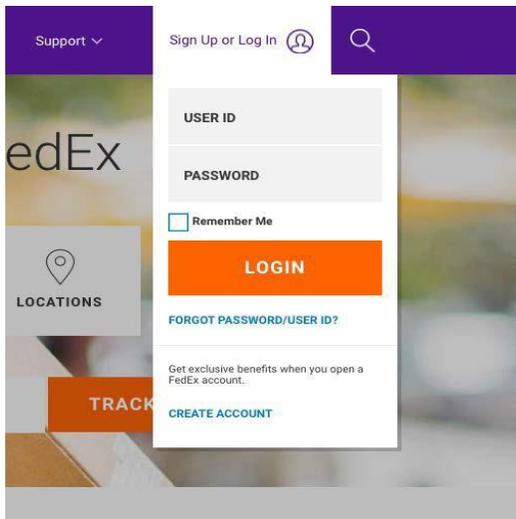




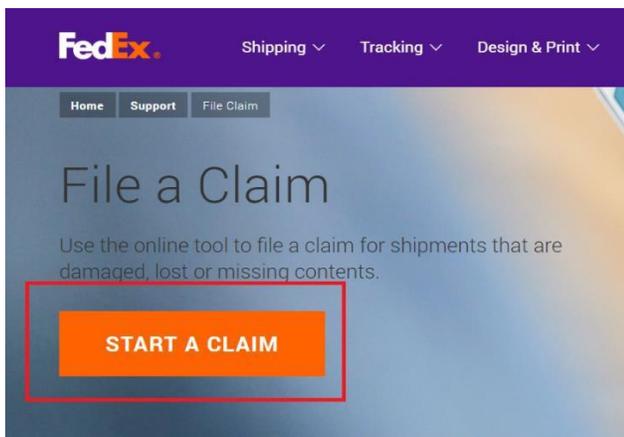
Complete Guide to EFT Payments

Signing up for electronic funds transfer (EFT) payments is a six-step process.

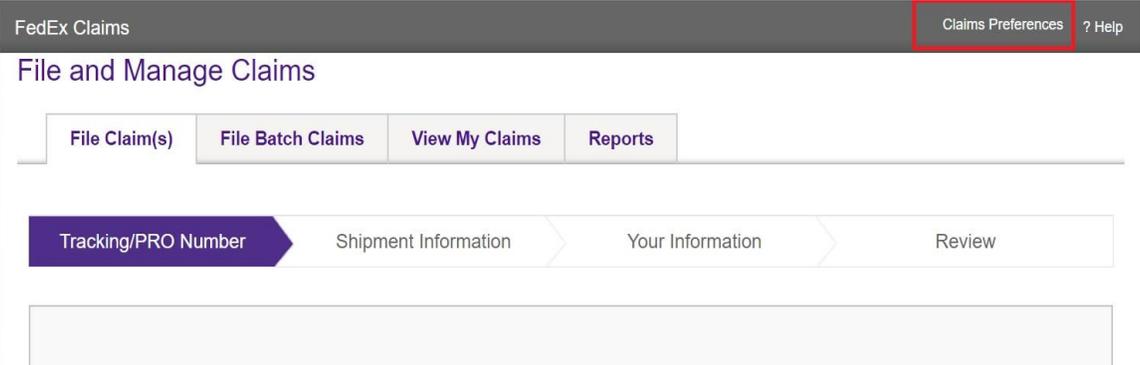
1. Sign in to your FedEx account at fedex.com/en-us/customer-support/claims.html.



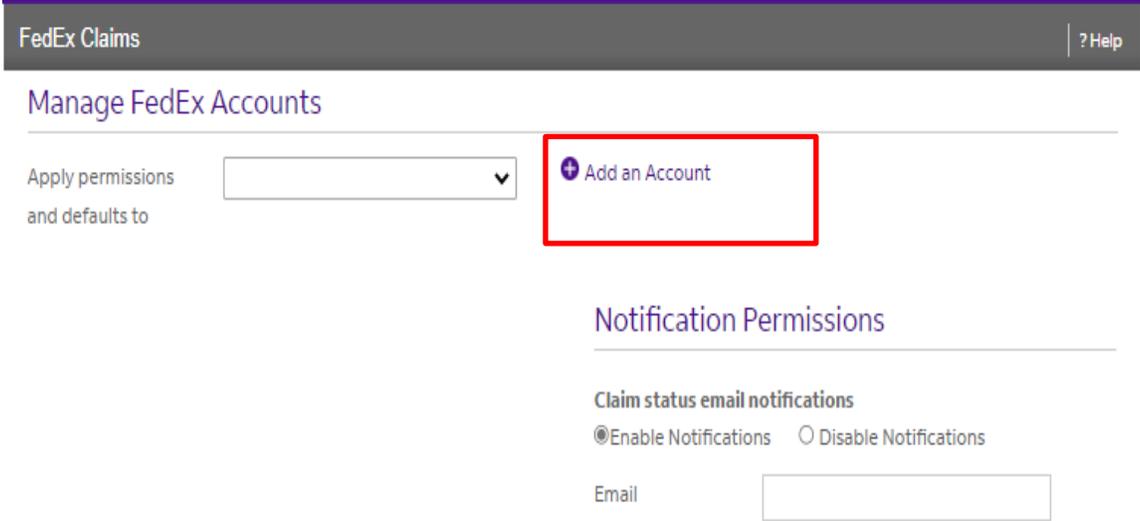
2. Click Start a Claim.



3. Navigate to [Claims Preferences](#) in the File and Manage Claims section.



4. Add your FedEx account to your claims profile.



5. In the Manage FedEx Accounts section, navigate to the Payment Default section and select Electronic Funds Transfer (EFT) as payment method.

The screenshot shows the 'Manage FedEx Accounts' page in the FedEx Claims system. The page has a dark header with 'FedEx Claims' and a 'Help' icon. Below the header, there's a section for 'Manage FedEx Accounts' with a dropdown for 'Apply permissions and defaults to' and an 'Add an Account' button. The main content is divided into three columns: 'Administration Access' with a 'Claims administrator' dropdown, 'Additional Users' with a table for user details, and 'Notification Permissions' with options for 'Claim status email notifications' (Enable/Disable), an 'Email' field, and a 'Preferred contact Method' dropdown. A red box highlights the 'Payment Default' section, which contains a 'Payment method' dropdown currently set to 'EFT'.

6. Enter the required bank account information.

7. Click Save.

EFT Support:

Need help? [Ask FedEx](#) (Your Virtual Support Assistant), try our live chat or give us a call!

Contact phone: 1.800.GoFedEx 1.800.463.3339