

Ready for the holidays? Check.



Wrap up packing and shipping prep

Order your complimentary packaging early.*

Get familiar with packing best practices so you can provide a positive in-store experience. Be sure to check out how to pack specialty items like golf clubs and TVs.

*Complimentary FedEx® packaging is available only for shipments using FedEx expedited, FedEx Express Saver®, FedEx International Economy®, or FedEx One Rate® services.



Fine-tune marketing and communications

Make sure your team understands the dangerous goods guidelines. And display the dangerous goods counter card.

Grab prewritten social media posts you can share with followers.

Order and display holiday posters. You'll find them—and other materials—in the Marketing Toolbox.

Remember to update your store hours on FAScnet.com before and after peak.



Shine behind the counter

BEFORE THE HOLIDAYS

Post the 2025 holiday shipping schedule where your team can easily reference it.

DURING

Follow the FASC package acceptance guidelines.

- Verify the customer's identity with their government-issued photo ID.
- Record the name and address on the ID for each package to be consolidated.

See the Service Guide for more details.

Record tracking numbers, ship dates, and services for all drop off packages. You'll need this info if there's a dispute. Please note it's your responsibility to maintain this list.