FEDEX EDI INVOICING

210 INVOICE DETAIL
820 PAYMENT ORDER/REMITTANCE ADVICE
VERSION 4060

Implementation Guide
New Customer Version

FedEx Express, FedEx Ground, FedEx Non-Transportation
&
FedEx SmartPost Shipments

U.S. & Canada Payors

APRIL 2013

This version is effective as of April 2013. Prior to implementation, contact your Electronic Commerce analyst to ensure you have the latest version available.

CONTENTS

INTRODUCTION

The purpose of this guide is to assist electronic data trading partners with information about implementing an Electronic Data Interchange (EDI) process with FedEx for Invoicing and Remittance data of FedEx Express and FedEx Ground shipments. The guide discusses benefits of EDI and how to get started with implementation. This guide will also provide resources for getting additional information.

FedEx provides an additional electronic Invoicing and Remittance solution besides traditional EDI, which is FedEx Billing Online. This solution is outlined in more detail at: http://www.fedex.com/us/account/billoptions/ You can also call your FedEx Account Executive or Electronic Revenue Support (ERS) Analyst for more information.

- FedEx Billing Online Plus (FBO+) is a web-based solution allowing users view and settle all FedEx Express and FedEx Ground invoices.   Benefits include:
    - View invoices and shipment detail
    - Schedule Electronic Funds Transfer payments or pay with a check
    - Create reports and complete administrative functions
    - Question shipment charges
    - Download invoice data
    - Register on-line

INTRODUCTION

WHAT IS EDI?

Electronic Data Interchange (EDI) is the electronic exchange of business documents using a standardized format. The entities that transmit or receive this electronic data are called *trading partners*.

EDI can be used to transfer invoice and remittance data for FedEx Express and Ground shipments between FedEx and authorized trading partners.

EDI processing helps FedEx deliver top-quality service that takes advantage of advanced information-management technology. EDI can help customers increase efficiency while reducing errors and operating costs. Additional specific benefits of implementing EDI with FedEx include:

- Reduced paper handling and mailing costs. In most cases the costs to transmit an electronic document is considerably less than mailing costs.

- Invoices for multiple FedEx accounts can be combined into a single transmission. Electronic invoicing enhances your control over accounts payable, even when shipments originate from multiple sites.

- Eliminates keying of invoice data and reduces errors, so you'll spend less time and effort verifying and processing your bills.

- Electronic invoicing provides convenient verification of shipping charges and proof of delivery (FedEx Express only).

- Electronic invoicing allows for quick and accurate allocation of shipping costs to internal departments and third parties, streamlining your accounting and improving cash flow.

- Invoice adjustments can be submitted electronically.

- Multiple data formats allow easy integration with Accounts Payable processes.

INTRODUCTION

Electronic File Data Flow

CUSTOMER

FedEx Net

Federal Express

1

2

3

4

Check or **EFT**
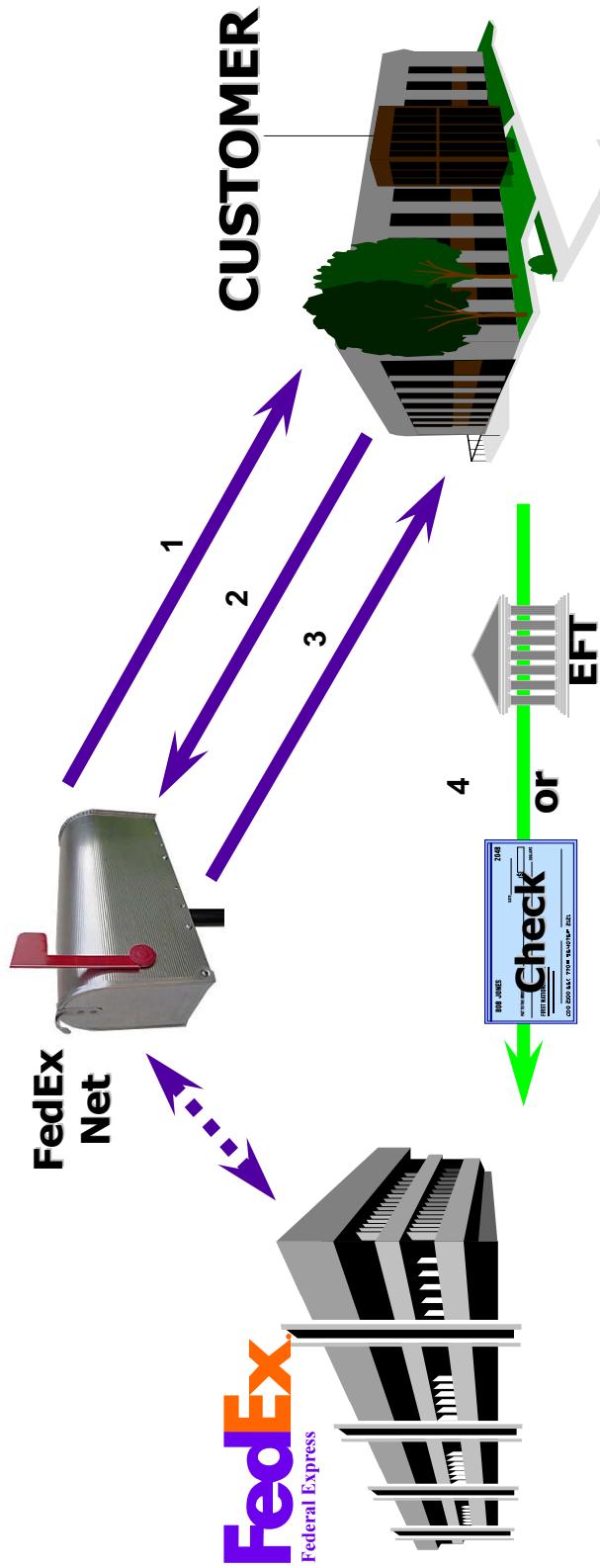
Electronic Data transmitted to/from FedExNet mailbox (or VAN of choice)

1. Express and Ground Invoices transmitted to customer

2. Remittance Advice and/or Dispute/Non-Pay Request transmitted to FedEx

3. Dispute/Non-Pay Resolution transmitted to customer

4. Payment via Check or Electronic Funds Transfer (EFT)

INTRODUCTION

GUIDELINES AND LIMITATIONS

General

In addition to the terms and conditions stated in the FedEx Service Guide:

- To be eligible for electronic invoicing, you must send your remittance data electronically. Payment can be made via check or Electronic Funds Transfer (EFT).

- Past due charges will be sent electronically. In accordance with the FedEx Service Guide, payment must be made within 15 days of the invoice date.

- On your normal billing cycle, you will receive an invoice file for all account numbers requested to be billed electronically.

- All shipments billed to the accounts that you provide to us for electronic invoicing will be included in the invoice transmission with the exception of Same Day Service.

- You can receive Intra-U.S. and International invoices for both Express and Ground.

- Duty/tax invoices for International shipments can be included in the International file if desired.

- Electronic documents are not considered "received" until they are accessible on the receiving mailbox.

- Electronic documents transmitted for electronic invoice and remittance are considered written documents. They constitute an original when they are printed from electronic files or records established and maintained in the course of business.

- Failure to retrieve electronic invoice files in a timely manner may result in termination of electronic invoicing by FedEx. Paper invoicing will resume.

- Lack of reference data provided by the shipper is not a valid reason for invoice adjustments.

- Short payment problems identified by FedEx that are related to programming in your accounts payable system or databases must be corrected immediately.

- FedEx may modify electronic invoice and remittance formats at any time.

- After implementation, either party can terminate electronic invoice and remittance with prior notice.

- Shipments are governed by service conditions in the current FedEx Service Guide and Addendum.

- If there is a conflict between this guide and the FedEx Service Guide, the Service Guide will take precedence.

INTRODUCTION

GUIDELINES AND LIMITATIONS (cont.)

...For Duty/Tax Invoicing (International Express shipments only)

The following guidelines and limitations apply to the FedEx Electronic Duty/Tax Invoicing process:

- Duty/tax adjustment requests may not be submitted electronically, and must be submitted in writing.

- Duty/tax paperwork will be mailed to the Bill-To address for the electronic invoicing master account number (Refer to the 'Testing' section).

- The duty/tax tracking number in the duty/tax record will be the same tracking number used for the transportation charges of the shipment.

- The International freight charges and duty/tax charges may be billed on separate invoices and may appear in different electronic invoice files.

...For Remittances (U.S. Payor only)

The following guidelines and limitations apply to the FedEx Electronic Remittance process:

- All remittances can be included on your transmission regardless of the billing medium (electronic or paper).

- Domestic and International invoices can be included in one remit file.

- All payments on the transmission must total to a single check or EFT. Invoice adjustments can be included in the same transmission.

...For Transmissions

FedEx will transmit your invoice files either daily or weekly on your preferred billing day.

The following guidelines and limitations apply:

- Your ERS Analyst will assign a mailbox to you on our network, FedEx Net.

- At no cost to you, FedEx will pay for the transmission of invoice and remittance files to an electronic mailbox or to a value-added network of our choice. However, if you choose a different network, FedEx pays the costs of the transmission interconnect only. Your company is responsible for all charges from your value-added network provider.

- You will provide and maintain your equipment, software, services, and testing necessary to effectively and reliably send and receive electronic documents.

- You are responsible for using proper mailbox procedures to ensure that all electronic documents are duly authorized and protected from improper access.

INVOICING

INVOICE OVERVIEW

FedEx offers three formats for electronic invoicing. They are:

· CSV variable length format, which contains one Invoice Record per tracking number, multiple records per electronic file.

· 250 Proprietary fixed length format, which contains a Header Record, Detail Record and Summary Record.

· ASC X12 standard (variable) format, which contains one invoice per transaction set, and multiple transaction sets per electronic invoice file. Detail tracking number information contains one tracking number per LX loop, multiple tracking numbers per invoice transaction set.

All three formats support Intra-U.S. and International shipments. You can elect to receive Intra-U.S., Ground, International (freight and/or duty tax) or both on electronic invoicing.

DOMESTIC	INTERI
Express	Fi
Ground	Du

In the electronic invoicing file all tracking number detail follows the invoice number it supports. Once all the detail records have been supplied for a particular invoice, the next invoice record begins. This cycle repeats until the last invoice file is completed.

REMITTANCE

PROCEDURES FOR SUBMITTING REMITTANCE DATA

You must create a remittance file to indicate which shipments are being paid. Your remittance file may contain all of your Intra-U.S. Ground and Express, and International invoices (electronic or paper).

FedEx accepts three different remittance formats which are:

- ASC X12 820 Remittance
- FedEx Proprietary 80-Byte Remittance
- FedEx Proprietary CSV (Comma Separated Values)

For an explanation of how to structure a remittance/invoice adjustment file, refer to the "Remittance Record Layout" section.

When sending electronic remittance data, you have the following options:

- Pay full amount of invoice. If you pay all of the tracking numbers on an invoice, create only one payment record for that invoice

- Make a partial invoice payment. If you make a partial payment, create a separate record for each tracking number.

- You have the option of submitting payments and invoice adjustments in the same remittance file, or in separate files.

REMITTANCE

PAYMENT OPTIONS

PAYMENT BY CHECK:

1. Prepare your payment and your remittance file, including the invoice adjustments.

   The amount of your check or EFT must agree with the total amount of the remittance file. (Negative amounts cannot be submitted.)

2. Send your check and any remittance documentation to:

   FOR US PAYORS:

   By US mail: By FedEx Priority Overnight Letter:

   FedEx ERS   FedEx ERS
   P.O. Box 371741   Attn: Box 371741
   Pittsburgh, PA 15250-7741   500 Ross Street
                                           Room 154-0455
                                           Pittsburgh, PA 15250
                                           Phone: (412) 234-5494

   FOR CANADA PAYORS:

   Federal Express Canada LTD
   P. O. Box 4626
   Toronto STN A
   Toronto, ON M5W 5B4

ELECTRONIC PAYMENT:

3. If you wish to make payment via EFT/Electronic Funds Transfer or ACH/Automated Clearing House, please contact your ERS Analyst. Accompanying remittance data can be submitted via CTX, CCD, CCD+ or other supported formats.

REMITTANCE

ELECTRONIC INVOICE ADJUSTMENT NOTIFICATION

You can also use the remittance file to dispute invoicing charges. These are referred to as invoice adjustment items. Once FedEx has processed the invoice adjustment items submitted in your remittance file, you will receive an electronic invoice adjustment resolution file. The invoice adjustment resolution file uses the same structure as the invoicing file. You will receive the invoice and tracking number detail along with the invoice adjustment information. The file will contain one of the following resolution types for each tracking number:

- Credit
- Denial
- Refund
- Reject
- Other

NOTE:

- *Duty/tax adjustment requests must be submitted in writing.*

- *Adjustment requests for service failure or no proof of delivery must be submitted through the invoice adjustment feature on fedex.com or the telephone invoice adjustment system at (800) 622-1147.*

COMMUNICATION OPTIONS

It is a FedEx Information Security requirement that customer data, both inbound and outbound, either be encrypted or be sent via a secured website. FedEx offers the following options for communication of data to trading partners.

sFTP (secure File Transfer Protocol)

sFTP (secure File Transfer Protocol) uses dedicated ports to transfer data securely between FedEx and the customer. The connection is secure so no certificates or keys need to be exchanged. This also means that the commands, as well as the passwords, are secure. This option uses secure shell (SSH) encryption and a binary transfer. The data can either be pushed or delivered to a mailbox on FedExNet.

AS2

AS2 also known as EDI INT, or EDI over the internet is also supported by FedEx. **AS2** essentially creates a wrapper around EDI or flat files that enables sending them over the Internet. **AS2** is a real-time technology that provides security and encryption around the HTTP packets. It enables information transmitted over public and private global networks to be digitally signed, secured, and non-repudiated. The customer must have AS2 software to be able to use this option, but there are no network charges.

TDAccess

TDAccess is software that allows trading partners to connect to their FedExNet mailbox. TDAccess handles encryption and compression of the files. A FedEx vendor supplies the software and walks the customer through the installation process. The vendor will make sure the trading partner can communicate correctly and helps the trading partner to configure TDAccess to poll the mailbox at specified times. If files are present, they will be moved to a specified directory on the trading partner's system. There are no fees to the trading partner for this service.

Secured Website

Trading Partners may wish to access their mailbox via a secured website. This is a manual process whereby the trading partner connects to a secure URL using a provided User ID and password. The website allows the trading partner to upload and download files. Only one file can be uploaded or downloaded at a time.

COMMUNICATION OPTIONS

Value Added Network

FedEx has the ability to transmit to a Value-Added Network (VAN). GXS is the VAN FedEx uses and GXS can interconnect to the trading partner's VAN. There are transmission costs for this option. FedEx will incur up to 50% of the transmission costs.

GETTING STARTED

Once you have decided to use electronic invoice and remittance, follow this guide for testing and implementation. If you need help along the way, consult the 'Getting Help' section at the back of this guide.

You will need to successfully complete these steps before electronic invoice and remittance may begin:

1. Request an electronic invoice test file by contacting your FedEx Account Executive or your assigned Electronic Revenue Support (ERS) Analyst. If you need your Account Executive's name and telephone number, call Customer Service at 800-463-3339. Your Account Executive will submit the request to Electronic Revenue Support (ERS). You may also contact your ERS Analyst directly by dialing 888-450-1774. Your ERS Analyst will contact you to gather information and guide you through testing and implementation.

2. Program your system to read the invoice file FedEx sends you, process it through your Accounts Payable System, generate and send the remittance transmission (U.S. Payor only) (refer to the 'Invoice' section), and return to FedEx a remittance data file.

3. If you request invoice adjustments electronically, program your system to generate and send adjustment information and receive adjustment resolution files (U.S. Payor only) (refer to the 'Remittance/Adjustment' section).

4. Test in coordination with FedEx (Refer to the Implementation Guide for details).

5. When invoice testing is complete and remittance testing is approved, provide your ERS Analyst with a list of all shipping accounts and the associated company names you want implemented. At your requested production date, paper invoicing will be replaced with electronic invoicing.

RESOURCES

WHAT YOU NEED	WHAT YOU DO
To request specific electronic format Implementation Guides...	• Call your assigned Electronic Revenue Support Analyst • Or Call **888 450-1774** Option 1 • Or visit fedex.com billing options at http://www.fedex.com/us/solutions/edi.html • Or Call your FedEx account executive
To test Electronic Invoice & Remittance ...	Call your Electronic Revenue Support Analyst or call your FedEx account executive. To obtain your ERS Analyst's name and contact information call **888 450-1774.**
To contact your account executive ...	Obtain your account executive's name and telephone number by calling Customer Service at **800 463-3339** (800 Go FedEx).
Answers to billing questions or to request Duties & Taxes adjustments ...	Call FedEx Revenue Services at: **800 622-1147** between 7 A.M. and 6 P.M. (CST).
Answers to technical questions or to obtain a replacement invoice file ...	Call your assigned Electronic Revenue Support Analyst or call **888 450-1774.**
After implementing Electronic Invoice and remittance...	
To notify FedEx of any change in electronic communications, account setup or maintenance 3rd party designee, or address...	Contact your Electronic Revenue Support (ERS) Analyst. To obtain your ERS Analyst's name and contact information call **888 450-1774.**
To obtain service information ...	Consult the current *FedEx Service Guide*. It is the official source for service offerings, delivery schedules, and conditions for Money-Back Guarantee. It is an essential reference for programming when auditing the electronic invoice. To request a copy of the *FedEx Service Guide*, call Customer Service at: **800 463-3339**.
FedEx Billing Online Technical Support	Call **877 339-2774**, when prompted say: "Billing Online".
To pay a FedEx invoice by phone	Call the Pay-by-phone hotline at: **888 780-4580.**
For information on electronic shipment status including the ASC X12 214 document or FedEx proprietary format...	Send an email to: ptgroup@fedex.com or call **800 546-5222** and select the EDI Support option.

RESOURCES

WHAT YOU NEED	WHAT YOU DO
To obtain information on how to set up an automatic debit of invoices from your back account (EZDebit)	Visit the EZDebit information page at: http://www.fedex.com/us/account/invhome/other/ezdebit.html
To obtain technical assistance with TDAccess, TDClient, or EZAccess communication products...	Contact your Electronic Revenue Support (ERS) Analyst. To obtain your ERS Analyst's name and contact information call **888 450-1774**.

To obtain assistance with Ground shipment data uploaded from FedEx approved devices via Electronic Package Data Interchange (EPDI) or the ASC X12 215 to FedEx...	EPDI
	    Contact the EPDI Hotline at: **800 546-5222** and select the EPDI support option or send an email to: epdi@fedex.com.
	
	ASC X12 215
	    Contact the EDI Hotline at **800 546-5222** and select the EDI support option or send an email to: edihelp@fedex.com.

DETAIL INVOICE LAYOUT

DETAIL INVOICE LAYOUT   210 TRANSACTION SET

TRANSMISSION ENVELOPE

ISA		Interchange Control Header		Req	Type	Min/Max
ISA01	(I01)	Authorization Information Qualifier	'00'	M	ID	2/2
ISA02	(I02)	Authorization Information	All blanks	M	AN	10/10
ISA03	(I03)	Security Information Qualifier	'00'	M	ID	2/2
ISA04	(I04)	Security Information	All blanks	M	AN	10/10
ISA05	(I05)	Interchange Sender ID Qualifier	'14'	M	ID	2/2
ISA06	(I06)	Interchange Sender ID	'055001924INV'	M	AN	15/15
ISA07	(I05)	Interchange Receiver ID Qualifier	Receiver ID Qualifier	M	ID	2/2
ISA08	(I07)	Interchange Receiver ID	Receiver ID	M	AN	15/15
ISA09	(I08)	Interchange Date	Current Date - YYMMDD	M	DT	6/6
ISA10	(I09)	Interchange Time	Current Time - HHMM	M	TM	4/4
ISA11	(I65)	Repitition Separator	'\'	M		1/1
ISA12	(I11)	Interchange Control Version Number	'00406'	M	ID	5/5
ISA13	(I12)	Interchange Control Number	Provided by Sender	M	N0	9/9
ISA14	(I13)	Acknowledgment Requested	Provided by Sender	M	ID	1/1
ISA15	(I14)	Interchange Usage Indicator	'P'	M	ID	1/1
ISA16	(I15)	Component Element Separator	Hex '1F'	M		1/1
GS		**Functional Group Header**				
GS01	(479)	Functional Identifier Code	'IM'	M	ID	2/2
GS02	(142)	Application Sender's Code	Sender Code	M	AN	2/15
GS03	(124)	Application Receiver's Code	Determined by Receiver	M	AN	2/15
GS04	(373)	Date	Current Date - CCYYMMDD	M/Z	DT	8/8
GS05	(337)	Time	Current Time	M/Z	TM	4/8
GS06	(28)	Group Control Number	Provided by Sender	M/Z	N0	1/9
GS07	(455)	Responsible Agency Code	'X'	M	ID	1/2
GS08	(480)	Version/Release/Industry ID Code	'004060'	M	AN	1/12
GE		**Functional Group Trailer**				
GE01	(97)	Number of Transaction Sets Included	As calculated per the standard	M	N0	1/6
GE02	(28)	Data Interchange Control Number	Same as GS06	M/Z	N0	1/9
IEA		**Interchange Control Trailer**				
IEA01	(I16)	Number of Included Functional Groups	As calculated per the standard	M	N0	1/5
IEA02	(I12)	Interchange Control Number	Same as ISA13	M	N0	9/9

DETAIL INVOICE LAYOUT   **210 TRANSACTION SET**

SEGMENT SYNTAX

Segment/ID	Segment	Requirement	Max Use	Loop ID	Loop Repeat
Table 1 - Header					
ST	Transaction Set Header	M	1		
B3	Beginning Segment for Carrier's Invoice	M	1		
C3	Currency Identifier	O	1		
ITD	Terms of Sale/Deferred Terms of Sale	O	1		
L11	Business Instructions and Reference Number	O	300		
K1	Remarks	O	10		
Table 2 - Detail					
Bill-To Name & Address Information:					
N1	Name	O	1	0100	10
N2	Additional Name Information	O	1	0100	
N3	Address Information	O	2	0100	
N4	Geographic Location	O	1	0100	
L11	Business Instructions and Reference Number	O	5	0100	
US or Canada Payor Remittance Name & Address Information:					
N1	Name	O	1	0100	10
N3	Address Information	O	2		
N4	Geographic Location	O	1		
OID	Order Information Detail	O	1	0250	999999
LX	Transaction Set Line Number	O	1	0400	>1
L11	Business Instructions and Reference Number	O	20		
L5	Description, Marks and Numbers	O	30		
L0	Line Item - Quantity and Weight	O	10		
L1	Rate and Charges	O	10		
L4	Measurement	O	10		
L7	Tariff Reference	O	10		
K1	Remarks	O	10		
OID	Order Information Detail	O	1	0430	999999
Shipper Name & Address Information:					
N1	Name	O	1	0460	999999
N2	Additional Name Information	O	1		
N3	Address Information	O	2		
N4	Geographic Location	O	1		
L11	Business Instructions and Reference Number	O	10		
(N1 & L11 segments repeat for Recipient Name, Address and Reference Information)					
CD3	Carton (Package) Detail	O	1	0463	999999
L11	Business Instructions and Reference Number	O	20		
L9	Charge Detail	O	10		
POD	Proof of Delivery	O	1		
G62	Date/Time	O	1		
OID	Order Information Detail	O	1	0465	999999
Original Consignee Name & Address Information (occurs if address is corrected):					
N1	Name	O	1	0460	999999
N2	Additional Name Information	O	1		
N3	Address Information	O	2		
N4	Geographic Location	O	1		
(N1 segment repeats for 'Alternate Pickup' Address Information)					
Table 3 - Summary					
L3	Total Weight & Charges	O	1		
SE	Transaction Set Trailer	M	1		

DETAIL INVOICE LAYOUT   210 TRANSACTION SET

SEGMENT SYNTAX - NON TRANSPORTATION INVOICING

There are two types of 'Non-Transportation' invoices:

1) **Retail Sales - these are generally packaging supplies (such as boxes, mailers, bubble wrap, etc.) purchased at our service centers, including FedEx Office, but may also be cards, T-shirts and hats.**

2) **EEI - Electronic Export Information (previously known as SED/Shipper Export Declaration) For certain international shipments, this mandatory report filing must be made to the U.S. Government's Automated Export System (AES). The current government charge is $10.00. (See *www.fedex.com/us/sed* or *www.aesdirect.gov* for more information.**

Segment/ID RETAIL SALES	Segment/ID EEI-SED's	Comments
LX Outline:	LX Outline:	
(Begin Loop 0400)	(Begin Loop 0400)	
LX 01	LX 01	
L11 01 Tracking Number	L11 01 Tracking Number	
02 'SW' (Seller's Sale Number) (like 'AW')	02 'ED' (Export Declaration) (like 'AW')	
03 Net Charge	03 Net Charge	
04 Transaction Date	04 Transaction Date	
L11 01 '1' (Bill Sender/Account Holder)	L11 01 '1' (Bill Sender/Account Holder)y	
02 '9W' (Payer Type)	02 '9W' (Payer Type)	
L5 01 '1'	L5 01 '1'	
02 'RETAIL SALE'	02 'EEI FEE'	
03 FedEx Company Code ('2' for Express)	03 FedEx Company Code ('2' for Express)	
04 'Z'	04 'Z'	
L1 02 Item Unit Cost (X12 'Freight Rate')		
03 'CO' (Cost P/Unit)		
04 Charge Amount	L1 04 Charge Amount	
08 Charge Code	08 Charge Code	
12 Charge Description Code	12 Charge Description Code	
17 Pieces ('Billed/Rated As Quantity')	17 n/a	
18 'NU' (Unit)	18 n/a	
20 Billed Currency Code	20 Billed Currency Code	
(Begin N1 Loop 0460)	(Begin N1 Loop 0460)	
N1 01 'SE' ('Selling Party')	N1 01 'CN' (Consignee Info)	
02 'FEDEX'	02 Recipient Company	
N3 01 Purchase Address, Line 1	N3 01 n/a	
02 Purchase Address, Line 2	02 n/a	
N4 01 Purchase City	N4 01 Recipient City	
02 Purchase State/Province	02 n/a	
03 Purchase Postal Code	03 n/a	
04 Purchase Country Code	04 Recipient Country Code	
L11 01 Payer's FedEx Account Number	L11 01 Payer's FedEx Account Number	
02 'IT'	02 'IT'	
L11 01 Purchaser's Name or Employee Number	L11 01 ITN Reference Number (US Gov't)	
02 'YD' (Buyer ID)	02 'TN' (Transaction Reference #)	
(End N1 Loop 0460)	(End N1 Loop 0460)	
(End LX Loop 0400)	(End LX Loop 0400)	
Table 3	Table 3	
L3 05 Net Charges for Invoice	L3 05 Net Charges for Invoice	
SE	SE	

DETAIL INVOICE LAYOUT   **210 TRANSACTION SET**

DATA SEGMENTS AND ELEMENTS USED

Data/Segment	Data Elements							Page
ST	ST01	ST02						23
B3	B302	B304	B306	B307	B308	B311	B312	B313	23
C3	C301							23
ITD	ITD01	ITD02	ITD06	ITD07				23
L11	L1101	L1102						24
K1	K101	K102						24

-BEGIN 0100 LOOP-

N1	N101	N102						24,25
N2	N201							24
N3	N301	N302						24,25
N4	N401	N402	N403	N404				24,25
L11	L1101	L1102						24

-END 0100 LOOP-

-BEGIN 0250 LOOP-

OID	OID01	OID04	OID05					25

-END 0250 LOOP-

-BEGIN 0400 LOOP-

LX	LX01							26
L11	L1101	L1102	L1103	L1104				26,27,28
L5	L501	L502	L503	L504	L505			28
L0	L001	L004	L005	L008	L009	L011	L013	L015	29
L1	L104	L108	L109	L112	L114	L115	L119	L120	29
L4	L401	L402	L403	L404	L405	L406		30
L7	L703							30
K1	K101	K102						30

   -BEGIN 0430 LOOP-

OID	OID01	OID06	OID07					30

   -END 0430 LOOP-

   -BEGIN 0460 LOOP-

N1	N101	N102	N103	N104				30,31,33,38,39
N2	N201	N202						31,33,38,39
N3	N301	N302						31,33,38,39
N4	N401	N402	N403	N404				31,33,39
L11	L1101	L1102	L1103					31,32,33,34

     -BEGIN 0463 LOOP-

CD3	CD301	CD302	CD303	CD305	CD306			35
L11	L1101	L1102						35,36,37
L9	L901	L902						37
POD	POD01	POD02	POD03					37
G62	G6201	G6202	G6203	G6204				38

     -END 0463 LOOP-

     -BEGIN 0465 LOOP-

OID	OID01	OID06	OID07					38

     -END 0465 LOOP-

   -END 0460 LOOP-

-END 0400 LOOP-

L3	L305	L308						39
SE	SE01	SE02						39

DESCRIPTION OF DATA ELEMENTS

				Req Use	Max	Loop ID	Loop Repeat	Req	Type	Min/ Max
ST		**Transaction Set Header**		M	1					
ST01	(143)	Transaction Set Identifier Code	'210'—Detail Invoice					M/Z	ID	3/3
ST02	(329)	Transaction Set Control Number	Program Supplied					M	AN	4/9
B3		**Beginning Segment for Carrier's Invoice**		M	1					
B302	(76)	Invoice Number	Invoice Number					M	AN	1/22

> **NOTE:** *Non-Pay Resolution records will reflect zeros for the 'Invoice Number' if you have provided FedEx with an invalid tracking number.*

				Req	Max	Loop ID	Loop Repeat	Req	Type	Min/Max
B304	(146)	Shipment Method of Payment	'MX'—Mixed					M	ID	2/2
B306	(373)	Date	Invoice Date (YYYYMMDD)					M/Z	DT	8/8
B307	(193)	Net Amount Due	Total Charges Due					M	N2	1/12

> **NOTE:** *Non-Pay Resolution records will reflect zeros for 'Net Amount Due' if you have provided FedEx with an invalid tracking number.*

> **NOTE:** *Non-Pay Resolution files will reflect the balance due remaining on the invoice.*

				Req	Max	Loop ID	Loop Repeat	Req	Type	Min/Max
B308	(202)	Invoice Type	'AD'—Adjustment of Previous Freight Bill Charges 'BD'— Balance Due Billing 'PD'— Past Due Billing 'RB'— Rebilling (Resend)					O	ID	2/2

> **NOTE:** *Suppressed for original invoice files. 'Demand For Payment' and Final Demand' invoices will default to 'PD' (Past Due Billing).*

				Req	Max	Loop ID	Loop Repeat	Req	Type	Min/Max
B311	(140)	SCAC	'FDE' — Express Only 'FDEG' — Ground Only 'FDEN' — Express & Ground and/or SmartPost 'FXSP' — SmartPost					M	ID	2/4
B312	(373)	Date	Current Date (YYYYMMDD)					O	DT	8/8

> **NOTE:** *Non-Pay Resolution records will reflect the current date if you have provided FedEx with an invalid tracking number.*

				Req	Max	Loop ID	Loop Repeat	Req	Type	Min/Max
B313	(375)	Settlement Option	'B1'— Intra-U.S. (Domestic) 'BF'— International					O	ID	2/2
C3		**Currency Identifier**		O	1					
C301	(100)	Currency Code	Identifies Billing Currency					M/Z	ID	3/3
ITD		**Terms of Sale/ Deferred Terms of Sale**		O	1					
ITD01	(336)	Terms Type Code	'05' — Discount Not Applicable					O	ID	2/2
ITD02	(333)	Terms Basis Date Code	'3' — Invoice Date					O	ID	1/2
ITD06	(446)	Terms Net Due Date	Invoice Date + 15 days (YYYYMMDD)					O	DT	8/8
ITD07	(386)	Terms Net Days	'15'					O	N0	1/3

DETAIL INVOICE LAYOUT **210 TRANSACTION SET**

DESCRIPTION OF DATA ELEMENTS (cont.)

			Req	Max Use	Loop ID	Loop Repeat	Req	Type	Min/Max
L11		**Business Instructions and Reference Number**	O	300					
L1101	(127)	Reference Identification	Master EDI Acct Number				X	AN	1/50
L1102	(128)	Reference Identification Qualifier	'14'				X	ID	2/3
K1		**Remarks**	O	10					
		NOTE: K1 segment is applicable to Canada payors only.							
K101	(61)	Free-form Information	Tax Number + 'GST/HST'				M	AN	1/30
K102	(61)	Free-form Information	Tax Number + 'QST'				O	AN	1/30
		-BEGIN 0100 LOOP-							
N1		**Name**	O	1	0100	10			
N101	(98)	Entity Identifier Code	'BT'— Bill-to Party				M	ID	2/3
N102	(93)	Name	Bill-to Company Name				X	AN	1/60
N2		**Additional Name Info**	O	1	0100				
N201	(93)	Name	Bill-to Contact Name				M	AN	1/60
N3		**Address Information**	O	2	0100				
N301	(166)	Address	Bill-to Street Address 1				M	AN	1/55
N302	(166)	Address	Bill-to Street Address 2				O	AN	1/55
N4		**Geographic Location**	O	1	0100				
N401	(19)	City Name	Bill-to City				O	AN	2/30
N402	(156)	State/Province Code	Bill-to State/Province				X	ID	2/2
N403	(116)	Postal Code	Bill-to Zip/Postal Code				O	ID	3/15
N404	(26)	Country Code	Bill-to Country				X	ID	2/3
L11		**Business Instructions and Reference Number**	O	5	0100				
L1101	(127)	Reference Identification	Bill-to Account Number				X	AN	1/50
L1102	(128)	Reference Identification Qualifier	'IT'				X	ID	2/3
L11		**Business Instructions and Reference Number**	O	5	0100				
		NOTE: The Store Number applies to the Billed Account.							
L1101	(127)	Reference Identification	Store Number				X	AN	1/50
L1102	(128)	Reference Identification Qualifier	'ST'				X	ID	2/3

DETAIL INVOICE LAYOUT　　　　　　　　　　**210 TRANSACTION SET**

DESCRIPTION OF DATA ELEMENTS (cont.)

			Req	Max Use	Loop ID	Loop Repeat	Req	Type	Min/ Max
N1		**Name**	O	1	0100	10			
	NOTE:	*The following 'N1', 'N3' & 'N4' segments are applicable for U.S. payors.*							
N101	(98)	Entity Identifier Code	'RI'— Remit To Party				M	ID	2/3
N102	(93)	Name	'FEDEX ERS'				X	AN	1/60
N3		**Address Information**	O	2	0100				
N301	(166)	Address Information	'ATTN EDI PAYMENT'				M	AN	1/55
N302	(166)	Address Information	'P O BOX 371741'				O	AN	1/55
N4		**Geographic Location**	O	1	0100				
N401	(19)	City Name	'PITTSBURGH'				O	AN	2/30
N402	(156)	State/Province Code	'PA'				X	ID	2/2
N403	(116)	Postal Code	'152507741'				O	ID	3/15
N404	(26)	Country Code	'US'				X	ID	2/3
	NOTE:	*The following 'N1', 'N3' & 'N4' segments are applicable for Canada payors.*							
N1		**Name**	O	1	0100				
N101	(98)	Entity Identifier Code	'RI'— Remit To Party				M	ID	2/3
N102	(93)	Name	'FEDERAL EXPRESS CANADA LTD'				X	AN	1/60
N3		**Address Information**	O	2	0100				
N301	(166)	Address Information	'PO BOX 4626, TORONTO STN A'				M	AN	1/55
N4		**Geographic Location**	O	1	0100				
N401	(19)	City Name	'TORONTO'				O	AN	2/30
N402	(156)	State/Province Code	'ON'				X	ID	2/2
N403	(116)	Postal Code	'M5W 5B4'				O	ID	3/15
N404	(26)	Country Code	'CA'				X	ID	2/3

-END 0100 LOOP-

-BEGIN 0250 LOOP-

			Req	Max Use	Loop ID	Loop Repeat	Req	Type	Min/ Max
OID		**Order Information Detail**	O	1	0250	999999			
OID01	(127)	Reference Identification	'1'				X/Z	AN	1/50
OID04	(211)	Packaging Form Code	'UNT'				X	ID	3/3
OID05	(380)	Quantity	Number of Transactions				X	R	1/15

-END 0250 LOOP-

DESCRIPTION OF DATA ELEMENTS (cont.)

-BEGIN 0400 LOOP-

		Req	Max Use	Loop ID	Loop Repeat	Req	Type	Min/Max
LX	**Sequential Number**	O	1	0400	>1			
LX01	(554) Assigned Number		**Number beginning at '1' and incrementing to the count in OID05**			M	N0	1/6
L11	**Business Instructions and Reference Number**	O	20	0400				
L1101	(127) Reference Identification		**Tracking Number**			X	AN	1/50

> **NOTE:** *You may see the message "INCORRECT TRACKING #" for packages not properly processed through an automated system with noncorresponding package tracking numbers tendered to the FedEx courier.*

> **NOTE:** *For customer level **ground** charges the Tracking Number will be systematically generated and not related to any specific package Tracking Number.*

> **NOTE:** *Non-Pay Resolution records will reflect zeros for the 'Tracking Number' if you have provided FedEx with an invalid tracking number.*

L1102	(128) Reference Identification Qualifier		**'AW' or '6R'**			X	ID	2/3
L1103	(352) Description		**Net Charge**			X	AN	1/80
L1104	(373) Date		**Ship Date**			O/Z	DT	8/8

> **NOTE:** *Non-Pay Resolution record 'Ship Date' will be zeros if you have provided FedEx with an invalid air waybill number.*

L11	**Business Instructions and Reference Number**	O	20	0400				
L1101	(127) Reference Identification		**Ground Tracking Number**			X	AN	1/50

> **NOTE:** *The Ground Tracking Number may reflect spaces within the 50 character field. Customers may suppress spaces if necessary.*

L1102	(128) Reference Identification Qualifier		**'2I'**			X	ID	2/3
L11	**Business Instructions and Reference Number**	O	20	0400				
L1101	(127) Reference Identification		**Non-Duplicate Indicator**			X	AN	1/50
L1102	(128) Reference Identification Qualifier		**'RA'**			X	ID	2/3

> **NOTE:** *If included, FedEx has validated that the repetitive tracking number being billed is a unique shipment.*

L11	**Business Instructions and Reference Number**	O	20	0400				
L1101	(127) Reference Identification		**Returns Merchandise Authorization Number**			X	AN	1/50
L1102	(128) Reference Identification Qualifier		**'RZ'**			X	ID	2/3

DESCRIPTION OF DATA ELEMENTS (cont.)

		Req	Max Use	Loop ID	Loop Repeat	Req	Type	Min/ Max
L11	**Business Instructions and Reference Number**	O	20	0400	>1			
L1101 (127)	Reference Identification		**Ground Service Code See Table 1**			X	AN	1/50
L1102 (128)	Reference Identification Qualifier		**'QY'**			X	ID	2/3
L11	**Business Instructions and Reference Number**	O	20	0400				
L1101 (127)	Reference Identification		**Miscellaneous Description Code See Table 2**			X	AN	1/50
L1102 (128)	Reference Identification Qualifier		**'E7'**			X	ID	2/3

> **NOTE:** *The 'Miscellaneous Description Code' can occur multiple times.*

		Req	Max Use	Loop ID	Loop Repeat	Req	Type	Min/ Max
L1103 (352)	Description		**Original Tracking Number**			X	AN	1/80
L11	**Business Instructions and Reference Number**	O	20	0400				
L1101 (127)	Reference Identification		**Cross-Reference Tracking Number**			X	AN	1/50
L1102 (128)	Reference Identification Qualifier		**'6O'**			X	ID	2/3

> **NOTE:** *The '6O' (alpha 'O', not numeric zero) segment is applicable to Ground Shipments only.*

		Req	Max Use	Loop ID	Loop Repeat	Req	Type	Min/ Max
L11	**Business Instructions and Reference Number**	O	20	0400				
L1101 (127)	Reference Identification		**Payor Type** **'1'**—Bill Shipper **'2'**—Bill Recipient **'3'**—Bill Third Party			X	AN	1/50
L1102 (128)	Reference Identification Qualifier		**'9W'**			X	ID	2/3
L1103 (352)	Description		**'REBILLED'**			X	AN	1/80
L11	**Business Instructions and Reference Number**	O	20	0400				
L1101 (127)	Reference Identification		**Region Origin Zip**			X	AN	1/50
L1102 (128)	Reference Identification Qualifier		**'RU'**			X	ID	2/3
L11	**Business Instructions and Reference Number**	O	20	0400	>1			
L1101 (127)	Reference Identification		**Batch Number -or- Multiweight ID**			X	AN	1/50
L1102 (128)	Reference Identification Qualifier		**'BT'**			X	ID	2/3

> **NOTE:** *This segment provides **either** the Batch Number for Express shipments or the Multiweight ID for Ground shipments.*

DESCRIPTION OF DATA ELEMENTS (cont.)

			Req	Max Use	Loop ID	Loop Repeat	Req	Type	Min/Max
L11		**Business Instructions and Reference Number**	O	20	0400				
L1101	(127)	Reference Identification	**Revenue Threshold Amount**				X	AN	1/50
L1102	(128)	Reference Identification Qualifier	**'OT'**				X	ID	2/3
L11		**Business Instructions and Reference Number**	O	20	0400				
L1101	(127)	Reference Identification	**Master Tracking Number**				X	AN	1/50
L1102	(128)	Reference Identification Qualifier	**'9F'**				X	ID	2/3

NOTE: *For Express IPD and IPDF shipments (Service Base codes 'IE' and 'MW' in the CD_305 segment), when shipped on a FXRS or CAFE device, this field will relay the 'Master Tracking Number' for the associated children tracking numbers.*

			Req	Max Use	Loop ID	Loop Repeat	Req	Type	Min/Max
L11		**Business Instructions and Reference Number**	O	20	0400				
L1101	(127)	Reference Identification	**Call Tag Access Code**				X	AN	1/50
L1102	(128)	Reference Identification Qualifier	**'JH'**				X	ID	2/3
L5		**Descriptions, Marks and Numbers**	O	30	0400				
L501	(213)	Lading Line Item Number	**'1'**				O	NO	1/3
L502	(79)	Lading Description	**'INTRA U.S. SHIPMENT'** -or- **'INTERNATIONAL SHIPMENT'** -or- **'INTERNATIONAL DUTY TAX'** -or- **'INTL FRT & DUTY/TAX COMBINED'** -or- **'NONPAY RESPONSE'**				O	AN	1/50
L503	(22)	Commodity Code	**Company Code '2'—FedEx '3'—FedEx Ground '9'—SmartPost**				X	AN	1/30
L504	(23)	Commodity Code Qualifier	**'Z'**				X	ID	1/1
L505	(103)	Packaging Code	**Packaging Type See Table 3**				O	AN	3/5
L0		**Line Item - Quantity & Weight**	O	10	0400	>1			
L001	(213)	Lading Line Item Number	**'1'**				O	NO	1/3
L004	(81)	Weight	**Original Weight**				X	R	1/10

DETAIL INVOICE LAYOUT   **210 TRANSACTION SET**

DESCRIPTION OF DATA ELEMENTS (cont.)

			Req	Max Use	Loop ID	Loop Repeat	Req	Type	Min/ Max
L0		**Line Item - Quantity & Weight**	**O**	**10**	**0400**	**>1**			
L005	(187)	Weight Qualifier		**'G'—Actual Net Weight**			X	ID	1/2
L008	(80)	Lading Quantity		**Number of pieces**			X/Z	N0	1/7
L009	(211)	Packaging Form Code		**'PCS'—Pieces**			X	ID	3/3
L011	(188)	Weight Unit Code		**'L'—Pounds** **'K'—Kilograms(International)**			O	ID	1/1
L013	(380)	Charge Count		**Total Count of Transactions**			X/Z	R	1/15
L015	(1073)	Charge Count Qualifier		**'W'**			X/Z	ID	1/1
L1		**Rate and Charges**	**O**	**10**	**0400**				
L104	(58)	Charge Amount		**Freight weight charge for shipment -or- miscellaneous charges for the tracking number corresponding to the special charge code. Amount will be negative in the case of discount.**			X	N2	1/12

> **NOTE:** *Supplemental FedEx Express PowerShip charges relating to service corrections, weight corrections, and dimensionall weight are included in the freight charge. Supplemental FedEx automated device charges such as Saturday Delivery, Saturday Pickup, Dangerous Goods and Address Correction are included in miscellaneous charges. To obtain total tracking number charges, add all L104 charges. Rebates are not included in net amount. Supplemental charges for Ground Shipments may appear on a different invoice/file than the freight charges.*

> **NOTE:** *Zero amount charges are possible in the event fees are waived.*

L108	(150)	Special Charge Code	**Special Charge Code for miscellaneous charges See Table 4**	O	ID	3/3
L109	(121)	Rate Class Code	**'Y' — Package Pre-rated**	O	ID	1/3

> **NOTE:** *The L109 is suppressed if package is not pre-rated.*

L112	(276)	Special Charge Description	**Special Charge Description Code—(if applicable) See Table 5**	O	AN	2/25
L114	(74)	Declared Value	**Declared Value**	X	N2	2/12

> **NOTE:** *For freight records, the declared value is for insurance. For duty/tax records, the declared value is the customs value. If you have provided FedEx with an invalid tracking number, L1 segment will be suppressed for the Non-Pay Resolution record.*

L115	(122)	Rate/Value Qualifier	**'PS'—Per Shipment**	X	ID	2/2
L119	(954)	Percent	**Fuel Surcharge Factor**	O/Z	R	1/10
L120	(100)	Currency Code	**Billed Currency Code**	O/Z	ID	3/3

DETAIL INVOICE LAYOUT   **210 TRANSACTION SET**

DESCRIPTION OF DATA ELEMENTS (cont.)

		Req	Max Use	Loop ID	Loop Repeat	Req	Type	Min/Max
L4	**Measurement**	O	10	0400	>1			

> **NOTE:** *The L4 segment is applicable only to packages billed dimensional weight.*

L401	(82) Length			**Length**		M	R	1/8
L402	(189) Width			**Width**		M	R	1/8
L403	(65) Height			**Height**		M	R	1/8
L404	(90) Measurement Unit Qualifier			**'N'—Inches** **'C'—Centimeters**		M	ID	1/1
L405	(380) Quantity			**'1'**		O	R	1/15
L406	(1271) Industry Code			**Dim Divisor**		O/Z	AN	1/30

L7	**Tariff Reference**	O	10	0400				
L703	(171) Rate Scale			**FedEx Express pricing scale**		O	AN	1/7

K1	**Remarks**	O	10	0400				

> **NOTE:** *The K1 segment is applicable to Express International shipments only.*

K101	(61) Origin ID			**Identifies origin**		M	AN	1/30
K102	(61) Destination ID			**Identifies destination**		O	AN	1/30

-BEGIN 0430 LOOP-

OID	**Order Information Detail**	O	1	0430	999999			

> **NOTE:** *The OID segment is applicable to Ground shipments only.*

OID01	(127) Reference Identification			**'GROUND'**		X/Z	AN	1/50
OID06	(188) Weight Unit			**'L'—Pounds** **'K'—Kilograms(International)**		X	ID	1/1
OID07	(81) Multiweight Weight			**Total Weight**		X	R	1/10

-END 0430 LOOP-

-BEGIN 0460 LOOP-

First Occurrence of Name and Address Loop (Shipper)

N1	**Name**	O	1	0460	999999			

> **NOTE:** *Limited information may be provided for bill shipper Ground Service.*

N101	(98) Entity Identifier Code			**'SH'—Shipper Information**		M	ID	2/3
N102	(93) Name			**Shipper Company Name**		X	AN	1/60

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DETAIL INVOICE LAYOUT   **210 TRANSACTION SET**

DESCRIPTION OF DATA ELEMENTS (cont.)

			Req	Max Use	Loop ID	Loop Repeat	Req	Type	Min/Max
N1		**Name**	O	1	0460	999999			
N103	(66)	Identification Code Qualifier	'FA'				X	ID	1/2
N104	(67)	Identification Code	Automation Device Number and Name				X	AN	2/80

> **NOTE:** If applicable - Automation Device Number (7 digits) followed by the Automation Device Name.

> **NOTE:** Non-Pay Resolution record 'Name' segment will show 'Field Not Available' if you have provided FedEx with an invalid tracking number.

			Req	Max Use	Loop ID	Loop Repeat	Req	Type	Min/Max
N2		**Additional Name Information**	O	1	0460				
N201	(93)	Name	Shipper Contact Name				M	AN	1/60
N202	(93)	Name	Shipper Department				O	AN	1/60

> **NOTE:** From automated shipping device, if available. Applicable for Domestic Express shipping only.

			Req	Max Use	Loop ID	Loop Repeat	Req	Type	Min/Max
N3		**Address Information**	O	2	0460				
N301	(166)	Address Information	Shipper Street Address 1				M	AN	1/55
N302	(166)	Address Information	Shipper Street Address 2				O	AN	1/55

			Req	Max Use	Loop ID	Loop Repeat	Req	Type	Min/Max
N4		**Geographic Location**	O	1	0460				
N401	(19)	City Name	Shipper City				O	AN	2/30
N402	(156)	State/Province Code	Shipper State/Province				X	ID	2/2
N403	(116)	Postal Code	Shipper Zip/Postal Code				O	ID	3/15
N404	(26)	Country Code	Shipper Country Code				X	ID	2/3

			Req	Max Use	Loop ID	Loop Repeat	Req	Type	Min/Max
L11		**Business Instructions and Reference Number**	O	10	0460				
L1101	(127)	Reference Identification	Shipper Account Number				X	AN	1/50
L1102	(128)	Reference Identification Qualifier	'IT'				X	ID	2/3

> **NOTE:** FedEx account number of shipper, if billed to shipper.

			Req	Max Use	Loop ID	Loop Repeat	Req	Type	Min/Max
L11		**Business Instructions and Reference Number**	O	10	0460				
L1101	(127)	Reference Identification	Consolidated Account Number				X	AN	1/50
L1102	(128)	Reference Identification Qualifier	'11'				X	ID	2/3

> **NOTE:** The 'Consolidated Account Number' segment is applicable to Non-US Accounts only.

DESCRIPTION OF DATA ELEMENTS (cont.)

		Req Max Use	Loop ID	Loop Repeat	Req	Type	Min/Max
L11	**Business Instructions and Reference Number**	O 10	0460	999999			
L1101 (127) Reference Identification		Reference Notes			X	AN	1/50

NOTE: Reference Notes are limited to 40 characters if shipped from an automated source. US airbill shipments, Ground Shipments and International Shipments are limited to 24 characters.

L1102 (128) Reference Identification Qualifier		'CR'			X	ID	2/3
L11	**Business Instructions and Reference Number**	O 10	0460				
L1101 (127) Reference Identification		Reference Notes -or- Ground PO Number			X	AN	1/50
L1102 (128) Reference Identification Qualifier		'ACT'			X	ID	2/3
L11	**Business Instructions and Reference Number**	O 10	0460				
L1101 (127) Reference Identification		Reference Notes -or- Ground Invoice Number			X	AN	1/50
L1102 (128) Reference Identification Qualifier		'ADI'			X	ID	2/3
L11	**Business Instructions and Reference Number**	O 10	0460				

NOTE: The 'Customer Department Number' segment is applicable to Ground shipments only.

L1101 (127) Reference Identification		Customer Dept Number			X	AN	1/50
L1102 (128) Reference Identification Qualifier		'DP'			X	ID	2/3
L11	**Business Instructions and Reference Number**	O 10	0460				

NOTE: This L11 segment is applicable to Invoice Adjustment Resolution files only.

L1101 (127) Reference Identification		'Invoice Adjustment'			X	AN	1/50
L1102 (128) Reference Identification Qualifier		'1X'			X	ID	2/3
L1103 (352) Description		'C'–Credit 'D'–Denial 'F'–Refund 'R'–Reject 'P'–Processing SmartPost 'B', 'O' or 'W'–Other			X	AN	1/80
L11	**Business Instructions and Reference Number**	O 10	0460				

NOTE: This L11 segment is applicable to Invoice Adjustment Resolution files only and will only be populated when the L1103 in the previous L11 segment is 'D' (Denial) or 'R' (Reject).

L1101 (127) Reference Identification		Resolution Complaint Code See Table 6			X	AN	1/50
L1102 (128) Reference Identification Qualifier		'ADT'			X	ID	2/3

DETAIL INVOICE LAYOUT   **210 TRANSACTION SET**

DESCRIPTION OF DATA ELEMENTS (cont.)

			Req	Max Use	Loop ID	Loop Repeat	Req	Type	Min/Max
L11		**Business Instructions and Reference Number**	O	10	0460	999999			

NOTE: *This L11 segment is applicable to Invoice Adjustment Resolution files only.*

L1101	(127)	Reference Identification	**Adjustment Amt Requested**				X	AN	1/50
L1102	(128)	Reference Identification Qualifier	**'BP'**				X	ID	2/3
L1103	(352)	Description	**Control/Check Number**				X	AN	1/80

			Req	Max Use	Loop ID		Req	Type	Min/Max
L11		**Business Instructions and Reference Number**	O	10	0460				

NOTE: *This L11 segment is applicable to Invoice Adjustment Resolution files only.*

L1101	(127)	Reference Identification	**Amount Adjusted**			X	AN	1/50
L1102	(128)	Reference Identification Qualifier	**'AM'**			X	ID	2/3
L1103	(352)	Description	**Amount Due**			X	AN	1/80

Second Occurrence of Name and Address Loop (Consignee)

			Req	Max Use	Loop ID		Req	Type	Min/Max
N1		**Name**	O	1	0460				

| N101 | (98) | Entity Identifier Code | **'CN'— Consignee Information** | M | ID | 2/3 |
| N102 | (93) | Name | **Consignee Company Name** | X | AN | 1/60 |

NOTE: *The recipient company name may not be available for **SmartPost Parcels** or for packages processed on automated systems. Non-Pay Resolution record 'Name' segment will show 'Field Not Available', and the N2, N3 and N4 segments will be suppressed if you have provided FedEx with an invalid tracking number.*

| **N2** | | **Additional Name Information** | O | 1 | 0460 | | | | |

| N201 | (93) | Name | **Consignee Name** | M | AN | 1/60 |

NOTE: *The recipient's name may not be available for packages processed on automated systems.*

| **N3** | | **Address Information** | O | 2 | 0460 | | | | |

| N301 | (166) | Address Information | **Consignee Street Address 1** | M | AN | 1/55 |
| N302 | (166) | Address Information | **Consignee Street Address 2** | O | AN | 1/55 |

NOTE: *The recipient's name may not be available for packages processed on automated systems.*

| **N4** | | **Geographic Location** | O | 1 | 0460 | | | | |

N401	(19)	City Name	**Consignee City**	O	AN	2/30
N402	(156)	State/Province Code	**Consignee State/Province**	X	ID	2/2
N403	(116)	Postal Code	**Consignee Zip/Postal Code**	O	ID	3/15
N404	(26)	Country Code	**Consignee Country Code**	X	ID	2/3

DESCRIPTION OF DATA ELEMENTS (cont.)

		Req	Max Use	Loop ID	Loop Repeat	Req	Type	Min/Max
L11	**Business Instructions and Reference Number**	O	10	0460	999999			

NOTE: *This L11 segment is applicable to SmartPost shipments only.*

L1101 (127) Reference Identification	**SmartPost Package ID Number**	X	AN	1/50
L1102 (128) Reference Identification Qualifier	**'08'**	X	ID	2/3

		Req	Max Use	Loop ID				
L11	**Business Instructions and Reference Number**	O	10	0460				

NOTE: *This L11 segment occurs only if billed to Consignee and does NOT apply to SmartPost shipments.*

L1101 (127) Reference Identification	**Consignee Account Number**	X	AN	1/50
L1102 (128) Reference Identification Qualifier	**'IT'**	X	ID	2/3

		Req	Max Use	Loop ID				
L11	**Business Instructions and Reference Number**	O	10	0460				

NOTE: *This L11 segment does NOT apply to SmartPost shipments.*

L1101 (127) Reference Identification	**COD Cross-Reference Tracking Number**	X	AN	1/50
L1102 (128) Reference Identification Qualifier	**'OD'**	X	ID	2/3

		Req	Max Use	Loop ID				
L11	**Business Instructions and Reference Number**	O	10	0460				

NOTE: *This L11 segment does NOT apply to SmartPost shipments.*

L1101 (127) Reference Identification	**COD Check Amount**	X	AN	1/50
L1102 (128) Reference Identification Qualifier	**'4N'**	X	ID	2/3

		Req	Max Use	Loop ID				
L11	**Business Instructions and Reference Number**	O	10	0460				

NOTE: *This L11 segment applies to Express IPD service only.*

L1101 (127) Reference Identification	**# of Distribution Addresses**	X	AN	1/50
L1102 (128) Reference Identification Qualifier	**'1O'**	X	ID	2/3

NOTE: **'1O'** *= alpha 'O', not numeric zero.*

		Req	Max Use	Loop ID				
L11	**Business Instructions and Reference Number**	O	10	0460				

L1101 (127) Reference Identification	**Customs Entry Number** -or- **International Ground Shipment Number**	X	AN	1/50
L1102 (128) Reference Identification Qualifier	**'DD'**	X	ID	2/3

DESCRIPTION OF DATA ELEMENTS (cont.)

-BEGIN 0463 LOOP-

		Req	Max Use	Loop ID	Loop Repeat	Req	Type	Min/ Max
CD3	**Carton (Package) Detail**	O	1	0463	999999			
CD301 (187) Weight Qualifier	‘B’— Billed Weight					X	ID	1/2
NOTE: The CD302 will be the **billed weight for Express & Ground** shipments or the **actual weight for SmartPost** shipments.								
CD302 (81) Weight	**Package Weight**					X	R	1/10
CD303 (619) Zone	**Region/Zone Code**					O	AN	2/3
CD305 (284) Service Base Code	**Service type requested and billed—See Table 7**					X	ID	2/2
NOTE: The CD306 segment applies to Express shipments only.								
CD306 (108) Pickup or Delivery Code	**‘CC’—Convenience Center ‘CT’—City Terminal ‘DB’—Drop Box ‘SD’—Shipper’s Door**					O	ID	1/2
L11	**Business Instructions and Reference Number**	O	20	0463				
NOTE: This L11 segment applies to Express shipments only.								
L1101 (127) Reference Identification	**Handling Code** ‘H’– Hold ‘D’ - or- (space) – Delivery					X	AN	1/50
L1102 (128) Reference Identification Qualifier	**‘AHC’**					X	ID	2/3
L11	**Business Instructions and Reference Number**	O	20	0463				
NOTE: This L11 segment applies to Express shipments only.								
L1101 (127) Reference Identification	**Delivery Schedule Code See Table 8**					X	AN	1/50
L1102 (128) Reference Identification Qualifier	**‘XX2’**					X	ID	2/3
L11	**Business Instructions and Reference Number**	O	20	0463				
NOTE: This L11 segment applies to Express shipments only.								
L1101 (127) Reference Identification	**Delivery Exception Code See Table 9**					X	AN	1/50
L1102 (128) Reference Identification Qualifier	**‘EVI’**					X	ID	2/3
L11	**Business Instructions and Reference Number**	O	20	0463				
NOTE: This L11 segment applies to Express shipments only.								
L1101 (127) Reference Identification	**Delivery Exception Code See Table 9**					X	AN	1/50
L1102 (128) Reference Identification Qualifier	**‘ACC’**					X	ID	2/3

DETAIL INVOICE LAYOUT   **210 TRANSACTION SET**

DESCRIPTION OF DATA ELEMENTS (cont.)

		Req Max Use	Loop ID	Loop Repeat	Req	Type	Min/ Max
L11	**Business Instructions and Reference Number**	O 20	0463	999999			

NOTE: *The following L11 segments apply to SmartPost shipments only.*

L1101	(127) Reference Identification	**Customer Parcel Reference**			X	AN	1/50
L1102	(128) Reference Identification Qualifier	**'ACT'**			X	ID	2/3

		Req Max Use	Loop ID		Req	Type	Min/ Max
L11	**Business Instructions and Reference Number**	O 20	0463				
L1101	(127) Reference Identification	**EPDI Transmission ID**			X	AN	1/50
L1102	(128) Reference Identification Qualifier	**'ADI'**			X	ID	2/3

		Req Max Use	Loop ID		Req	Type	Min/ Max
L11	**Business Instructions and Reference Number**	O 20	0463				
L1101	(127) Reference Identification	**Destination Sort Code**			X	AN	1/50
L1102	(128) Reference Identification Qualifier	**'AEM'**			X	ID	2/3
L1103	(352) Description	**SmartPost Service Code See Table 1**			X	AN	1/80

		Req Max Use	Loop ID		Req	Type	Min/ Max
L11	**Business Instructions and Reference Number**	O 20	0463				
L1101	(127) Reference Identification	**Sub-Class Postal**			X	AN	1/50
L1102	(128) Reference Identification Qualifier	**'PRT'**			X	ID	2/3

		Req Max Use	Loop ID		Req	Type	Min/ Max
L11	**Business Instructions and Reference Number**	O 20	0463				
L1101	(127) Reference Identification	**Expected Flag**			X	AN	1/50
L1102	(128) Reference Identification Qualifier	**'FTN'**			X	ID	2/3

		Req Max Use	Loop ID		Req	Type	Min/ Max
L11	**Business Instructions and Reference Number**	O 20	0463				
L1101	(127) Reference Identification	**Physical Flag**			X	AN	1/50
L1102	(128) Reference Identification Qualifier	**'AR'**			X	ID	2/3

		Req Max Use	Loop ID	Loop Repeat	Req	Type	Min/ Max
L11	**Business Instructions and Reference Number**	O 20	0463	999999			
L1101	(127) Reference Identification	**Process Category**			X	AN	1/50
L1102	(128) Reference Identification Qualifier	**'PHC'**			X	ID	2/3

DESCRIPTION OF DATA ELEMENTS (cont.)

			Req	Max Use	Loop ID	Loop Repeat	Req	Type	Min/Max
L11		Business Instructions and Reference Number	O	20	0463	999999			
L1101	(127)	Reference Identification	**Process Category**				X	AN	1/50
L1102	(128)	Reference Identification Qualifier	**'PHC'**				X	ID	2/3
L11		Business Instructions and Reference Number	O	20	0463				
L1101	(127)	Reference Identification	**Parcel Size**				X	AN	1/50
L1102	(128)	Reference Identification Qualifier	**'ACD'**				X	ID	2/3
L11		Business Instructions and Reference Number	O	20	0463				
L1101	(127)	Reference Identification	**Delivery Confirmation Flag**				X	AN	1/50
L1102	(128)	Reference Identification Qualifier	**'DQ'**				X	ID	2/3
L11		Business Instructions and Reference Number	O	20	0463				
L1101	(127)	Reference Identification	**Customer Parcel ID**				X	AN	1/50
L1102	(128)	Reference Identification Qualifier	**'OQ'**				X	ID	2/3
L11		Business Instructions and Reference Number	O	20	0463				

NOTE: *This L11 segment applies to SmartPost shipments only and will occur with L11 '6R' qualifier.*

L1101	(127)	Reference Identification	**Billing Group ID Text**				X	AN	1/50
L1102	(128)	Reference Identification Qualifier	**'87'**				X	ID	2/3
L9		**Reference Number**	O	10	0463				

NOTE: *This L9 segment applies to SmartPost shipments only.*

L901	(150)	Special Charge or Allowance Code	**Charge Code (Parcels)**				M	ID	3/3
L902	(782)	Monetary Amount	**Billed Amount (Parcels)**				M/Z	R	1/18
POD		**Proof of Delivery**	O	1	0463				
POD01	(373)	Date	**Actual Delivery Date**				M	DT	8/8
POD02	(337)	Time	**Actual Delivery Time**				O	TM	4/8
POD03	(93)	Name	**Recipient Signature**				M	AN	1/60

NOTE: *The POD segment contains the actual date and time of delivery. Delivery exception information is contained in the following G62 segments. The POD segment is suppressed if the POD date, time, and recipient signature are not available at the time of billing, or an incorrect tracking number message is present in the L11 'AW' segment.* **POD is not available for ground shipments, however, the actual delivery date may be available .**

DETAIL INVOICE LAYOUT   **210 TRANSACTION SET**

DESCRIPTION OF DATA ELEMENTS (cont.)

			Req	Max Use	Loop ID	Loop Repeat	Req	Type	Min/ Max
G62		**Date/Time**	O	1	0463	999999			

NOTE: *This G62 segment applies to Express or Ground shipments only.*

G6201	(432)	Date Qualifier	**'89'** -or- **'18'**				X	ID	2/2
G6202	(373)	Date	**First Attempt Date**				X	DT	8/8
G6203	(176)	Time Qualifier	**'0'** -or- **'EP'**				X	ID	1/2
G6204	(337)	Time	**First Attempt Time**				X	TM	4/8
G62		**Date/Time**	O	1	0463				

NOTE: *This G62 segment applies to SmartPost shipments only.*

G6201	(432)	Date Qualifier	**'09'**				X	ID	2/2
G6202	(373)	Date	**Parcel Sort Date**				X	DT	8/8

-END 0463 LOOP-

-BEGIN 0465 LOOP-

			Req	Max Use	Loop ID	Loop Repeat	Req	Type	Min/ Max
OID		**Order Information Detail**	O	1	0465	999999			

NOTE: *The OID segment applies to SmartPost shipments only.*

OID01	(127)	Reference Identification	**'EST WT'**				X/Z	AN	1/50
OID06	(188)	Weight Unit Code	**Weight Unit**				X	ID	1/1
OID07	(81)	Weight	**Estimated Weight**				X	R	1/10

-END 0465 LOOP-

Third Occurrence of Name and Address Loop (Original Consignee Address - if Corrected)

			Req	Max Use	Loop ID	Loop Repeat	Req	Type	Min/ Max
N1		**Name**	O	1	0460	999999			
N101	(98)	Entity Identifier Code	**'KN'— Consignee Information**				M	ID	2/3
N102	(93)	Name	**Consignee Company Name**				X	AN	1/60
N2		**Additional Name Information**	O	1	0460				
N201	(93)	Name	**Consignee Name**				M	AN	1/60
N3		**Address Information**	O	2	0460				
N301	(166)	Address Information	**Consignee Street Address 1**				M	AN	1/55
N302	(166)	Address Information	**Consignee Street Address 2**				O	AN	1/55

DETAIL INVOICE LAYOUT   **210 TRANSACTION SET**

DESCRIPTION OF DATA ELEMENTS (cont.)

			Req	Max Use	Loop ID	Loop Repeat	Req	Type	Min/ Max
N4		**Geographic Location**	O	1	0460	999999			
N401	(19)	City Name	**Consignee City**				O	AN	2/30
N402	(156)	State/Province Code	**Consignee State/Province**				X	ID	2/2
N403	(116)	Postal Code	**Consignee Zip/Postal Code**				O	ID	3/15
N404	(26)	Country Code	**Consignee Country Code**				X	ID	2/3

Fourth Occurrence of Name and Address Loop

(if applicable - Alternate Pickup Address - Ground shipments only)

			Req	Max Use	Loop ID	Loop Repeat	Req	Type	Min/ Max
N1		**Name**	O	1	0460				
N101	(98)	Entity Identifier Code	**'PW'—Consignee Information**				M	ID	2/3
N102	(93)	Name	**Consignee Company**				X	AN	1/60
N2		**Additional Name Information**	O	1	0460				
N201	(93)	Name	**Consignee Contact Name**				M	AN	1/60
N3		**Address Information**	O	2	0460				
N301	(166)	Address Information	**Consignee Street Address 1**				M	AN	1/55
N302	(166)	Address Information	**Consignee Street Address 2**				O	AN	1/55
N4		**Geographic Location**	O	1	0460				
N401	(19)	City Name	**Consignee City**				O	AN	2/30
N402	(156)	State/Province Code	**Consignee State/Province**				X	ID	2/2
N403	(116)	Postal Code	**Consignee Zip/Postal Code**				O	ID	3/15
N404	(26)	Country Code	**Consignee Country Code**				X	ID	2/3

-END 0460 LOOP-

-END 0400 LOOP-

			Req	Max Use	Loop ID	Loop Repeat	Req	Type	Min/ Max
L3		**Total Weight and Charges**	O	1					
L305	(58)	Amount Charged	**Total Invoice Charges**				O/Z	N2	1/12
L308	(150)	Special Charge or Allowance Code	**'IIA'**				O	ID	3/3
SE		**Transaction Set Trailer**	M	1					
SE01	(96)	Number of Included Segments	**Program Supplied**				M	N0	1/10
SE02	(329)	Transaction Set Control Number	**Program Supplied**				M	AN	4/9

SAMPLE EXPRESS & GROUND INVOICE FILE

Segment Terminator, NL (New line) Hex '15'
Data Element Separator, GS (Group Separator) Hex '1D'
Subelement Separator, US (Unit Separator) Hex '1F'

```
ISA*00*        *00*         *ZZ*055001924    *ZZ*CUST210        *061121*191
7*\*00406*000001627*0*P*
GS*IM*055001924*CUST210*20061121*1917*1627*X*004060
ST*210*2079279□    (210 INVOICE TRANSACTION SET; CONTROL # OF FILE)
B3**123456789**MX**20060701*6141****FDE*20061121*B1    (INVOICE NUMBER; DATE/TIME; SCAC)
C3*USD
ITD*05*3****20060716*15        (DUE DATE; TERMS 15 DAYS)
L11*199999999*14        (MASTER EDI #, ASSIGNED BY FEDEX)
N1*BT*BILL-TO COMPANY NAME    (BILL-TO NAME LOOP)
N2*BILL-TO CONTACT NAME
N3*BILL-TO ADDRESS LINE 1
N4*BILL-TO CITY*CA*900010001*US
L11*114114114*IT        (BILL-TO ACCOUNT NUMBER)
L11*STORE #*ST        (ACCOUNT LEVEL REFERENCE FIELD)
N1*RI*FEDEX ERS        (REMITTANCE ADDRESS LOOP)
N3*ATTN EDI PAYMENT*REMIT ADDRESS
N4*REMIT CITY*PA*152507741*US        (IF US PAYOR)
OID*1***UNT*2        (NUMBER OF TRANSACTIONS)
LX*1□  (1ST TRACKING NUMBER)
L11*333333333333*AW*925*20060622    (TRACKING NUMBER; NET CHARGE; SHIP DATE)
L11*1*9W    (PAYOR TYPE; 1 = BILL SHIPPER)
L11*900*RU
L11*123*BT    (BUNDLE NUMBER; OR GROUND MULTIWEIGHT ID)
L5*1*INTRA U.S. SHIPMENT*2*Z*ENV        (ENV = ENVELOPE PACKAGING)
L0*1***1*G***1*PCS**L    (LADING LINE 1; 1(LB); GROSS WT; 1 PIECE; POUNDS)
L1****1660****080****050*******USD    (FREIGHT CHARGE)
L1****75****405****010*******11.5*USD    (FUEL SURCHARGE)
L1****200****RES****022*******USD        (RESIDENTIAL SURCHARGE)
L1****-1010****DSC****257*******USD        (DISCOUNT)
L7*AC4556    (RATE SCALE)
N1*SH*SHIPPER COMPANY NAME*FA*0048845 CAFE    (SHIPPER NAME LOOP; SHIPPING DEVICE NAME)
N2*SHIPPER 1 NAME*SHIPPER DPT
N3*SHIPPER ADDRESS LINE 1*SHIPPER ADDRESS LINE 2
N4*SHIPPER CITY*CA*90007*US
L11*114114114*IT    (SHIPPER'S ACCOUNT NUMBER, WHEN BILLED TO SHIPPER)
L11*REFERENCE: THIS IS AN EXPRESS INVOICE*CR
L11*2ND REFERENCE FIELD*ACT    (EXPRESS REFERENCE 2 OR GROUND PO NUMBER)
L11*3RD REFERENCE FIELD*ADI    (EXPRESS REFERENCE 3 OR GROUND INVOICE NUMBER REFERENCE)
N1*CN*CONSIGNEE COMPANY NAME    (CONSIGNEE NAME LOOP)
N2*CONSIGNEE NAME
N3*CONSIGNEE ADDRESS LINE 1*CONSIGNEE ADDRESS LINE 2
N4*CONSIGNEE CITY*WY*85555*US
CD3*B*1*6*ON*SD    (BILLED WEIGHT; REGION/ZONE; SERVICE CODE; PICKUP CODE)
L11*D*AHC        (DELIVER OR HOLD CODE)
POD*20060627*1134*POD SIGNATURE    (POD – PROOF OF DELIVERY INFORMATION)
G62*89*20060621*0*1010    (FIRST ATTEMPT DELIVERY INFORMATION)
LX*2  (2ND TRACKING NUMBER)
L11*222222222222*AW*1117*20050622
L11*1*9W
L11*900*RU
```

DETAIL INVOICE LAYOUT   **210 TRANSACTION SET**

SAMPLE EXPRESS & GROUND INVOICE FILE (cont.)

```
L11*123*BT    (BUNDLE NUMBER; OR GROUND MULTIWEIGHT ID)
L5*1*INTRA U.S. SHIPMENT*2*Z*ENV
L0*1***1*G***1*PCS**L
L1****1590****080****050********USD
L1****74****405****010********11.5*USD
L1****200****260****492********USD
L1****200****RES****022********USD
L1****-947****DSC****185********USD
L7*AC4556   (RATE SCALE)
N1*SH*SHIPPER COMPANY NAME*FA*0048845 CAFE
N2*SHIPPER 1 NAME
N3*SHIPPER ADDRESS LINE*SHIPPER ADDRESS LINE 2
N4*SHIPPER CITY*CA*90007*US
L11*114114114*IT
L11*REFERENCE NOTES (BILL SHIPPER)*CR
L11*2ND REFERENCE FIELD*ACT
L11*3RD REFERENCE FIELD*ADI
N1*CN*CONSIGNEE COMPANY NAME
N2*CONSIGNEE 2 NAME
N3*CONSIGNEE ADDRESS LINE 1*CONSIGNEE ADDRESS LINE 2
N4*CONSIGNEE CITY*UT*84442*US
CD3*B*1*6*ON*SD
L11*D*AHC
POD*20050625*1019*POD SIGNATURE
L3*****2042***IIA
SE*1593*00013
GE*2*1627
IEA*1*000001627
```

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SAMPLE SMARTPOST INVOICE FILE

Segment Terminator, NL (New line) Hex '15'
Data Element Separator, GS (Group Separator) Hex '1D'
Subelement Separator, US (Unit Separator) Hex '1F'

```
ST*210*0016
B3**987654321**MX**20071010*8983.72****FXSP*20071010*B1
C3*USD
ITD*05*3****20071025*15
L11*123456789*14
N1*BT*XYZ DATA SERVICES
N2*JAMES WILLIAMS
N3*825 E PLEASANT RUN DR*STE 200
N4*JACKSON*WY*85555*US
L11*122112211*IT
L11*5555510*ST
N1*RI*FEDEX ERS
N3*ATTN EDI PAYMENT*PO BOX 371741
N4*PITTSBURGH*PA*152507741*US
OID*1***UNT*2
LX*1
L11*000002134091*6R*8983.72*20071004
L11*1*9W
L5*1*INTRA U.S. SHIPMENT*9*Z*PCK
L0********8*PCS
L1****859686****080****050*******USD
L1****38686****405****010*******USD
L7***SMARTPO
N1*SH*CROSS MANAGEMENT CO*FA*1152222 INET
N2*SALLY JOHNSON*SHIPPING DEPT
N3*567 W NORRIS DR*STE 2
N4*SAN RAFAELS*CA*90007*US
N1*CN*RECIPIENT COMPANY
N2*RECIPIENT NAME
N3*ADDRESS LINE 1*ADDRESS LINE 2
N4*CITY*TN*38132*US
L11*02144385481801753729*08
CD3*B*1.16*05**R5
L11*ARCHWAY*ACT
L11*00000043*ADI
L11*39525*AEM
L11*P*PRT
L11*Y*FTN
L11*Y*AR
```

SAMPLE SMARTPOST INVOICE FILE (CONT.)

```
L11*M*PHC
L11*N*ACD
L11*Y*DQ
L11*9918987 :PKG 1*OQ
L9*050*3.14
G62*09*20071005
OID*EST WT*****L*2
N1*CN*RECIPIENT COMPANY
N2*RECIPIENT NAME
N3*ADDRESS LINE 1*ADDRESS LINE 2
N4*CITY*TN*38132*US
L11*02144385481801753736*08
CD3*B*1.16*04**R5
L11*ARCHWAY*ACT
L11*00000043*ADI
L11*37013*AEM
L11*P*PRT
L11*Y*FTN
L11*Y*AR
L11*M*PHC
L11*N*ACD
L11*Y*DQ
L11*9918988 :PKG 1*OQ
L9*050*3.11
G62*09*20071005
OID*EST WT*****L*2
L3*****898372*IIA
SE*289*0016
GE*1*9
IEA*1*000000009
```

TABLES

TABLES

TABLE 1—GROUND SERVICE CODES & SMARTPOST PACKAGE SERVICE CODES

(Used in the L1101 - 'QY' qualifier & the L1103 - 'AEM' qualifier)

Code	Description
015	Ground, Direct Signature Required, Prepaid, Domestic
016	Ground, COD, Prepaid, Domestic
017	Ground, ECOD, Prepaid, Domestic
018	Ground, PRP, Prepaid, Domestic
019	Ground, Prepaid, Domestic
020	Ground, Direct Signature Required, Collect, Domestic
021	Ground, Collect, Domestic
022	International Ground, Direct Signature Required, Prepaid
023	International Ground, COD, Prepaid
025	InternationalGround, PRP, Prepaid
026	International Ground, Prepaid
027	International Ground, Direct Signature Required, Collect
028	International Ground, Collect
131	Ground, 3rd Party, Return, Printed Label
132	Ground, 3rd Party, Net Return, Direct signature Required
133	Ground, 3rd Party, Return, Print Label, Direct signature Required
135	International Ground, 3rd Party, Return, Printed Label
136	Ground, Prepaid, Return Manager Online Label
137	Ground, Prepaid, Return Manager Printed Label
138	Ground, Prepaid, Net Return, Direct Signature Required
139	Ground, Prepaid, Return, Print Label, Direct Signature Required
140	Ground, 3rd Party, Return Manager Online Label
141	International Ground, Prepaid, Return, Printed Label
142	Ground, Prepaid, Call Tag, Residential-Pickup
143	Ground, Prepaid, Call Tag, Business-Pickup
150	Ground, Indirect Signature Required, Prepaid, Domestic
151	Ground, Adult Signature Required, Prepaid, Domestic
152	Ground, Indirect Signature Required, Collect, Domestic
153	Ground, Adult Signature Required, Collect, Domestic
154	Ground, Adult Signature Required, COD, Prepaid, Domestic
155	Ground, Adult Signature Required, ECOD, Prepaid, Domestic
156	Ground, Adult Signature Required, Guaranteed Funds COD, Prepaid, Domestic
157	Ground, Adult Signature Required, Currency COD, Prepaid, Domestic

TABLES

TABLE 1—GROUND SERVICE CODES & SMARTPOST PACKAGE SERVICE CODES (cont.)

(Used in the L1101 - 'QY' qualifier & the L1103 - 'AEM' qualifier)

Code	Description
158	Ground, 3rd Party Billing, Adult Signature Required, Domestic
159	Ground, 3rd Party Billing, Indirect Signature Required, Domestic
160	Ground, Bill Recipient, Adult Signature Required, Domestic
161	Ground, Bill Recipient, Indirect Signature Required, Domestic
162	Ground, 3rd Party Billing, Adult Signature Required, COD, Domest
163	Ground, 3rd Party Billing, Adult Signature Required, ECOD, Domestic
164	Ground, 3rd Party Billing, Adult Signature Required, Currency COD, Domestic
165	Ground, 3rd Party Billing, Adult Signature Required, Guaranteed Funds COD, Domestic
166	Ground, Prepaid, Guaranteed Funds, ECOD, Adult Signature Required, Domestic
167	Ground, Prepaid, Currency, ECOD, Adult Signature Required, Domestic
168	Ground, 3rd Party Billing, Guaranteed Funds, ECOD, Adult Signature Required, Domestic
169	Ground, 3rd Party Billing, Currency, ECOD, Adult Signature Required, Domestic
200	International Ground, Prepaid, Indirect Signature Required
201	International Ground, 3rd Party, Indirect Signature Required
202	International Ground, Collect, Indirect Signature Required
203	International Ground, Bill Recipient, Indirect Signature Required
211	Ground, Prepaid, Return Manager Online Label, Adult Signature Required
300	Ground, Prepaid, Hazmat, PRP
301	Ground, Prepaid, ORMD, PRP
302	Ground, Prepaid, Hazmat, Direct Signature Required
303	Ground, Prepaid, ORMD
304	Ground, Prepaid, ORMD, Indirect Signature Required
305	Ground, Prepaid, ORMD, Direct Signature Required
306	Ground, Prepaid, Hazmat, Adult Signature Required
307	Ground, Prepaid, ORMD, Adult Signature Required
308	Ground, 3rd Party, Hazmat, Adult Signature Required
309	Ground, 3rd Party, ORMD, Adult Signature Required
310	Ground, 3rd Party, Hazmat, Direct Signature Required
311	Ground, 3rd Party, ORMD
312	Ground, 3rd Party, ORMD, Indirect Signature Required
313	Ground, 3rd Party, ORMD, Direct Signature Required
314	Ground, Collect, Hazmat, Direct Signature Required
315	Ground, Collect, ORMD

TABLES

TABLE 1—GROUND SERVICE CODES & SMARTPOST PACKAGE SERVICE CODES (cont.)

(Used in the L1101 - 'QY' qualifier & the L1103 - 'AEM' qualifier)

Code	Description
316	Ground, Collect, ORMD, Indirect Signature Required
317	Ground, Collect, ORMD, Direct Signature Required
318	Ground, Prepaid, Hazmat, ECOD
319	Ground, Prepaid, Hazmat, Currency ECOD
320	Ground, Prepaid, Hazmat, Guaranteed Funds ECOD
321	Ground, Prepaid, ORMD, ECOD
322	Ground, Prepaid, ORMD, Currency ECOD
323	Ground, Prepaid, ORMD, Guaranteed Funds ECOD
324	Ground, 3rd Party, Hazmat, ECOD
325	Ground, Collect, Hazmat, Adult Signature Required
326	Ground, Collect, ORMD, Adult Signature Required
327	Ground, 3rd Party, ORMD, ECOD
330	Ground, Prepaid, Hazmat, COD
331	Ground, Prepaid, Hazmat, Currency COD
332	Ground, Prepaid, Hazmat, Guaranteed Funds COD
333	Ground, Prepaid, ORMD, COD
334	Ground, Prepaid, ORMD, Currency COD
335	Ground, Prepaid, ORMD, Guaranteed Funds COD
336	Ground, 3rd Party, Hazmat, COD
339	Ground, 3rd Party, ORMD, COD
340	Ground, Bill Recipient, Hazmat, Direct Signature Required
341	Ground, Bill Recipient, Hazmat, Adult Signature Required
342	Ground, Bill Recipient, ORMD
343	Ground, Bill Recipient, ORMD, Adult Signature Required
344	Ground, Bill Recipient, ORMD, Indirect Signature Required
345	Ground, Bill Recipient, ORMD, Direct Signature Required
346	Ground, 3rd Party, Hazmat, Currency ECOD
347	Ground, 3rd Party, Hazmat, Guaranteed Funds ECOD
348	Ground, 3rd Party, ORMD, Currency ECOD
349	Ground, 3rd Party, ORMD, Guaranteed Funds ECOD
350	Ground, 3rd Party, Return Manager Printed Label, Hold At Location
351	Ground, Prepaid, Return Manager Online Label, Hold At Location
352	Ground, Prepaid, Return Manager Printed Label, Hold At Location
353	Ground, 3rd Party, Return Manager Online Label, Hold At Location

TABLE 1—GROUND SERVICE CODES & SMARTPOST PACKAGE SERVICE CODES (cont.)

(Used in the L1101 - 'QY' qualifier & the L1103 - 'AEM' qualifier)

Code	Description
354	Ground, 3rd Party, Return Manager, Adult Signature Required, Hold At Location
355	Ground, Prepaid, Return Manager Printed Label, Adult Signature Required, Hold At Location
356	Ground, 3rd Party, Return Manager Online Label, Adult Signature Required, Hold At Location
357	Ground, Prepaid, Return Manager Online Label, Adult Signature Required, Hold At Location
358	Ground, Prepaid, Hold At Location
359	Ground, 3rd Party, Hold At Location
360	Ground, Recipient, Hold At Location
361	Ground, Prepaid, Adult Signature Required, Hold At Location
362	Ground, 3rd Party, Adult Signature Required, Hold At Location
363	Ground, Bill Recipient, Adult Signature Required, Hold At Location
364	Ground, 3rd Party, Hazmat, Currency COD
365	Ground, 3rd Party, Hazmat, Guaranteed Funds COD
366	Ground, 3rd Party, ORMD, Currency COD
367	Ground, 3rd Party, ORMD, Guaranteed Funds COD
368	Ground, Prepaid, Hazmat, ECOD, Adult Signature Required
369	Ground, Prepaid, Hazmat, Currency ECOD, Adult Signature Required
370	Ground, Prepaid, Hazmat, Guaranteed Funds ECOD, Adult Signature Required
371	Ground, Prepaid, ORMD, Currency ECOD, Adult Signature Required
372	Ground, Prepaid, ORMD, Guaranteed Funds ECOD, Adult Signature Required
373	Ground, Prepaid, Hazmat, COD, Adult Signature Required
374	Ground, Prepaid, Hazmat, Currency COD, Adult Signature Required
375	Ground, Prepaid, Hazmat, Guaranteed Funds COD, Adult Signature Required
376	Ground, Prepaid, ORMD, COD, Adult Signature Required
377	Ground, Prepaid, ORMD, Currency COD, Adult Signature Required
378	Ground, Prepaid, ORMD, Guaranteed Funds COD, Adult Signature Required
379	Ground, 3rd Party, Hazmat, COD, Adult Signature Required
380	Ground, 3rd Party, ORMD, COD, Adult Signature Required
381	Ground, 3rd Party, Hazmat, ECOD, Adult Signature Required
382	Ground, 3rd Party, ORMD, ECOD, Adult Signature Required
383	Ground, 3rd Party, Hazmat, Currency ECOD, Adult Signature Required
384	Ground, 3rd Party, Hazmat, Guaranteed Funds ECOD, Adult Signature Required
385	Ground, 3rd Party, ORMD, Currency ECOD, Adult Signature Required
386	Ground, 3rd Party, ORMD, Guaranteed Funds ECOD, Adult Signature Required
387	Ground, 3rd Party, Hazmat, Currency COD, Adult Signature Required
388	Ground, 3rd Party, Hazmat, Guaranteed Funds COD, Adult Signature Required

TABLES

TABLE 1—GROUND SERVICE CODES &
SMARTPOST PACKAGE SERVICE CODES (cont.)

(Used in the L1101 - 'QY' qualifier & the L1103 - 'AEM' qualifier)

Code	Description
389	Ground, 3rd Party, ORMD, Currency COD, Adult Signature Required
390	Ground, 3rd Party, ORMD, Guaranteed Funds COD, Adult Signature Required
391	Ground, Prepaid, ORMD, ECOD, Adult Signature Required
408	Ground, Guaranteed Funds COD, Prepaid, Domestic
409	Ground, Currency COD, Prepaid, Domestic
417	Ground, 3rd Party Billing, Domestic
418	Ground, 3rd Party Billing, Direct Signature Required, Domestic
419	Ground, 3rd Party Billing, COD, Domestic
420	Ground, 3rd Party Billing, Guaranteed Funds COD, Domestic
421	Ground, 3rd Party Billing, Currency COD, Domestic
422	Ground, Bill Recipient, Domestic
423	Ground, Bill Recipient, Direct Signature Required, Domestic
429	Ground, 3rd Party Billing, ECOD, Domestic
439	Ground, Prepaid, Guaranteed Funds, ECOD, Domestic
440	Ground, Prepaid, Currency, ECOD, Domestic
443	Ground, 3rd Party Billing, Guaranteed Funds, ECOD, Domestic
444	Ground, 3rd Party Billing, Currency, ECOD, Domestic
478	International Ground, Prepaid, Guaranteed Funds, COD
479	International Ground, Prepaid, Currency, COD
487	International Ground, 3rd Party Billing
488	International Ground, 3rd Party Billing, Direct Signature Required
489	International Ground, 3rd Party Billing, COD
490	International Ground, 3rd Party Billing, Guaranteed Funds, COD
491	International Ground, 3rd Party Billing, Currency, COD
492	International Ground, Bill Recipient
493	International Ground, Bill Recipient, Direct Signature Required
494	International Ground, Prepaid, Return, Print Label, Direct Signature Required
495	International Ground, 3rd Party, Return, Print Label, Direct Signature Require
700	Home Delivery, Bill Recipient, ORMD, Evening, Direct Signature Required
701	Home Delivery, Bill Recipient, ORMD, Evening, Adult Signature Required
702	Home Delivery, Bill Recipient, ORMD, Appointment
703	Home Delivery, Bill Recipient, ORMD, Appointment, Adult Signature Required
704	Home Delivery, Prepaid, ORMD, Appointment, Adult Signature Required

TABLE 1—GROUND SERVICE CODES & SMARTPOST PACKAGE SERVICE CODES (cont.)

(Used in the L1101 - 'QY' qualifier & the L1103 - 'AEM' qualifier)

Code	Description
705	Home Delivery, Prepaid, ORMD, Date Certain, Adult Signature Required
706	Home Delivery, Prepaid, ORMD, Evening, Adult Signature Required
707	Home Delivery, 3rd Party, ORMD, Adult Signature Required
708	Home Delivery, 3rd Party, ORMD, Date Certain
709	Home Delivery, 3rd Party, ORMD, Date Certain, Indirect Signature Required
710	Home Delivery, 3rd Party, ORMD, Date Certain, Direct Signature Required
711	Home Delivery, 3rd Party, ORMD, Date Certain, Adult Signature Required
712	Home Delivery, 3rd Party, ORMD, Evening
713	Home Delivery, 3rd Party, ORMD, Evening, Indirect Signature Required
714	Home Delivery, 3rd Party, ORMD, Evening, Direct Signature Required
715	Home Delivery, 3rd Party, ORMD, Evening, Adult Signature Required
716	Home Delivery, 3rd Party, ORMD, Appointment, Adult Signature Required
800	Home Delivery, Direct Signature Required, Prepaid
801	Home Delivery, Prepaid, ORMD
802	Home Delivery, Prepaid, ORMD, Indirect Signature Required
803	Home Delivery, Prepaid, ORMD, Direct Signature Required
804	Home Delivery, Prepaid
805	Home Delivery, Prepaid, ORMD, Date Certain
806	Home Delivery, Prepaid, ORMD, Date Certain, Indirect Signature Required
807	Home Delivery, Prepaid, ORMD, Date Certain, Direct Signature Required
809	Home Delivery, Prepaid, ORMD, Evening
810	Home Delivery, Evening, Direct Signature Required, Prepaid
814	Home Delivery, Evening, Prepaid
820	Home Delivery, Date Certain, Direct Signature Required, Prepaid
822	Home Delivery, Prepaid, ORMD, Evening, Indirect Signature Required
823	Home Delivery, Prepaid, ORMD, Evening, Direct Signature Required
824	Home Delivery, Date Certain, Prepaid
825	Home Delivery, Prepaid, ORMD, Appointment
826	Home Delivery, Bill Recipient, ORMD
827	Home Delivery, Bill Recipient, ORMD, Indirect Signature Required
829	Home Delivery, Bill Recipient, ORMD, Direct Signature Required
831	Home Delivery, Prepaid, ORMD, Adult Signature Required
832	Home Delivery, Bill Recipient, ORMD, Adult Signature Required

TABLES

TABLE 1—GROUND SERVICE CODES & SMARTPOST PACKAGE SERVICE CODES (cont.)

(Used in the L1101 - 'QY' qualifier & the L1103 - 'AEM' qualifier)

Code	Description
833	Home Delivery, Bill Recipient, ORMD, Date Certain
834	Home Delivery, Appointment Delivery, Prepaid
836	Home Delivery, 3rd Party, Return Manager Printed Label
841	Home Delivery, Bill Recipient, ORMD, Date Certain, Indirect Signature Required
842	Home Delivery, Prepaid, Return Manager Printed Label
847	Home Delivery, 3rd Party, Return Manager Online Label
848	Home Delivery, Prepaid, Return Manager Online Label
849	Home Delivery, Bill Recipient, ORMD, Date Certain, Direct Signature Required
850	Home Delivery, 3rd Party Billing
851	Home Delivery, 3rd Party Billing, Direct Signature Required
853	Home Delivery, 3rd Party Billing, Evening
854	Home Delivery, 3rd Party Billing, Evening, Direct Signature Required
856	Home Delivery, 3rd Party Billing, Date Certain
857	Home Delivery, 3rd Party Billing, Date Certain, Direct Signature Required
859	Home Delivery, 3rd Party Billing, Appointment Delivery
861	Home Delivery, Prepaid, Evening, Indirect Signature Required
862	Home Delivery, Prepaid, Date Certain, Indirect Signature Required
863	Home Delivery, 3rd Party Billing, Indirect Signature Required
864	Home Delivery, 3rd Party Billing, Evening, Indirect Signature Required
865	Home Delivery, 3rd Party Billing, Date Certain, Indirect Signature Required
866	Home Delivery, Bill Recipient, Indirect Signature Required
867	Home Delivery, Bill Recipient, Evening, Indirect Signature Required
868	Home Delivery, Bill Recipient, Date Certain, Indirect Signature Required
869	Home Delivery, Bill Recipient
870	Home Delivery, Bill Recipient, Direct Signature Required
872	Home Delivery, Bill Recipient, Evening
873	Home Delivery, Bill Recipient, Evening, Direct Signature Required
875	Home Delivery, Bill Recipient, Date Certain
876	Home Delivery, Bill Recipient, Date Certain, Direct Signature Required
878	Home Delivery, Bill Recipient, Appointment Delivery
880	Home Delivery, Bill Recipient, ORMD, Date Certain, Adult Signature Required
881	Home Delivery, 3rd Party, ORMD

TABLE 1—GROUND SERVICE CODES & SMARTPOST PACKAGE SERVICE CODES (cont.)

(Used in the L1101 - 'QY' qualifier & the L1103 - 'AEM' qualifier)

Code	Description
882	Home Delivery, 3rd Party, ORMD, Indirect Signature Required
883	Home Delivery, Adult Signature Required, Prepaid
884	Home Delivery, Evening, Adult Signature Required, Prepaid
885	Home Delivery, Date Certain, Adult Signature Required, Prepaid
886	Home Delivery, Appointment Delivery, Adult Signature Required, Prepaid
887	Home Delivery, 3rd Party Billing, Adult Signature Required
888	Home Delivery, 3rd Party Billing, Evening, Adult Signature Required
889	Home Delivery, 3rd Party Billing, Date Certain, Adult Signature Required
890	Home Delivery, 3rd Party Billing, Appointment Delivery, Adult Signature Required
891	Home Delivery, Bill Recipient, Adult Signature Required
892	Home Delivery, Bill Recipient, Evening, Adult Signature Required
893	Home Delivery, Bill Recipient, Date Certain, Adult Signature Required
894	Home Delivery, Bill Recipient, Appointment Delivery, Adult Signature Required
895	Home Delivery, Prepaid, Indirect Signature Required
896	Home Delivery, 3rd Party, ORMD, Direct Signature Required
897	Home Delivery, Bill Recipient, ORMD, Evening
898	Home Delivery, Bill Recipient, ORMD, Evening, Indirect Signature Required
899	Home Delivery, 3rd Party, ORMD, Appointment
900	Consolidated Returns, 3rd Party, Item
906	FedEx SmartPost International - US to Canada
913	FedEx SmartPost 1-70 lbs.
914	FedEx SmartPost 1-16 oz.
915	FedEx SmartPost Bound Printed Matter
916	FedEx SmartPost Media
917	FedEx SmartPost International - Canada to US Returns
918	FedEx SmartPost US Returns

TABLES

TABLE 2—MISCELLANEOUS DESCRIPTION CODES

(Ground Shipments only - Used in the L1101 - 'E7' qualifier)

Code	Description
180	Multiweight Shipment.
181	Package identified as Oversized or requires Additional Handling by FedEx Ground.
182	Due to equipment malfunction, this package was not weighed. The weight shown is that of the average package from previous invoice cycle.
184	Extra services rated out of week or cycle.
185	Net charge represents minimum package charge for this parcel.
186	Unique package but duplicate barcode used.
187	Reflects rural surcharge.
188	Replacement barcode package number assigned to your account.
189	Call tag confirmation numbers are identified in the field titled 'Customer PO Number'.
190	Oversized > 84" Combined Length and Girth (30 lb. bump-up with no surcharge).
192	Oversize > 108" Combined Length and Girth (50 lb. bump-up with no surcharge).
193	Oversize > 108" in Length (90 lb. bump-up with surcharge).
194	Oversize > 130" Combined Length and Girth (90 lb. bump-up with surcharge).
195	Performance Pricing Shipment.
196	Oversize > 165" Combined Length and Girth (90 lb. bump-up with surcharge).
197	This shipment was undeliverable. The charges shown here represent the shipping costs for returning the shipment to the shipper.
198	These are the remaining charges from a rebilled shipment that can only be billed to the shipper.
200	FedEx has audited for actual weight and/or dimensional weight. This charge is the difference between rated and actual weight.
10001	The Delivery commitment for FedEx 2Day to residences (including home offices) is 7 P.M. the second business day for A1, A2, A3, A4, A5, A6, AA, AM, PM and RM service areas.
10002	The Delivery commitment for FedEx 2Day to residences (including home offices) is 7 P.M. the third business day for AT, O2, and O3 service areas.
10026	Dimensional weight was applied. (Applicable for Int'l Express transportation shipments, US and non-US.)
10077	Customer is liable to account for the VAT Art. 44 and 196 of the EU VAT Code.
10081	Customer is liable for VAT.
10082	Not subject to invoicing country VAT.

TABLE 2—MISCELLANEOUS DESCRIPTION CODES

(Ground Shipments only - Used in the L1101 - 'E7' qualifier)

Code	Description
13028	FedEx International Direct Distribution Shipment.
30002	100% BTW vrijstelling, Minist. besi. E.T. 56000/H/525 dd 18/09/02 (EU parliamentary exemption).
37005	Average Per Package weight minimum applied on the shipment. (US Domestic Express)
40001	VAT Exempt according to Article 15.13 of the Sixth Directive.
40002	VAT Exempt according to Article 14(i) of the Sixth Directive.
40003	Exemption in application of relief regime for authorized exporters.
40004	Reverse charge (Article 28b (C) of the Sixth Directive).
40005	Reverse charge (Article 28 ter (C) of the Sixth Directive).
40006	VAT Exempt according to Article 15 (10) of the Sixth Directive.
40007	No VAT applied - out of the scope of EU VAT.
40008	VAT Percentage Rate - see DC4 record; positions 50-74.
40009	Exempt according to article 15, 9 of Sixth Directive
41001	Copied Label: Multiple packages were shipped using the same label/tracking number; the total weight and number of packages for the shipment are reflected in the invoice amount. For future reference, a unique FedEx label/tracking number must be used for each package in the shipment. NOTE: This message is applicable to Intra-US Express shipments only.
43001	Minimum billable weight was applied. (Applicable for US Domestic and US Export Express services.)

TABLES

TABLE 3—SERVICE PACKAGING CODES

(Used in the L505)

Code	Description
BOX	FedEx Box®
CNT	FedEx 25kg Box®
CTN	FedEx 10kg Box®
ENV	FedEx Envelope®
PCK	Customer Packaging
PKG	FedEx Pak®
SAK	FedEx Packet®
TBE	FedEx Tube®

TABLES

TABLE 4—SPECIAL CHARGE CODES
(Used in the L108)

Code	Description
AAM	Additional Material (Merchandise Sales)
ADV	Advancement Fee
APT	Home Delivery Appointment
BSS	Broker Selection Option Charge
CDA	Carrier Debit Allowance
CDR	Return Receipt
CNS	Consolidation
COL	C.O.D. Fee
CSE	Customs Entry Fee
CSF	Customs Formalities
CUS	Customs Charge
DCT	Offshore Alaska/Hawaii (Metro Delivery)
DEL	Out of Delivery Area Charge
DOC	Document Charge
DSC	Discount Amount
DTC	Delivery Area Surcharge
ECC	Will Call Charge
ENS	Energy Surcharge
EXW	Excess Weight
FDS	Financial Document Option Charge
FFN	Non-Machineable Charge
GST	GST (Goods & Services Tax)
HAZ	Accessible Dangerous Goods
HHB	Security Surcharge
HOC	Installation Fee
HOL	Sunday/Holiday Pickup or Holiday Delivery Service Charge
IDL	Inside Delivery Charge
IIU	Item - Unit
INC	Declared Value Charge
IPU	Inside Pickup Charge
LAB	Extra Labor Charge
LEC	Linehaul Surcharge
LFT	Liftgate Surcharge
LHS	Linehaul & Customs Brokerage Fee
MAD	Low Item Weight

TABLES

TABLE 4—SPECIAL CHARGE CODES (cont.)

(Used in the L108)

Code	Description
MGC	Priority Alert
MRK	Marking and Tagging
MSC	Accessorial Service Fee
MSG	Additional Miscellaneous Charge
NDS	Non-document Surcharge
OUT	Out of Service Area Pickup Charge
OVR	Oversize/Overweight Package Charge
PAD	Europe First Surcharge
PAK	Express Tag Surcharge
PEN	Customs Fines and Penalties
PMT	Home Delivery Select Day
POD	Automatic POD
PPN	Pallet Charge
PUC	Single Shipment Charge
RAA	Rebate
RCC	Reconsignment Charge
RCL	Delivery Reattempt Charge
RDC	Reroute
RDH	Intra-India Rail Mode Surcharge
REP	Residential Pickup Charge
RES	Residential Delivery Charge
RMP	Return Movement Charge
SER	Service Charge
SRG	Storage/Bond Charge
SST	State (Provincial) Sales Tax
SUC	Special Item Charge
TAA	Communication Fee
TAX	Local Tax
TAY	Harmonized Sales Tax
020	Address Correction
045	Duty/Tax Advancement Fee
080	Freight Charge
105	Acknowledgment of Delivery
140	Call Tag

TABLES

TABLE 4—SPECIAL CHARGE CODES (cont.)

(Used in the L108)

Code	Description
190	Terminal Fee
230	Payment/Credit
260	Delivery Area Surcharge
310	Dry Ice
315	Duty/Tax Surcharges
365	Export Declaration - Automated
370	Export Declaration - US Shipper
380	Extra Hours/Priority Alert
405	Fuel Surcharge
462	Corrected or Invalid Billing Account Number
480	Re-label Charge
495	Third Party Consignee Fee
505	No Account Number
510	Offshore Alaska/Hawaii (Non-metro Delivery)
540	On-Call Pickup
586	Credit Card Decline Fee
593	Rebill Fee
645	Inaccessible Dangerous Goods
665	Saturday Delivery Charge
670	Saturday Pickup Charge
675	Security Signature Service
685	Home Delivery Evening Appointment
690	Additional Handling Charge
695	Return Surcharge
705	Venezuela Postal Stamp Fee
745	Partnership Fee
750	VAT Value Added Tax Charge
761	POD Advantage
999	Other (Mutually Defined)

TABLES

TABLE 5— SPECIAL CHARGE/SMARTPOST DESCRIPTION CODES
(Used in the L112)

Code	Description
001	Declared Value Charge
002	Saturday Delivery Charge
003	Saturday Pickup Charge
004	No Account Number Used for Billing
005	Alaska or Hawaii (Metro delivery)
006	Alaska/Hawaii (Non-Metro delivery)
007	Recipient Address Correction Charge
008	Inaccessible Dangerous Goods
009	Other Charges
010	Fuel Surcharge
011	Pickup Charge
012	Accessible Dangerous Goods
013	Constant Surveillance Service Requested
014	Credit
015	POD Service Credit
016	Service Credit
017	Package Status Credit
018	Late Delivery
019	Incorrect Billing Account Number Charge
020	Invalid Bill Shipper Account Number Charge
021	C.O.D. Fee
022	Residential Delivery Surcharge (Express)
023	H3 Pickup Charge
024	H3 Delivery Charge
025	Inside Pickup Charge, Freight (Express)
026	Inside Delivery Charge, Freight (Express)
027	Residential Pickup Charge, Freight (Express)
028	Residential Delivery Charge, Freight (Express)
029	Delivery Reattempt Charge, Freight (Express)
030	Extra Labor Charge, Freight (Express)
031	Single Shipment Charge, Freight (Express)
032	Reconsignment Charge, Freight (Express)
033	Mark and Tag Charge, Freight (Express)

TABLES

TABLE 5— SPECIAL CHARGE/SMARTPOST DESCRIPTION CODES (cont.)
(Used in the L112)

Code	Description
034	Dry Ice
035	FedEx Corporation Audit Indicator
036	Hold at Station
037	Bundle Number
038	Week Day Delivery
039	Hold at Station Heavy Weight
040	Drop Off Discount
041	Overweight
042	Out of Pickup Area
043	Out of Delivery Area
044	Financial Document Option
045	Broker Selection Option
046	Cut Flowers
047	Argentina Broker Fee
048	Argentina Phito Fee
049	Argentina Inase Fee
050	Freight Charge
051	Currency Duty
052	Customs Duty
053	Rebill Duty
054	Customs Additional Duty
055	Rebill Customs Additional Duty
056	FedEx Additional Duty
057	Rebill FedEx Additional Duty
058	Currency VAT (Value Added Tax)
059	Original VAT (Value Added Tax)
060	Rebill VAT (Value Added Tax)
061	FedEx Additional VAT (Value Added Tax)
062	Rebill FedEx Additional VAT (Value Added Tax)
063	Puerto Rico Country Tax
064	Intangible Charge Duty
065	Section Charge Duty
066	Informal Charge Duty

TABLES

TABLE 5— SPECIAL CHARGE/SMARTPOST DESCRIPTION CODES (cont.)
(Used in the L112)

Code	Description
067	Formal Charge Duty
068	HAWB Charge Duty
069	1/60th Charge Duty
070	Bond Fee Charge
071	TSUSA Charge Duty
072	Missing Document Charge Duty
073	Sum Additional Invoice Duty
074	Advancement Fee Duty
075	Government Document Charge Duty
076	Post Entry Service Duty
077	COMM Reimbursement Charge Duty
078	Duty Excise Charge
079	Additional Tax Administration Duty - Denmark
080	Additional Tax Administration Duty - Belgium
081	Additional Tax Administration Duty - Luxembourg
082	Additional Tax Administration Duty - Austria
083	Additional Tax Administration Duty - Switzerland
084	GST Singapore Duty
085	Marca Da Bolla
086	GST Tax Duty
087	Special Assessment Charge Duty
088	Customs Processing Fee Duty
089	1/1000 Charge Duty
090	Additional Tax Administration Duty - Korea
091	TVA Duty
092	Austrian Payor Duty
093	Antidumping Duty
094	Additional Tax Administration Duty - France
095	Additional Tax Administration Duty - Italy
096	Taiwan VAT
097	Intangible Charge VAT
098	Section Charge VAT
099	Informal Charge VAT

TABLE 5— SPECIAL CHARGE/SMARTPOST DESCRIPTION CODES (cont.)
(Used in the L112)

Code	Description
100	Formal Charge VAT
101	HAWB Charge VAT
102	1/60th Charge VAT
103	Bond Fee Charge
104	TSUSA Charge VAT
105	Missing Document Charge VAT
106	Sum Additional Invoice VAT
107	Advancement Fee VAT
108	Government Document Charge VAT
109	Post Entry Service VAT
110	COMM Reimbursement Charge VAT
111	VAT Excise Charge
112	VAT Excise Charge
113	Additional Tax Administration VAT- Denmark
114	Additional Tax Administration VAT- Belgium
115	Additional Tax Administration VAT - Luxembourg
116	Additional Tax Administration VAT - Austria
117	Additional Tax Administration VAT - Switzerland
118	GST Singapore VAT
119	Marca Da Bolla VAT
120	GST Tax VAT
121	Special Assessment Charge VAT
122	Customs Processing Fee VAT
123	1/1000 Charge VAT
124	Additional Tax Administration VAT - Korea
125	TVA VAT
126	Austrian Payor VAT
127	Antidumping Duty VAT
128	Additional Tax Administration VAT - France
129	Additional Tax Administration VAT - Italy
130	Additional Tax Administration VAT
131	PST AB (Alberta Provincial Sales Tax)
132	PST BC (British Columbia Provincial Sales Tax)

TABLES

TABLE 5— SPECIAL CHARGE/SMARTPOST DESCRIPTION CODES (cont.)
(Used in the L112)

Code	Description
133	PST MB (Manitoba Provincial Sales Tax)
134	PST NB (New Brunswick Provincial Sales Tax)
135	PST NF (Newfoundland Provincial Sales Tax)
136	PST NT (Northwest Territories Provincial Sales Tax)
137	PST NS (Nova Scotia Provincial Sales Tax)
138	PST ON (Ontario Provincial Sales Tax)
139	PST PE (Prince Edward Island Provincial Sales Tax)
140	PST PQ (Quebec Provincial Sales Tax)
141	PST SK (Saskatchewan Provincial Sales Tax)
142	PST YK (Yukon Provincial Sales Tax)
150	Non Document Charge
157	Low Item Weight
161	QST (Quebec Sales Tax) Charge
162	Canada GST Freight
163	Mexico IVA Freight
164	Taiwan VAT
165	Grenada VAT
166	Venezuela VAT
170	Belgium VAT
171	Luxembourg VAT
172	Germany VAT
173	Great Britain VAT
174	Italy VAT
175	Netherlands VAT
176	France VAT
177	Austria VAT
178	Ireland VAT
179	Sweden VAT
180	Denmark VAT
181	Finland VAT
182	Greece VAT
183	Spain VAT
184	Portugal VAT

TABLE 5— SPECIAL CHARGE/SMARTPOST DESCRIPTION CODES (cont.)
(Used in the L112)

Code	Description
185	Discount Amount
186	Memphis Discount Amount
187	Dropoff Discount
188	Rebate
189	Bermuda Terminal Fee
190	Bundle Number
191	Canadian Duty GST/QS
192	Canadian GST/QST Tax
193	Freight Other
194	Duty Other
195	Tax Other
196	Duty/Tax Surcharges
197	Service Other
198	Rebill Fee
202	HST (Harmonized Sales Tax) - Duty
203	HST (Harmonized Sales Tax) - VAT
204	Canadian HST NB (New Brunswick Harmonized Sales Tax) (Express)
205	Canadian HST NF (Newfoundland Harmonized Sales Tax) (Express)
206	Canadian HST NS (Nova Scotia Harmonized Sales Tax) (Express)
207	UAE GPA
208	India Service Tax
209	Thailand VAT
210	IPFS Dropoff
211	IPFS HAL
212	IPFS BSO
213	Oversize Package
214	Out of Pickup Zone
215	Bermuda Terminal Fee
216	Payment/Credit
217	Sunday Pickup
219	Invalid Third Party Account Number Charge
220	Local Tax Charge
221	Maximum Discount

TABLES

TABLE 5— SPECIAL CHARGE/SMARTPOST DESCRIPTION CODES (cont.)
(Used in the L112)

Code	Description
222	VAT Advance Fee Charge
223	Corporate Purchasing Card
224	Credit Card Decline Fee
225	Liftgate Surcharge
226	Priority Alert
228	Memphis Rebate
229	Emerge, Consolidation
230	Delivery Area Surcharge (Express)
237	Extra Hours Surcharge
238	VAT Advance Fee - Denmark - Duty
239	VAT Advance Fee - Sweden - Duty
240	VAT Advance Fee - Thailand - Duty
241	Customs Fee - Thailand - Duty
242	Customs Clearance Fee - Thailand - Duty
243	VAT Customs Clearance - Thailand - Duty
244	VAT Currency Customer - Duty
245	VAT Advance Fee - Spain - Duty
246	VAT Advance Fee - Denmark - Duty
247	VAT Advance Fee - Sweden - Duty
248	VAT Advance Fee - Thailand - Duty
249	Customs Fee - Thailand - VAT
250	Customs Clearance Fee - Thailand - VAT
251	VAT Customs Clearance - Thailand
252	VAT Currency Customer - Thailand
253	Thailand Customs Fee - Freight
254	Thailand Customs Clearance Fee - Freight
255	Sweden VAT
256	Denmark VAT
257	Earned Discount
258	Grace Discount
259	Australia GST - Duty
260	Australia GST - VAT
261	Australia GST - Freight

TABLES

TABLE 5— SPECIAL CHARGE/SMARTPOST DESCRIPTION CODES (cont.)
(Used in the L112)

Code	Description
262	Discount (V) Volume Incentive
263	Discount (P) Performance Pricing
264	Declared Value > $0 (Ground)
265	Credit – Ground
266	Credit – Home Delivery
267	Automatic Proof of Delivery
268	Additional Handling
269	Oversize Extra Service Fee
270	Overweight > 150 lbs.
271	Home Delivery Signature Service
272	Address Correction (Ground)
273	Residential Delivery (Ground)
274	Residential Delivery - Rural (Ground)
275	Hazardous Material (Ground)
276	Home Delivery Residential Delivery Service
277	Home Delivery Residential Rural Delivery Service
278	Currency C.O.D. Charge
279	Currency C.O.D. High Density Charge
280	Currency C.O.D. Extra Difference Charge
281	Electronic C.O.D. – 24 hrs.
282	Electronic C.O.D. – 48 hrs.
283	Proof of Delivery Advantage Charge
284	FedEx Ground Home Delivery Out of Service Area
285	FedEx Ground Home Delivery of Hazardous Material
286	C.O.D. Fee - Ground
287	FedEx Ground Home Delivery of a Pkg > 70 lbs.
288	FedEx Ground Home Delivery COD Service
289	Call Tag
290	A.O.D. - Acknowledgment of Delivery (Ground)
291	Multiweight Address Correction
292	Home Delivery Date Certain Service
293	Home Delivery Appointment Delivery Service
294	FedEx Ground Home Delivery Forced Appointment

TABLES

TABLE 5— SPECIAL CHARGE/SMARTPOST DESCRIPTION CODES (cont.)
(Used in the L112)

Code	Description
295	Home Delivery Evening Service
296	Residential - Customer Level
297	Weekly ECOD 24-hour
298	Weekly ECOD 48-hour
299	Quickship (Partnership)
300	POD Advantage Weekly Charge
301	Host to Host Project Fee
302	Host to Host Installation Fee
303	Host to Host Communication Fee
304	Host to Host Network Fee
305	Weekly Service Charge
306	Call Tag – Package Level
308	Home Delivery Date Certain Service - Invoice Level
309	Home Delivery Appointment Delivery Service - Invoice Level
310	Home Delivery Evening Service - Invoice Level
311	Fuel Surcharge (Ground)
312	Additional Handling Surcharge - Packaging (Express)
313	New Zealand GST - Duty
314	New Zealand GST - VAT
315	Automation Discount
316	Regular Pickup/Dropoff Discount
317	Zone Discount
318	Zip to Zip Discount
319	Day of Week Discount
320	Guatemala IVA Freight
321	Dominican Republic ITIBIS
322	Duty/Tax Advance Fee
323	Reimbursement Fee - VAT
324	GST on Advance/Ancillary Service Fees
325	GST Reimbursement Fee - VAT
326	HST on Advance/Ancillary Service Fees
327	HST Reimbursement Fee - VAT
328	QST on Ancillary Service Fees

TABLE 5— SPECIAL CHARGE/SMARTPOST DESCRIPTION CODES (cont.)
(Used in the L112)

Code	Description
329	QST Reimbursement Fee - VAT
330	Return E-mail Label Surcharge
331	Ground Out-of-Cycle (Supplemental) Weight Correction
332	Credit Card Decline Surcharge - Ground
333	Day & Pickup/Dropoff Discount
334	Day & Zone Discount
335	Day & Zip Discount
336	Pickup/Dropoff & Zone Discount
337	Pickup/Dropoff & Zip Discount
338	Linehaul Surcharge
339	Finland VAT
340	Consolidated Returns Polybag
341	Consolidated Returns Package 2x2x4–2x6x8
342	Consolidated Returns Package 4x4x6–4x8x12
343	Consolidated Returns Package 6x6x10–6x10x16
344	Consolidated Returns Package 8x10x12–10x12x16
345	Consolidated Returns Package Fill Charge
346	Consolidated Returns Oversize Package Charge
347	Return Printed Label Surcharge
348	ATF Entries
350	Additional Line Items
351	Food & Drug Admin
352	Fish & Wildlife Proc
353	Dept of Defense Entries
354	Live Entry Processing
355	Special Brokerage Processing Fee
356	Russia Pickup Surcharge
357	Complete MBG Bonus Discount
358	Delivery Day Bonus Discount
359	60 Minute Bonus Discount
375	Security Surcharge (Express)
376	Security Surcharge (Ground)
377	Advance Fee - Mexico - Duty

TABLES

TABLE 5— SPECIAL CHARGE/SMARTPOST DESCRIPTION CODES (cont.)
(Used in the L112)

Code	Description
378	Advance Fee - Mexico - VAT
379	Norway Duty
380	Norway VAT
381	DSP License
382	DEA Permit
383	Export Clearance
384	Carnet Surcharge
385	In Bond Shipment
386	Piece Count Verification
387	Appointment Delivery Surcharge
388	Switzerland VAT
389	Ireland VAT
390	Netherlands VAT
391	UK VAT
392	Australia VAT
393	Argentina Advancement Fee - VAT
394	Columbia VAT
395	Dominican Republic VAT
396	Guatemala VAT
397	Jamaica VAT
398	Venezuela VAT
399	New Zealand VAT
400	Account Security Fee
401	After Hours Clearance Fee
402	Business Number Registration
403	Clearance End Use Fee
404	Customized Service Fee
405	Duty Referral Fee
406	Electronic Entry Fee
407	Entry Copy Fee
408	Entry Corrections Fee
409	Entry Form Prevalidation Fee
410	Individual Entry Form Fee

TABLES

TABLE 5— SPECIAL CHARGE/SMARTPOST DESCRIPTION CODES (cont.)
(Used in the L112)

Code	Description
411	DT Claim Amend Litigation Fee
412	Low Value Entry Exception Fee
413	Personal Effects Fee
414	Returned Goods Fee
415	Temporary Import
416	Trade Gate Fee
417	Urgent AWB Clearance Fee
418	Custody Fee
419	Handling Fee
420	Refrigeration Fee
421	Storage Fee
422	Airport Transfer Fee
423	Clearance Non-FedEx Transportation
424	Transfer In Bond Fee
425	Processing Fee
426	BSO AWB Revalidation Fee
427	Fax Fee
428	Low Value Document Exception Handling Fee
429	Prepayment Postal Transfer Fee
430	Import Permit Fee
431	Ministry of Agriculture Fee
432	Other Gov't Agency Charge Fee
433	Quarantine Fee
434	VAT on Ancillary Fee (Barbados)
444	Cayman Island Stamp Duty
446	Argentina Export Duty
447	Mexico Linehaul (Express)
450	12x9x6 Box
451	11x11x11 Box
452	17x17x7 Box
453	20x20x12 Box
454	Padded Envelope
455	Fragile Box Packaging Service

TABLES

TABLE 5— SPECIAL CHARGE/SMARTPOST DESCRIPTION CODES (cont.)
(Used in the L112)

Code	Description
456	Bubble Wrap
457	Sales Tax
458	Europe First Surcharge
459	Third Party Consignee Fee
460	Canadian Drop Ship Linehaul
462	Canada GST - Ground
463	Canada QST - Ground
464	Canada HST - (Ground, NB Province; or SmartPost)
465	Canada NF HST - Ground
466	Canada NS HST - Ground
467	EEI Report
468	EEI - EDI Request
469	EEI - Manual Request
470	Discount
472	Luggage Bag Extra Large
473	FedEx Ground Toy Van
474	FedEx Home Delivery Toy Van
475	FedEx Aviator Bear
476	FedEx Toy Plane
477	FedEx Umbrella
478	FedEx Travel Tumbler
479	FedEx Gel Stress Ball
480	FedEx Silver Tote Bag
481	FedEx Black Hat
482	Ancillary Service Fee - India
483	Dominican Republic Export Duty
484	Transmart Service Fee
485	EEI - Internet Request
486	Return Online Label Surcharge
487	Return Printed Label Surcharge
488	Express Tag Surcharge
489	Return On Call Surcharge
490	Mailer Photo Doc 9 x 11.5

TABLES

TABLE 5— SPECIAL CHARGE/SMARTPOST DESCRIPTION CODES (cont.)
(Used in the L112)

Code	Description
491	French Islands VAT
492	Delivery Area Surcharge - Residential
493	Delivery Area Surcharge - Commercial Express
494	Delivery Area Surcharge - Commercial Ground
495	Unauthorized Oversize
496	Poland Freight VAT
497	Poland Duty VAT
498	Czech Republic Freight VAT
499	Czech Republic Duty VAT
500	Remote Rural Labrador > 70 lbs.
501	Remote Rural Labrador < 70 lbs.
502	Remote Rural Hawaii
503	Remote Rural Alaska > 70 lbs.
504	Remote Rural Alaska < 70 lbs. Rural
505	Remote Rural Alaska > 70 lbs. Remote Rural
506	Remote Rural Intra-Oahu
507	Remote Rural Canada Zone 6-1
508	Remote Rural Canada Zone 6-2
509	Remote Rural Canada Zone 6-3
510	Remote Rural Canada Zone 6 > 100 lbs.
511	Performance Pricing 3D Discount
512	FDA Prior Notice Fee
513	Venezuela Postal Stamp Fee
514	Direct Signature Required (Express Shipments)
515	Indirect Signature Required (Express Shipments)
516	Adult Signature Required (Express Shipments)
517	Missing Shipper Account Number (Ground Shipments)
518	Missing/Invalid Recipient/Third Party Account Number (Ground Shipments)
520	Retail Box - 8x8x8
521	Retail Box - 13x9x11
522	Retail Box - 14x14x14
523	Retail Box - 24x24x24
524	13x12x3 Box

TABLE 5— SPECIAL CHARGE/SMARTPOST DESCRIPTION CODES (cont.)
(Used in the L112)

Code	Description
525	18x12x3 Box
526	Brown Tube
527	Large Bubble Wrap
528	Packing Peanuts
529	Direct Signature Required (Ground Shipments)
530	Indirect Signature Required (Ground Shipments)
531	Adult Signature Required (Ground Shipments)
532	Retail Box - 8x8x8
533	Filler Only Pkg SM
534	Filler Only Pkg MD
535	Filler Only Pkg LG
536	Scotch Packing Tape
537	Scotch Tape 3/4 in x 650 in
538	Scotch Tape Start Disp
539	Standard - Small, 8x8x8
540	Standard - Small, 11x11x11
541	Standard - Small, 12x9x6
542	Standard - Small, 12x12x18
543	Standard - Small, 13x9x11
544	Standard - Small, 14x14x14
545	Standard - Medium, 16x16x16
546	Standard - Medium, 17x17x7
547	Standard - Medium, 18x18x12
548	Standard - Large, 18x12x9
549	Standard - Large, 20x20x12
550	Standard - Large, 22x22x12
551	Standard - Large, 20x20x20
552	Standard - Large, 23x17x12
553	Standard - Large, 24x24x24
554	Fragile - Small, 8x8x8
555	Fragile - Small, 11x11x11
556	Fragile - Small, 12x9x6
557	Fragile - Small, 12x12x18

TABLES

TABLE 5— SPECIAL CHARGE/SMARTPOST DESCRIPTION CODES (cont.)
(Used in the L112)

Code	Description
558	Fragile - Small, 13x9x11
559	Fragile - Small, 14x14x14
560	Fragile - Medium, 16x16x16
561	Fragile - Medium, 17x17x7
562	Fragile - Medium, 18x18x12
563	Fragile - Large, Laptop
564	Fragile - Large, 18x18x18
565	Fragile - Large, 20x20x12
566	Fragile - Large, 20x20x16
567	Fragile - Large, 20x20x20
568	Fragile - Large, 23x17x12
569	Fragile - Large, 24s24s24
570	Retail Box - 12x12x18
571	Retail Box - 12x12x18
572	Retail Box - 13x9x11
573	Retail Box - 16x16x16
574	Retail Box - 16x16x16
575	Retail Box - 14x14x14
576	Mailer Poly 12.5 x 18
577	Mailer Poly 14.25 x 19.25
578	Mailer Poly 8.5 x 11
579	Mailer Kraft 12.5 x 18
580	Mailer Poly 6 x 9
581	Mailer Poly Media
582	Retail Box - 20x20x20
583	Retail Box - 20x20x20
584	Retail Box - 23x17x12
585	Retail Box - 23x17x12
586	Retail Box - 24x24x24
587	Cushion Wrap Large
588	Packing Noodles White
589	Bubble Mailer 12.5x18
590	Mailer Photo/Doc 5.75x8.5

TABLES

TABLE 5— SPECIAL CHARGE/SMARTPOST DESCRIPTION CODES (cont.)
(Used in the L112)

Code	Description
591	Mailer Photo/Doc 9x11.5
592	Mailer Photo/Doc 11.5x14
593	Tube - 1 15/16x24
594	Tube - 1 15/16x18
595	Tube - 2 15/16x36
596	Std Box 12x13x18.5
597	Box 18x12.5x3
602	Additional Duty - JP
603	Rebill Duty
604	Additional Duty - NL (Netherlands)
605	Rebill Duty (China)
610	Additional VAT (Spain)
611	Rebill VAT
612	Additional VAT (Hong Kong)
616	Puerto Rico Rebill Duty
625	SmartPost Billing Adjustment 1 (Manifest Credit)
626	SmartPost Billing Adjustment 2 (Manifest Credit)
627	SmartPost Billing Adjustment 3 (Manifest Credit)
628	SmartPost Billing Adjustment 4 (Manifest Credit)
629	SmartPost Loss/Damage Credit (Manifest Credit)
631	VAT on Advancement Fee (Turkey)
632	VAT on Advancement Fee (Chile)
633	VAT on Customs Brokerage Services (Latvia)
634	VAT on Customs Brokerage Services (Lithuania)
635	VAT on Customs Brokerage Services (Estonia)
636	Latvia VAT
637	Lithuania VAT
638	Estonia VAT
639	Delivery Area Surcharge – Residential Cap (Ground)
640	Delivery Area Surcharge – Commercial Cap (Ground)
641	Residential Cap (Ground)
642	Residential – Home Delivery Cap (Ground)
643	Multiweight Address Correction Cap (Ground)

TABLE 5— SPECIAL CHARGE/SMARTPOST DESCRIPTION CODES (cont.)
(Used in the L112)

Code	Description
644	Direct Signature Cap (Ground)
645	Indirect Signature Cap (Ground)
646	Adult Signature Cap (Ground)
647	COD Charge Cap (Ground)
648	Cash COD Charge Cap (Ground)
649	ECOD, 24 Hours Cap (Ground)
650	ECOD, 48 Hours Cap (Ground)
652	Debit
653	Small Electronic Box
654	Electronic Box Packaging
655	Packaging Hanlding Fee 10.1 - 20 lbs
656	Packaging Hanlding Fee 20.1 - 30 lbs
657	Packaging Hanlding Fee > 30 lbs
658	Packaging Hanlding Fee 1.1 - 10 lbs
659	VAT on Advancement/Ancillary Fees - Aruba (AW)
660	VAT on Advancement/Ancillary Fees - Antilles (AN)
661	Supplemental Duty - France (FR)
662	Other Taxes2 - France (FR)
663	Same Day On Call Weekly Pickup Fee (Ground)
664	Next Day On Call Weekly Pickup Fee (Ground)
665	Same Day On Call Alternate Address Residential Weekly Pickup Fee (Ground)
666	Same Day On Call Alternate Address Commercial Weekly Pickup Fee (Ground)
667	Next Day On Call Alternate Address Residential Weekly Pickup Fee (Ground)
668	Next Day On Call Alternate Address Commercial Weekly Pickup Fee (Ground)
669	Same Day On Call Automated Residential Pickup Fee (Ground)
670	Same Day On Call Automated Commercial Pickup Fee (Ground)
671	Same Day On Call Customer Service Residential Pickup Fee (Ground)
672	Same Day On Call Customer Service Commercial Pickup Fee (Ground)
673	Next Day On Call Automated Residential Pickup Fee (Ground)
674	Next Day On Call Automated Commercial Pickup Fee (Ground)
675	Next Day On Call Customer Service Residential Pickup Fee (Ground)
676	Next Day On Call Customer Service Commercial Pickup Fee (Ground)
677	Same Day On Call Alternate Address Automated Residential Pickup Fee (Ground)

TABLE 5— SPECIAL CHARGE/SMARTPOST DESCRIPTION CODES (cont.)

(Used in the L112)

Code	Description
678	Same Day On Call Alternate Address Automated Commercial Pickup Fee (Ground)
679	Same Day On Call Alternate Address Customer Service Residential Pickup Fee (Ground)
680	Same Day On Call Alternate Address Customer Service Commercial Pickup Fee (Ground)
681	Next Day On Call Alternate Address Automated Residential Pickup Fee (Ground)
682	Next Day On Call Alternate Address Automated Commercial Pickup Fee (Ground)
683	Next Day On Call Alternate Address Customer Service Residential Pickup Fee (Ground)
684	Next Day On Call Alternate Address Customer Service Commercial Pickup Fee (Ground)
685	Additional Handling Charge - Weight (Ground)
686	Additional Handling Charge - Dimensions (Ground)
687	Additional Handling Charge - Weight (Express)
688	Additional Handling Charge - Dimensions (Express)
694	Intra-Country Overweight Package (Express) *(Currently only used by Mexico)*
695	Dominican Republic (DO) Customs User Fee
696	Export Entry C87 Fee (Jamaica/JM)
697	Export Entry C87 Stamp Duty (Jamaica/JM)
702	H0 Pickup
703	H0 Delivery
704	H4 Pickup
705	H4 Delivery
706	H5 Pickup
707	H5 Delivery
708	H6 Pickup
709	H6 Delivery
710	H7 Pickup
711	H7 Delivery
712	Tape Strapping
713	Tissue Paper Confetti
714	Env 9x12 Catlg 100ct
715	Large Art Box Pack & Ship
716	Mailr Kraft Media 6pk
717	Mailr Kraft 6x9 6pk
718	Mailing Tube 4 x 48
719	Mailer Smrt 14.25 x 19.25

TABLE 5— SPECIAL CHARGE/SMARTPOST DESCRIPTION CODES (cont.)
(Used in the L112)

Code	Description
720	Tape Superstrength 3 Refill
721	Env #10 PISI Sec 45ct
722	Env #6 PISI Sec 55ct
723	Env #10 50ct
724	Env #10 100ct
725	Env #6 100ct
726	Env 6x9 Clasp 5pk
727	Env 9x12 Clasp 4pk
728	Env 10x13 Clasp 3pk
729	Env 10x15 Clap 2pk
730	Env 6x9 PISI 6pk
731	Env 9x12 PISI 5pk
732	Env 10x13 PISI 4pk
733	Fragile Box 12x13x18.5
734	Box 12x13x18.5
735	Cushion Wrap 50 Feet
736	Framed Art Box Medium
737	Mailr Bubble 6x9
738	Mailr Bubble 8.5x11
739	Mailr Bubble 10.5x15
740	Cushion Wrap 10 Feet
741	Tape Pkg w/Dspnsr 2pk
742	Tape Tear By Hand
743	Box 15x15x48
744	Standard box Packaging Service
745	Fragile Tube 6x6x50
746	Mailr Smart 6x9
747	Mailr Smart 8.5x11
748	Mailr Smart 10.5x15
749	Mailr Smart 12.5x18
750	Mini Laptop Box
751	Medium Art Box Pack & Ship
752	Tape Dispenser Pack

TABLES

TABLE 5— SPECIAL CHARGE/SMARTPOST DESCRIPTION CODES (cont.)
(Used in the L112)

Code	Description
753	Mailr Poly 10.5x15
754	Cushion Wrap 100 Feet
755	Stretch Wrap 725ft
756	Packing Paper 75 Sheets
757	Framed Art Box, Large
758	Bubble Pouch8ct 13x13
759	Mailer Kraft 10.5 x 15
760	Std Tube 6x6x50
761	EnvBk 9x12 SelfSeal 24 pk
762	Cushion Wrap 10 Feet
763	Mailer Kraft 6 x 9
764	Tape SuprStrength 2+1
765	Mailer Kraft 8.5 x 11
766	Label mailing Seals
767	Label Mailing Fragile
768	Mailer Photo Doc 5.75x8.5
769	Mini Laptop Box Pack and Ship
770	Mailer Photo Doc 11.5x14
771	Cushion Wrap 100 Feet
772	Packing Peanut 1 cu ft
773	1 Board "Standard"
774	1 Board "Fragile"
775	2+ Boards "Fragile"
776	2+ Boards "Standard"
777	18" x 24" Box and Full-Service Packing
778	24" x 36" Box and Full-Service Packing
779	18" x 24" Box Only
780	24" x 36" Box Only
781	Box Laptop Kit
782	Hungary VAT on Ancillary Fees
783	Hungary VAT
784	Alternate Address Pickup (Ground Shipments)
788	SmartPost Pallet Charge (Manifest Charge)

TABLE 5— SPECIAL CHARGE/SMARTPOST DESCRIPTION CODES (cont.)
(Used in the L112)

Code	Description
789	SmartPost Re-label Charge (Manifest Charge)
790	SmartPost Special Item Charge (Manifest Charge)
791	SmartPost Inbound Adjustment/Line Haul Charge (Manifest Charge)
792	SmartPost Non-Machineable Charge (Parcel charge; also rolled into Manifest charge)
793	SmartPost Delivery Confirmation Charge (Parcel charge; also rolled into Manifest charge)
794	SmartPost Line Haul Charge (Manifest charge)
796	Additional Weight Charge (Ground Shipments)
797	VAT on Ancillary Fee (St. Vincent)
798	VAT (St. Vincent)
799	Clearance Entry Fee (a transportation fee)
808	Holiday Delivery Surcharge (Intra-India)
809	Freight on Value Own Risk Surcharge (Intra-India)
810	Freight on Value Carriers Risk Surcharge (Intra-India)
811	Special Delivery Surcharge (Intra-India)
812	Waybill Surcharge (Intra-India)
813	Octroi Documentation Preparation Fee (Intra-India)
814	Freight to collect Surcharge (Intra-India)
815	Delivery On Invoice Acceptance Surcharge (Intra-India)
816	SmartPost Canada Remote Rural Charge
817	SmartPost Closed Box Refund (a Credit)
818	SmartPost Canada PST (Provincial Sales Tax)
819	SmartPost Fuel Surcharge
821	SmartPost Remote Destination
822	Delivery Area Surcharge - Commercial (Express)
824	Delivery Area Surcharge - Residential (Express)
826	Delivery Area Surcharge - Extended Commercial (Express)
828	Delivery Area Surcharge - Extended Residential (Express)
830	Delivery Area Surcharge - Alaska Commercial (Express)
832	Delivery Area Surcharge - Alaska Residential (Express)
834	Delivery Area Surcharge - Hawaii Commercial (Express)
836	Delivery Area Surcharge - Hawaii Residential (Express)
838	Delivery Area Surcharge - Intra-Hawaii Commercial (Express)
840	Delivery Area Surcharge - Intra-Hawaii Residential (Express)

TABLES

TABLE 5— SPECIAL CHARGE/SMARTPOST DESCRIPTION CODES (cont.)
(Used in the L112)

Code	Description
842	Delivery Area Surcharge - Commercial (Ground)
843	Delivery Area Surcharge - Commercial Cap (Ground)
844	Delivery Area Surcharge - Residential (Ground)
845	Delivery Area Surcharge - Residential Cap (Ground)
846	Delivery Area Surcharge - Extended Commercial (Ground)
847	Delivery Area Surcharge - Extended Commercial Cap (Ground)
848	Delivery Area Surcharge - Extended Residential (Ground)
849	Delivery Area Surcharge - Extended Residential Cap (Ground)
850	Delivery Area Surcharge - Alaska Commercial (Ground)
851	Delivery Area Surcharge - Alaska Commercial Cap (Ground)
852	Delivery Area Surcharge - Alaska Residential (Ground)
853	Delivery Area Surcharge - Alaska Residential Cap (Ground)
854	Delivery Area Surcharge - Hawaii Commercial (Ground)
855	Delivery Area Surcharge - Hawaii Commercial Cap (Ground)
856	Delivery Area Surcharge - Hawaii Residential (Ground)
857	Delivery Area Surcharge - Hawaii Residential Cap (Ground)
858	Delivery Area Surcharge - Intra-Hawaii Commercial (Ground)
859	Delivery Area Surcharge - Intra-Hawaii Commercial Cap (Ground)
860	Delivery Area Surcharge - Intra-Hawaii Residential (Ground)
861	Delivery Area Surcharge - Intra-Hawaii Residential Cap (Ground)
862	Delivery Area Surcharge - Residential Home Delivery (Ground)
863	Delivery Area Surcharge - Residential Home Delivery Cap (Ground)
864	Delivery Area Surcharge - Extended Residential Home Delivery (Ground)
865	Delivery Area Surcharge - Extended Residential Home Delivery Cap (Ground)
866	Delivery Area Surcharge - Alaska Residential Home Delivery (Ground)
867	Delivery Area Surcharge - Alaska Residential Home Delivery Cap (Ground)
868	Delivery Area Surcharge - Hawaii Residential Home Delivery (Ground)
869	Delivery Area Surcharge - Hawaii Residential Home Delivery Cap (Ground)
870	Delivery Area Surcharge - Intra-Hawaii Residential Home Delivery (Ground)
871	Delivery Area Surcharge - Intra-Hawaii Residential Home Delivery Cap (Ground)
872	Inspection Fee (Ancillary Service)
873	Automatic Import License (Gestion LAPI)
874	Diplomatic Exemption

TABLES

TABLE 5— SPECIAL CHARGE/SMARTPOST DESCRIPTION CODES (cont.)
(Used in the L112)

Code	Description
875	Import Direct To Customer Warehouse (DAP)
876	Reissue Customs Paperwork (BSO)
877	Dry Ice/Gel Pak Charge
878	Free Zone Fee
879	BSO Inspection Fee
880	Notarized Copy of Entry
881	Cadivi Fee (Exchange Control Dept.)
882	New Zealand (NZ) Export Entry Transaction Fee
885	Switzerland (CH) VAT (intra-country)
886	Canadian HST - Ontario (Express)
887	Canadian HST - British Columbia (Express)
888	Canadian HST - Ontario (Ground)
889	Canadian HST - British Columbia (Ground)
890	Grenada (GD) VAT on Ancillary Fees
891	Israel Reshumon Fee (Express)
892	Additional Handling Surcharge, Freight (Express)
893	TD Mexico Customs Brokerage Charge (Express)
894	Intra-India Rail Mode Surcharge
895	Intra-India Higher Floor Delivery Surcharge
896	Intra-India Extra Surface Handling Surcharge
897	Uruguay (UY) VAT on Ancillary/Advancement Fee
900	Priority Alert Plus
901	On Demand Care
902	Norway VAT
904	Malaysia FCZ (Free Commercial Zone) Charge
905	Philippine VAT
906	Philippine Export Clearance
907	Extra Storage Fee
908	Philippine Import VAT
909	Return Receipt
910	Fully Regulated Dangerous Goods
911	Limited Quantity Dangerous Goods
912	Additional Handling Charge, Non-Stackable

TABLES

TABLE 5— SPECIAL CHARGE/SMARTPOST DESCRIPTION CODES (cont.)
(Used in the L112)

Code	Description
913	Scheduled Delivery Appointment
914	Scheduled Delivery Evening Appointment
915	Scheduled Delivery Date
916	Local Reroute
917	Regional Reroute 1 Day
918	Regional Reroute 3 Day
919	Customs Fines and Penalties
920	China VAT - Freight
921	China VAT - Duty/Tax
924	Return Pickup Fee (Ground)
AAB	Envelope 9x12 White 25pk
AAC	Package Handling Fee <1 lb_psm
AAD	Package Handling Fee Pallet_pm
AAE	Package Handling Fee Pallet_s
AAF	Package Receiving Fee <1 lb_psm
AAG	Package Receiving Fee>60lbs_psm
AAH	PkgReceiving Fee1.1-10 lbs_psm
AAI	PkgReceiving Fee10.1-20 lbs_psm
AAJ	PkgReceiving Fee20.1-30 lbs_psm
AAK	PkgReceiving Fee30.1-40 lbs_psm
AAL	PkgReceiving Fee40.1-50 lbs_psm
AAM	PkgReceiving Fee50.1-60 lbs_psm
AAN	Package Receiving FeePallet_pm
AAO	Package Receiving Fee Pallet_s
AAP	Package Storage Fee 6-7Days_ps
AAQ	Package Storage Fee 8+ Days_ps
AAR	Package Storage Fee 8+ Days_m
AAS	Package Storage Fee Oversize_psm
AAT	Parcel Labor Fee (15 min ea)_psm
AAU	Pickup/Handling Fee <1lbs_psm
AAV	Pickup/Handling Fee > 30.1_m
AAW	Pickup/Handling Fee > 60 lbs_p
AAX	Pickup/Handling Fee > 60 lbs_s

TABLES

TABLE 11—SPECIAL CHARGE / SMARTPOST DESCRIPTION CODES (cont.)

(Used in the L112)

Code	Description
AAY	Pickup/Handle Fee1.1-10 lbs_psm
AAZ	Pickup/Handle Fee 10.1-20 lbs_s
ABA	Pickup/Handle Fee10.1-20 lbs_pm
ABB	Pickup/Handle Fee 20.1-30 lbs_p
ABC	Pickup/Handle Fee20.1-30 lbs_sm
ABD	Pickup/Handle Fee 30.1-40 lbs_p
ABE	Pickup/Handle Fee 30.1-40 lbs_s
ABF	Pickup/Handle Fee 40.1-50 lbs_p
ABG	Pickup/Handle Fee 40.1-50 lbs_s
ABH	Pickup/Handle Fee 50.1-60 lbs_p
ABI	Pickup/Handle Fee 50.1-60 lbs_s
ABJ	Receive/Delivery Fee <1 lbs_psm
ABK	Receive/Delivery Fee > 60 lbs_s
ABL	Receive/Delivery Fee > 60 lbs_p
ABM	Receive/Deliver Fee1.1-10 lb_pm
ABN	Receive/Deliver Fee10.1-20 lb_s
ABO	Receive/Deliver Fee10.1-20lb_pm
ABP	Receive/Deliver Fee20.1-30lb_sm
ABQ	Receive/Deliver Fee20.1-30lbs_p
ABR	Receive/Deliver Fee30.1-40lbs_s
ABS	Receive/Deliver Fee30.1-40lbs_p
ABT	Receive/Deliver Fee40.1-50lbs_s
ABU	Receive/Deliver Fee40.1-50lbs_p
ABV	Receive/Deliver Fee50.1-60lbs_s
ABW	Receive/Deliver Fee50.1-60lbs_p
ABX	Receiving/Delivery Fee>30.1_m
ABY	Standard- Ground Brown Box
ABZ	Fragile- Ground Brown Box
ACA	Box Tablet Box
ACB	Fragile Tablet Box PNS
ACC	Reinforcers Box Corner
ACD	Box Cover Up Roll
ACE	Reinforcers Box Edge

TABLES

TABLE 11—SPECIAL CHARGE / SMARTPOST DESCRIPTION CODES (cont.)
(Used in the L112)

Code	Description
ACF	Label Remover Tool
ACG	Packing Peanut PakNatural
ACH	Full Service BlackWhite SS WhiteStandard
ACI	Full Service B/W DS 8.5x11 DS Standard
ACJ	Full Service Color SS 8.5x11 & 8.5x14
ACK	Full Service Color DS 8.5x11 & 8.5x14
ACL	Fax Local Send
ACM	Fax Domestic Send
ACN	Fax Receive
ACO	Fax International Send
ACP	Full Service Fax Receive
ACQ	Full Service Fax Local
ACR	Full Service Fax Domestic
ACS	Full Service Fax InState
ACT	Full Service Fax International
ACU	Full Service Fax Shore
ACV	Express Pay Fax Local Send
ACW	Express Pay Fax Domestic Send
ACX	Express Pay Fax International Send

TABLES

TABLE 6—NON-PAY RESOLUTION COMPLAINT CODES
(Used in the L1101 - 'ADT' qualifier)

Code	Description

FOR DENIED REQUESTS:

Code	Description
01A/51B	Charges Correctly Rated
01B	Rating Correct per Bundling Logic
01C	Rates Correct Based on Package Dimensions
01D	Multiweight Charges Rated Correctly
01E	Pickup/Weekly Charges Rated Correctly
18A	Billed to Correct Account Number
19A	Not Duplicate Invoice—Check Ship Date
21A	Unable to Rebill as Requested
22A	Weight Correct as Indicated
24A	Discounts Correct as Billed
34A	Declared Value Correct as Billed
37A	Dim Correctly Calculated
38A	Service Correct as Billed
42C	Service Exception-Weather
51A	No DAS or RESI Charge Found
53A	No Pick-up Charge on Tracking
CW	Holiday Waiver
H2A	Balance Due is Zero (No Disposition)
H2B	Balance Due is Zero
H2C	Research in Progress
H2D	More Information Required to Research
L7A	Account Active on EDI; Contact Your EC Support Analyst
L7B	Comments Are Unclear; Contact Your Electronic Invoice Adjustment Representative
L7C	Charges Are Correct as Billed
TP	Tracpac Credit Will Appear On Future Invoice

TABLES

TABLE 6—NON-PAY RESOLUTION COMPLAINT CODES
(Used in the L1101 - 'ADT' qualifier)

Code	Description

FOR REJECTED REQUESTS:

Code	Description
1	Invoice/Airbill Not Found
2	Airbill Number is Zeroes
3	Non-Pay Amount not Greater than Zero
4	Amount Requested Greater than Amount Due
5	Invalid Non-Pay Code
6	Explanation Required (L7 and H2 Non-Pay Codes Only)
7	Non-Pay Request = > 365 days old
8	No Package Data
9	Bill to Country is not US
A	Domestic or Puerto Rico Invoice Age > 90 Days
B	Ground or Home Delivery Invoice Age > 180 Days
C	Unable to Credit Due to Existing Credit
D	Invoice or Tracking ID is Currently in Dispute
E	Missing or Invalid Account Number to Rebill
G	Ground Service Failure Request
P	Unable to Credit Due to Existing Payment
Q	Need Check Number/Date In Order to Research
R	Retail Sales Not Eligible
S	Requested Rebill to Account Already Billed
T	Written Submission Required (Duty/Tax Only)
Z	Customer Not Eligible For Credit

TABLES

TABLE 7—SERVICE BASE CODES

(Used in the CD305)

X12 Code	Proprietary Code	Description
ON	01	FedEx Priority Overnight® FedEx International Priority®
AE	03 03 04	FedEx 2Day® FedEx International Economy® (Money-back guarantee) FedEx International Economy® (No Money-back guarantee)
ST	05	FedEx Standard Overnight®
NM	06	FedEx First Overnight® FedEx International First®
DF	17	FedEx International Economy DirectDistribution®
IE	18	FedEx International Priority DirectDistribution®
CX	20	Non-US: FedEx Economy® Intra-US: FedEx Express Saver®
IX	21	FedEx International MailService® - Premium

> **NOTE:**   For delivery commitments: http://fedex.com/us/services/intl/mailservice.html

X12 Code	Proprietary Code	Description
G2	31	FedEx International MailService® - Standard
GP	39	FedEx First Overnight®Freight
SM	49	FedEx 2Day®A.M.
FC	57	FedEx Europe First - International Priority®
NH	70	FedEx 1Day Freight® FedEx International Priority® Freight
SH	80	FedEx 2Day Freight®
SI	83	FedEx 3Day® Freight
MW	84	FedEx International Priority DirectDistribution Freight®

> **NOTE:**   For service discriptions: http://fedex.com/us/services/intl/prioritydirectdistr.html
 For countries served: http://fedex.com/us/services/intl/countriesserved.html

X12 Code	Proprietary Code	Description
AC	86	FedEx International Economy® Freight
SA	87	FedEx SameDay® (unique to intra-Mexico)
ME	88	FedEx SameDay City® (unique to intra-Mexico)
DS	90	FedEx Home Delivery® (FedEx Ground Service)
CG	92	FedEx Ground®
R5	95	FedEx SmartPost®
ZZ		Non-Transportation Billing - or - Master Tracking Number/FedEx International Direct Distribution®

NOTE: *The above codes identify the type of service requested. The type of packaging is identified in Table 7. For further explanation of FedEx Services, refer to the current* **FedEx Service Guide**.

NOTE: *Delivery commitments for FedEx Express® U.S. service areas can be found at:*
 http://www.fedex.com/us/services/us/commitments.html

TABLES

TABLE 8—DELIVERY SCHEDULE CODES

(Used in the L1101 - 'XX2' qualifier)

Code	Description
0#	No commitment (numeric '0', not alphabetic)
2R	Residential Delivery
3R	Residential Delivery
A1	Primary Service Area
A2	Primary Service Area
A3	Primary Service Area
A4	Primary Service Area
A4	Primary Service Area
A5	Primary Service Area
A6	Primary Service Area
AM	Primary Service Area
AT	Primary Service Area
H0	Freight Service Area
H1	Freight Service Area
H2	Freight Service Area
H3	Freight Service Area
H4	Freight Service Area
H5	Freight Service Area
H6	Freight Service Area
H7	Freight Service Area
NS	Destination zip code not served
O1	Delivery by cartage agent (alphabetic 'O', not numeric zero)
O2	Delivery by cartage agent (alphabetic 'O', not numeric zero)
O3	Delivery by cartage agent (alphabetic 'O', not numeric zero)
PM	Primary Service Area
PO	P. O. Box zip code; delivery schedule unavailable
RM	Remote Primary Service Area
ZZ	Mutually Defined

NOTE: *This field applies to Intra-U.S. shipments only. For programming purposes, refer to the current* **FedEx Service Guide** *as the official source for delivery schedules, service codes, and code explanations.*

TABLE 9—DELIVERY EXCEPTION CODES
(Used in the L1101 'EVI' qualifier & 'ACE' qualifier

Code	Description
01	Missed Delivery
02	Package Delivered To Recipient Address - Release Authorized
03	* Incorrect Recipient Address/Unable to Locate
04	Delivered to Address Other Than Recipient
05	* Customer Security Delay
07	* Shipment Refused by Recipient
08	* Business Closed or Adult Recipient Unavailable - Delivery Not Completed
09	* Damaged, Delivery Completed
10	* Package Damaged/Delivery Not Completed
11	* COD Delivery
13	Other
14	* Undeliverable Package
15	* Business Closed Due to Strike
16	* Payment Received
17	* Customer Requested Future Delivery
18	Late Arrival
20	* Restricted Articles/Commodity Unacceptable
21	Late Plane
22	* Origin Overlooked Package
23	* Package Received After Aircraft Departure
24	* Customer Delayed Delivery
29	* Hold Changed to Deliver at Customer's Request
31	Arrived After Couriers Dispatched
32	Late Shuttle
34	* Destroyed at Customer's Request
42	* Holiday/Business Closed
45	Missort
49	* Out of FedEx Service Area/Cartage Agent
50	* Improper/Missing Regulatory Paperwork
52	* Package Cleared After Aircraft Departure
55	* Held by Customs/Regulatory Agency
58	* Unable to Contact Recipient for Broker
59	* Hold at Location for Recipient Pickup
60	* Still in Bond Cage
63	* Package Held by Tax Authorities
64	* Non-FedEx Clearance/Paperwork Available

* *Exceptions marked by an asterisk (*) invalidate the Money-Back Guarantee policy as stipulated in the **FedEx Service Guide**. Transactions indicating any of these exception codes will not be accepted by FedEx Revenue Services as a valid credit/refund request for late delivery.*

TABLES

TABLE 9—DELIVERY EXCEPTION CODES
(Used in the L1101 - 'EVI' qualifier)

Code	Description
67	* Released to Agent < Commit Day
68	In Country Transit
73	* Non-FedEx Clearance
74	* International Delay
75	Regulatory Clearance Delay
76	* FEC Broker Customs Entry
78	* City/Country Not in Service Area
84	* Delayed Beyond FedEx Control (Weather, Civil Strife, etc.)
85	Mechanical Delay
88	* Missing Commercial Invoice
91	* Package Exceeds Service Limits
93	* Held for Payment
99	* POD/Exception Delivery
AC	* Incident/Accident/Possible Delay
AP	* Airport Closed/Possible Delay
AR	* REV Only - Airbill Shipment
AT	* Aircraft Delay in Flight
CR	* REV Only - Automated Shipment
CV	* Civil Unrest/Possible Delay
D3	* Unable to Locate Recipient - Bad Address
ED	Late To Destination
EH	Late To Hub
EI	Late To Ramp
EM	* State of Emergency/Possible Delay
EQ	* Weather Delay—Earthquake
FF	* Weather Delay—Forest Fire
FG	* Weather Delay—Fog
FL	* Weather Delay—Flooding
H	* Customer Requested Package Held At Destination
HH	* Held Package
HI	Late To Ramp
HL	Hold at Location Applied After Commitment
HR	* Weather Delay—Hurricane
HT	Hold At Location
HW	* Weather Delay—High Winds
HX	* Changed to Hold at Customer's Request

* *Exceptions marked by an asterisk (*) invalidate the Money-Back Guarantee policy as stipulated in the* **FedEx Service Guide.** *Transactions indicating any of these exception codes will not be accepted by FedEx Revenue Services as a valid credit/refund request for late delivery.*

TABLES

TABLE 9—DELIVERY EXCEPTION CODES
(Used in the L1101 - 'EVI' qualifier)

Code	Description
HT	Hold at Location Reported > 30 Min After Arrival
HZ	* Customer Requested Package Held at Destination
IC	* Weather Delay—Ice
ID	* Late To Destination
LA	Late Arrival
LD	* Local Delay
M	Missort—No Problem
M1	* Missort—Customer Used Invalid Powership URSA
M2	* Missort—Customer Used Incorrect Address
MK	* MDE - CDE Only, Hold Due to Customs Documentation
MR	*MDE/CDE Shipment with Multiple REV Type Scans
MS	* Weather Delay—Mud Slides
MU	Missort
MZ	Missort
ND	* No Destination Scans
NH	Late
NP	* Pick Up Only - Package Possibly at Origin
NQ	* Pick Up or REV Only - Package Possibly at Origin
NU	* Missing POD - Unknown Status
OH	Late To Hub
OI	Late To Hub
P	* Regulatory Clearance Delay
PR	Pickup/REV Only
PU	Pickup Only
RH	* Shipment Held For Recipient Pickup
RV	Missort
SD	* SDR, REV, No SDR PUP, Shared
SN	* Weather Delay—Snow
ST	* Local Strike/International
TD	* Temporary Local Delay
TF	Missort
TH	Missort
TN	* Weather Delay—Tornado
TS	* Weather Delay—Thunderstorm
TY	* Weather Delay—Typhoon
VC	* Weather Delay—Volcano

* *Exceptions marked by an asterisk (*) invalidate the Money-Back Guarantee policy as stipulated in the* **FedEx Service Guide**. *Transactions indicating any of these exception codes will not be accepted by FedEx Revenue Services as a valid credit/refund request for late delivery.*

REMITTANCE RECORD LAYOUT

REMITTANCE LAYOUT   **820 TRANSACTION SET**

REMITTANCE ENVELOPE – ISA HEADER

ISA		Interchange Control Header		Req	Type	Min/ Max
ISA01	(I01)	Authorization Information Qualifier	**'00'**	M	ID	2/2
ISA02	(I02)	Authorization Information	**All blanks**	M	AN	10/10
ISA03	(I03)	Security Information Qualifier	**'00'**	M	ID	2/2
ISA04	(I04)	Security Information	**All blanks**	M	AN	10/10
ISA05	(I05)	Interchange Sender ID Qualifier	**Sender ID Qualifier**	M	ID	2/2
ISA06	(I06)	Interchange Sender ID	**Sender ID**	M	AN	15/15
ISA07	(I05)	Interchange Receiver ID Qualifier	**'ZZ'**	M	ID	2/2
ISA08	(I07)	Interchange Receiver ID	**'055001924'**	M	AN	15/15
ISA09	(I08)	Interchange Date	**Current Date—YYMMDD**	M	DT	6/6
ISA10	(I09)	Interchange Time	**Current Time—HHMM**	M	TM	4/4
ISA11	(I65)	Repetition Separator	**'\'**	M		1/1
ISA12	(I11)	Interchange Control Version Number	**'00406', '00401' or '00307'**	M	ID	5/5
ISA13	(I12)	Interchange Control Number	**Provided by Sender**	M	N0	9/9
ISA14	(I13)	Acknowledgment Requested	**'0'**	M	ID	1/1
ISA15	(I14)	Usage Indicator	**'P'**	M	ID	1/1
ISA16	(I15)	Component Element Separator	**'*'**	M		1/1

NOTE: *ISA05 and ISA06 will be used to set up your trading partnership. Please have this data available for your assigned FedEx ECS analyst.*

REMITTANCE LAYOUT   **820 TRANSACTION SET**

REMITTANCE ENVELOPE (cont.)

GS		**Functional Group Header**		Req	Type	Min/ Max
GS01	(479)	Functional ID Code	'**RA**'	M	ID	2/2
GS02	(142)	Application Sender's Code	**Last 12 digits of ISA06**	M	AN	2/15
GS03	(124)	Application Receiver's Code	**Last 12 digits of ISA08**	M	AN	2/15
GS04	(373)	Data Interchange Date	**Current Date - CCYYMMDD**	M/Z	DT	8/8
GS05	(337)	Data Interchange Time	**Current Time**	M/Z	TM	4/8
GS06	(28)	Group Control Number	**Provided by Sender**	M/Z	N0	1/9
GS07	(455)	Responsible Agency Code	'**X**'	M	ID	1/2
GS08	(480)	Version/Release/Industry ID Code	'**004060**'	M	AN	1/12

NOTE: *The Remittance Transaction Set is inserted after the Functional Group header.*

GE		**Functional Group Trailer**				
GE01	(97)	Number of Transaction Sets Included	**As calculated per the standard**	M	N0	1/6
GE02	(28)	Group Control Number	**Same as GS06**	M/Z	N0	1/9

IEA		**Interchange Control Header**				
IEA01	(I16)	Number of Included Functional Groups	**As calculated per the standard**	M	N0	1/5
IEA02	(I12)	Interchange Control Number	**Same as ISA13**	M	N0	9/9

SEGMENT SYNTAX

Segment/ID	Segment	Requirement	Max Use	Loop ID	Loop Index
ST	Transaction Set Header	M	1		
BPR	Payment Order/Remittance Advice	M	1		
CUR	Currency	O	1		
REF	Reference Identification	O	>1		
DTM	Date/Time Reference	O	>1		
N1	Name	O	1	N1	>1
ENT	Entity	O	1	ENT	>1
NM1	Name	O	>1	NM1	>1
RMR	Remittance Advice	O	1	RMR	>1
REF	Reference Identification	O	1	REF	>1
ADX	Adjustments	O	1	ADX	>1
NTE	Note/Special Instructions	O	>1	ADX	>1
SE	Transaction Set Trailer	M	1		

REMITTANCE LAYOUT   **820 TRANSACTION SET**

DATA SEGMENTS AND ELEMENTS USED

Data/Segment	Data Elements	Page

Table 1 - Header

ST	ST01 ST02	84
BPR	BPR01 BPR02 BPR03 BPR04 BPR05 BPR06 BPR07 BPR09 BPR10 BPR11 BPR12 BPR13 BPR15 BPR16	84
CUR	CUR01 CUR02	85
REF	REF01 REF02	85
DTM	DTM01 DTM02	85

-BEGIN N1 LOOP-
      N1   N101   N102   N103   N104   85
-END N1 LOOP-

Table 2 - Detail

-BEGIN ENT LOOP-
ENT   ENT01   86

    -BEGIN NM1 LOOP-
        NM1   NM101   NM102 NM103   NM108 NM109   86
    -END NM1 LOOP-

-BEGIN RMR LOOP-
      RMR   RMR01   RMR02   RMR04   86

    -BEGIN REF LOOP-
        REF   REF01   REF02   86
    -END REF LOOP-

    -BEGIN ADX LOOP-
        ADX   ADX01   ADX02 ADX03   ADX04   86–87
        NTE   NTE02   87
    -END ADX LOOP-
-END RMR LOOP-
-END ENT LOOP-

Table 3 - Summary

SE	SE01 SE02	87

REMITTANCE LAYOUT   **820 TRANSACTION SET**

DESCRIPTION OF DATA ELEMENTS

			Req Max	Loop	Loop	Req	Type	Min/
			Use	ID	Repeat			Max
ST		**Transaction Set Header**	**M** 1					
ST01	(143)	Transaction Set ID	**'820'**			M/Z	ID	3/3
ST02	(329)	Transaction Set Control Number	**At user's discretion; not used by FedEx**			M	AN	4/9
BPR		**Beginning Segment**	**M** 1					
BPR01	(305)	Transaction Handling Code	**'I'**			M	ID	1/2
BPR02	(782)	Monetary Amount	**Total currency amount of all items being paid must total RMR04s**			M/Z	R	1/18
BPR03	(478)	Credit/Debit Flag Code	**Code per Standards 'C'—Credit**			M	ID	1/1
BPR04	(591)	Payment Method Code	**Code per Standards 'ACH'— Automated Clearing House 'CHK'— Check 'FEW'— Federal Reserve Funds/Wire Transfer - Repetitive 'FWT'— Federal Reserve Funds/Wire Transfer - Nonrepetitive**			M	ID	3/3
BPR05	(812)	Payment Format	**For ACH payments only; not used by FedEx**			O	ID	1/10
BPR06	(506)	(DFI) ID Number Qualifier	**For ACH payments only; not used by FedEx**			X/Z	ID	2/2
BPR07	(507)	(DFI) ID Number	**For ACH payments only; not used by FedEx**			X	AN	3/12
BPR09	(508)	Account Number	**For ACH payments only; not used by FedEx**			X/Z	AN	1/35
BPR10	(509)	Originating Company ID	**Last 10 digits of ISA06**			O/Z	AN	10/10
BPR11	(510)	Originating Company Supplemental Code	**Not used by FedEx**			O	AN	9/9
BPR12	(506)	(DFI) ID Number Qualifier	**For ACH payments only; not used by FedEx**			X/Z	ID	2/2
BPR13	(507)	(DFI) ID Number	**For ACH payments only; not used by FedEx**			X	AN	3/12
BPR15	(508)	Account Number	**For ACH payments only; not used by FedEx**			X/Z	AN	1/35
BPR16	(373)	Date	**Provide settlement date if paying via EFT**			O/Z	DT	8/8

REMITTANCE LAYOUT   820 TRANSACTION SET

DESCRIPTION OF DATA ELEMENTS (cont.)

		Req	Max Use	Loop ID	Loop Repeat	Req	Type	Min/Max
CUR	**Currency**	O	1					
CUR01	(98) Entity ID Code	'RM'— Party that remits payment				M	ID	2/3
CUR02	(100) Currency Code	'USD'—U.S. Payors must remit in USD				M	ID	3/3
REF	**Reference Numbers**	O	>1					
REF01	(128) Reference Identification Qualifier	'14'—Master Account Number				M	ID	2/3
REF02	(127) Reference Identification	Customer FedEx Master Account Number				X	AN	1/50
REF	**Reference Numbers**	O	>1					
REF01	(128) Reference Identification Qualifier	'TN'— Transaction Ref # 'CK'— Check Number				M	ID	2/3
REF02	(127) Reference Identification	Check # or Control # (First 8 characters only) Required for FedEx processing				X	AN	1/50
DTM	**Date/Time References**	O	>1					
DTM01	(374) Date/Time Qualifier	'097'— Transaction Creation Date				M	ID	3/3
DTM02	(373) Date	Transaction Creation Date (CCYYMMDD)				X	DT	8/8

-BEGIN N1 LOOP-

		Req	Max Use	Loop ID	Loop Repeat	Req	Type	Min/Max
N1	**Name**	O	1	N1	>1			
N101	(98) Entity Identifier Code	'PR'— Payor				M	ID	2/3
N102	(93) Name					X	AN	1/60
N103	(66) ID Code Qualifier	'ZZ' (See Note)				X	ID	1/2
N104	(67) ID Code	Customer FedEx Account Number (See Note)				X	AN	2/80

NOTE: *The account number here is the account number of the company receiving the FedEx service.*
N1 segment is limited to one occurrence.

-END N1 LOOP-

REMITTANCE LAYOUT   **820 TRANSACTION SET**

DESCRIPTION OF DATA ELEMENTS (cont.)

-BEGIN ENT LOOP-

		Req	Max Use	Loop ID	Loop Repeat	Req	Type	Min/ Max
ENT	**Entity**	O	1	ENT	>1			
ENT01	(554) Assigned Number	**'1'**				O	N0	1/6

-BEGIN NM1 LOOP-

		Req	Max Use	Loop ID	Loop Repeat	Req	Type	Min/ Max
NM1	**Individual or Organizational Name**	O	>1	NM1	>1			
NM101	(98) Entity Identifier Code	**'AO'—Account Of**				M	ID	2/3
NM102	(1065) Entity Type Qualifier	**'3'**				M/Z	ID	1/1
NM103	(1035) Name					X	AN	1/60
NM108	(66) Identification Code Qualifier	**'ZZ'**				X	ID	1/2
NM109	(67) Identification Code					X	AN	2/80

      -END NM1 LOOP-   -BEGIN RMR LOOP-

NOTE: *The RMR, REF & ADX segments are required by FedEx for Non-Pay and Remittance processing.*

		Req	Max Use	Loop ID	Loop Repeat	Req	Type	Min/ Max
RMR	**Remittance Advice**	O	1	RMR	>1			
RMR01	(128) Reference Identification Qualifier	**'AW', 'CN', or 'FR'—Tracking Number or 'IV', 'OI', or 'BM'—Invoice Number (See Note)**				X	ID	2/3
RMR02	(127) Reference Identification	**Tracking Number, if RMR01 = 'AW' (See Note) Invoice Number, if RMR01 = 'IV' or 'OI'**				X	AN	1/50

NOTE: *If RMR01 = 'AW', 'CN' or 'FR', the RMR02 is the Tracking Number* **(for SmartPost shipments it is the 'Billing Group ID#')** *that is found in the 110 Transaction Set, L1101 segment, preceeding the L1102 'AW' qualifier.* **The '2I' Ground Tracking Number found in the L1101 segment is for informational purposes only, and should not be used in the RMR02 segment when remitting to FedEx.**

		Req	Max Use	Loop ID	Loop Repeat	Req	Type	Min/ Max
RMR04	(782) Monetary Amount	**Payment Amount (MUST BE POSITIVE)**				O/Z	R	1/18

NOTE: **Payment by invoice is preferred.** *If paying by tracking number, put tracking number in this segment and put invoice information in the REF segment. Tracking number level payments are required if adjustments are made. Repeat this segment for multiple invoices and tracking numbers.*

-BEGIN REF LOOP-

		Req	Max Use	Loop ID	Loop Repeat	Req	Type	Min/ Max
REF	**Reference Number**	O	1	REF	>1			
REF01	(128) Reference Identification Qualifier	**'IV', 'OI', or 'BM'—Invoice**				M	ID	2/3
REF02	(127) Reference Identification	**Invoice Number**				X	AN	1/50

NOTE: **This segment is <u>required</u>.** *To ensure proper credit and decrease processing time, please include invoice number for all adjustment requests.*

      -END REF LOOP-   -BEGIN ADX LOOP-

		Req	Max Use	Loop ID	Loop Repeat	Req	Type	Min/ Max
ADX	**Adjustments**	O	1	ADX	>1			
ADX01	(782) Monetary Amount	**Adjustment Amount— Amount you are <u>not</u> paying**				M/Z	R	1/18

REMITTANCE LAYOUT   820 TRANSACTION SET

DESCRIPTION OF DATA ELEMENTS (cont.)

		Req	Max Use	Loop ID	Loop Repeat	Req	Type	Min/Max
ADX	**Adjustments**	O	1	ADX	>1			

> **NOTE:** *Adjustment requests for service failure or no proof of delivery must be submitted through the invoice adjustment feature on fedex.com or the telephone invoice adjustment system at 800-622-1147.*

> **NOTE:** *Refer to the 'ELECTRONIC INVOICE ADJUSTMENTS HELPFUL TIPS' section following this page for more information on submitting invoice adjustment requests.*

ADX02	(426) Adjustment Reason Code					M/Z	ID	2/2

'01'—Pricing Error
'18'—Not Company Bill
'19'—Duplicate Billing
'21'—Rebill Other Account
    (Account Number Required)
'22'—Weight Error
'24'—Incorrect Discount
'34'—Declared Value Incorrect
'37'—Dimensions Incorrect

'38'— Service Incorrect
'51'— Delivery Area Surcharges
    (DAS) Applied in Error
'52'— Delivery Area Surcharges
    (DAS) Incorrectly Calculated
'53'— Pickup Fees or Weekly On-Call Fees -
    Not Requested
* 'H2'— Payment Previously Sent
'L7'— Misc. Deduction

> **NOTE:** **Code 'H2' is to be used for 'Payment Previously Sent' disputes only. Do not use code 'H2' to dispute items in process, duplicate billing, partial balances or any other adjustment reason codes.*

> **NOTE:** *Duty/tax disputes (air express shipments only) must be submitted in writing.*

> **NOTE:** *No adjustment requests for Retail Sales purchases (packaging supplies billed via paper invoice) should be included. Call (800) 622-1147 for inquiries.*

ADX03	(128) Reference Identification Qualifier	'AW' or 'FR'—Tracking Number				X/Z	ID	2/3
ADX04	(127) Reference Identification	**Tracking number**				X	AN	1/50

> **NOTE:** *If you use code '21', '22', '34', '37', 38', 'H2' or 'L7' an NTE02 is required.*

NTE	**Note/Special Instructions**	O	>1	ADX				
NTE02	(352) Free-Form Message					M	AN	1/80*

If ADX02 = 21:   **Provide FedEx account number to be rebilled.**
         22:    **Provide correct weight per your records.**
         34:    **Provide correct declared value per your records.**
         37:    **Provide correct dimensions per your records (i.e. "11x15x35").**
         38:    **Provide correct service per your records (i.e. 2nd day vs. Priority).**
         H2:   **Provide original check number and date (i.e. 2040102AB..010104).**
         L7:   **Provide free-form explanation of credit request.**

> **NOTE:** **X-12 standards allow for 80 characters in the free-form message;* **FedEx reads a maximum of 21 characters.**

-END ADX LOOP-

-END RMR LOOP-

-END ENT LOOP-

SE	**Transaction Set Trailer**	M	1					
SE01	(96) Number of Included Segments	**Program Supplied**				M	N0	1/10
SE02	(329) Transaction Set Control Number	**Same as ST02**				M	AN	4/9

> **NOTE:** *Repeat RMR, REF, ADX and NTE, segments as needed for multiple tracking numbers.*

REMITTANCE LAYOUT   **820 TRANSACTION SET**

ELECTRONIC INVOICE ADJUSTMENTS HELPFUL TIPS

ADJUSTMENT REASON CODES *(Used in the ADX02)*

Code	Description	Explanation of Code
01	**Incorrect Pricing Error**	Tracking number was billed using incorrect rates.
18	**Billed to Company in Error**	Tracking number was billed as the recipient or third party without authorization. Company billed in error as the shipping account.
19	**Duplicate Billing**	Tracking number was billed twice for the same charges.

NOTE: *Out of week billings, supplemental charges, duty and tax billings and ground return shipment billings are not duplicate billings.*

NOTE: *Duplicate information should not be processed as duplicate billing.*

Code	Description	Explanation of Code
21	**Rebill to Another Account**	Code should be used when requesting billing away from the shipping party such as to the recipient or third party. ***A valid FedEx account number must be entered in the 'NTE02' segment when using this code.***
22	**Weight Error**	Tracking number was billed using the incorrect weight. ***The correct weight must be entered in the 'NTE02' segment when using this code. Ex: 1 lb vs. 10 lbs.***
24	**Incorrect Discount**	Tracking number was billed using the incorrect discount based on customer's contract.
34	**Declared Value Incorrect**	Tracking number was billed using the incorrect declared value. ***The correct declared valued per your records must be entered in the 'NTE02' segment when using this code.***
37	**Dimensions Incorrect**	Tracking number was billed using incorrect dims, or billed using the incorrect dimensional weight. ***The correct dimensions per your records must be entered in the 'NTE02' segment when using this code. Ex: 11x15x35.***
38	**Service Incorrect**	Tracking number was billed using the incorrect service type. ***The correct service per your records must be entered in the 'NTE02' segment when using this code. Ex: SO vs. PL.***

ELECTRONIC INVOICE ADJUSTMENTS HELPFUL TIPS (cont.)

ADJUSTMENT REASON CODES *(Used in the ADX02)*

Code	Description	Explanation of Code
51	**Delivery Area Surcharges (DAS) Applied in Error**	Code should only be used when Delivery Area Surcharges have been applied in error.
52	**Delivery Area Surcharges (DAS) Incorrectly Calculated**	Code should only be used when Delivery Area Surcharges have been calculated incorrectly.
53	**Pickup Fees or Weekly On-Call Fees - Not Requested**	Code should only be used when Pickup Fees or Weekly On-Call Fees have been applied in error.
H2	**Payment Previously Sent**	Code should only be used to inform FedEx that payment has been previously sent. *Check number, check date and reference number of previous payment must be entered in the 'NTE02' segment when using this code.*
L7	**Miscellaneous Deduction**	Code should **ONLY** be used when there is no other reason code listed that best describes the adjustment. *A detailed description of the deduction must be entered in the 'NTE02' segment when using this code.*

ELECTRONIC INVOICE ADJUSTMENTS HELPFUL TIPS (cont.)

COMMON ABBREVIATIONS *(Used in the NTE02)*

The NTE02 segment is limited to 21 characters on the FedEx side. A list of common abbreviations is being provided to assist in the entering of comments and conveying messages.

Abbreviation	Description
#	Number
3rd	Third Party
A/C	Address Correction
AB	Tracking
ACCT	Account
ADJ	Adjustment
ADR	Address
AE	Account Executive
AGT	Agent
AH	Additional Handling
CC	Credit Card
CK	Check
CNTL	Control
COD	Cash On Delivery
CONS	Consignee
CR	Credit
CTG	Call Tag
D&T	Duty & Tax
D/O	Drop Off
DAS	Delivery Area Surcharge
DB	Debit
DEL	Delivery
DIM	Dimensions
DIS	Discount
DN	Denial
DOC	Document
DOM	Domestic
DSP	Dispute
DTE	Date
DUP	Duplicate
DV	Declared Value
EIA	Electronic Invoice Adjustments
ERS	Electronic Revenue Support
ES	Economy Service
EXP	Express
FSU	Fuel Surcharge
GRND	Ground
HAZ	Hazardous
INFO	Information
INQ	Incorrect Quantity

ELECTRONIC INVOICE ADJUSTMENTS HELPFUL TIPS (cont.)

COMMON ABBREVIATIONS *(Used in the NTE02)*

Abbreviation	Description
INS	Incorrect Service
INT'L	International
INV	Invoice
INW	Incorrect Weight
LB	Pound
LTE	Late
MSC	Miscellaneous
O/C	On Call
OT	On Time
OVS	Oversize
P/U	Pick Up
PKG	Package
PO	Priority Overnight
PTY	Party
PYMNT	Payment
RB	Rebill
RECIP	Recipient
REF	Reference
REP	Representative
REQ	Request
RESI	Residential
RF	Refund
RTN	Return
SDR	Saturday Delivery
SHPMNT	Shipment
SHPR	Shipper
SIG	Signature
SPU	Saturday Pick Up
SVC	Service
WKLY	Weekly
WT	Weight
XS	Express Service

ELECTRONIC INVOICE ADJUSTMENTS HELPFUL TIPS (cont.)

SUGGESTIONS FOR WHEN TO CONTACT YOUR EIA REPRESENTATIVE

NOTE:　*If you do not know who your EIA representative is, contact your ERS Analyst for assistance. Refer to the 'Resources' section.*

- Prior to the submittal of an exceptionally large invoice adjustment (EIA) file.

- Prior to the submittal of an EIA file for problems or adjustment reasons you have not previously been experiencing.

- Anytime you may need to address an issue or problems not previously discussed with your EIA representative.

- When billing disputes still exist after the return of a resolution file.

- Prior to submitting a file or after receiving a resolution file with unclear explanations of L7 adjustment requests.

- Anytime information is needed about invoice adjustment procedures or concerns.

- If you have not received your EIA response file within 5 business days.

BREAKDOWN OF EIA FILES WITH OVER 10,000 ADJUSTMENT REQUESTS

EIA files containing 10,000 or more adjustment requests will be separated into smaller files of 5,000 on the FedEx side, and the resolution files will return in the smaller files. The assigned EIA control number will remain the same except for the last digit which will change to an alpha or numeric character (A through Z, or 1, 2, 3...).

Example:

EIA control number EAST0123 is sent with 17,123 adjustment requests. The file will be separated into smaller files and the resolution files will return as shown below:

Control Number	Adjustment Line Items
EAST0123	5,000
EAST012A	5,000
EAST012B	5,000
EAST012C	2,123
Total of 4 Files	**Total 17,123 Adjustment Requests**

ELECTRONIC INVOICE ADJUSTMENTS HELPFUL TIPS (cont.)

EIA FILE CYCLE TIME

EIA files transmitted and received in FedEx net prior to 2:00 PM CST will download in the Electronic Invoice Adjustment system the same day. Files received after 2:00 PM CST will download in the Electronic Invoice Adjustment system the next business day.

EXPRESS MONEY BACK GUARANTEE

Accounts established on EDI after August 11, 2001 must utilize fedex.com or the IVR (Interactive Voice Response) system for Money Back Guarantee adjustment requests. Money Back Guarantee adjustment requests may not be submitted through the Electronic Invoice Adjustment process. Please refer to the *FedEx Service Guide*.

GROUND MONEY BACK GUARANTEE

Ground Money Back Guarantee adjustment requests may not be sent through the Electronic Invoice Adjustment process. Ground Money Back Guarantee includes requests for late delivery, proof of delivery, and packages not shipped. Please refer to the *FedEx Service Guide*.