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Containment measures imposed by governments around the world to aid in preventing the spread of COVID-19 are currently causing unavoidable service impacts on both inbound and outbound shipments. The virus has spread to over 190 countries, areas or territories and is classified by the World Health Organization (WHO) as a global pandemic.

Due to the role FedEx plays in facilitating crucial shipments and delivering critical relief, we are considered an essential business and may continue to operate under 'state of emergency' and 'shelter in place' orders issued in the U.S. Because we are an essential transportation service provider, we will continue global operations as government restrictions and regulations allow.

This information is provided for general guidance only. Due to the dynamic nature of the situation, the information is subject to change without notice. We are closely monitoring the situation and will continue to provide updates as they become available.

The safety and well-being of our team members and customers is our top priority. We are closely monitoring guidance from the U.S. Centers for Disease Control and the World Health Organization and taking all recommended safety precautions.