



Make smarter decisions about your critical parts

It's 9 p.m. in Chicago, and you need a critical part delivered to Dallas by 10 a.m. tomorrow to meet your customer's deadline. What's the optimum method of delivery? **Get the real-time information you need to make an informed decision in just seconds.**

The **FedEx® Global Supply Chain Manager** is a fully automated order and transportation optimization portal for FedEx Critical Inventory Logistics® customers.

Faster information

Using the web-based FedEx Global Supply Chain Manager, just enter the details for the part or product you need, the delivery deadline and any customer-specific service level agreement (SLA) information. The technology automatically searches your available inventory throughout the stocking network and selects the optimum fulfillment location, route and mode of shipping for the order. You also receive alternative delivery options — ranked by arrival time, duration and cost — so that you can choose the one that strikes the ideal balance between time and cost. Best of all, the global portal is accessible 24 hours a day, seven days a week.

For those times when you don't have access to the web, you can also contact our Customer Command and Control team and receive the same real-time information. Additionally, an electronic data interchange (EDI) option — executed based on your business rules — is available.

Take advantage of the robust FedEx Global Supply Chain Manager optimization technology to increase your productivity, reduce inventory expenses and decrease fulfillment and transportation costs — all while also enhancing your customers' overall satisfaction.



Real-time information in seconds.

The FedEx® Global Supply Chain Manager enables you to quickly identify the optimum method of delivering critical parts and finished goods — 24 hours a day, seven days a week.

FedEx. Solutions That Matter.®



More info

- Contact us at fedex.com/us/critical-inventory-logistics/resources.html
- Go to fedex.com/critical-inventory-logistics