# Fed Ex

**Ground**

**Clearance Charges Dispute/Rebill Notification Form**

*(U.S. Payer)*

Please complete one form per air waybill number.

In order for FedEx to process your request, please provide information for all fields.

<table>
<thead>
<tr>
<th>Shipment Information</th>
<th>Contact Information</th>
</tr>
</thead>
<tbody>
<tr>
<td>Air Waybill/Tracking #__________________________</td>
<td>Contact Name__________________________________________</td>
</tr>
<tr>
<td>Ship Date_____________________________________________</td>
<td>Company Name__________________________________________</td>
</tr>
<tr>
<td>Entry # (if known)______________________________________</td>
<td>Address________________________________________________</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Billing Information</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Company Name____________________________________________</td>
<td>City/State/ZIP/Country________________________________________</td>
</tr>
<tr>
<td>FedEx Account #_________________________________________</td>
<td>Contact Phone #______________________________________________</td>
</tr>
<tr>
<td>FedEx Invoice #__________________________________________</td>
<td>Contact Fax # or Email <em>(required)</em>______________________________</td>
</tr>
</tbody>
</table>

If you are the disputing party, please indicate your relationship to the shipment.

You are the (check only one please): ___Shipper ___Consignee (recipient) ___Third Party

**Indicate reason for dispute** *(required – check all that apply):*

- ___Aircraft Parts
- ___Antiques/Artwork
- ___Classification (Harmonized Tariff Code)
- ___Currency Conversion Error
- ___Declared Value Error
- ___GSP Eligible
- ___MPF (Merchandise Processing Fee)
- ___NAFTA
- ___Personal / Gift / Religious Item(s)
- ___Samples
- ___Samples
- ___Samples
- ___VAT (Value Added Tax)
- ___Warranty / Repair / Return Shipment
- ___Other____________________________________________

**Explanation of dispute:** Use this space to explain why you disagree with these charges. For example: If you feel the classification is incorrect, please provide both the classification number (harmonized tariff code) being disputed and the classification number (harmonized tariff code) you feel should have been used. Explain your reasons in detail. You may submit this form via fax, email, phone, or mail: see below.

- What is wrong with the entry?
- What information should the entry reflect?

Request for rebill of duties/taxes charges may be submitted by email or fax; see below for email address and fax number. Please provide complete company name, address, and FedEx account number.

**Signature__________________________ Date__________________________**

**Submit Duty Tax Dispute requests via:**

Email: dutytaxdisputes@fedex.com
Phone: 1.800.622.1147

**Submit Duty Tax Rebill requests via:**

Email: rebilldt@fedex.com
Phone: 1.800.622.1147

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