <li>Europe</li> <li>North America</li> <li>South America</li> </ul>	All Commodities	1
Worldwide	<ul style="list-style-type: none"> <li>Vietnam</li> </ul>	All Commodities	1
Worldwide <i>[FedEx shipment only]</i>	<ul style="list-style-type: none"> <li>Hong Kong SAR</li> </ul>	Masks	2

Origins	Destinations	Commodities	Additional transit time (Business Days)
Mongolia	<ul style="list-style-type: none"> <li>Worldwide</li> </ul>	All Commodities	Temporary service suspension
Worldwide	<ul style="list-style-type: none"> <li>Mongolia</li> </ul>		

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## Service Adjustments Related to COVID-19 Containment Measures for Shipments from the U.S., Canada, Latin America, Europe, and MEISA

(as of Feb. 26, 2020)

The transit time for select FedEx Express shipments from the below origins will be temporarily adjusted as per the table below.

Origins	Destination	Affected Services	Additional Transit Time (Business Days)
<ul style="list-style-type: none"> <li>• U.S.</li> <li>• Canada</li> <li>• Latin America</li> <li>• Middle East</li> <li>• India</li> <li>• Africa</li> </ul>	<ul style="list-style-type: none"> <li>• China</li> </ul>	<ul style="list-style-type: none"> <li>• FedEx International Priority Freight (IPF)</li> </ul>	1
		<ul style="list-style-type: none"> <li>• FedEx International Economy Freight (IEF)</li> </ul>	3
<ul style="list-style-type: none"> <li>• Europe</li> </ul>	<ul style="list-style-type: none"> <li>• China</li> </ul>	<ul style="list-style-type: none"> <li>• FedEx International Priority Freight (IPF)</li> </ul>	1

Origins	Destination	Affected Services	Affected Shipments	Service Impact
<ul style="list-style-type: none"> <li>• Europe</li> </ul>	<ul style="list-style-type: none"> <li>• China</li> </ul>	<ul style="list-style-type: none"> <li>• FedEx International Economy Heavy-Weight (IEHW)</li> </ul>	<ul style="list-style-type: none"> <li>• Shipments above 100kg<sup>1</sup></li> </ul>	<ul style="list-style-type: none"> <li>• Temporary service suspension</li> </ul>
		<ul style="list-style-type: none"> <li>• FedEx International Economy Freight (IEF)</li> </ul>	<ul style="list-style-type: none"> <li>• All IEF shipments</li> </ul>	
		<ul style="list-style-type: none"> <li>• TNT International Economy Express</li> </ul>	<ul style="list-style-type: none"> <li>• Shipments above 100kg<sup>1</sup></li> </ul>	

<sup>1</sup> Exclude emergency medical supplies.

### FOR ADDITIONAL INFORMATION

- Visit [fedex.com](https://www.fedex.com) for additional service updates.
- Use [fedex.com](https://www.fedex.com) or [tnt.com](https://www.tnt.com) to check the status of your shipments.

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