



Get a head start on returns during the Shipathon

Online holiday shopping will break records this year. With our **Returns Solutions**, you can easily manage returns, grow your business and improve customer loyalty.



92% of Americans live within 5 miles of a FedEx® drop-off location

Get up and running

With tech tools like printer-less QR code return labels, you and your customers can enjoy an easy and streamlined returns process. Reach out to your Sales Rep to discuss using QR code labels via FedEx Returns Technology today.

86% of shoppers have checked an online retailer's return policy before placing an order.¹



Stay on track

Affordable returns solutions enable you to better predict costs and forecast your financials more accurately. Plus, you can manage your business and returns more efficiently.

88% of merchants provide a refund for return requests, with the majority (69%) accepting the merchandise back.¹



Finish strong as returns pick up speed

With over **60,000 convenient and well-known drop-off locations*** like FedEx Office®, Walgreens, Dollar General and contactless drop boxes, we make it easy for your customers to return shipments while helping you control costs.

77% of shoppers' merchant-facilitated returns are handled in person by taking the package to a physical location.¹

Outpace your competition

Stay a step ahead and sign up for our **Returns Solutions** today.



¹FedEx Marketing Research, July 2020.

*If printer-less QR code labels are used via FedEx Returns Technology, return shippers must visit one of over 10,650 FedEx Office, Walgreens and FedEx Ship Centers to have labels printed.