



2023 Holiday operations schedule

Stay ahead this winter holiday season. Knowing our drop off and pickup operations schedule can help you offer a great customer experience and navigate closures.



Thanksgiving

Wednesday, November 22

- Early on-call pickups in some areas for FedEx Express¹.
- FedEx Freight² will be open.
- FedEx Office³ locations will have modified hours the day before the holiday, with some locations closing early.³

Thursday, November 23

- FedEx Express, FedEx Ground, FedEx Home Delivery⁴, FedEx Ground Economy, FedEx Freight, FedEx Office, and FedEx Trade Networks⁵ are closed.
- FedEx Custom Critical⁶ is open.

Friday, November 24

- Early on-call and drop box pickups in some areas for FedEx Express.
- FedEx Freight is closed.

Saturday, November 25

- Early station, on-call pickups, and drop box closings in some areas for FedEx Express.
- FedEx Ground Economy and FedEx Freight are closed.

Christmas

Friday, December 22

- Early station, on-call pickups, and drop box closings in some areas for FedEx Express.
- FedEx Freight modified shipping service.¹
- FedEx Office locations will be open.

Saturday, December 23

- Early station, on-call pickups, and drop box closings in some areas for FedEx Express.
- FedEx Home Delivery will be open.
- FedEx Ground, FedEx Ground Economy, and FedEx Freight are closed.
- FedEx Office locations will have modified hours the day before the holiday, with some locations closing early.³

Sunday, December 24

- FedEx Home Delivery-Sunday residential delivery is not available to all destinations. Stations that deliver on Sunday are open.
- FedEx Express, FedEx Ground, FedEx Ground Economy, and FedEx Freight are closed.
- FedEx Office locations will have modified hours, with some FedEx Office locations closed. Please contact your local FedEx Office.⁴

Monday, December 25

- FedEx Express, FedEx Ground, FedEx Home Delivery, FedEx Ground Economy, FedEx Freight, FedEx Office, and FedEx Trade Networks⁵ are closed.
- FedEx Custom Critical is open.

New Year's

Tuesday, December 26

- FedEx Freight modified shipping service.²

Friday, December 29

- Early on-call and drop box pickups in some areas for FedEx Express.
- FedEx Freight modified shipping service.¹

Saturday, December 30

- Early on-call pickups in some areas for FedEx Express.
- FedEx Ground, FedEx Ground Economy, and FedEx Freight are closed.

Sunday, December 31

- FedEx Home Delivery-Sunday residential delivery is not available to all destinations. Stations that deliver on Sunday are open.
- FedEx Express, FedEx Ground, FedEx Ground Economy, and FedEx Freight are closed.

Monday, January 1

- FedEx Express, FedEx Ground, FedEx Home Delivery, FedEx Ground Economy, FedEx Freight, FedEx Office, and FedEx Trade Networks⁵ are closed.
- FedEx Custom Critical is open.

¹ On Dec. 22, and Dec. 29, FedEx Freight will be open with normal pickup and delivery operations and a modified line-haul schedule. Shipments picked up that are not moved will resume transit on the next normal operating day. For example, a one-day shipment picked up on Dec. 22 will resume on Dec. 27 and be delivered on Dec. 28.

² On Dec. 26, FedEx Freight will be open with only prearranged pickup and delivery shipments being made. Freight shipments picked up on Dec. 26 will resume on Dec. 27. For example, a one-day shipment picked up on Dec. 26 will resume on Dec. 27 and be delivered on Dec. 28. FedEx Office locations will have modified hours the day before the holiday, with some locations closing early. Please contact your local FedEx Office location for details.

³ For additional details please contact your local FedEx Office location for modified hours.

⁴ FedEx Office locations will have modified hours, with some FedEx Office locations closed. Please contact your local FedEx Office location for details.

⁵ Customs clearance at U.S.-Canada land-border crossings is available 24 hours a day, every day, via FedEx Trade Networks, subject to the availability of Customs and Border Protection (CBP). Check with your FedEx Trade Networks representative regarding the availability of customs clearance at U.S.-Mexico land-border crossings.

Note: FedEx Freight charges a redelivery fee when a FedEx Freight delivery attempt is made but is unsuccessful due to a customer closure, of which FedEx Freight was not previously notified, subject to the terms and conditions of [The FXF 100 Series Rules Tariff](#).

Note: When scheduling a FedEx Freight² shipment on or around a holiday, including holidays not listed above (e.g., Mardi Gras, etc.), contact your local freight service center at 1.866.393.4585 for the most up-to-date information.

Note: The information shown here reflects our current operating schedules planned for these holiday periods. These dates are subject to change, however. Any updates will be posted on this page, so please check back as the date of the holiday approaches.

Note: For information on our Money-Back Guarantee program, please refer to [fedex.com/en-us/service-guide/money-back-guarantee.html](#).

Note: Saturday residential delivery is available to the vast majority of U.S. destinations. Consult [www.fedex.com/en-us/online/rating.html#](#) for if you have questions about a specific destination.

Note: From Nov. 24 – Dec. 31, delivery commitment times will be extended by 90-minutes on select time-definite FedEx Express services: U.S. Domestic: FedEx First Overnight[®], FedEx Priority Overnight[®], FedEx 2Day[®] AM, FedEx First Overnight[®] Extra Hours, FedEx Priority Overnight[®] Extra Hours. U.S. Inbound International: FedEx International First[®], FedEx International Priority[®], FedEx International PriorityDirectDistribution[®], FedEx International Priority[®] Express. FedEx Express Freight commitment times will remain unchanged. Notwithstanding the foregoing, any exceptions to the Money-Back Guarantee set forth in the FedEx Service Guide will continue to apply.