



Updated 3.12.20

Now classified by the World Health Organization as a pandemic, COVID-19 containment measures imposed by governments around the world, are currently causing unavoidable service impacts on both inbound and outbound shipments as outlined below. The increase in cases and spread to 114 countries has led the World Health Organization (WHO) to officially declare the COVID-19 outbreak as a pandemic.

This information is provided for general guidance only. Due to the dynamic nature of the situation, the information is subject to change without notice. We are closely monitoring the situation and will continue to provide updates as they become available.

The FedEx Logistics office located in Wuhan, Hubei province, China remains closed due to the extended Chinese New Year holiday. It is currently expected to reopen March 20. The air and ocean cargo industries are still experiencing unavoidable service impacts due to COVID-19 on shipments into and out of the region.

The safety and well-being of our team members and customers is our top priority. We are closely monitoring guidance from the U.S. Centers for Disease Control and World Health Organization and taking all recommended safety precautions.

Service Impact of COVID-19 Containment Measures (as of March 12, 2020)

In response to the outbreak in Italy, governments in Italy and Saudi Arabia have extended restrictions and limited carrier activities into and out of impacted regions. Existing containment measures in Italy continue to impact service throughout Italy. A number of airlines have suspended flights to and / or from Italy. The Saudi Arabian government now prohibits the arrival of flights originating in or passing through airports in the following countries:

- Bahrain
- Egypt
- Emirates
- Iraq
- Italy
- Korea
- Kuwait
- Lebanon
- Syria