If you’re shipping regularly but not every day, FedEx Ground Automated Pickup is the ideal solution for you. Your FedEx automation system alerts us when you’ve created your first shipment of the day and need a pickup. We’ll only come on days you need us, saving you time and money.

Who’s eligible?

- Customers who use a FedEx automation solution,¹ and who have a single FedEx account number with a single pickup location.
- To initiate a pickup, you’ll need to create and transmit your first shipment of the day before your designated daily cutoff time. (You’ll get details on cutoff times during enrollment.)

What’s the cost?

- $14.00 per week.
- No fee during weeks with no FedEx Ground pickups.

Stay in the loop.

- You can opt in to daily email notifications to stay informed about your daily pickup status.
- If you have any issues with your service, call Customer Service at 1.800.GoFedEx 1.800.463.3339.

¹ Automation solutions include FedEx Ship Manager® at fedex.com, FedEx Web Services, FedEx Ship Manager® Software, and FedEx Ship Manager® Server.

Need more info?

Contact your FedEx sales representative, or call 1.800.GoFedEx 1.800.463.3339 and ask for Customer Pickup Coordination (CPC).