ELECTRONIC INVOICE AND REMITTANCE IMPLEMENTATION GUIDE

CSV SELECTABLE INVOICE RECORDS
CSV FIXED-LENGTH REMITTANCE RECORDS

FedEx Express

FedEx Ground

September 2020

This version is effective as of September 2020. Prior to implementation, contact your Electronic Commerce analyst to ensure you have the latest version available.

CONTENTS

INTRODUCTION

The purpose of this guide is to assist electronic data trading partners with information about implementing an Electronic Data Interchange (EDI) process with FedEx for Invoicing and Remittance data of FedEx Express® and FedEx Ground® shipments. The guide discusses benefits of EDI and how to get started with implementation. This guide will also provide resources for getting additional information.

FedEx provides an additional electronic Invoicing and Remittance solution besides traditional EDI, which is FedEx® Billing Online. This solution is outlined in more detail at: **fedex.com/us/fcl/pckgenvlp/online-billing**.   You can also call your FedEx Account Executive or Electronic Revenue Support (ERS) Analyst for more information.

FedEx Billing Online Plus is a web-based solution allowing users view and settle all FedEx Express and FedEx Ground invoices. Benefits include:

- View invoices and shipment detail
- Schedule Electronic Funds Transfer payments or pay with a check
- Create reports and complete administrative functions
- Question shipment charges
- Download invoice data
- Register online

What is EDI?

Electronic Data Interchange (EDI) is the electronic exchange of business documents using a standardized format. The entities that transmit or receive this electronic data are called trading partners.

EDI can be used to transfer invoice and remittance data for FedEx Express and Ground shipments between FedEx and authorized trading partners.

EDI processing helps FedEx deliver top-quality service that takes advantage of advanced information-management technology. EDI can help customers increase efficiency while reducing errors and operating costs. Additional specific benefits of implementing EDI with FedEx include:

- Reduced paper handling and mailing costs. In most cases the costs to transmit an electronic document is considerably less than mailing costs.

- Invoices for multiple FedEx accounts can be combined into a single transmission. Electronic invoicing enhances your control over accounts payable, even when shipments originate from multiple sites.

- Eliminates keying of invoice data and reduces errors, so you'll spend less time and effort verifying and processing your bills.

- Electronic invoicing provides convenient verification of shipping charges and proof of delivery (FedEx Express only).

- Electronic invoicing allows for quick and accurate allocation of shipping costs to internal departments and third parties, streamlining your accounting and improving cash flow.

- Invoice adjustments can be submitted electronically.

- Multiple data formats allow easy integration with Accounts Payable processes.

ELECTRONIC FILE DATA FLOW
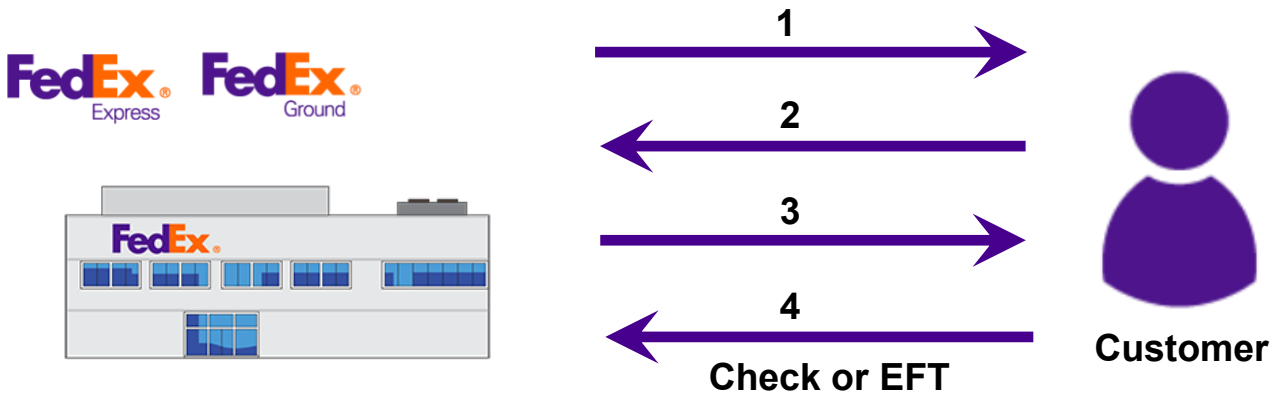
Electronic Data transmitted to/from FedExNet mailbox (or VAN of choice)

1. Invoices transmitted to customer

2. Remittance Advice and/or Dispute Request transmitted to FedEx

3. Dispute Resolution or corrected invoice transmitted to customer

4. Payment via Check or Electronic Funds Transfer (EFT)

GUIDELINES AND LIMITATIONS

General

In addition to the terms and conditions stated in the FedEx Service Guide:

- **To be eligible for electronic invoicing, you must send your remittance data electronically** (US). Payment can be made via check or Electronic Funds Transfer (EFT).

- Past due charges will be sent electronically unless otherwise specified. In accordance with the FedEx Service Guide, payment must be made within 15 days of the invoice date.

- Packaging Supplies/Retail Sales and Electronic Export Information/EEI charges will be included with EDI files unless otherwise requested.

- On your normal billing cycle, you will receive an invoice file for all account numbers requested to be billed electronically.

- All shipments billed to the accounts that you provide to us for electronic invoicing will be included in the invoice transmission.

- You can receive Intra-U.S. and International invoices (separate invoice files) for both Express and Ground.

- Duty/tax invoices for International shipments will be included in the International file. Unless otherwise instructed.

- Electronic documents are not considered "received" until they are accessible on the receiving mailbox.

- Electronic documents transmitted for electronic invoice and remittance are considered written documents. They constitute an original when they are printed from electronic files or records established and maintained in the course of business.

- Failure to retrieve electronic invoice files in a timely manner may result in termination of electronic invoicing by FedEx. Paper invoicing will resume.

- Lack of reference data provided by the shipper is <u>NOT</u> a valid reason for invoice adjustments.

- Short payment problems identified by FedEx that are related to programming in your accounts payable system or databases must be corrected immediately.

- FedEx may modify electronic invoice and remittance formats at any time.

- After implementation, either party can terminate electronic invoice and remittance with prior notice.

- Shipments are governed by service conditions in the current FedEx Service Guide and Addendum.

- If there is a conflict between this guide and the FedEx Service Guide, the Service Guide will take precedence.

For Duty/Tax Invoicing

The following guidelines and limitations apply to the FedEx Electronic Duty/Tax Invoicing process:

- Duty/tax adjustment requests may not be submitted electronically, and must be submitted in writing.

- Duty/tax Customs documentation may be mailed or available online.

- The duty/tax tracking number in the duty/tax record will be the same tracking number used for the transportation charges of the shipment.

- The International freight charges and duty/tax charges may be billed on separate invoices and may appear in different electronic invoice files.

For Remittances (U.S. Payor only)

The following guidelines and limitations apply to the FedEx Electronic Remittance process:

- All remittances can be included on your transmission regardless of the billing medium (electronic or paper).

- Domestic and International invoices can be included in one remit file.

- All payments on the transmission must total to a single check or EFT. Invoice adjustments can be included in the same transmission.

For Transmissions

FedEx will transmit your invoice files either daily or weekly on your preferred billing day. The following guidelines and limitations apply:

- Your ERS Analyst will assign a mailbox to you on our network, FedEx Net.

- At no cost to you, FedEx will pay for the transmission of invoice and remittance files to an electronic mailbox or to a value-added network of our choice. However, if you choose a different network, FedEx pays the costs of the transmission interconnect only. Your company is responsible for all charges from your value-added network provider.

- You will provide and maintain your equipment, software, services, and testing necessary to effectively and reliably send and receive electronic documents.

- You are responsible for using proper mailbox procedures to ensure that all electronic documents are duly authorized and protected from improper access.

INVOICING

INVOICE OVERVIEW

FedEx offers three formats for electronic invoicing. They are:

- CSV variable length format, which contains one Invoice Record per tracking number, multiple records per electronic file.

- 250 Proprietary fixed length format, which contains a Header Record, Detail Record and Summary Record.

- ASC X12 standard (variable) format, which contains one invoice per transaction set, and multiple transaction sets per electronic invoice file. Detail tracking number information contains one tracking number per LX loop, multiple tracking numbers per invoice transaction set.

All three formats support Intra-U.S. and International shipments. You can elect to receive Intra U.S., Ground, International (freight and/or duty tax) or both on electronic invoicing.

DOMESTIC	INTERNATIONAL
Express	Freight
Ground	Duty/Tax

In the electronic invoicing file all tracking number detail follows the invoice number it supports. Once all the detail records have been supplied for a particular invoice, the next invoice record begins. This cycle repeats until the last invoice file is completed.

REMITTANCE

PROCEDURES FOR SUBMITTING REMITTANCE DATA

You must create a remittance file to indicate which shipments are being paid. Your remittance file may contain all of your Intra-U.S. Ground and Express, and International invoices (electronic or paper).

FedEx accepts three different remittance formats which are:

- ASC X12 820 Remittance
- FedEx Proprietary 80-Byte Remittance
- FedEx Proprietary CSV (Comma Separated Values)

(US PAYOR ONLY)
For an explanation of how to structure a remittance/invoice adjustment file, refer to the "Remittance Record Layout" section.

When sending electronic remittance data, you have the following options:
- Pay full amount of invoice. If you pay all of the tracking numbers on an invoice, create only one payment record for that invoice

- Make a partial invoice payment. If you make a partial payment, create a separate record for each tracking number.

- You have the option of submitting payments and invoice adjustments in the same remittance file, or in separate files.

PAYMENT OPTIONS
(US PAYOR ONLY)

PAYMENT BY CHECK:

1. Prepare your payment and your remittance file, including the invoice adjustments.

The amount of your check or EFT must agree with the total amount of the remittance file. (Negative amounts cannot be submitted.)

2. Send your check to:

By US mail:	By FedEx Priority Overnight Letter:
FedEx ERS P.O. Box 371741 Pittsburgh, PA 15250-7741	FedEx ERS Attn: Box 371741 500 Ross Street Room 154-0455 Pittsburgh, PA 15250 Phone: (412) 234-5494

ELECTRONIC PAYMENT:

If you wish to make payment via EFT/Electronic Funds Transfer or ACH/Automated Clearing House, please contact your ERS Analyst. Accompanying remittance data can be submitted via CTX, CCD, CCD+ or other supported formats.

NOTE: Non-US accounts should contact the billing or Credit & Collections department of your Country/Territory for payment options and address.

ELECTRONIC INVOICE ADJUSTMENT NOTIFICATION
(US PAYOR ONLY)

You can also use the remittance file to dispute invoicing charges. These are referred to as invoice adjustment items. Once FedEx has processed the invoice adjustment items submitted in your remittance file, you will receive an electronic invoice adjustment resolution file. The invoice adjustment resolution file uses the same structure as the invoicing file. You will receive the invoice and tracking number detail along with the invoice adjustment information. The file will contain one of the following resolution types for each tracking number:

- Credit
- Denial
- Refund
- Reject

NOTE:

- Duty/tax adjustment requests must be submitted in writing.

- Adjustment requests for service failure or no proof of delivery must be submitted through the invoice adjustment feature on fedex.com or the telephone invoice adjustment system at (800) 622-1147

COMMUNICATION OPTIONS

It is a FedEx Information Security requirement that customer data, both inbound and outbound, either be encrypted or be sent via a secured method. FedEx offers the following options for communication of data to trading partners.

sFTP (secure File Transfer Protocol)

sFTP (secure File Transfer Protocol) uses dedicated ports to transfer data securely between FedEx and the customer. The connection is secure so no certificates or keys need to be exchanged. This also means that the commands, as well as the passwords, are secure. This option uses secure shell (SSH) encryption and a binary transfer. The data can either be pushed or delivered to a mailbox on FedEx Net.

AS2

AS2 also known as EDI INT, or EDI over the internet is also supported by FedEx. **AS2** essentially creates a wrapper around EDI or flat files that enables sending them over the Internet. **AS2** is a real-time technology that provides security and encryption around the HTTP packets. It enables information transmitted over public and private global networks to be digitally signed, secured, and non-repudiated. The customer must have AS2 software to be able to use this option, but there are no network charges.

Secured Website

Trading Partners may wish to access their mailbox via a secured website. This is a manual process whereby the trading partner connects to a secure URL using a provided User ID and password. The website allows the trading partner to upload and download files. Only one file can be uploaded or downloaded at a time.

Value Added Network

FedEx has the ability to transmit to a Value-Added Network (VAN). GXS is the VAN FedEx uses and GXS can interconnect to the trading partner's VAN. There are transmission costs for this option. Customer is responsible for VAN costs from GXS to their VAN and system.

GETTING STARTED

Once you have decided to use electronic invoice and remittance, follow this guide for testing and implementation. If you need help along the way, consult the 'Getting Help' section at the back of this guide.

You will need to successfully complete these steps before electronic invoice and remittance may begin:

1. Request an electronic invoice test file by contacting your FedEx Account Executive or your assigned Electronic Revenue Support (ERS) Analyst. If you need your Account Executive's name and telephone number, call Customer Service at 800-463-3339. Your Account Executive will submit the request to Electronic Revenue Support (ERS). You may also contact your ERS Analyst directly by dialing 888-450-1774. Your ERS Analyst will contact you to gather information and guide you through testing and implementation.

2. Program your system to read the invoice file FedEx sends you, process it through your Accounts Payable System, generate and send the remittance transmission (U.S. Payor only) (refer to the 'Invoice' section), and return to FedEx a remittance data file.

3. If you request invoice adjustments electronically, then program your system to generate and send adjustment information and receive adjustment resolution files (U.S. Payor only) (refer to the 'Remittance/Adjustment' section).

4. Test in coordination with FedEx (Refer to the Implementation Guide for details).

5. When invoice testing is complete and remittance for (US payor only) testing is approved, provide your ERS Analyst with a list of all shipping accounts and the associated company names you want implemented. At your requested production date, paper invoicing will be replaced with electronic invoicing.

RESOURCES

WHAT YOU NEED	WHAT YOU DO
To request specific electronic format Implementation Guides...	• Call your assigned Electronic Revenue Support Analyst • Or Call 888 450-1774 Option 4 • Or visit fedex.com billing options at • http://www.fedex.com/us/fcl/pckgenvlp/online-billing/ Or Call your FedEx account executive
To test Electronic Invoice & Remittance ...	Call your Electronic Revenue Support Analyst or call your FedEx account executive. To obtain your ERS Analyst's name and contact information call **888 450-1774 Option 4**
To contact your account executive …	Obtain your account executive's name and telephone number by calling Customer Service at **800 463-3339 (800 Go FedEx).**
Answers to billing questions or to request Duties & Taxes adjustments …	Call FedEx Revenue Services at**: 800 622-1147** between 7 A.M. and 6 P.M. (CST).
Answers to technical questions or to obtain a replacement invoice file …	Call your assigned Electronic Revenue Support Analyst or call **888 450-1774.**
After implementing Electronic Invoice and remittance...	
To notify FedEx of any change in electronic communications, account setup or maintenance 3rd party designee, or address...	Contact your Electronic Revenue Support (ERS) Analyst. To obtain your ERS Analyst's name and contact information call **888 450-1774 Option 4**.
To obtain service information …	Consult the current FedEx Service Guide. It is the official source for service offerings, delivery schedules, and conditions for Money-Back Guarantee. It is an essential reference for programming when auditing the electronic invoice. To obtain the latest FedEx Service Guide visit http://www.fedex.com/us/service-guide/
FedEx Billing Online Technical Support	Call **877- 339-2774**, when prompted say: "**Billing Online**"
For information on electronic shipment status including the ASC X12 214 documents or FedEx proprietary format...	Contact the EDI Hotline at 855-408-9440 and select the EDI support option or send an email to: edihelp@fedex.com.
To obtain assistance with Ground shipment data uploaded from FedEx approved devices via Electronic Package Data Interchange (EPDI) or the ASC X12 215 to FedEx...	ASC X12 215 Contact the EDI Hotline at **855-408-9440** and select the EDI support option or send an email to: **edihelp@fedex.com.**

INVOICE RECORD LAYOUT

HEADER RECORD LAYOUT

Select Code	Field Name	Column Heading	Type	Max Size	Comments
INVOICE					
MASTR	Master EDI Number	Master EDI No	A	9	Assigned by FedEx; not for shipping
INV#	Invoice Number	Invoice Number	A	9	
INVDT	Invoice Date	Invoice Date	N	8	Format: **YYYYMMDD**
INVTY	Invoice Type	Type	A	1	'**B**'–Balance Due '**D**'–Demand for Payment '**F**'–Final Demand '**O**'–Original '**P**'–Past Due '**N**'–Non-Pay '**R**'–Resend
SETTL	Settlement Option	Settle	A	2	'**D**'–Intra-U.S. '**I**'–International '**C**'–Customs '**M**'–Int'l Mixed (duty/tax) (frt & duty/tax)
TCHRG	Total Invoice Charge	Inv Charge	N	16	Size 13.2 (two decimal places)
#ABS	Number of Tracking Transactions	Trans Cnt	N	5	Total number of transactions on the invoice
BILTO	Bill-to Account Number	Bill-To Account	A	9	FedEx acct# invoice is billed to
STORE	Customer Store Number	Store No	A	10	Applies to Billed Account
CURR1	Currency Code	Curr	A	3	Billing Currency
GSA#	GSA Contract Number	GSA #	A	25	Applies to U.S. Gov't. customers only
COMPC	Invoice Composition Code	Inv Comp Cd	A	3	'**001**'–FedEx Express Only '**002**'–FedEx Ground Only '**003**'–FedEx Express & Ground '**004**'–Non-Trans Only '**005**'–FedEx Express & Non-Trans '**006**'–Express, Ground & Non-Trans '**008**'–FedEx SmartPost '**009**'–SmartPost plus Express, with or without Ground '**010**'–SmartPost plus Ground
BILL-TO INFORMATION					
BNAME	Contact Name	Bill Contact	A	35	
BCOMP	Company Name	Bill Company	A	35	
BADR1	Address Line 1	Bill Address 1	A	35	
BADR2	Address Line 2	Bill Address 2	A	35	
BCITY	City	Bill City	A	30	
BST	State/Province	Bill ST	A	2	
BZIP	Zip/Postal Code	Bill Postal	A	10	
BCTRY	Country / Territory Code	Cntry	A	2	
GST#	GST/HST Number	GST-HST No	A	9	Applies to Canadian customers only
QST#	QST Number	QST No	A	10	Applies to Canadian customers only
VAT	EU VAT Number	VAT No	A	25	Applies to non-U.S. customers
FXVAT	FedEx VAT	FedEx VAT	A	25	Applies to non-U.S. customers

SHIPMENT DETAIL LAYOUT

Select Code	Field Name	Column Heading	Type	Max Size	Comments
SHIPPER INFORMATION					
TRK#	Tracking Number	Tracking Number	A	12	Tracking number identifying shipment
SHPR#	Shipper Account Number	Shipper Account	A	9	Only if shipper party is billed
SNAME	Shipper Contact Name	Shipper Name	A	35	
SCOMP	Shipper Company Name	Shipper Company	A	35	
SADR1	Shipper Address Line 1	Shipper Address 1	A	35	
SADR2	Shipper Address Line 2	Shipper Address 2	A	35	
SCITY	Shipper City	Shipper City	A	30	
SST	Shipper State/Province	ST	A	2	
SZIP	Shipper Zip/Postal Code	Postal	A	10	
SCTRY	Shipper Country / Territory Code	Cntry1	A	2	
RECIPIENT INFORMATION					
RCPT#	Recipient Account Number	Recipient Account	A	9	Only if recipient party is billed
RNAME	Recipient Contact Name	Recipient Name	A	35	
RCOMP	Recipient Company Name	Recipient Company	A	36	
RADR1	Recipient Address Line 1	Recipient Address 1	A	35	
RADR2	Recipient Address Line 2	Recipient Address 2	A	35	
RCITY	Recipient City	Recipient City	A	30	
RST	Recipient State/Province	ST2	A	2	
RZIP	Recipient Zip/Postal Code	Postal2	A	10	
RCTRY	Recipient Country / Territory Code	Cntry2	A	2	
ORIGINAL RECIPIENT INFORMATION (If Express address is corrected)					
ONAME	Original Recipient Name	Orig Recip Name	A	35	
OCOMP	Original Company Name	Orig Comp Name	A	35	
OADR1	Orig Recip Address Line 1	Orig Recip Adr 1	A	35	
OADR2	Orig Recip Address Line 2	Orig Recip Adr 2	A	35	
OCITY	Original Recipient City	Original City	A	30	
OST	Orig Recip State/Province	ST3	A	2	
OZIP	Orig Recip Postal Code	Postal3	A	10	
OCTRY	Original Country / Territory Code	Cntry3	A	2	
ALTERNATE PICKUP INFORMATION (Ground Shipments Only)					
ANAME	Alternate Pickup Name	Alt Pickup Name	A	35	
ACOMP	Alternate Company Name	Alt Company Name	A	35	
AADR1	Alternate Address Line 1	Alt Recip Adr 1	A	35	

Select Code	Field Name	Column Heading	Type	Max Size	Comments
AADR2	Alternate Address Line 2	Alt Recip Adr 2	A	35	
ACITY	Alternate City	Alt City	A	30	
AST	Alternate State/Province	ST5	A	2	
AZIP	Alternate Postal Code	Postal5	A	10	
ACTRY	Alternate Country / Territory Code	Cntry5	A	2	
TRACKING NUMBER INFORMATION					
SDATE	Ship Date	Ship Date	N	8	Format: YYYYMMDD
NOTE: Ground customer level charges and out of cycle charges will reflect the service rendered date.					
TDATE	Tender Date	Tender Date	N	8	Format: YYYYMMDD
BSRCE	Billing Source	Source	N	2	'**1**'– Manual (Waybill/Manifest) '**9**'– Automated Source
NOTE: Billing source not available for Ground Service.					
COMTP	Commerce Type	Commerce	A	2	'**D**'–U.S. Freight '**I**'–Int'l Freight '**C**'–Customs (duty/tax) '**M**'–Int'l Mixed (freight & duty/tax)
NOTE: Commerce Type 'M' (Int'l Mixed - freight & duty/tax) available for Canada only.					
SVC	Service Base	Svc	A	2	**See Codes Dictionary for list of available codes**
SVCPK	Service Packaging	Pkg	A	2	**See Codes Dictionary for list of available codes**
PAYOR	Payment Payor	Payor	N	1	'1'–Bill Shipper '2'–Bill Recipient '3'–Bill Third Party
REF1	Reference Notes	Ref 1	A	40	If provided by shipper
REF2	Reference Notes 2	Ref 2	A	30	Express Shipments only
REF3	Reference Notes 3	Ref 3	A	30	Express Shipments only
NOTE: Reference Notes are limited to 40 characters if shipped from an automated source. US airbill shipments, Ground Shipments and International Shipments are limited to 24 characters					
PO#	Customer PO Number	Cust PO No	A	25	For Ground/SmartPost Service only
DEPT#	Customer Dept Number	Cust Dept No	A	25	For Ground/SmartPost Service only
CINV#	Customer Inv Number	Cust Inv No	A	25	For Ground/SmartPost Service only
NOTE: 'Customer PO#', 'Customer Dept' # and 'Customer Invoice #' for ground shipments only, if provided by shipper.					
REBIL	Rebill Indicator	Rebill	A	1	'1' or (Space) – First Billing '2'– Rebilled
PRIND	Pre-rate Indicator	Pre-rate	A	1	'Y'—charges calculated in advance (Space)—charges not pre-rated
RATE	Rate Scale	Scale	A	7	'GROUND', 'SMARTPO' or FedEx Express pricing scale
RATEi	Rating Indicator	Rate Ind	A	2	'FR'- FedEx One Rate (Flat Rate)
ZONE	Region/Zone Code	Region	A	2	Identifies shipping region
ORZIP	Region Origin Zip	Origin Zip	A	3	First 3 digits of origin station zip code

Select Code	Field Name	Column Heading	Type	Max Size	Comments
#DIST	# of Distribution Addresses	IPD Adr	N	5	IP Direct Dist. Shipment Breakdown (For Express Service only)
COD$	C.O.D. Check Amount	COD Amt	N	16	13.2 – C.O.D. payment amount
COD#	C.O.D. Cross-Ref Tracking #	COD Trkg No	A	12	C.O.D. Tracking Number
TMSG1	Tracking # Message Code	Msg Cd 1	A	5	**See Codes Dictionary for list of available codes**
TMSG2	Tracking # Message Code	Msg Cd 2	A	5	**See Codes Dictionary for list of available codes**
TMSG3	Tracking # Message Code	Msg Cd 3	A	5	**See Codes Dictionary for list of available codes**
TMSG4	Tracking # Message Code	Msg Cd 4	A	5	(not available)
TMSG5	Tracking # Message Code	Msg Cd 5	A	5	(not available)

NOTE: *Tracking Number Message Codes are 5 bytes each and may occur up to five times. 'Msg Cd 4' and 'Msg Cd 5' are currently not available.*

Select Code	Field Name	Column Heading	Type	Max Size	Comments
TMSG6	Tracking # Message Code	Msg Cd 6	A	5	**See Codes Dictionary for list of available codes**
TMSG7	Tracking # Message Code	Msg Cd 7	A	5	**See Codes Dictionary for list of available codes**
TMSG8	Tracking # Message Code	Msg Cd 8	A	5	**See Codes Dictionary for list of available codes**

NOTE: *If 'Msg Cd 6', 'Msg Cd 7' or 'Msg Cd 8' is '10007'; if code is '40008', refer to column heading 'VAT Rate' for the applicable VAT Percentage Rate; if code is '47007', refer to column heading 'Orig Tracking Number'.*

Select Code	Field Name	Column Heading	Type	Max Size	Comments
CONS#	Consolidated Account	Consolidated Acct	A	12	Non-U.S. EDI Masters only

NOTE: *The 'Consolidated Account' field is applicable to International Express shipments only.*

Select Code	Field Name	Column Heading	Type	Max Size	Comments
CO_CD	Company Code	Co Cd	A	1	'2' – FedEx Express '3' – FedEx Ground '9' – FedEx SmartPost
MISC1	Miscellaneous Description	Misc 1	A	3	**See Codes Dictionary for list of available codes** (Ground Service only)
MISC2	Miscellaneous Description	Misc 2	A	3	**See Codes Dictionary for list of available codes** (Ground Service only)
MISC3	Miscellaneous Description	Misc 3	A	3	**See Codes Dictionary for list of available codes** (Ground Service only)
GRDSV	Ground/SmartPost Service Code	Grd Svc	A	3	**See Codes Dictionary for list of available codes** (Ground Service only)
MTWT#	Multiwt ID/Perf Pricing ID	Bundle No	A	9	For Express and Ground Service
NODUP	Non-Dup Trkg # Indicator	Non-Dup	A	1	'Y' indicates the repetitive tracking number has been validated as a unique shipment
PDUE	Past-Due Indicator	PDue	A	1	'Y'– Yes '(Space)'– No
PDUE#	Past-Due Invoice Number	PDue Inv	A	9	First invoice number recognized as past-due for Earned/Bonus Discount purposes.

NOTE: *The 'Past-Due Indicator' and 'Past Due Invoice Number' fields are applicable only if enrolled in Earned/Bonus Discount program.*

Select Code	Field Name	Column Heading	Type	Max Size	Comments
AUTO#	Automation Device Number	Device No	N	9	If applicable

Select Code	Field Name	Column Heading	Type	Max Size	Comments
AUTON	Automation Device Name	Device	A	5	If applicable
NOTE: The 'Automation Device Number' and 'Automation Device Name' fields, if applicable, are for Express shipments only. Not available for Ground shipments. The 'Automation Device Name' field is not available for International Shipments.					
SDEPT	Shipper Department	Shipper Dept	A	25	
NOTE: From automated shipping device, if available. Applicable for Domestic Express shipping only.					
RMA#	Returns Merchandise Authorization Number	R0MA No	A	20	
ZONEJ	Zone Jump Postal Code	Zone Jump	A	7	Ground Shipments only
XREF#	Cross Ref Tracking #	Cross Ref No	A	20	Ground Shipments only
NOTE: The 'Cross Ref Tracking #' field is applicable to Ground Alternate Pickup Charges only.					
MTRK#	Master Tracking Number	Master ID No	A	20	Express Shipments only
NOTE: For Express IPD and IPDF shipments (Service Base codes '18' and '84' in the 'Svc' field), when shipped on a FXRS or CAFÉ device, this field will relay the 'Master Tracking Number' for the associated children tracking numbers. When the "Tracking Number Message Code' ('Msg Cd' fields) is '13028', this field will provide the Master Tracking Number for a FedEx International Direct Distribution shipment.					
OTRK#	Original Tracking Number	Orig Tracking Number	A	20	
NOTE: The 'Original Tracking Number' is applicable to FedEx Express and FedEx Ground shipments and is used when '47007' (related to Return Shipments) appears in Msg Code 6, Msg Code 7 or Msg Code 8.					
SEQ_#	Tracking Number Sequence #	Seq	A	4	If applicable
NOTE: The Tracking Number Sequence# is a counter for the Tracking Numbers on an invoice.					
PICK UP AND DELIVERY INFORMATION					
PUPCD	Pick-up Code (Express)	Pick-up	A	2	'1'–Regular Pick-up '2'–On Call Pick-up '3'–Dropped Off at FedEx Drop Box '4'–BSC Drop Off '5'–Station Drop Off
ORGID	Origin ID	Orig ID	A	3	International Express Service only
DESID	Destination ID	Dest ID	A	3	International Express Service only
D/H/E	Handling Code	Handling	A	1	'H'– Hold 'D'– Delivery -or- (space)
NOTE: 'Handling Code' not available for SmartPost Service					
DEXCD	Delivery Exception Code	Exceptn	A	3	**See Codes Dictionary for list of available codes**
NOTE: 'You may also need to refer to the 'Handling Code' above for 'Hold At Station' instructions.					
1DATE	Attempt Date	Attempt Date	N	8	Format: YYYYMMDD
1TIME	Attempt Time	Attempt Time	N	4	Format: HHMM
DELDT	Actual Delivery Date (POD)	Delivery	N	8	Not available for Ground Service
DELTM	Actual Delivery Time	Time	N	4	
RSIGN	Recipient Signature	Signature	A	22	

Select Code	Field Name	Column Heading	Type	Max Size	Comments
NOTE: Delivery Exception Code, Attempt Date/Time, Recipient Signature, Delivery Schedule Code and Final Disposition Codes are not available for Ground Service. Actual Delivery Date may or may not be available for Ground Service. *NOTE: The 'Recipient Signature' field may contain the message, "Incorrect Tracking #" for packages not processed properly through the FedEx Power Ship with non-corresponding package tracking numbers tendered to the FedEx Courier. In accordance with the FedEx Service Guide, a refund or credit will not be given*					
SVCCM	Delivery Schedule Code	Svc Area	A	2	**See Codes Dictionary for list of available codes**
NOTE: Delivery Schedule Code applies to Intra-U.S. Express Service only, therefore, this field will be blank for Intra-U.S. Freight Service, International Service and Ground Service. Refer to the current FedEx Service Guide as the official source for delivery schedules.					
FINAL	Delivery Disposition Code	Final	A	2	**See Codes Dictionary for list of available codes**
NOTE: This Express field will provide an additional delivery exception event (may be the same as the Delivery Exception Code in the 'Exceptn' field).					
SVC%	Service Level Percentage	Svc Pct	A	3	
NOTE: Applicable for Earned/Bonus Discount program.					
PACKAGE AND DELIVERY INFORMATION					
#_PCS	Pieces	Pcs	N	5	# of pieces on the tracking number
WT_UN	Weight Unit	Wt Unit	A	1	'L'–Pounds 'K'–Kilograms
BILWT	Billed Weight	Bill Wt	N	8	Size 6.1 (one decimal place) Exp/Grd Size 5.2 (two decimal places) SmartPost
ORGWT	Original Package Weight	Orig Wt	N	8	Size 6.1 (one decimal place) Exp/Grd Size 5.2 (two decimal places) SmartPost
NOTE: 'Billed Weight' and 'Original Package Weight' fields not applicable for Duty/Tax transmissions.					
DIM_L	Dim Length	Length	N	3	
DIM_W	Dim Width	Width	N	3	
DIM_H	Dim Height	Height	N	3	
DIM_U	Dim Unit	Dim Unit	A	1	'I'–Inches 'C'–Centimeters
DIM_D	Dim Divisor	Divisor	N	3	
NOTE: Dim fields will be filled only if package is billed dimensional weight.					
DV	Declared Value	Dec Value	N	16	13.2 (always positive)
CUSTV	Customs Value	Customs Value	N	16	13.2 (always positive)
C/E/N	Customs Entry Number	Entry Number	A	15	Applicable for Int'l Duty/Tax only
DVCUR	Currency of DV/Customs	DV-Cus Curr	A	3	Currency of declared value or customs value
GSAWF	GSA Default Weight Flag	GSA Def Wt Flag	A	1	'Y'–Indicates default weight was applied (U.S. Government customers only)
REV#	Revenue Threshold Amount	Rev Threshold Amt	N	16	13.2 (For Earned Discounts)

Select Code	Field Name	Column Heading	Type	Max Size	Comments
MULWT	Multi-weight Weight	Multi Wt	N	9	6.2 (For Ground Service only)
GRD#	Ground Tracking #	Ground Tracking Number	A	20	For Ground/SmartPost Service only
NOTE: The 'Ground Tracking Number' may reflect spaces within the 20 character field. Customers may suppress spaces if necessary.					
RTCUR	Revenue Threshold Curr Code	Rev Thres Curr	A	3	(For Earned Discounts)
FRDTW	France Duty/Tax Waiver	FR Waiver	A	1	'Y'–Yes ' ' (space)–No
IGSH#	Int'l Ground Shipment #	Intl Ground Ship No	A	15	For Ground Service only
VAT%	VAT Percentage Rate	VAT Rate	A	5	
CHARGE INFORMATION					
NET$	Net Charges	Net Chrg	N	16	13.2
CURR2	Currency Code	Curr2	A	3	Billing Currency
XCURR	Origin Currency Code	Exc Curr	A	3	
XCHNG	Exchange Rate	Exchg Rate	N	19	9.9 – International Service only Intra-U.S. will use 000000001000000000
C_TAG	Call Tag Access Code	Call Tag	A	1	'E'– Electronic 'M'– Manual 'R' - Residential (Ground Service only)
FUEL	Fuel Surcharge Factor	Fuel Pct	N	6	3.2 (Express Service Only)
EU_BD	Europe First Surcharge Band	EU Bd	A	2	
DEF1	Charge Codes & Amounts	*SEE DETAILS BELOW	A	3	**See Codes Dictionary for list of available codes**
SUBCL	Sub-Class Postal	Sub-Class	A	1	*All below are SmartPost Only:* B- Bound Printed matter M- Media Mail P- Parcel Post
PCAT	Process Category	Category	A	1	*All below are SmartPost Only:* I- Irregular M- Machineable
PSIZE	Parcel Size	Size	A	1	*All below are SmartPost Only:* B- Balloon N- Normal O- Oversize
DELCF	Delivery Confirmation	Del Conf.	A	1	Y/N
NOTE: Charge Codes & Amounts are only selectable by choosing this entire group. By selecting the '$DEF1' field you will receive full charge breakdowns of shipments in the following order. For each charge component you will receive a defining charge code and dollar amount. 21 charge categories will be returned for Express & Ground shipments.					
$DEF1	Charge Code 1	Chrg 1	A	3	Always '050' for Freight Charge
	Freight Charge Amt	Freight Amt	N	16	Size 13.2 (two decimal places)
	Charge Code 2	Chrg 2	A	3	**See Codes Dictionary for list of available codes**

Select Code	Field Name	Column Heading	Type	Max Size	Comments
	Volume Discount Amt	Vol Disc	N	16	Size 13.2 (two decimal places)
	Charge Code 3	Chrg 3	A	3	**See Codes Dictionary for list of available codes**
	Earned Discount Amt	Earned Disc	N	16	Size 13.2 (two decimal places)
	Charge Code 4	Chrg 4	A	3	Always '315' for Automation Discount
	Automation Discount Amt	Auto Disc	N	16	Size 13.2 (two decimal places)
	Charge Code 5	Chrg 5	A	3	**See Codes Dictionary for list of available codes**
	Performance Pricing Discount	Perf Price	N	16	Size 13.2 (two decimal places)
	Charge Code 6	Chrg 6	A	3	**See Codes Dictionary for list of available codes**
	Fuel Surcharge Amt	Fuel Amt	N	16	Size 13.2 (two decimal places)
	Charge Code 7	Chrg 7	A	3	**See Codes Dictionary for list of available codes**
	Residential Charge Amt	Resi Amt	N	16	Size 13.2 (two decimal places)
	Charge Code 8	Chrg 8	A	3	**See Codes Dictionary for list of available codes**
	Delivery Area Surcharge Amt	DAS Amt	N	16	Size 13.2 (two decimal places)
	Charge Code 9	Chrg 9	A	3	Always '011' for Pickup Charge
	On-Call Pickup Amount	On-Call Amt	N	16	Size 13.2 (two decimal places)
	Charge Code 10	Chrg 10	A	3	**See Codes Dictionary for list of available codes**
	Declared Value Amount	D.V. Amt	N	16	Size 13.2 (two decimal places)
	Charge Code 11	Chrg 11	A	3	**See Codes Dictionary for list of available codes**
	Signature Service Amount	Sign Svc Amt	N	16	Size 13.2 (two decimal places)
	Charge Code 12	Chrg 12	A	3	**See Codes Dictionary for list of available codes**
	Saturday Charge Amount	Sat Amt	N	16	Size 13.2 (two decimal places)
	Charge Code 13	Chrg 13	A	3	**See Codes Dictionary for list of available codes**
	Additional Handling Amt	Addn Hndlg Amt	N	16	Size 13.2 (two decimal places)
	Charge Code 14	Chrg 14	A	3	**See Codes Dictionary for list of available codes**
	Address Correction Amt	Adr Corr Amt	N	16	Size 13.2 (two decimal places)
	Charge Code 15	Chrg 15	A	3	**See Codes Dictionary for list of available codes**
	GST Charge Amount	GST Amt	N	16	Size 13.2 (two decimal places)
	Charge Code 16	Chrg 16	A	3	Always '052' for Original Customs Duty
	Original Duty Charge Amt	Duty Amt	N	16	Size 13.2 (two decimal places)
	Charge Code 17	Chrg 17	A	3	Always '074' for Duty Advancement Fee

Select Code	Field Name	Column Heading	Type	Max Size	Comments
	Duty Advancement Fee Charge	Adv Fee Amt	N	16	Size 13.2 (two decimal places)
	Charge Code 18	Chrg 18	A	3	Always '059' for Original VAT Amt
	Original VAT Amount	Orig VAT Amt	N	16	Size 13.2 (two decimal places)
	Charge Code 19	Chrg 19	A	3	**See Codes Dictionary for list of available codes**
	Misc Charge 1 Amount	Misc 1 Amt	N	16	Size 13.2 (two decimal places)
	Charge Code 20	Chrg 20	A	3	**See Codes Dictionary for list of available codes**
	Misc Charge 2 Amount	Misc 2 Amt	N	16	Size 13.2 (two decimal places)
	Charge Code 21	Chrg 21	A	3	**See Codes Dictionary for list of available codes**
	Misc Charge 3 Amount	Misc 3 Amt	N	16	Size 13.2 (two decimal places)

NON-TRANS TRACKING NUMBER INFORMATION

There are two types of 'Non-Transportation' invoices:

1) **Retail Sales - these are generally packaging supplies (such as boxes, mailers, bubble wrap, etc.) purchased at our service centers, including FedEx Office.**

2) **EEI - Electronic Export Information (previously known as SED/Shipper Export Declaration) For certain international shipments, this mandatory report filing must be made to the U.S. Government's Automated Export System (AES). The current government charge is $10.00. (See www.fedex.com/us/sed or www.aesdirect.gov for more information**.

Select Code	Field Name	Column Heading	Type	Max Size	Comments
PNAME	Purchaser	Purchaser	A	35	Retail Sales Only
PCOMP	Purchase Company Name	Purchased From	A	35	Will always be 'FEDEX'
PADR1	Purchase Address Line 1	Purchase Adr 1	A	35	
PADR2	Purchase Address Line 2	Purchase Adr 2	A	35	
PCITY	Purchase City	Purchase City	A	30	
PST	Purchase State/Province	ST4	A	2	
PZIP	Purchase Postal Code	Postal4	A	10	
PCTRY	Purchase Country / Territory Code	Cntry4	A	2	Only available in the U.S.

NOTE: Fields proceeded by an asterisk (*) have already been defined in the Express/Ground section. If these fields have already been selected, you do not need to re-select them.

NOTE: The 'ITN#', 'Recipient', 'Destination City' and 'Country / Territory' fields are applicable to EEI's only. The recipient information is limited to the recipient company name, recipient city and recipient Country / Territory only.

Select Code	Field Name	Column Heading	Type	Max Size	Comments
ITN_#	ITN#	ITN No	A	15	Not available for Retail Sales
* SDATE	Transaction Date	Ship Date	N	8	Format: YYYYMMDD
* SVC	Billing Service Type	Svc	A	2	**See Codes Dictionary for list of available codes** 'RS' – Retail Sales 'EI' – Electronic Export Information

Select Code	Field Name	Column Heading	Type	Max Size	Comments
* NET$	Net Charge	Net Chrg	N	15	
*CURR2	Currency Code	Curr2	A	3	
*COMCD	Company Code	Co Cd	A	1	
*PAYOR	Payment Payer	Payer	N	1	'4'– Bill Account Holder
*RCOMP	Recipient	Recipient Company	A	30	Not available for Retail Sales
* RCITY	Destination City	Recipient City	A	30	Not available for Retail Sales
* RCTRY	Country / Territory	Cntry2	A	2	Not available for Retail Sales

CODES DICTIONARY

The codes dictionary is a separate document. It is an Excel spreadsheet that lists the available code values used for a data field. There are separate tabs at the bottom of the document that correlates to each data field; ie: CHARGE – SVC BASE – SVC PKG

For a copy of this document email your FedEx ERS Analyst.

NON-PAY RESOLUTION RESPONSE FILE LAYOUT

The following layout will be provided as the default non-pay response file, you do not have to make any selections. However, if you wish to include additional fields or make any changes, please discuss with your ECS analyst.

Select Code	Field Name	Column Heading	Type	Max Size	Comments
NOTE: Invoice adjustment response files will include the following 8 fields. If you would like additional invoice fields included, please discuss this process with your EC Analyst.					
MASTR	Master EDI Number	Master EDI No	A	9	
INV#	Invoice Number	Invoice Number	A	9	
INVDT	Invoice Date	Invoice Date	N	8	
INVTY	Invoice Type	Type	A	1	
N/A	Ground Tracking # Prefix	Grd Prefix	A	8	
TRCK#	Tracking Number	Tracking Number	A	12	'C'–Credit 'D'–Denial 'F'–Refund 'M'-Invalid EDI Master # for Customer Bill To Account T 'R'–Reject 'B', 'O' or 'W'- Other
REFNO	Control/Check Number	Ck Ref No	A	10	
RESOL	Resolution Code	Resolution	A	1	
C/D/R	Denial/Reject Reason Code	Reason Code	A	3	**See Codes Dictionary for list of available codes**
NOTE: The 'Denial/Reject Reason Code' field will only be populated when the 'Resolution Code' field is 'D'.					
RADJ$	Requested Adjustment Amt	Request Amt	N	16	13.2
$DUE	Amount Due	Amt Due	N	16	13.2
ADJ$	Actual Amount Adjusted	Amt Adjusted	N	16	13.2
OCODE	Original Adjustment Reason Cd	Orig Adj Code	A	2	

LATE FEE FILE LAYOUT

If your billed account on EDI has past-due invoices for Express, Ground and SmartPost, and a late fee charge is assessed for the open balance, that will generate a new separate late fee only invoice to be included in your normally scheduled EDI transmission. The original invoice will remain the same, it will not be amended for a late charge. The late fee invoice for EDI accounts will contain late fees only, it will not include any transportation shipments or other charges. However, your CSV invoice file may contain a combination of invoice types and charges.

A Late Fee invoice may include multiple tracking numbers, each representing a late fee assessment for a past-due invoice number being assessed a late charge. There will be no references to the tracking numbers of the now past-due invoice.

Late fees on past-due invoices are not specific to any particular FedEx operating company, therefore, there will be no Company Code value.

There will be no Payor Type; the payor party will always be the account owner (it can be treated as Bill Sender).

As the invoice is not a transportation charge, there will be no shipper or recipient/consignee information, no service code, no pieces or weight or shipper provided reference.

Please see the chart on the following page that details the six new fields specific to a late fee tracking number. These fields will be appended to your current layout in the order presented.

If your CSV invoice provides 21 charge categories, new charge code 'LF1' will be presented in the first Miscellaneous Charge column, 'Charge 19 Misc', with the corresponding charge following in the 'Misc Charge 1 Amt' field.

If your CSV invoice provides 7 Miscellaneous charge categories, new charge code 'LF1' will be presented in the first Miscellaneous Charge column, 'Misc Chg1, with the corresponding charge following in the 'Misc Charge 1 Amt' field.

CSV Header Name	Field Name	Type	Length	Comments
LF Orig Inv Nbr	Original Invoice Number	A	9	Past Due invoice being assessed a late fee
LF Orig Date	Original Invoice Date	N	8	Original date of past due invoice
LF Orig Amt	Original Invoice Amount	N	15	Original amount of past due invoice (size 13.2)
LF Inv Open Amt	Past Due Amount	N	15	Balance of original invoice now past due (13.2)
LF Rate	Late Fee Rate	N	5	Late Fee assessment percent (size 3.2)
LF Date	Late Fee Date	N	8	Late Fee assessment date (will also be provided in the Ship Date field)

Example of new fields appended to the end of your current records:

Tracking Number…	LF Orig Inv Nbr,	LF Orig Date,	LF Orig Amt,	LF Inv Open Amt,	LF Rate,	LF Date
000000014533, …	594949814,	20200807,	45597,	45597,	6,	20200911
000000014534, …	594946853,	20200807,	6182,	3084,	6,	20200911

REMITTANCE RECORD LAYOUT

REMITTANCE RECORD LAYOUT

Field Name	Excel Column	Type	Max Size	Comments
NOTE: Column (Field Name) headings should not be included in the remittance file.				
NOTE: 'Refer to the 'ELECTRONIC INVOICE ADJUSTMENTS HELPFUL TIPS' section following this page for more information on submitting invoice adjustment requests.				
Customer Reference	A	A	8	Check Number or Transmission Control Number
NOTE: This same customer reference must also appear on check.				
Payment Method Indicator	B	A	1	'K'–Check Payment "E'–EFT Payment
EDI Master Number	C	N	9	Assigned by FedEx; not for shipping
Invoice Number	D	A	9	Invoice number for airbill/tracking #
Account Number	E	N	9	Bill-To Account Number
Tracking Number	F	A	12	Tracking Number - 12 digit tracking number identifying shipment
Payment Amount	G	N	10	Size 7.2 (two decimal places)
NOTE: 'Payment Amount' cannot be a negative amount. 'Account Number', 'Invoice Number', 'Package Tracking' and 'Payment Amount' fields are required for non-pay/dispute processing.				
Adjustment Reason Code	H	A	2	See ADJUSTMENT REASON CODES listed under "ELECTRONIC INVOICE ADJUSTMENTS HELPFUL TIPS" below.
NOTE: * Code 'H2' is to be used for Payment Previously Sent' disputes only. Do not use code 'H2' to dispute items in process, duplicate billing, partial balances or any other adjustment reason codes.				
Adjustment Amount	I	N	10	Size 7.2 (two decimal places)
Adjustment Description	J	A	21	Rebill account number if using code '21' Correct weight if using code '22' Correct declared value if using code '34' Correct dimensions if using code '37' Correct service if using code '38' Original check number & date if using code 'H2'
EFT Settlement Date	K	N	8	Provide settlement date if paying via EFT (Format: CCYYMMDD)

ELECTRONIC INVOICE ADJUSTMENTS HELPFUL TIPS

ADJUSTMENT REASON CODES

(Used in the 'Adjustment Reason Code' field - Excel column 'H')

Code	Description	Explanation of Code
18	Billed to Company in Error	Tracking number was billed as the recipient or third party without authorization. Company billed in error as the shipping account.
19	Duplicate Billing	Tracking number was billed twice for the
NOTE:	*Out of week billings, supplemental charges, duty and tax billings and ground return shipment billings are not duplicate billings. Duplicate information should not be processed as duplicate billing.*	
21	Rebill to Another Account	Code should be used when requesting billing away from the shipping party such as to the recipient or third party. **A valid FedEx account number must be entered in the 'Adjustment Description' field (Column 'J')when using this code.**
22	Weight Error	Tracking number was billed using the incorrect weight. **The correct weight must be entered in the 'Adjustment Description' field (Column 'J') when using this code. Ex: 1 lb vs. 10 lbs.**
30	Saturday Surcharge Invalid	Saturday delivery or Pick up surcharge invalid
34	Declared Value Incorrect	Tracking number was billed using the incorrect declared value. **The correct declared valued per your records must be entered in the 'Adjustment Description' field (Column 'J') when using this code.**
38	Service Incorrect	Tracking number was billed using the incorrect service type. **The correct service per your records must be entered in the 'Adjustment Description' field (Column 'J') when using this code. Ex: SO vs. PL.**
40	Address Correction Surcharge Invalid	Address Correction Surcharge Invalid
51	Delivery Area Surcharges (DAS) Applied in Error	Code should only be used when Delivery Area Surcharges have been applied in error.
52	Delivery Area Surcharges (DAS) Incorrectly Calculated	Code should only be used when Delivery Area Surcharges have been calculated incorrectly.
53	Pickup Fees or Weekly On-Call Fees - Not Requested	Code should only be used when Pickup Fees or Weekly On-Call Fees have been applied in error.
H2	Payment Previously Sent	Code should only be used to inform FedEx that payment has been previously sent. **Check number, check date and reference number of previous payment must be entered in the 'Adjustment Description' field (Column 'J') when using this code.**
PD	Balance Due Requested (an inquiry, not a dispute)	This request will return the Balance Due on the transaction in the Amount Due field

NOTE: For Incorrect Pricing, Discount, or Dimension Charges please contact your FedEx Sales Executive; these reasons are not disputable by EDI.

COMMON ABBREVIATIONS

(Used in the 'Adjustment Description' field - Excel column 'J')

The 'Adjustment Description' field is limited to 21 characters on the FedEx side. A list of common abbreviations is being provided to assist in the entering of comments and conveying messages.

Abbr	Description	Abbr	Description
#	Number	GRND	Ground
3rd	Third Party	HAZ	Hazardous
A/C	Address Correction	INFO	Information
AB	Tracking	INQ	Incorrect Quantity
ACCT	Account	INS	Incorrect Service
ADJ	Adjustment	INT'L	International
ADR	Address	INV	Invoice
AE	Account Executive	INW	Incorrect Weight
AGT	Agent	LB	Pound
AH	Additional Handling	LTE	Late
CC	Credit Card	MSC	Miscellaneous
CK	Check	O/C	On Call
CNTL	Control	OT	On Time
COD	Cash On Delivery	OVS	Oversize
CONS	Consignee	P/U	Pick Up
CR	Credit	PKG	Package
CTG	Call Tag	PO	Priority Overnight
D&T	Duty & Tax	PTY	Party
D/O	Drop Off	PYMNT	Payment
DAS	Delivery Area Surcharge	RB	Rebill
DB	Debit	RECIP	Recipient
DEL	Delivery	REF	Reference
DIM	Dimensions	REP	Representative
DIS	Discount	REQ	Request
DN	Denial	RESI	Residential
DOC	Document	RF	Refund
DOM	Domestic	RTN	Return
DSP	Dispute	SDR	Saturday Delivery
DTE	Date	SHPMNT	Shipment
DUP	Duplicate	SHPR	Shipper
DV	Declared Value	SIG	Signature
EIA	Electronic Invoice Adjustments	SPU	Saturday Pick Up
ERS	Electronic Revenue Support	SVC	Service
ES	Economy Service	WKLY	Weekly
EXP	Express	WT	Weight
FSU	Fuel Surcharge	XS	Express Service

BREAKDOWN OF EIA FILES WITH OVER 10,000 ADJUSTMENT REQUESTS

EIA files containing 10,000 or more adjustment requests will be separated into smaller files of 5,000 on the FedEx side, and the resolution files will return in the smaller files. The assigned EIA control number will remain the same except for the last digit which will change to an alpha or numeric character (A through Z, or 1, 2, 3...).

Example:
EIA control number EAST0123 is sent with 17,123 adjustment requests. The file will be separated into smaller files and the resolution files will return as shown below:

Control Number	Adjustment Line Items
EAST0123	5,000
EAST012A	5,000
EAST012B	5,000
EAST012C	2,123
Total of 4 Files	Total 17,123 Adjustment Requests

EXPRESS MONEY BACK GUARANTEE

Accounts established on EDI after August 11, 2001 must utilize fedex.com or the IVR (Interactive Voice Response) system for Money Back Guarantee adjustment requests. Money Back Guarantee adjustment requests may not be submitted through the Electronic Invoice Adjustment process. Please refer to the FedEx Service Guide.

GROUND MONEY BACK GUARANTEE

Ground Money Back Guarantee adjustment requests may not be sent through the Electronic Invoice Adjustment process. Ground Money Back Guarantee includes requests for late delivery, proof of delivery, and packages not shipped. Please refer to the FedEx Service Guide.