



Due to the COVID-19 coronavirus outbreak and measures imposed by governments around the world, there are currently unavoidable service impacts on both inbound and outbound FedEx and TNT shipments as outlined below.

This information is provided for general guidance only. Due to the dynamic nature of the situation, the information is subject to change without notice. We are closely monitoring the situation and will continue to provide updates as they become available.

Service Impact of COVID-19 Containment Measures in China (as of March 11, 2020)

City	Pick Up and Delivery (International Express, TNT, and China Domestic Express)
Urumqi	Temporary Service Suspension (1)
Wuhan	Temporary Service Suspension (1)

Service Adjustments Related to COVID-19 Containment Measures for Shipments in APAC (Outside China) (as of March 11, 2020)

To accommodate the development of new local regulations in Vietnam, the following network changes have been implemented until further notice.

Origins	Destinations	Affected Services	Commodities	Additional transit time (Business Days)
Vietnam Only Shipments via: • Ho Chi Minh City gateway	All regions, except for: • North America • South America	All Services	All Commodities	1
Worldwide	• Vietnam			1
	• Hong Kong SAR	FedEx Service Only	Masks	2
	• Mongolia	All Services		Temporary service suspension
	• Guam	▪ FedEx International Priority (IP) ▪ FedEx International Economy (IE)	All Commodities	1
	Indonesia, except for: • Batam • Medan			1
• Hong Kong SAR	• U.S.	FedEx International Economy (IE)	All Commodities	3
• U.S. • Canada • Latin America	• Hong Kong SAR	FedEx International Priority Freight (IPF)	All Commodities	1
		FedEx International Economy Freight (IEF)		3 (changes to 2 eff 03/15)
• Europe	• Hong Kong SAR	FedEx International Priority Freight (IPF)	All Commodities	1

- 1 - Except Select Shipments for Relief Efforts
- 2 – Delays may occur due to increased volume

		FedEx International Economy Freight (IEF)		3
• Mongolia	• Worldwide	All Services	All Commodities	Temporary service suspension

Origins	Destination	Affected Services	Affected Shipments	Service Impact
• APAC	<ul style="list-style-type: none"> • U.S. • Canada • Latin America 	<ul style="list-style-type: none"> • FedEx International Priority (IP) • FedEx International Economy (IE) 	Temporary service suspension for shipments above 300kg each	Temporary service suspension
		<ul style="list-style-type: none"> • FedEx International Priority Freight (IPF) • FedEx International Economy Freight (IEF) 	All Shipments	

Service Adjustments Related to COVID-19 Containment Measures for Shipments from APAC (China)

(as of March 11, 2020)

The transit time for select FedEx Express shipments from the below origins will be temporarily adjusted as per the table below.

Origins	Destination	Affected Services	Additional Transit Time (Business Days)
• China / Hong Kong	• U.S.	<ul style="list-style-type: none"> • FedEx International Economy (IE) 	3

Origins	Destination	Affected Services	Affected Shipments	Service Impact
• China / Hong Kong	• U.S.	<ul style="list-style-type: none"> • FedEx International Priority (IP) • FedEx International Economy (IE) 	Temporary service suspension for shipments above 300kg each	Temporary service suspension
		<ul style="list-style-type: none"> • FedEx International Priority Freight (IPF) • FedEx International Economy Freight (IEF) 	All Shipments	

Service Adjustments Related to COVID-19 Containment Measures for Shipments from the U.S., Canada, Latin America, Europe, and MEISA

(as of March 11, 2020)

The transit time for select FedEx Express shipments from the below origins will be temporarily adjusted as per the table below.

- 1 - Except Select Shipments for Relief Efforts
- 2 - Delays may occur due to increased volume

Origins	Destination	Affected Services	Additional Transit Time (Business Days)
<ul style="list-style-type: none"> U.S. Canada Latin America 	<ul style="list-style-type: none"> China / Hong Kong 	<ul style="list-style-type: none"> FedEx International Priority Freight (IPF) 	1
		<ul style="list-style-type: none"> FedEx International Economy Freight (IEF) 	3 (changes to 2 eff 03/15)
<ul style="list-style-type: none"> Middle East India Africa Europe 	<ul style="list-style-type: none"> China / Hong Kong 	<ul style="list-style-type: none"> FedEx International Priority Freight (IPF) 	1
		<ul style="list-style-type: none"> FedEx International Economy Freight (IEF) 	3

Origins	Destination	Affected Services	Affected Shipments	Service Impact
<ul style="list-style-type: none"> Europe 	<ul style="list-style-type: none"> China / Hong Kong 	<ul style="list-style-type: none"> FedEx International Economy Heavy-Weight (IEHW) 	Total Economy shipments should not exceed 2,500kg maximum volume per customer, per day	<ul style="list-style-type: none"> Temporary service suspension
		<ul style="list-style-type: none"> FedEx International Economy Freight (IEF) 		
		<ul style="list-style-type: none"> TNT Economy Express 		

¹ Exclude emergency medical supplies.

FOR ADDITIONAL INFORMATION

- Visit [fedex.com](https://www.fedex.com) for additional service updates.
- Use [fedex.com](https://www.fedex.com) or [tnt.com](https://www.tnt.com) to check the status of your shipments.

- 1 - Except Select Shipments for Relief Efforts
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