



Special Brokerage Processing

A premium value-added service* for Federal Express Corporation (FEC) U.S. import shipments that supports your unique compliance needs.



Opportunity to be Importer of Record

Special Brokerage Processing (SBP) offers your customers the opportunity to be importer of record, have access to a support team, and value-added services, such as, Automated Clearinghouse (ACH), Entry Verification (EV), Pre-Alert, etc.



Supports your compliance needs without sacrificing delivery commitments

Using services such as Entry Verification, will allow for fewer holds as you can review entries after clearance, but prior to final submission to U.S. Customs and Border Protection (CBP). Your standard operating procedure (SOP), and your provided database (or proprietary system) will support your specific company compliance needs.



Provides dedicated customs clearance contacts

Expertise in customs clearance to help you save time, help ensure consistency, and establish a process for continuous improvements, including the option for regular business reviews.



Supports a standard operating procedure tailored to your unique needs

Your completed questionnaire will be used to build an SOP tailored to your business and compliance needs and support efficiency in entry clearance.



Provides visibility to your entries

FedEx Logistics My Global Trade Data provides access to your entries in real time, allows visibility to entry documents and Entry Summary information and offers a wide variety of self-service reports (approx. 50+)

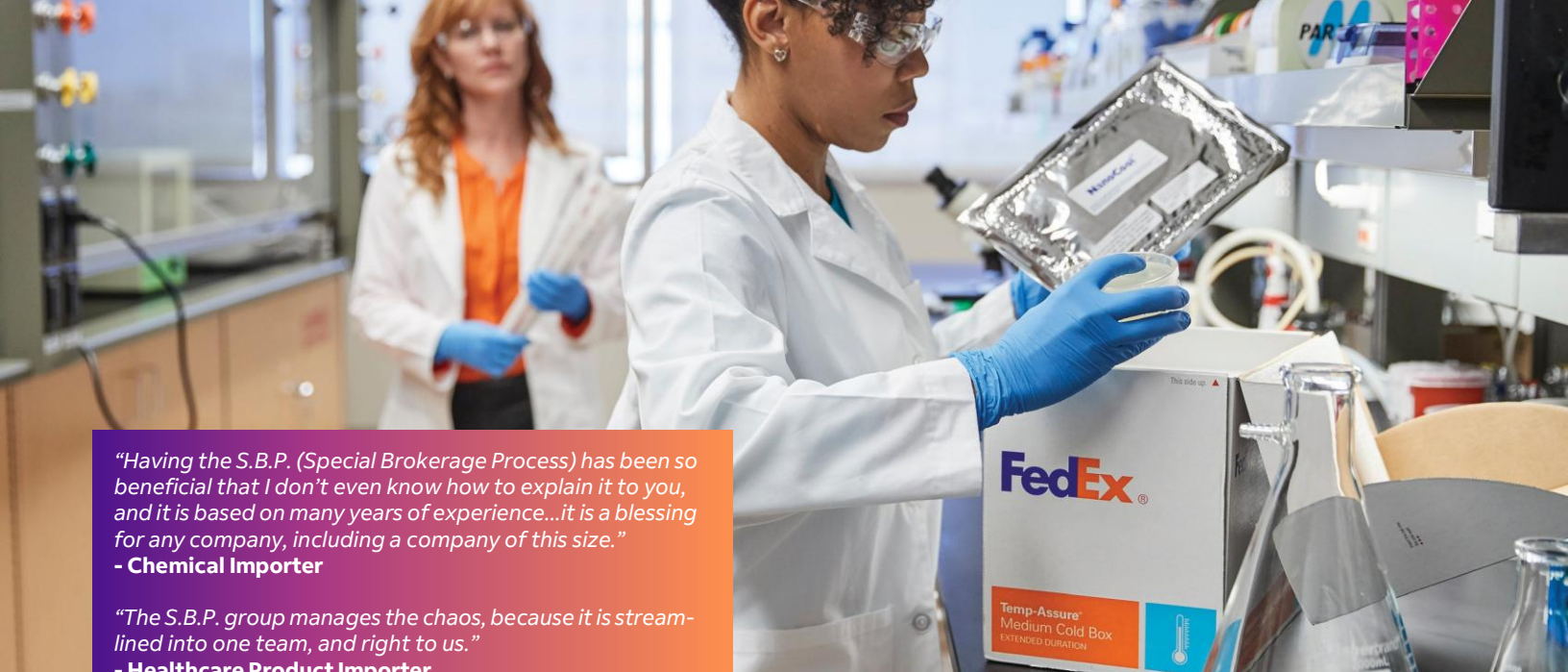
Still have questions?

If you're interested in learning more about Special Brokerage Processing, please contact your FedEx Account Representative.

Note there are exceptions (out of scope) for SBP program. Contact your Sales Rep for more info.

*Special Brokerage Processing is a fee-based service and is only available in the U.S. for Federal Express Corporation US air import customers.





"Having the S.B.P. (Special Brokerage Process) has been so beneficial that I don't even know how to explain it to you, and it is based on many years of experience...it is a blessing for any company, including a company of this size."

- Chemical Importer

"The S.B.P. group manages the chaos, because it is streamlined into one team, and right to us."

- Healthcare Product Importer

Special Brokerage Processing Definitions

Automated Clearing House (ACH)

An electronic payment option which allows you to directly pay U.S. Customs and Border Protection (CBP) fees as well as duties and taxes electronically. Customers who are set up for ACH are not assessed disbursement fees.

Additional Time and Attention

Entries that have extraordinary requirements due to missing or incomplete information provided. This could include, but is not limited to, mathematical calculations, conversions, breakouts, proration, or extensive communication due to invoice inadequacies.

Audits (Review)

Customers may request a specific review of entries, which are to be performed by FedEx Logistics.

Database Maintenance

The customer provides a list of products based on part number and/or product description. The spreadsheet/database will be loaded into the FedEx Logistics entry system for CBP clearance. Customers can include Partner Government Agency (PGA) data.

Electronic Data Interface (EDI)

An electronic link (inbound and outbound) between the customer and FedEx Logistics. We can provide EDI Automated Clearinghouse Download (ACH), Commercial Invoice, 7501 Entry Summary, Complete Entry Package, and Product Database.

Entry Verification (EV)

This is a process in which the customer is provided an opportunity to review an entry after release but prior to final submission of the CF7501 to CBP.

The customer is provided access to all entry documentation for review and confirmation of entry information.

Importer of Record (IOR)

The customer will act as Importer of Record on customs entries.

Log Retention

The SBP team documents exceptions, such as cages, disputes, etc., upon customer request.

Pre-Alert

The SBP team can receive advanced email notification from customer, Importer of Record (IOR), or shipper.

Proprietary System

SBP team will be provided access to the customers' proprietary system, website, etc. to obtain needed entry information to make clearance with CBP.

Reconciliation Flagging

SBP team flags entries for reconciliation.

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