



Accelerate your critical inventory supply chain

Need to gain more visibility, speed, control and support for your time-sensitive, high-value repair parts and finished products around the globe?

We've got the solution to turn your mission-critical supply chain tasks into mission accomplished.

FedEx Critical Inventory Logistics® combines a global network of strategically placed hub-based central and forward stocking locations with extensive information capabilities — enabling you to deliver on aggressive service level commitments, meet rising customer expectations and set your company apart from the competition. It's an end-to-end solution that covers everything from managing and optimizing inventory to processing orders for final delivery and handling returns.

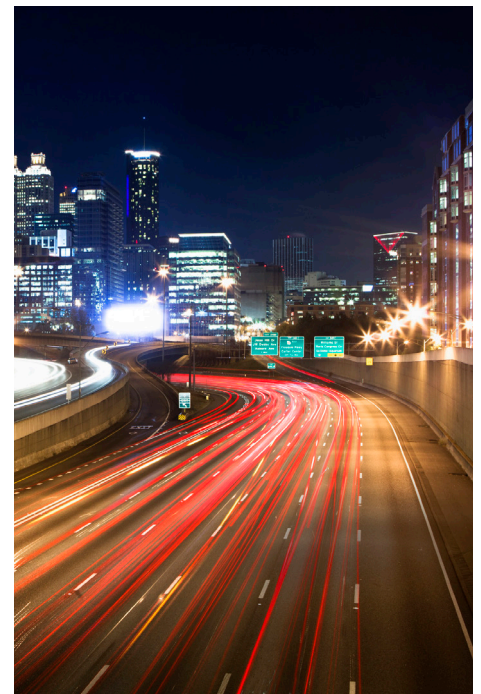
You'll benefit from a comprehensive field service distribution model that enhances your overall performance and profitability — without incurring the expenses tied to owning and operating an extensive stocking network or warehouse management system.

End-to-end solution

FedEx Critical Inventory Logistics can elevate your critical inventory supply chain with the ideal combination of service, locations and technology. Here are just a few of the features and advantages of the solution:

Service

- Choose from a range of robust transportation service options to match your unique needs — from 1-hour courier and next-flight-service out to next-day and second-day delivery and returns.



Service Specifics

Coverage. Extensive network of more than 500 central and forward stocking locations worldwide.

Service times. Options range from 1-hour courier and next-flight-out to next-day and second-day delivery and returns.

Technology. Single global platform for inventory, order and shipment visibility plus a consistent warehouse management system across regions. Check inventory levels and order status and track shipments from anywhere around the globe in real time.

Dedicated support. FedEx Command and Control customer support available 24 hours a day, seven days a week.

- Gain added peace of mind with our 24/7 dedicated FedEx Command and Control customer support teams, who proactively monitor your orders and critical shipment milestones — keeping every delivery on track and on time.
- Secure operational excellence on every level, including ISO 9001 and ISO 13485 certifications.

Locations

- Bring products to market faster with the globally integrated network of FedEx stocking locations that provide faster access to the new markets and places where your products are needed most.
- Take advantage of the close proximity of the Global Distribution Center (GDC) in Memphis, Tennessee, to the FedEx Express hub for later shipping cut-off times — as late as 11 p.m. CST for next-day delivery.
- Serve your customers more efficiently and meet tighter requirements by positioning inventory at the locations that best match the needs of your business.
- Gain the flexibility to quickly scale your distribution network to accommodate seasonal spikes in business, support rapid product introductions or meet additional sales volume — without investing in additional infrastructure.

Technology

- Skip the investment and ongoing expense associated with building your own supply chain platform. Our Global Supply Chain Manager technology was custom created to support the global movement of your critical service parts and finished goods inventory.
- View inventory around the corner or around the world. Follow an order from inception through proof of delivery so that your field reps can carry less trunk and your warehouses less safety stock.
- Reduce the number of calls to your customer service center by utilizing the order placement, inventory management and visibility tools available on the FedEx Critical Inventory Logistics global customer web portal.



More info

- Contact us at fedex.com/us/critical-inventory-logistics/resources.html
- Go to fedex.com/critical-inventory-logistics