



Service Impact of COVID-19

April 14, 2021, 10:00 AM CT

FedEx® is an essential business

Due to the crucial role we play in moving supply chains and delivering critical relief, FedEx is considered an essential business. We will continue to operate under state-of-emergency and shelter-in-place orders recently issued in the U.S.

These restrictions are disrupting the global supply chain. Air cargo capacity is limited, and we've had to make adjustments so that our international networks can best deliver much-needed goods and services in this constrained environment.

To continue providing the best possible service during this time, we are implementing a temporary surcharge on all FedEx Express and TNT international parcel and freight shipments beginning April 6, 2020. [See Surcharge Details.](#)

Suspension of money-back guarantee

To re-affirm our commitment to deliver the level of service you expect from FedEx, effective April 6, 2021, money-back guarantee will be reinstated for select FedEx Express services for US domestic and US import/export shipments (US payors only). Services include:

- FedEx First Overnight®
- FedEx Priority Overnight®
- FedEx Standard Overnight®
- FedEx International First®
- FedEx International Priority®
- FedEx International Priority® Freight

In order to balance our focus on service and safety, the FedEx money-back guarantee for all other FedEx Express®, FedEx Ground®, FedEx Freight® and FedEx Office® services will remain suspended until further notice. The status of money-back guarantee for these FedEx services and additional FedEx services worldwide is being evaluated on an ongoing basis, and our focus remains on continuing to provide the best possible service to our customers during this period of uncertainty.

Signature suspension notification

To promote the Centers for Disease Control's guidance on social distancing and do our part to help prevent the spread of COVID-19 across our communities, effective immediately we have temporarily implemented no-contact pickups and deliveries, including temporarily suspending most signature requirements for FedEx Express and FedEx Ground commercial and residential deliveries in the U.S. and Canada. The signature suspension also includes FedEx Freight in the U.S. and those normally required as part of our same-day service, as well as in our FedEx Office retail stores and FedEx OnSite locations at various retailers. In most cases,



after making contact with the recipient, the team member will collect the recipient's first initial and last name and enter "C-19" in place of the signature image. If an adult signature was requested by the shipper, the driver will collect the recipient's first initial and last name, and then attempt to collect a signature by the recipient using an acceptable stylus or writing instrument, depending on the driver's device; if the recipient refuses to sign or doesn't have access to an acceptable stylus or writing instrument for the driver's device, the driver will enter "C-19" in place of the signature image.

The safety and well-being of our 475,000 team members is our top priority as they continue to deliver critical goods and services to support communities across the globe. Please [visit this site](#) for more information on the FedEx response to COVID-19.

Global Service Adjustments

Click to navigate directly to updates by service region

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- [Shipments in EUROPE](#)
- [Shipments in LAC](#) (Latin American and Caribbean)
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Service adjustments related to COVID-19 containment measures for shipments in APAC

The transit time for select FedEx Express shipments from the below origins will be temporarily adjusted as per the table below.

Temporary Service Suspension: Shipments in APAC

Origins	Destination	Affected Services	Affected Shipments	Service Impact
Worldwide	American Samoa	All FedEx Services	All Commodities	Temporary service suspension
Worldwide	Laos	All FedEx Services	All Commodities	Maximum weight of 50kg per shipper Maximum dimension of 40x30x30cm per piece
Worldwide	Laos	All FedEx Services [For the following shipments only: - Perishables - Liquid - Lithium battery, including those contained in equipment - Dangerous goods (DG)]	All Commodities	Temporary service suspension
Worldwide	Mongolia	FedEx International Economy (IE)	All Commodities	Temporary service suspension
Worldwide	Norfolk Island	FedEx International Priority (IP)	All Commodities	Temporary service suspension

Temporary Service Suspension: Shipments in APAC

Origins	Destination	Affected Services	Affected Shipments	Service Impact
Worldwide	Vietnam [shipments to Kim Thanh District and lockdown facilities in Binh Giang District in Hai Duong Province only]	All FedEx Services	All Commodities	Temporary service suspension
APAC, except for: <ul style="list-style-type: none"> Economy shipments between Singapore and Malaysia Economy shipments between Australia and New Zealand 	APAC Canada Latin America U.S.	FedEx International Economy (IE) FedEx International Economy DirectDistribution Freight (IED)	All Commodities	Temporary service suspension
APAC, except for: <ul style="list-style-type: none"> Economy shipments between Singapore and Malaysia Economy shipments between Australia and New Zealand 	APAC Canada Latin America U.S.	FedEx International Economy Freight (IEF)	All Commodities	Temporary service suspension of all bookable shipments
American Samoa	Worldwide	All FedEx Services	All Commodities	Temporary service suspension

Temporary Service Suspension: Shipments in APAC

Origins	Destination	Affected Services	Affected Shipments	Service Impact
China	Worldwide	All FedEx Services [For Personal Protective Equipment (PPE) formal entry shipments only]	Personal Protective Equipment (PPE) shipments only	<p>Minimum weight of 50kg per airway bill for formal entry shipments</p> <p>Note: Personal PPE shipments will not be subject to this minimum weight limit of 50kg but must comply to China Customs requirement for personal shipment clearance.</p>
Vietnam [shipments from Kim Thanh District and lockdown facilities in Binh Giang District in Hai Duong Province only]	Worldwide	All FedEx Services	All Commodities	Temporary service suspension

Transit Time Extension: Shipments in APAC

Origins	Destinations	Affected Services	Commodities	Additional Transit Time (Business Days)
Worldwide	Brunei	All FedEx Services	All Commodities	5
Worldwide	Cambodia	All FedEx Services	All Commodities	5
Worldwide	China [shipments to Dalian in Liaoning Province only]	All FedEx Services	All Commodities	Potential transit time extension
Worldwide	China [shipments to Cangzhou, Handan, Hengshui, Shijiazhuang and Xingtai in Hebei Province only]	All FedEx Services	All Commodities	2
Worldwide	Cook Islands	All FedEx Services	All Commodities	7
Worldwide	East Timor	All FedEx Services	All Commodities	Up to 30
Worldwide	East Malaysia	All FedEx Services	All Commodities	Up to 10
Worldwide	French Polynesia	All FedEx Services	All Commodities	Up to 30

Transit Time Extension: Shipments in APAC

Origins	Destinations	Affected Services	Commodities	Additional Transit Time (Business Days)
Worldwide	Guam	All FedEx Services	All Commodities	4
Worldwide	Hong Kong SAR	FedEx Service Only [Mask shipments only]	Mask shipments only	2
U.S. Canada Latin America	Hong Kong SAR	All FedEx Services	All Commodities	1 [For every Friday pickup starting August 3 till further notice]
Worldwide	Indonesia	All FedEx Services	All Commodities	1
Worldwide	Japan [shipments to Hokkaido only]	All FedEx Services	All Commodities	3
Worldwide	Japan [shipments to FedEx Outside Delivery Area (ODA) in Kyushu only]	All FedEx Services	All Commodities	1 [For every Monday delivery starting April 8 till further notice]
Worldwide	Japan [shipments to Okinawa only]	All FedEx Services	All Commodities	Up to 5

Transit Time Extension: Shipments in APAC

Origins	Destinations	Affected Services	Commodities	Additional Transit Time (Business Days)
Worldwide	Laos	All FedEx Services	All Commodities	Up to 21
U.S. Canada Latin America	Macau SAR	All FedEx Services	All Commodities	1 [For every Friday pickup starting August 3 till further notice]
Worldwide	Marshall Islands	All FedEx Services	All Commodities	4
Worldwide	Micronesia	All FedEx Services	All Commodities	4
Worldwide	Mongolia	FedEx International Priority (IP)	All Commodities	Up to 7
Worldwide	New Caledonia	All FedEx Services	All Commodities	3
Worldwide	Palau	All FedEx Services	All Commodities	4
Worldwide	Philippines [shipments to Cebu only]	All FedEx services	All Commodities	3
Worldwide	Saipan	All FedEx Services	All Commodities	4
Worldwide	Samoa	All FedEx Services	All Commodities	7



Transit Time Extension: Shipments in APAC

Origins	Destinations	Affected Services	Commodities	Additional Transit Time (Business Days)
Worldwide	Singapore	All FedEx Priority Services	All Commodities	Delivery commitment will be changed to 1800hr
Worldwide	Thailand	All FedEx Services	All Commodities	1
Worldwide	Thailand	All FedEx Services where shipments will undergo Import and Export Inspection Division, Food and Drug Administration (FDA) formality process	All Commodities	Potential transit time extension
Worldwide	Tonga	All FedEx Services	All Commodities	7
Worldwide	Vanuatu	All FedEx Services	All Commodities	Up to 7
Worldwide	Vietnam [shipments to Binh Giang District in Hai Duong Province only, except for lockdown facilities]	All FedEx Services	All Commodities	Potential delivery commitment delay
Australia	U.S.	All FedEx Services	All Commodities	2
Australia [shipments via Perth gateway only]	Worldwide, except for: <ul style="list-style-type: none"> • U.S. • Latin America • Canada 	All FedEx Services	All Commodities	1

Transit Time Extension: Shipments in APAC

Origins	Destinations	Affected Services	Commodities	Additional Transit Time (Business Days)
Brunei	Worldwide	All FedEx Services	All Commodities	2
Cambodia	Worldwide, except for: <ul style="list-style-type: none"> • U.S. • Latin America • Canada 	All FedEx Services	All Commodities	4 [For every Monday to Thursday pickup starting March 27 until further notice]
Cambodia	Worldwide, except for: <ul style="list-style-type: none"> • U.S. • Latin America • Canada 	All FedEx Services	All Commodities	2 [For every Friday and Saturday pickup starting March 27 until further notice]
Cambodia	U.S.	All FedEx Services	All Commodities	2
Eastern China	U.S.	All FedEx Services	All Commodities	3
Northern China	U.S.	All FedEx Services	All Commodities	2
Southern China	U.S.	All FedEx Services	All Commodities	2

Transit Time Extension: Shipments in APAC

Origins	Destinations	Affected Services	Commodities	Additional Transit Time (Business Days)
China [shipments from Cangzhou, Handan, Hengshui, Shijiazhuang and Xingtai un Hebei Province only]	Worldwide	All FedEx Services	All Commodities	2
Cook Islands	Worldwide	All FedEx Services	All Commodities	7
East Malaysia	Worldwide	All FedEx Services	All Commodities	Up to 10
East Timor	Worldwide	All FedEx Services	All Commodities	Up to 30
French Polynesia	Worldwide	All FedEx Services	All Commodities	Up to 30
Fiji	Worldwide	All FedEx Services	All Commodities	Up to 5
Guam	U.S.	All FedEx Services	All Commodities	2
Hong Kong SAR	U.S.	All FedEx Services	All Commodities	2

Transit Time Extension: Shipments in APAC

Origins	Destinations	Affected Services	Commodities	Additional Transit Time (Business Days)
Indonesia	U.S.	All FedEx Services	All Commodities	2
Eastern Japan	U.S.	All FedEx Services	All Commodities	1
Western Japan	U.S.	All FedEx Services	All Commodities	2
Japan [shipments from Okinawa only]	Worldwide	All FedEx Services	All Commodities	Up to 13
Laos	Worldwide	All FedEx Services	All Commodities	6
Macau SAR	U.S.	All FedEx Services	All Commodities	2
Malaysia, except for: - East Malaysia	U.S.	All FedEx Services	All Commodities	2
Mongolia	Worldwide	All FedEx Services	All Commodities	Up to 7
Myanmar	Worldwide	All FedEx Services	All Commodities	Up to 7
New Zealand	U.S. Canada Latin America Europe	FedEx International Priority (IP)	All Commodities	1
Philippines, except for: • Cebu	U.S.	All FedEx Services	All Commodities	2

Transit Time Extension: Shipments in APAC

Origins	Destinations	Affected Services	Commodities	Additional Transit Time (Business Days)
Philippines [shipments from Cebu only]	Worldwide, except for: <ul style="list-style-type: none"> • Anguilla • Bolivia • Bahamas • Belize • Dominican Republic • El Salvador • Guatemala • Guyana • Honduras • Cayman Islands • Nicaragua • Paraguay • Suriname • British Virgin Islands 	All FedEx Services	All Commodities	3
Philippines [shipments from Outside Pickup Area (OPA) in Luzon and shipments from Visayas and Mindanao]	Worldwide, except for: <ul style="list-style-type: none"> • Anguilla • Bolivia • Bahamas • Belize • Dominican Republic • El Salvador • Guatemala • Guyana • Honduras • Cayman Islands • Nicaragua • Paraguay • Suriname • British Virgin Islands 	All FedEx Services	All Commodities	2

Transit Time Extension: Shipments in APAC

Origins	Destinations	Affected Services	Commodities	Additional Transit Time (Business Days)
Samoa	Worldwide, except for: <ul style="list-style-type: none"> • U.S. • Latin America • Canada 	All FedEx Services	All Commodities	7
Samoa	U.S.	All FedEx Services	All Commodities	2
Singapore	U.S.	All FedEx Services	All Commodities	1
South Korea	U.S.	All FedEx Services	All Commodities	1
South Malaysia	Worldwide	All FedEx Services	All Commodities	Potential transit time extension
Taiwan	U.S.	All FedEx Services	All Commodities	2
Thailand	Worldwide, except for: <ul style="list-style-type: none"> • U.S. • Latin America • Canada 	All FedEx Services	All Commodities	1
Thailand	U.S.	All FedEx Services	All Commodities	2

Transit Time Extension: Shipments in APAC

Origins	Destinations	Affected Services	Commodities	Additional Transit Time (Business Days)
Tonga	Worldwide	All FedEx Services	All Commodities	7
U.S.	Australia, except for shipments to: <ul style="list-style-type: none"> • Adelaide and South Australia • Darwin and Northern Territory • Perth and Western Australia 	All FedEx Services	All Commodities	1
U.S. Canada	Australia [shipments to Adelaide and South Australia only]	All FedEx Services	All Commodities	2
U.S. Canada	Australia [shipments to Darwin and Northern Territory only]	All FedEx Services	All Commodities	3
U.S. Canada	Australia [shipments to Perth and Western Australia only]	All FedEx Services	All Commodities	4
U.S.	Fiji	All FedEx Services	All Commodities	3
U.S.	New Zealand	All FedEx Services	All Commodities	3

Transit Time Extension: Shipments in APAC

Origins	Destinations	Affected Services	Commodities	Additional Transit Time (Business Days)
Vanuatu	Worldwide	All FedEx Services	All Commodities	Up to 7
Vietnam [shipments via Ho Chi Min City gateway only]	U.S.	All FedEx Services	All Commodities	3
Vietnam [shipments via Hanoi gateway only]	U.S.	All FedEx Services	All Commodities	2
Vietnam [shipments from Binh Giang District in Hai Duong Province only, except for lockdown facilities]	Worldwide	All FedEx Services	All Commodities	Potential shipment pick-up delay
Wallis and Futuna	Worldwide	All FedEx Services	All Commodities	Up to 7

Service adjustments related to COVID-19 containment measures for shipments in Europe

The transit time for select FedEx Express shipments from the below origins will be temporarily adjusted as per the table below.

Temporary Service Restrictions: Shipments in Europe				
Origins	Destination	Affected Services	Affected Shipments	Restrictions
Italy and Worldwide	Italy and Worldwide	FedEx Express air international shipments originating from or destined to Sicily and Sardinia are subject to an additional day of transit.	All Commodities	Additional 1 transit day

Service adjustments related to COVID-19 containment measures for shipments in LAC (Latin America and Caribbean)

The transit time for select FedEx Express shipments from the below origins will be temporarily adjusted as per the table below.

Transit Time Extension: Shipments in LAC (Latin America and Caribbean)				
Origins	Destination	Affected Services	Affected Shipments	Additional Transit Time (Business Days)
Worldwide	Anguilla	All Services	All Commodities	1 on Mondays and Wednesdays
Worldwide	Bolivia	All Services	All Commodities	Up to 2 days
Worldwide	Bahamas	All Services	All Commodities	1 on Mondays and Wednesdays
Worldwide	Belize	All Services	All Commodities	2 on Mondays 1 on Tuesdays and Thursdays
Worldwide	Dominican Republic	All Services	All Commodities	1
Worldwide	Ecuador	All Services	All Commodities	1
Worldwide	El Salvador	All Services	All Commodities	1
Worldwide	Guatemala	All Services	All Commodities	1
Worldwide	Guyana	All Services	All Commodities	1 on Mondays and Wednesdays

Transit Time Extension: Shipments in LAC (Latin America and Caribbean)

Origins	Destination	Affected Services	Affected Shipments	Additional Transit Time (Business Days)
Worldwide	Honduras	All Services	All Commodities	1 only on Fridays
Worldwide	Cayman Islands	All Services	All Commodities	1
Worldwide	Nicaragua	All Services	All Commodities	1 on Mondays and Thursdays
Worldwide	Paraguay	All Services	All Commodities	Up to 4
Worldwide	Peru	All Services	All Commodities	1
Worldwide	Suriname	All Services	All Commodities	1 on Wednesdays and Fridays
Worldwide	British Virgin Islands	All Services	All Commodities	1
Antigua	Worldwide	All Services	All Commodities	1 only on Tuesday
Anguilla	Worldwide	All Services	All Commodities	1 on Tuesdays and Thursday
Bolivia	Worldwide	All Services	All Commodities	Up to 8

Transit Time Extension: Shipments in LAC (Latin America and Caribbean)

Origins	Destination	Affected Services	Affected Shipments	Additional Transit Time (Business Days)
Bonaire, Saint Eustatius and Saba	Worldwide	All Services	All Commodities	1 on Tuesdays and Thursdays
Bahamas	Worldwide	All Services	All Commodities	1 on Tuesdays and Thursdays
Belize	Worldwide	All Services	All Commodities	Up to 5
Ecuador	Worldwide	All Services	All Commodities	Up to 3
French Guiana	Worldwide	All Services	All Commodities	1 on Tuesdays and Thursdays
Guyana	Worldwide	All Services	All Commodities	Up to 3
Haiti	Worldwide	All Services	All Commodities	1
St. Martin	Worldwide	All Services	All Commodities	1 on Tuesdays and Thursdays
Montserrat	Worldwide	All Services	All Commodities	1 on Tuesdays and Thursdays
Nicaragua	Worldwide	All Services	All Commodities	Up to 4

Transit Time Extension: Shipments in LAC (Latin America and Caribbean)

Origins	Destination	Affected Services	Affected Shipments	Additional Transit Time (Business Days)
Peru	Worldwide	All Services	All Commodities	Up to 2
Paraguay	Worldwide	All Services	All Commodities	Up to 6
Suriname	Worldwide	All Services	All Commodities	Up to 3
Turks & Caicos Islands	Worldwide	All Services	All Commodities	Up to 4
British Virgin Islands	Worldwide	All Services	All Commodities	1 only on Thursdays

Service adjustments related to COVID-19 containment measures for shipments in MEISA (Middle East, Indian Subcontinent and Africa)

The transit time for select FedEx Express shipments from the below origins will be temporarily adjusted as per the table below.

Temporary Service Suspension: Shipments in MEISA (Middle East, Indian Subcontinent and Africa)

Origins	Destination	Affected Services	Affected Shipments	Service Impact
Worldwide	Bhutan	All Services	All Commodities	Temporary service suspension
Worldwide	Eritrea	All Services	All Commodities	Temporary service suspension
Worldwide	Lesotho	All Services	All Commodities	Temporary service suspension
Bhutan	Worldwide	All Services	All Commodities	Temporary service suspension
Eritrea	Worldwide	All Services	All Commodities	Temporary service suspension
Lesotho	Worldwide	All Services	All Commodities	Temporary service suspension

Transit Time Extension: Shipments in MEISA (Middle East, Indian Subcontinent and Africa)

Origins	Destination	Affected Services	Additional Transit Time (Business Days)
Algeria	Worldwide	All Services	up to 3
Angola	Worldwide	All Services	up to 3
Bangladesh	Worldwide	All Services	up to 3
Benin	Worldwide	All Services	up to 3
Botswana	Worldwide	All Services	up to 5
Burkina Faso	Worldwide	All Services	up to 3
Burundi	Worldwide	All Services	up to 3
Cameroon	Worldwide	All Services	up to 3
Cape Verde	Worldwide	All Services	up to 3
Chad	Worldwide	All Services	up to 3
Congo Republic	Worldwide	All Services	up to 3
Democratic Republic of Congo	Worldwide	All Services	up to 3
Djibouti	Worldwide	All Services	up to 7
Ethiopia	Worldwide	All Services	up to 3

Transit Time Extension: Shipments in MEISA (Middle East, Indian Subcontinent and Africa)

Origins	Destination	Affected Services	Additional Transit Time (Business Days)
Egypt	Worldwide	All Services	up to 1
Gabon	Worldwide	All Services	up to 3
Gambia	Worldwide	All Services	up to 3
Ghana	Worldwide	All Services	up to 3
Guinea	Worldwide	All Services	up to 3
India	Worldwide	All Services	up to 2
Iraq	Worldwide	All Services	up to 3
Ivory Coast	Worldwide	All Services	up to 3
Jordan	Worldwide	All Services	up to 5
Kazakhstan	Worldwide	All Services	up to 4
Kenya	Worldwide	All Services	up to 3

Transit Time Extension: Shipments in MEISA (Middle East, Indian Subcontinent and Africa)

Origins	Destination	Affected Services	Additional Transit Time (Business Days)
Kuwait	Worldwide	All Services	up to 3
Kyrgyzstan	Worldwide	All Services	up to 5
Lebanon	Worldwide	All Services	up to 3
Liberia	Worldwide	All Services	up to 3
Libya	Worldwide	All Services	N/A
Madagascar	Worldwide	All Services	up to 3
Malawi	Worldwide	All Services	up to 5
Mali	Worldwide	All Services	up to 3
Mauritania	Worldwide	All Services	up to 3
Mauritius	Worldwide	All Services	up to 3
Morocco	Worldwide	All Services	up to 2

Transit Time Extension: Shipments in MEISA (Middle East, Indian Subcontinent and Africa)

Origins	Destination	Affected Services	Additional Transit Time (Business Days)
Mozambique	Worldwide	All Services	up to 3
Namibia	Worldwide	All Services	up to 3
Nepal	Worldwide	All Services	up to 3
Niger	Worldwide	All Services	up to 3
Nigeria	Worldwide	All Services	up to 3
Oman	Worldwide	All Services	up to 2
Pakistan	Worldwide	All Services	up to 2
Qatar	Worldwide	All Services	up to 2
Reunion	Worldwide	All Services	up to 3
Rwanda	Worldwide	All Services	up to 3
Saudi Arabia	Worldwide	All Services	up to 3

Transit Time Extension: Shipments in MEISA (Middle East, Indian Subcontinent and Africa)

Origins	Destination	Affected Services	Additional Transit Time (Business Days)
Senegal	Worldwide	All Services	up to 3
Seychelles	Worldwide	All Services	up to 3
South Africa	Worldwide	All Services	up to 4
Sri Lanka	Worldwide	All Services	up to 3
Swaziland	Worldwide	All Services	up to 5
Tanzania	Worldwide	All Services	up to 3
Togo	Worldwide	All Services	up to 3
Tunisia	Worldwide	All Services	up to 2
Uganda	Worldwide	All Services	N/A
Uzbekistan	Worldwide	All Services	up to 5
Zambia	Worldwide	All Services	up to 4

Transit Time Extension: Shipments in MEISA (Middle East, Indian Subcontinent and Africa)

Origins	Destination	Affected Services	Additional Transit Time (Business Days)
Zimbabwe	Worldwide	All Services	up to 3
Worldwide	Algeria	All Services	up to 3
Worldwide	Angola	All Services	up to 7
Worldwide	Bangladesh	All Services	up to 3
Worldwide	Benin	All Services	up to 3
Worldwide	Botswana	All Services	up to 5
Worldwide	Burkina Faso	All Services	up to 3
Worldwide	Burundi	All Services	up to 3
Worldwide	Cameroon	All Services	up to 3
Worldwide	Cape Verde	All Services	up to 3
Worldwide	Chad	All Services	up to 3

Transit Time Extension: Shipments in MEISA (Middle East, Indian Subcontinent and Africa)

Origins	Destination	Affected Services	Additional Transit Time (Business Days)
Worldwide	Congo Republic	All Services	up to 3
Worldwide	Democratic Republic of Congo	All Services	up to 3
Worldwide	Djibouti	All Services	up to 7
Worldwide	Ethiopia	All Services	up to 3
Worldwide	Egypt	All Services	up to 2
Worldwide	Gabon	All Services	up to 3
Worldwide	Gambia	All Services	up to 3
Worldwide	Ghana	All Services	up to 3
Worldwide	Guinea	All Services	up to 3
Worldwide	India	All Services	up to 2
Worldwide	Iraq	All Services	up to 3

Transit Time Extension: Shipments in MEISA (Middle East, Indian Subcontinent and Africa)

Origins	Destination	Affected Services	Additional Transit Time (Business Days)
Worldwide	Ivory Coast	All Services	up to 3
Worldwide	Jordan	All Services	up to 3
Worldwide	Kazakhstan	All Services	up to 4
Worldwide	Kenya	All Services	up to 3
Worldwide	Kuwait	All Services	up to 3
Worldwide	Kyrgyzstan	All Services	up to 5
Worldwide	Lebanon	All Services	up to 3
Worldwide	Liberia	All Services	up to 3
Worldwide	Libya	All Services	N/A
Worldwide	Madagascar	All Services	up to 3
Worldwide	Malawi	All Services	up to 5

Transit Time Extension: Shipments in MEISA (Middle East, Indian Subcontinent and Africa)

Origins	Destination	Affected Services	Additional Transit Time (Business Days)
Worldwide	Mali	All Services	up to 3
Worldwide	Mauritania	All Services	up to 3
Worldwide	Mauritius	All Services	up to 3
Worldwide	Morocco	All Services	up to 2
Worldwide	Mozambique	All Services	up to 3
Worldwide	Namibia	All Services	up to 3
Worldwide	Nepal	All Services	up to 10
Worldwide	Niger	All Services	up to 3
Worldwide	Nigeria	All Services	up to 3
Worldwide	Oman	All Services	up to 2
Worldwide	Pakistan	All Services	up to 2

Transit Time Extension: Shipments in MEISA (Middle East, Indian Subcontinent and Africa)

Origins	Destination	Affected Services	Additional Transit Time (Business Days)
Worldwide	Qatar	All Services	up to 2
Worldwide	Reunion	All Services	up to 3
Worldwide	Rwanda	All Services	up to 3
Worldwide	Saudi Arabia	All Services	up to 5
Worldwide	Senegal	All Services	up to 3
Worldwide	Seychelles	All Services	up to 3
Worldwide	South Africa	All Services	up to 4
Worldwide	Sri Lanka	All Services	up to 2
Worldwide	Swaziland	All Services	up to 5
Worldwide	Tanzania	All Services	up to 3
Worldwide	Togo	All Services	up to 3

Transit Time Extension: Shipments in MEISA (Middle East, Indian Subcontinent and Africa)

Origins	Destination	Affected Services	Additional Transit Time (Business Days)
Worldwide	Tunisia	All Services	up to 2
Worldwide	Uganda	All Services	N/A
Worldwide	Uzbekistan	All Services	up to 5
Worldwide	Zambia	All Services	up to 4
Worldwide	Zimbabwe	All Services	up to 3

FOR ADDITIONAL INFORMATION

- Visit [fedex.com](https://www.fedex.com) for additional service updates.
- Use [fedex.com](https://www.fedex.com) or [tnt.com](https://www.tnt.com) to check the status of your shipments.