Instructions for the FedEx Package Test Application

Please note these services are available in English only

FedEx proprietary test procedures

Customers with an active FedEx account can request complimentary package testing that simulates conditions experienced when shipping through our network. We offer Testing Packages for FedEx Small Parcel Networks (formerly ISTA 6-FEDEX-A for FedEx Express® and FedEx Ground® shipments); Soft Pack Testing for FedEx Small Parcel Networks and Testing Packages for FedEx freight networks (formerly ISTA 6-FEDEX-B for FedEx Express® Freight shipments) Visit fedex.com/packaginglab to download our testing brochures.

Submission guidelines

- **Send no more than four (4) test packages.**
- **One test app per package**
- **Maximum dimensions for freight testing: 78"(L) x 60" (W) x 97" (H)**
- **Maximum weight for freight testing: 3000lbs**
- **Include all packaging components and products in the exact configuration you'd send to a customer.**
- Accurate product and account information is needed.
- Items we do not test:
  - Dangerous goods
  - Hazardous materials
  - UN3383 or clinical shipments
  - Batteries (unless Section II IATA exemption is applied to a UN3481 shipment)
- Dry Ice is classified as a DG/HazMat, but we can test it within a package
- After completing the application form, **attach a copy to the exterior package via pouch or packing list,** then email the application to packagingservices@fedex.com and send your package to:
- **Attn: Package Testing**
  FedEx Packaging Lab
  789 Progress Road,
  Collierville, TN 38017
- Results provided in 4-8 business days based on request type

Preparing the test package

Get the most accurate test results by following the instructions below to ensure your small-parcel, soft pack, and freight shipments arrive to us undamaged. For all shipments, be sure to indicate which packaging components should be removed before testing.

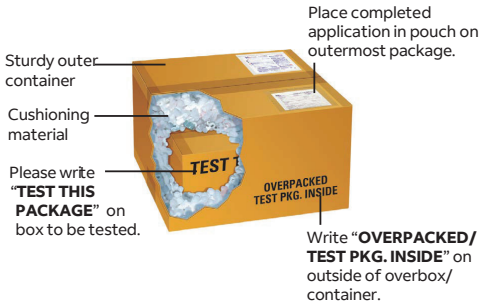
Freight testing- Max: 78"x60"x97" & 3000lbs

- To protect palletized freight shipments, band test packages onto an extra pallet and then overwrap with corrugated pads, angle boards or stretchwrap as shown in the diagram below.
- To protect non-palletized test shipments, send in an overbox or on a single pallet. (No diagram shown.)



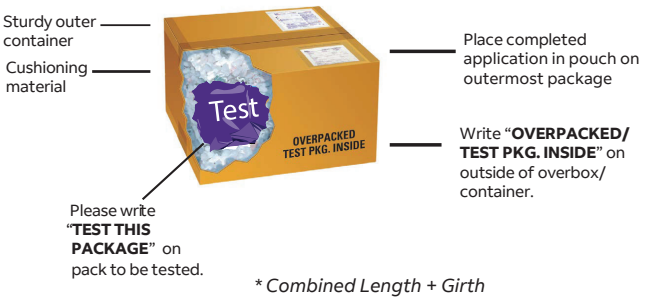
Small-parcel testing- Max: 150lbs/165" CLG*

- Place your test package in an outer container as shown in the diagram below.
- For cushioning material, use foam, air-cellular cushioning, packing peanuts or other materials.



Soft Pack testing- Max: 24"x24"- 20lbs

- Place your test package with contents and empty packs in an outer container as shown in the diagram below.
- For cushioning material, use foam, air-cellular cushioning, packing peanuts or other materials.



Shipping costs

- Testing is complimentary, but you'll cover the cost of shipping to us**. All inbound test shipments must be prepaid.**
  If requested, we'll return your package free of charge** via
- FedEx Ground in North America, or for international customers, FedEx International Economy. Or we'll ship via the FedEx service of your choice at your expense.
  Return shipping for freight packages sent outside of North
- America must be covered by the customer. Packages will be shipped back to a commercial address, not to a residential address unless the customer covers the costs of shipping.
- We reserve the right to consolidate small packages into one palletized return freight shipment.

** Combined Length + Girth*

*** Some conditions apply for certain packages*

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Contact information

Company name- must match FedEx account

FedEx account no.

Country

Address- must match account information

City

State

ZIP

Contact name

Contact phone

Contact email

Describe previous damages to your product.

Special instructions

What constitutes a failure for your company?

Alternate Address for returning packages- if different than above

◯ **Initial package test** ◯ **Retest *(previous test number)***

Complimentary testing- Test Procedure based on Shipment Method

Service: *(select only one (1) test procedure)*

☐ Surface (primarily truck) ☐ Air freight

☐ Expedited (truck and air) ☐ Soft pack

This packaging is:

☐ Current packaging ☐ Prototype packaging

Do you ship this product primarily domestic or international? *(selection will determine test protocol for impacts)*

☐ Domestically *(within own country)* ☐ Internationally *(multiple countries)*

Product name or description of goods (REQUIRED)

Model number/SKU/GTIN

Approx. value (USD)

The package contains: *(check all that apply)*

☐ Dry ice ☐ Gel packs or ice ☐ Electronics

☐ Pharmaceuticals/medical devices

☐ Product replacement/dummy item*

**Note: If you send hazardous materials, we will return or dispose of the packaging and contents at your expense. Testing will not be performed*

I have placed my test package in an overbox/overpack for safe shipment. *(see page 1 for info)*

◯ Yes *(see below)* ◯ No *(test as received)*

If yes, what outer packaging needs to be removed prior to testing?

☐ Pallet ☐ Stretchwrap

☐ Wooden crate ☐ Corrugated box/pad

☐ Banding

I would like my sample(s) returned after test completion.

◯ Yes ◯ No

Release & authorization- REQUIRED- send copy of application to packagingservices@fedex.com

I release the product and packaging to FedEx for testing. I also release and agree to hold FedEx harmless for any damages or liability for loss of product or packaging submitted to the FedEx Packaging Lab. Federal, legal and regulatory requirements may prevent us from returning certain commodities. For safety reasons, we cannot return packaging that contains leaking products or broken glass.

☐ I agree to the terms stated above.

Name

Date

To submit this form, save it to your desktop and attach it to an email addressed to **packagingservices@fedex.com** with your company name in the subject line and tracking number, if known.

OFFICE USE ONLY

*WO Number:*_____ *Tracking:* _____

*Dimensions:*_____ *Weight:*_____

*Outbound Dimensions:*_____

Return Tracking:

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