



Keep documents moving.

Contracts are critical for law firms, financial companies, and anyone working with legal documents. If you don't have the signatures you need, nothing moves forward. So when you ship a document, you want to be confident you'll get it back without delay. **Optimize your returns to keep things moving.**

With the control, flexibility, and customs document assistance **FedEx® Global Returns** provides, you can ensure timely and accurate document returns. You'll have the visibility and service speed to know that your documents will arrive on time.

And you can get started today with no additional contract. FedEx automation gives you immediate access to FedEx Global Returns.

More control for you

With FedEx Global Returns, you can create outbound and return labels and any applicable customs documents at the same time. Creating return labels in advance allows clients to easily return important documents — and it puts you in control.

You also control the cost and speed of your returns. Choose faster transit times for urgent shipments and slower transit times when speed is not a priority.*

Also, you decide if documents return to the original location or ship to a third location. You can designate a local branch, another signer, or a government or court office — even if it's in another country. Including accurate information on the return shipment will facilitate faster customs clearance and timely delivery without any unforeseen delays.



More than convenience

In addition to tracking document returns, companies are using this service to facilitate paperwork, schedule proper staffing, and provide reliable response times for contracts.

*Choose from these FedEx® shipping services: FedEx International First®, FedEx International Priority®, FedEx International Economy®, FedEx Europe First®, FedEx International Ground® (where available), FedEx International Priority® Freight, FedEx International Economy® Freight, and several intra-country services (depending on service availability in each country).

More flexibility for your customers

With FedEx Global Returns, you can create return labels and customs documents at the same time as the outbound shipment, or create them just for the return leg. You have three ways to provide the return label and any customs documents to your customer:

- Enclose hard copies in the outbound shipment.
- Email a PDF file.
- Email a link to the editable return label and customs documents.
You can allow customers to edit the label and customs documents, giving them the opportunity to make any necessary adjustments.

Optimized for easier customs clearance

To save time and effort, FedEx can help you prepare customs documents. FedEx Global Returns will walk you through the key information items that brokers and customs officials need, so shipments can be returned with minimal delay and no surprise costs.

Linked for better visibility

For a complete view of documents in transit, you can link the original outbound shipment with the return using FedEx Global Returns. FedEx® Tracking will show them together, allowing you to track the status of the return shipment — whether it's in transit or has yet to be shipped — and you can access that data for up to two years. Your FedEx invoice will detail the costs for the round trip, showing the outbound and return costs together.



More info

- Contact your FedEx account executive
- Go to fedex.com/globalreturns and select your country