

WELCOME

# Welcome

## Reliable FedEx® shipping for your valuables.

The FedEx® Declared Value Advantage service gives eligible shippers the opportunity to declare a value of up to USD\$100,000 per shipment on specialty items like jewelry, gemstones, and precious metals versus the standard maximum declared value of USD\$1,000.\* FedEx Declared Value Advantage provides service throughout the U.S. and to select international locations.

First, review this FedEx Declared Value Advantage service guide. To determine if you qualify, please **apply** by giving FedEx some information about your company. Once you complete and submit an application, a FedEx Declared Value Advantage representative will contact you.

Note: This service is not available for one-time or occasional jewelry shipments.

\*Check your FedEx Declared Value Advantage contract for your current maximum declared value allowed. If you want to request a higher declared value limit, contact your FedEx account executive.





# FedEx Jewelry Shipping Program

SERVICE COVERAGE

## Service Coverage

**The smart choice for jewelry, gemstones, and precious metals.**

They're often too valuable to entrust to standard shipping methods. We offer solutions with the FedEx® Declared Value Advantage service.

**Service description.**

When you're shipping high-value jewelry items, you need expert shipping. That's why we offer FedEx Declared Value Advantage. This service allows eligible customers to declare a value of up to USD\$100,000 on jewelry, gemstones, and precious metals (normally limited to USD\$1,000\*).

**Service Days:** Monday through Friday; Saturday, if available. Call 1.800.GoFedEx 1.800.463.3339 to check availability.

**Service Area:** Within the U.S., including Hawaii and Alaska. Also available to 58 international destinations.

**Pricing:** Up to 40% reduction in the standard rate for declared value charges. In addition, volume discounts and association discounts may apply.

**Extras:** Use FedEx Express features, such as online tracking, zone-based pricing, and electronic shipping tools.

**Availability:** FedEx Declared Value Advantage is available for use with the following shipping services:

- FedEx First Overnight®
- FedEx Priority Overnight®
- FedEx Standard Overnight®
- FedEx 2Day® A.M.
- FedEx 2Day®
- FedEx International Priority®
- FedEx International Economy®

**Declared value: Our maximum liability for packages.**

The declared value of any package represents our maximum liability in connection with shipment of that package. For more information, see the Declared Value and Limits of Liability section in the [FedEx Express Terms and Conditions](#).

FedEx Declared Value Advantage is a contract-only service. Only select customers may qualify for FedEx Declared Value Advantage.

Qualification variables include:

- Length of your relationship with FedEx
- Shipping history
- Package volume
- Commodities requested
- Claims
- Loss and revenue history

To determine if you qualify, please **apply** by giving us some information about your company. Once you complete and submit an application, a FedEx Declared Value Advantage representative will contact you.

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# FedEx Jewelry Shipping Program

## PACKAGING TIPS

## Packaging Tips

### **Protect your jewelry, gemstones, and precious metals.**

These packaging pointers will come in handy when shipping with the FedEx® Declared Value Advantage program.

- Always ship in FedEx Express boxes. Options include FedEx® Small Box, FedEx® Medium Box, and FedEx® Large Box. Never ship valuables using any type of envelope or folder as the outer package.
- All packaging other than the FedEx Small Box, FedEx Medium Box, and FedEx Large Box must be reviewed by FedEx security and FedEx packaging engineers.
- Pack boxes with care. Use packaging material to properly cushion your items and to avoid shifting or rattling of box contents.
- For extra protection, reinforce your shipments by placing valuables inside a FedEx Security Box or a FedEx Box With Safe Insert.
- Place a copy of your company's packing slip inside the inner shipping box. Include the FedEx tracking number and contact information for both the sender and the recipient.
- Address your packages carefully. To avoid revealing the contents, label the outside box cautiously; never use business names or jewelry terms in the shipping or return addresses.
- If shipping multiple packages, avoid taping the boxes together.
- When creating the shipment, select "Direct signature required" as your FedEx® Delivery Signature Option.

It is important to notify package recipients about the contents of your shipment and its expected delivery date and time. Recipients should also be encouraged to check each package before signing for delivery.





# FedEx Jewelry Shipping Program

SHIPPING TOOLS

## Shipping Tools

### Take advantage of support for high-value shipping.

We know the importance of getting your high-value items delivered safely and efficiently, so we offer special shipping tools to help.

**Protective packaging.** FedEx offers both the FedEx Security Box Kit and the FedEx Box With Safe Insert that fit securely into a FedEx® Medium Box or FedEx® Large Box. For more information, or to order new materials, go to the [FedEx Service Guide](#).

**Customized shipping.** When shipping high-value items, we suggest using FedEx Priority Overnight® or FedEx Standard Overnight® service and requiring that a signature be obtained upon delivery. Choose Saturday delivery when tendering your shipments on a Friday.

**Convenient pickup or drop-off.** You can schedule a daily pickup, or drop off your Declared Value Advantage packages at select FedEx and FedEx Office locations equipped to handle high-value goods. When dropping off, be sure to hand your packages directly to a FedEx agent or FedEx Office team member and ask for a receipt. To obtain a list of participating dropoff locations, call 1.800.GoFedEx 1.800.463.3339 or refer to your FedEx® Declared Value Advantage agreement.

**Informative package status tracking.** With FedEx InSight®, a web-based tracking application, you can stay updated on the status of your shipments and be notified when your packages are delivered.



**FedEx Security Box Kit** — This corrugated retention insert will suspend the product inside a FedEx Medium Box or FedEx Large Box. The insert provides extra protection from abrasions, indentations, punctures, and tears.

**Inside dimensions:**

FedEx Medium Box — 9" x 5" x 12"

FedEx Large Box — 9" x 8" x 12"

**Weight when empty (including box and insert):**

FedEx Medium Box — 13.8 oz.

FedEx Large Box — 18.9 oz.

Free packaging is available to FedEx Declared Value Advantage customers.

**FedEx Box With Safe Insert** — This reinforced aluminum container comes in two sizes and fits securely inside a FedEx Medium Box or FedEx Large Box. It's equipped with a combination lock and key to which only you and your recipient will have access, and it provides added safety, security, and strength for high-value items.

**Inside dimensions:**

FedEx Medium Box —

11-1/2" x 2-3/8" x 13-1/4"

FedEx Large Box —

12-3/8" x 3" x 17-1/2"

**Weight when empty (including box and container):**

FedEx Medium Box — 4.2 lbs.

FedEx Large Box — 5.3 lbs.

Additional fees apply with this insert. You can order and pay for this packaging option directly from the manufacturer, **MPI**, by calling **1.800.544.5930**.



# FedEx Jewelry Shipping Program

DROP-OFF LOCATIONS

## Dropoff Locations

**Choose the best service and dropoff location for your needs.**

The service you choose and the location where you drop off your high-value shipment affect the maximum value you can declare.

**Maximum declared value\***

Place your cursor over the values below to view the available services and dropoff locations.

Roll over to see  
available services and  
dropoff locations

Value

Available services

Available dropoff locations

\*Check your FedEx Declared Value Advantage contract for your current maximum declared value allowed. If you want to request a higher declared value limit, contact your FedEx account executive.



# FedEx Jewelry Shipping Program

INTERNATIONAL SUPPORT

## International Support

### Export your valuables to these key countries and territories.

We offer exceptional service from the U.S. to 58 international destinations under the FedEx® Declared Value Advantage service. For more information, go to [fedex.com/declaredvalue](https://www.fedex.com/declaredvalue).

**U.S. Export Tips.** As the shipper, it's your responsibility to know and comply with all applicable international laws and regulations of the destination country. You can find country regulations on [FedEx® Global Trade Manager](#).

As a FedEx Declared Value Advantage shipper, you are required to:

- Have a valid FedEx account number.
- Have an executed Declared Value Advantage agreement on file.
  - Ensure that the countries you are exporting to are covered under your agreement.
  - Make sure you know the limits of liability covered under your agreement.
- File U.S. Department of the Treasury/U.S. Customs and Border Protection Form 4455 when you are shipping tradeshow materials, displays, or jewelry returns or repairs.
- Use correct Harmonized System codes — specifically for precious stones and metals.
- Complete a Commercial Invoice (CI) with a full description of the commodities:
  - Make sure the CI is included in your package.
  - Make sure the following questions are answered:
    - What is the commodity?
    - What is the commodity made of?
    - What is the full value of each item?
    - Is it precious jewelry or semiprecious jewelry?
    - Is it necklace(s), ring(s), or earrings?

If the total value of the jewelry under the same Schedule B commodity number is greater than USD\$2,500, you must also file Electronic Export Information (otherwise known as Shipper's Export Declaration). The FedEx International Broker Select® option is not available under the FedEx Declared Value Advantage agreement; all shipments must be cleared through FedEx. For questions, please contact FedEx International Customer Service at 1.800.GoFedEx 1.800.463.3339 (and say "international services").

Aruba	Guam	St. Croix
Austria	Hong Kong	St. John
Bahamas	Ireland, Northern	St. Kitts and Nevis
Bahrain	(UK)	
Barbados	Ireland, Republic of	St. Lucia
Belgium	Italy	St. Martin
Bermuda	Jamaica	St. Thomas
British Virgin Islands	Japan	St. Vincent
Canada	Korea, South	Switzerland
Cayman Islands	Latvia	Taiwan
Channel Islands (UK)	Liechtenstein	Trinidad and Tobago
Chile	Macau	Turks & Caicos Islands
Colombia	Malaysia	
Costa Rica	Netherlands	United Arab Emirates
Czech Republic	New Zealand	
Denmark	Panama	Uruguay
England (UK)	Poland	U.S. Virgin Islands
Estonia	Puerto Rico	
Finland	San Marino	Vatican City State
Germany	Scotland (UK)	Wales (UK)
Grenada	Singapore	
	Spain	



# FedEx Jewelry Shipping Program

FAQs

## FAQs

### Get answers to frequently asked questions.

If you don't find the help you need here, you can contact us anytime for assistance. See the [Contacts](#) page for details about how to reach us, plus handy phone numbers for jewelry associations participating in FedEx® Declared Value Advantage.

#### **Q: Is any shipper qualified for FedEx® Declared Value Advantage?**

A: To qualify, you must have a FedEx account and meet qualifications, based on the length of your relationship with FedEx Express. We also consider your claims, as well as loss and revenue history. See [Service Coverage](#) for more information.

#### **Q: Do I have to use specific FedEx Express® services to declare a higher value?**

A: Yes, but you have many options, based on your timing needs and budget — from FedEx First Overnight® to FedEx 2Day® and FedEx International Economy®. See [Service Coverage](#) for more information.

#### **Q: Can I export my high-value jewelry to any country with FedEx?**

A: We offer FedEx Declared Value Advantage service from the U.S. to 58 countries and territories around the world — from Aruba to Wales. See [International Support](#) for more information.

#### **Q: Are there specific packaging requirements for FedEx Declared Value Advantage?**

A: Always ship in FedEx Express boxes. FedEx also offers protective packaging specifically for high-value shipments, including the FedEx Security Box Kit and the FedEx Box With Safe Insert. See [Packaging Tips](#) and [Shipping Tools](#) for more information.

#### **Q: Do I have to use an approved dropoff location?**

A: If you want to declare a value in excess of USD\$1,000, you do have to use an approved location. The maximum declared value is USD\$25,000 at any staffed FedEx Ship Center® and USD\$2,500 at any staffed FedEx Office® location other than those listed as approved high-value dropoff locations. For a specific list, see [Dropoff Locations](#).

#### **Q: Does FedEx offer support to help me begin exporting jewelry?**

A: Yes, you can count on FedEx for international shipping tools and support, including information about Harmonized System codes, Commercial Invoices, and Electronic Export Information (otherwise known as Shipper's Export Declaration). For general guidance, see [International Support](#).



# FedEx Jewelry Shipping Program

CONTACTS

## Contacts

### Call for more information or to enroll.

If you are a member of one of these participating jewelry associations, please contact them to learn about shipping discounts and if you're eligible for the FedEx® Declared Value Advantage service.

#### **American Gem Trade Association**

1.800.972.1162

#### **Arkansas Jewelers Association**

1.501.520.8217

#### **Cultured Pearl Association of America**

1.401.432.9990

#### **Diamond Club West Coast**

1.213.623.1162

#### **Diamond Dealers Club New York**

1.212.790.8000

#### **Jewelers of America**

1.646.658.5816

#### **MJSA**

1.800.444.6572

#### **State Retail Jeweler Shipping Program**

Contact your state association for details.

#### **Not associated with one of these organizations?**

Call 1.866.504.9749 (toll-free) to ask about FedEx Declared Value Advantage shipping.

For more information, you may also go to the **FedEx Service Guide**. To determine if you qualify, please **apply** by giving us some information about your company. Once you complete and submit an application, a FedEx representative will contact you to discuss program details and eligibility. For international assistance, call 1.800.GoFedEx 1.800.463.3339 (and say "international services").

