FedEx Late Fee Policy and FAQs

Effective January 2021, we will begin charging a six percent (6%) late payment fee to U.S. FedEx Express and FedEx Ground customers who don’t pay their invoice within their agreed upon payment terms. Details regarding the late fee can be found in the January 2021 FedEx Service Guide in the Fees and Additional Information section.

FAQs

How much is the late fee and how will it be applied?
We will begin assessing the 6% late fee for customers who are past the payment due date according to their contractual payment terms.

Why is FedEx adding late fees?
We are regularly reviewing our pricing and payment policies. This aligns us with general business and industry standards and allows us to provide the best service possible for our customers.