



Service Impact of COVID-19

April 24, 2020, 10:00 AM CT

FedEx® is an essential business

Due to the crucial role we play in moving supply chains and delivering critical relief, FedEx is considered an essential business. We will continue to operate under state-of-emergency and shelter-in-place orders recently issued in the U.S.

These restrictions are disrupting the global supply chain. Air cargo capacity is limited, and we've had to make adjustments so that our international networks can best deliver much-needed goods and services in this constrained environment.

To continue providing the best possible service during this time, we are implementing a temporary surcharge on all FedEx Express and TNT international parcel and freight shipments beginning April 6th. [See Surcharge Details](#).

Global suspension of money-back guarantee

The impact of COVID-19 is causing local, state, and national governments around the world to issue work and travel restrictions on a daily basis, which is impacting our ability to meet our high standards of service. As a result, we have made the decision to suspend our money-back guarantee for all FedEx Express®, FedEx Ground®, FedEx Freight®, and FedEx Office services effective immediately until further notice. Because FedEx is an essential transportation service provider, we will continue operating as government restrictions and regulations allow.

Signature suspension notification

To help promote the safety of our employees and customers, FedEx signature guidelines are being temporarily adjusted for all shipments within the United States, with the exception of adult signature required (ASR) shipments. In efforts to minimize physical interactions, customers may be asked to verify recipient name in lieu of a physical signature. FedEx is still collecting recipient information; therefore, surcharges for these services will continue to be assessed. For shipments with the adult signature service option selected, couriers will still request a physical signature and require a government-issued photo ID.

The safety and well-being of our 475,000 team members is our top priority as they continue to deliver critical goods and services to support communities across the globe. Please [visit this site](#) for more information on the FedEx response to COVID-19.

Global Service Adjustments

Click to navigate directly to updates by service region

- [Shipments in APAC](#)
- [Shipments in EUROPE](#)
- [Shipments in MEISA](#) (Middle East, Indian Subcontinent and Africa)
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Service adjustments related to COVID-19 containment measures for shipments in APAC

The transit time for select FedEx Express shipments from the below origins will be temporarily adjusted as per the table below.

Temporary Service Suspension: Shipments in APAC

| Origins | Destination | Affected Services | Affected Shipments | Service Impact |
|-----------|------------------|-----------------------------------|---|------------------------------|
| Worldwide | American Samoa | All FedEx Services | All Commodities | Temporary service suspension |
| Worldwide | East Timor | All FedEx Services | All Commodities | Temporary service suspension |
| Worldwide | French Polynesia | All FedEx Services | All Commodities | Temporary service suspension |
| Worldwide | Kiribati | All FedEx Services | All Commodities | Temporary service suspension |
| Worldwide | Laos | All FedEx Services | All Commodities | Temporary service suspension |
| Worldwide | Mongolia | All FedEx Services | All Commodities | Temporary service suspension |
| Worldwide | Norfolk Island | FedEx International Priority (IP) | All Commodities | Temporary service suspension |
| Worldwide | Philippines | All FedEx Services | Temporary service suspension for all postal codes, except for: 1000, 1630, 1632, 1700, 1771, 2001, 2009, 2010, 2022, 2023, 2200, 2222, 2301, 2600, 3311, 4024, 4025, 4026, 4027, 4106, 4107, 4114, 4116, 4232, 4233, 4234 | Temporary service suspension |

Temporary Service Suspension: Shipments in APAC

| Origins | Destination | Affected Services | Affected Shipments | Service Impact |
|--|--|--|--|------------------------------|
| Worldwide | Samoa | All FedEx Services | All Commodities | Temporary service suspension |
| Worldwide | Vanuatu | All FedEx Services | All Commodities | Temporary service suspension |
| Worldwide | Wallis and Futuna | All FedEx Services | All Commodities | Temporary service suspension |
| APAC, except for: <ul style="list-style-type: none"> Economy shipments between Singapore and Malaysia | Worldwide | FedEx International Economy (IE) FedEx International Economy DirectDistribution Freight (IED) | All Commodities | Temporary service suspension |
| APAC, except for: <ul style="list-style-type: none"> Economy shipments between Singapore and Malaysia | Worldwide | FedEx International Economy Freight (IEF) FedEx International Express Freight (IXF) | Temporary service suspension of all bookable shipments | Temporary service suspension |
| American Samoa | Worldwide | All FedEx Services | All Commodities | Temporary service suspension |
| China | <ul style="list-style-type: none"> Canada Latin America U.S. MEISA Europe | FedEx International Priority Freight (IPF) | Temporary service suspension of all bookable shipments | Temporary service suspension |

Temporary Service Suspension: Shipments in APAC

| Origins | Destination | Affected Services | Affected Shipments | Service Impact |
|------------------|---|---|---|------------------------------|
| China | <ul style="list-style-type: none"> Canada Latin America U.S. | FedEx International Priority (IP) FedEx International Priority Direct Distribution (IPD) | Each shipment should not exceed 300kg maximum volume per pick up location per day | Temporary service suspension |
| East Timor | Worldwide | All FedEx Services | All Commodities | Temporary service suspension |
| French Polynesia | Worldwide | All FedEx Services | All Commodities | Temporary service suspension |
| Hong Kong SAR | <ul style="list-style-type: none"> Canada Latin America U.S. | FedEx International Priority Freight (IPF) | Temporary service suspension of all bookable shipments | Temporary service suspension |
| Hong Kong SAR | <ul style="list-style-type: none"> Canada Latin America U.S. | FedEx International Priority (IP) FedEx International Priority Direct Distribution (IPD) | Each shipment should not exceed 300kg maximum volume per pick up location per day. | Temporary service suspension |
| Laos | Worldwide | All FedEx Services | All Commodities | Temporary service suspension |
| Mongolia | Worldwide | All FedEx Services | All Commodities | Temporary service suspension |
| Philippines | Worldwide | All FedEx Services | Temporary service suspension for all postal codes, except for: 1000, 1630,1632, 1700, 1771, 2001, 2009, 2010, 2022, 2023, 2200, 2222, 2301, 2600, 3311, 4024, 4025, 4026, 4027, 4106, 4107, 4114, 4116, 4232, 4233, 4234 | Temporary service suspension |
| Samoa | Worldwide | All FedEx Services | All Commodities | Temporary service suspension |

Temporary Service Suspension: Shipments in APAC

| Origins | Destination | Affected Services | Affected Shipments | Service Impact |
|-------------------|-------------|--------------------|--------------------|------------------------------|
| Vanuatu | Worldwide | All FedEx Services | All Commodities | Temporary service suspension |
| Wallis and Futuna | Worldwide | All FedEx Services | All Commodities | Temporary service suspension |

Transit Time Extension: Shipments in APAC

| Origins | Destinations | Affected Services | Commodities | Additional Transit Time (Business Days) |
|-----------|--|--------------------|-----------------|---|
| Worldwide | Brunei | All FedEx Services | All Commodities | 2 |
| Worldwide | Cambodia | All FedEx Services | All Commodities | 5 |
| Worldwide | China [Shipments to Shanghai city only] | All FedEx Services | All Commodities | Delivery commitment will be changed to 1800hr |
| Worldwide | Eastern China, except for: • Shanghai | All FedEx Services | All Commodities | 1 |
| Worldwide | Cook Islands | All FedEx Services | All Commodities | 7 |
| Worldwide | East Malaysia | All FedEx Services | All Commodities | Up to 10 |
| Worldwide | Fiji | All FedEx Services | All Commodities | 7 |
| Worldwide | Guam | All FedEx Services | All Commodities | 4 |

Transit Time Extension: Shipments in APAC

| Origins | Destinations | Affected Services | Commodities | Additional Transit Time (Business Days) |
|-----------|--|--|---------------------|---|
| Worldwide | Hong Kong SAR | FedEx Service Only [Mask shipments only] | Mask shipments only | 2 |
| Worldwide | Indonesia, except for: <ul style="list-style-type: none"> • Balikpapan • Batam | All FedEx Services | All Commodities | 1 |
| Worldwide | Japan [shipments to FedEx Outside Delivery Area (ODA) in Kyushu only] | All FedEx Services | All Commodities | 1 |
| Worldwide | Japan [shipments to Okinawa only] | All FedEx Services | All Commodities | 1 |
| Worldwide | Laos | All FedEx Services | All Commodities | 1 |
| Worldwide | Marshall Islands | All FedEx Services | All Commodities | 4 |
| Worldwide | Micronesia | All FedEx Services | All Commodities | 4 |
| Worldwide | Palau | All FedEx Services | All Commodities | 4 |

Transit Time Extension: Shipments in APAC

| Origins | Destinations | Affected Services | Commodities | Additional Transit Time (Business Days) |
|-----------|--|-----------------------------|-----------------|---|
| Worldwide | Philippines [shipments to the following postal codes: 4107, 4106, 4114, 4116, 2009, 2023, 2010, 2001, 2022, 4024, 4027, 4026, 4025, 1000, 1700, 1630, 1771, 1632, 2222, 2200] | All FedEx Services | All Commodities | 4 |
| Worldwide | Philippines [shipments to the following postal codes: 2600, 2301, 3311, 4232, 4234, 4233] | All FedEx services | All Commodities | 6 |
| Worldwide | New Caledonia | All FedEx Services | All Commodities | 3 |
| Worldwide | Saipan | All FedEx Services | All Commodities | 4 |
| Worldwide | Singapore | All FedEx Priority Services | All Commodities | Delivery commitment will be changed to 1800hr |

Transit Time Extension: Shipments in APAC

| Origins | Destinations | Affected Services | Commodities | Additional Transit Time (Business Days) |
|-----------|---|--------------------|-----------------|--|
| Worldwide | Thailand, except for: <ul style="list-style-type: none"> • Ay Ayutthaya • Bangkok • Chachoengsao • Chon Buri • Nakhon Pathom • Nonthaburi • Pathum Thani • Prachin Buri • Ratchaburi • Samut Prakan • Samut Sakhon • Saraburi | All FedEx Services | All Commodities | 1 |
| Worldwide | Tonga | All FedEx Services | All Commodities | 7 |
| Worldwide | Vietnam [shipments via Ho Chi Minh City gateway only] | All FedEx Services | All Commodities | 1 |
| Worldwide | Vietnam [shipments via Hanoi gateway only] | All FedEx Services | All Commodities | 2 [For every Monday delivery starting March 27 until further notice] |
| Worldwide | Vietnam [shipments via Hanoi gateway only] | All FedEx Services | All Commodities | 1 [For every Tuesday to Friday delivery starting March 27 until further notice] |

Transit Time Extension: Shipments in APAC

| Origins | Destinations | Affected Services | Commodities | Additional Transit Time (Business Days) |
|---|--------------|---|-----------------|--|
| APAC, except for: <ul style="list-style-type: none"> • Indonesia • New Zealand • Vietnam | Worldwide | All FedEx Services [shipments using manual airway bills only] | All Commodities | 1 |
| Australia [shipments via Perth gateway only] | Worldwide | All FedEx Services | All Commodities | 1 |
| Brunei | Worldwide | All FedEx Services | All Commodities | 2 |
| Cambodia | Worldwide | All FedEx Services | All Commodities | 4 [For every Monday to Thursday pickup starting March 27 until further notice] |
| Cambodia | Worldwide | All FedEx Services | All Commodities | 2 [For every Friday and Saturday pickup starting March 27 until further notice] |
| Cook Islands | Worldwide | All FedEx Services | All Commodities | 7 |
| East Malaysia | Worldwide | All FedEx Services | All Commodities | Up to 10 |

Transit Time Extension: Shipments in APAC

| Origins | Destinations | Affected Services | Commodities | Additional Transit Time (Business Days) |
|--|---|--------------------|-----------------|---|
| Fiji | Worldwide | All FedEx Services | All Commodities | 7 |
| Indonesia, except for: • Balikpapan • Batam | U.S. Canada Latin America | All FedEx Services | All Commodities | 1 |
| Japan [shipments from FedEx Outside Delivery Area (ODA) in Kyushu only] | Worldwide | All FedEx Services | All Commodities | 1 |
| Japan [shipments from Okinawa only] | Worldwide | All FedEx Services | All Commodities | 1 |
| Laos | Worldwide | All FedEx Services | All Commodities | 1 |
| New Zealand | U.S. Canada Latin America Europe | All FedEx Services | All Commodities | 1 |
| Philippines [shipments from the following postal codes: 4107, 4106, 4114, 4116, 2009, 2023, 2010, 2001, 2022, 4024, 4027, 4026, 4025, 1000, 1700, 1630, 1771, 1632, 2222, 2200] | Worldwide | All FedEx Services | All Commodities | 1 |

Transit Time Extension: Shipments in APAC

| Origins | Destinations | Affected Services | Commodities | Additional Transit Time (Business Days) |
|---|---------------------------------|--------------------|-----------------|--|
| Philippines [shipments from the following postal codes: 2600, 2301, 3311, 4232, 4234, 4233] | Worldwide | All FedEx Services | All Commodities | 5 |
| Thailand, except for: <ul style="list-style-type: none"> • Ay Ayutthaya • Bangkok • Chachoengsao • Chon Buri • Nakhon Pathom • Nonthaburi • Pathum Thani • Prachin Buri • Ratchaburi • Samut Prakan • Samut Sakhon • Saraburi | Worldwide | All FedEx Services | All Commodities | 1 |
| Tonga | Worldwide | All FedEx Services | All Commodities | 7 |
| Vietnam [shipments via Hanoi gateway only] | U.S. Canada Latin America | All FedEx Services | All Commodities | 1 |
| | | | | |

Service adjustments related to COVID-19 containment measures for shipments in Europe

The transit time for select FedEx Express shipments from the below origins will be temporarily adjusted as per the table below.

| Temporary Service Impacts: Shipments in Europe | | | |
|--|---|--|---|
| Country | Zip Codes Suspended | Zip Codes Suspended EXCEPT for emergency relief shipments* | Remarks |
| France | | | Saturday Services (FedEx) – pick-up and delivery will be suspended for FedEx on Saturdays, nationwide |
| Gibraltar | | | FedEx Services – pick-up and delivery will be suspended on Tuesdays and Wednesdays until May 1. |
| Italy | <p>Until further notice we are not performing services in the following zip codes:</p> <p>05024, 00062, 64030, 64031, 64033, 64034, 64035, 80039, 82011, 83023, 83031, 86016, 86036, 87020, 87021, 87023, 87038, 89060, 89064, 90030, 91018, 94011, 94018</p> | <p>Domestic and International pick-up and delivery services are suspended in the zip codes served by the station of Modena. In such areas, deliver services for shipments necessary to manage the COVID-19 emergency continue to be performed.</p> | <p>Pick-up of domestic shipments above 68kg and of domestic non-conveyable shipments is limited across Italy.</p> <p>Domestic and international pickup and delivery services may experience delays in the zip codes served by the station of Bologna.</p> |
| Portugal | 9300 and 9304 | | For all FedEx shipments including healthcare. |
| Russia | | | Government suspension of all non-essential activities. Customers should validate if the receiving business is open prior to shipping. |
| | | | |

Temporary Service Impacts: Shipments in Europe

| Country | Zip Codes Suspended | Zip Codes Suspended EXCEPT for emergency relief shipments* | Remarks |
|---------|---|--|---|
| Spain | | | Government has issued a partial lifting of restrictions on businesses. Customers should validate if the receiving business is open prior to shipping. |
| Turkey | Until further notice we are not performing services in the following zip codes: 99000 to 99999 | | No Shipments available under the mentioned zip codes due to government curfew. Saturday Services – pick-up and delivery will be suspended for FedEx on Saturdays, nationwide |

Service adjustments related to COVID-19 containment measures for shipments in MEISA (Middle East, Indian Subcontinent and Africa)

The transit time for select FedEx Express shipments from the below origins will be temporarily adjusted as per the table below.

Temporary Service Suspension: Shipments in MEISA (Middle East, Indian Subcontinent and Africa)

| Origins | Destination | Affected Services | Affected Shipments | Service Impact |
|-----------|-------------------|-------------------|--------------------|------------------------------|
| Worldwide | Bhutan | All Services | All Commodities | Temporary service suspension |
| Worldwide | Burundi | All Services | All Commodities | Temporary service suspension |
| Worldwide | Cape Verde | All Services | All Commodities | Temporary service suspension |
| Worldwide | Chad | All Services | All Commodities | Temporary service suspension |
| Worldwide | Congo Republic | All Services | All Commodities | Temporary service suspension |
| Worldwide | Equatorial Guinea | All Services | All Commodities | Temporary service suspension |
| Worldwide | Eritrea | All Services | All Commodities | Temporary service suspension |
| Worldwide | Gambia | All Services | All Commodities | Temporary service suspension |

Temporary Service Suspension: Shipments in MEISA (Middle East, Indian Subcontinent and Africa)

| Origins | Destination | Affected Services | Affected Shipments | Service Impact |
|-----------|---------------|-------------------|---|--|
| Worldwide | Guinea Bissau | All Services | All Commodities | Temporary service suspension |
| Worldwide | Lesotho | All Services | All Commodities | Partial service suspension Up to 7 days additional transit time |
| Worldwide | Liberia | All Services | All Commodities | Temporary service suspension |
| Worldwide | Mauritius | All Services | All Commodities | Temporary service suspension |
| Worldwide | Nepal | All Services | All Commodities | Temporary service suspension |
| Worldwide | Qatar | All Services | Temporary service suspension for all inbound shipments with lithium batteries (UN3481 / UN3091) | Temporary service suspension |
| Worldwide | Rwanda | All Services | All Commodities | Temporary service suspension |
| Worldwide | Seychelles | All Services | All Commodities | Temporary service suspension |
| Worldwide | Uganda | All Services | All Commodities | Temporary service suspension |
| Bhutan | Worldwide | All Services | All Commodities | Temporary service suspension |

Temporary Service Suspension: Shipments in MEISA (Middle East, Indian Subcontinent and Africa)

| Origins | Destination | Affected Services | Affected Shipments | Service Impact |
|-------------------|-------------|-------------------|--------------------|------------------------------|
| Burundi | Worldwide | All Services | All Commodities | Temporary service suspension |
| Cape Verde | Worldwide | All Services | All Commodities | Temporary service suspension |
| Chad | Worldwide | All Services | All Commodities | Temporary service suspension |
| Congo Republic | Worldwide | All Services | All Commodities | Temporary service suspension |
| Equatorial Guinea | Worldwide | All Services | All Commodities | Temporary service suspension |
| Eritrea | Worldwide | All Services | All Commodities | Temporary service suspension |
| Gambia | Worldwide | All Services | All Commodities | Temporary service suspension |
| Guinea Bissau | Worldwide | All Services | All Commodities | Temporary service suspension |
| Lesotho | Worldwide | All Services | All Commodities | Partial service suspension |
| Liberia | Worldwide | All Services | All Commodities | Temporary service suspension |
| Libya | Worldwide | All Services | All Commodities | Temporary service suspension |

Temporary Service Suspension: Shipments in MEISA (Middle East, Indian Subcontinent and Africa)

| Origins | Destination | Affected Services | Affected Shipments | Service Impact |
|------------|-------------|-------------------|--------------------|------------------------------|
| Mauritius | Worldwide | All Services | All Commodities | Temporary service suspension |
| Nepal | Worldwide | All Services | All Commodities | Temporary service suspension |
| Rwanda | Worldwide | All Services | All Commodities | Temporary service suspension |
| Seychelles | Worldwide | All Services | All Commodities | Temporary service suspension |
| Uganda | Worldwide | All Services | All Commodities | Temporary service suspension |

Transit Time Extension: Shipments in MEISA (Middle East, Indian Subcontinent and Africa)

| Origins | Destination | Affected Services | Additional Transit Time (Business Days) |
|------------------------------|-------------|-------------------|---|
| Algeria | Worldwide | All Services | up to 3 |
| Angola | Worldwide | All Services | up to 3 |
| Bangladesh | Worldwide | All Services | up to 5 |
| Benin | Worldwide | All Services | up to 3 |
| Botswana | Worldwide | All Services | up to 5 |
| Burkina Faso | Worldwide | All Services | up to 3 |
| Cameroon | Worldwide | All Services | up to 3 |
| Democratic Republic of Congo | Worldwide | All Services | up to 3 |
| Djibouti | Worldwide | All Services | up to 3 |
| Ethiopia | Worldwide | All Services | up to 3 |
| Egypt | Worldwide | All Services | up to 2 |
| Gabon | Worldwide | All Services | up to 3 |
| Ghana | Worldwide | All Services | up to 3 |

Transit Time Extension: Shipments in MEISA (Middle East, Indian Subcontinent and Africa)

| Origins | Destination | Affected Services | Additional Transit Time (Business Days) |
|-------------|-------------|-------------------|---|
| Guinea | Worldwide | All Services | up to 3 |
| India | Worldwide | All Services | N/A |
| Iraq | Worldwide | All Services | up to 5 |
| Ivory Coast | Worldwide | All Services | up to 3 |
| Jordan | Worldwide | All Services | up to 5 |
| Kazakhstan | Worldwide | All Services | up to 4 |
| Kenya | Worldwide | All Services | up to 3 |
| Kuwait | Worldwide | All Services | up to 2 |
| Kyrgyzstan | Worldwide | All Services | up to 5 |
| Lebanon | Worldwide | All Services | up to 3 |
| Madagascar | Worldwide | All Services | up to 3 |

Transit Time Extension: Shipments in MEISA (Middle East, Indian Subcontinent and Africa)

| Origins | Destination | Affected Services | Additional Transit Time (Business Days) |
|------------|-------------|-------------------|---|
| Malawi | Worldwide | All Services | up to 5 |
| Mali | Worldwide | All Services | up to 3 |
| Mauritania | Worldwide | All Services | up to 3 |
| Morocco | Worldwide | All Services | up to 2 |
| Mozambique | Worldwide | All Services | up to 3 |
| Namibia | Worldwide | All Services | up to 5 |
| Niger | Worldwide | All Services | up to 3 |
| Nigeria | Worldwide | All Services | up to 3 |
| Pakistan | Worldwide | All Services | up to 2 |
| Qatar | Worldwide | All Services | up to 2 |

Transit Time Extension: Shipments in MEISA (Middle East, Indian Subcontinent and Africa)

| Origins | Destination | Affected Services | Additional Transit Time (Business Days) |
|--------------|-------------|-------------------|--|
| Reunion | Worldwide | All Services | up to 3 |
| Saudi Arabia | Worldwide | All Services | up to 3 |
| Senegal | Worldwide | All Services | up to 3 |
| South Africa | Worldwide | All Services | 1 |
| Sri Lanka | Worldwide | All Services | up to 3 |
| Swaziland | Worldwide | All Services | up to 5 |
| Tanzania | Worldwide | All Services | up to 3 |
| Togo | Worldwide | All Services | up to 3 |
| Uzbekistan | Worldwide | All Services | up to 5 |
| Zambia | Worldwide | All Services | up to 4 |
| Zimbabwe | Worldwide | All Services | up to 3 |

Transit Time Extension: Shipments in MEISA (Middle East, Indian Subcontinent and Africa)

| Origins | Destination | Affected Services | Additional Transit Time (Business Days) |
|-----------|------------------------------|-------------------|---|
| Worldwide | Algeria | All Services | up to 3 |
| Worldwide | Angola | All Services | up to 7 |
| Worldwide | Bangladesh | All Services | up to 5 |
| Worldwide | Benin | All Services | up to 3 |
| Worldwide | Botswana | All Services | up to 5b |
| Worldwide | Burkina Faso | All Services | up to 3 |
| Worldwide | Cameroon | All Services | up to 3 |
| Worldwide | Democratic Republic of Congo | All Services | up to 3 |
| Worldwide | Djibouti | All Services | up to 3 |
| Worldwide | Ethiopia | All Services | up to 3 |
| Worldwide | Egypt | All Services | up to 2 |

Transit Time Extension: Shipments in MEISA (Middle East, Indian Subcontinent and Africa)

| Origins | Destination | Affected Services | Additional Transit Time (Business Days) |
|-----------|-------------|-------------------|---|
| Worldwide | Gabon | All Services | up to 3 |
| Worldwide | Ghana | All Services | up to 3 |
| Worldwide | Guinea | All Services | up to 3 |
| Worldwide | India | All Services | N/A |
| Worldwide | Iraq | All Services | up to 5 |
| Worldwide | Ivory Coast | All Services | up to 3 |
| Worldwide | Jordan | All Services | up to 5 |
| Worldwide | Kazakhstan | All Services | up to 4 |
| Worldwide | Kenya | All Services | up to 7 |
| Worldwide | Kuwait | All Services | up to 2 |
| Worldwide | Kyrgyzstan | All Services | up to 5 |

Transit Time Extension: Shipments in MEISA (Middle East, Indian Subcontinent and Africa)

| Origins | Destination | Affected Services | Additional Transit Time (Business Days) |
|-----------|-------------|-------------------|---|
| Worldwide | Lebanon | All Services | up to 3 |
| Worldwide | Libya | All Services | up to 5 |
| Worldwide | Madagascar | All Services | up to 3 |
| Worldwide | Malawi | All Services | up to 7 |
| Worldwide | Mali | All Services | up to 3 |
| Worldwide | Mauritania | All Services | up to 3 |
| Worldwide | Morocco | All Services | up to 2 |
| Worldwide | Mozambique | All Services | up to 7 |
| Worldwide | Namibia | All Services | up to 5 |
| Worldwide | Niger | All Services | up to 3 |
| Worldwide | Nigeria | All Services | up to 3 |

Transit Time Extension: Shipments in MEISA (Middle East, Indian Subcontinent and Africa)

| Origins | Destination | Affected Services | Additional Transit Time (Business Days) |
|-----------|--------------|-------------------|---|
| Worldwide | Pakistan | All Services | up to 2 |
| Worldwide | Qatar | All Services | up to 2 |
| Worldwide | Reunion | All Services | up to 3 |
| Worldwide | Saudi Arabia | All Services | up to 3 |
| Worldwide | Senegal | All Services | up to 3 |
| Worldwide | South Africa | All Services | up to 4 |
| Worldwide | Sri Lanka | All Services | up to 3 |
| Worldwide | Swaziland | All Services | up to 5 |
| Worldwide | Tanzania | All Services | up to 3 |
| Worldwide | Togo | All Services | up to 3 |
| Worldwide | Uzbekistan | All Services | up to 5 |

Transit Time Extension: Shipments in MEISA (Middle East, Indian Subcontinent and Africa)

| Origins | Destination | Affected Services | Additional Transit Time (Business Days) |
|-----------|-------------|-------------------|---|
| Worldwide | Zambia | All Services | up to 4 |
| Worldwide | Zimbabwe | All Services | up to 3 |

FOR ADDITIONAL INFORMATION

- Visit [fedex.com](https://www.fedex.com) for additional service updates.
- Use [fedex.com](https://www.fedex.com) or [tnt.com](https://www.tnt.com) to check the status of your shipments.