



Customer Support Hotlines

General

FedEx Customer Support
1.800.GoFedEx (463.3339)

Technical Support Help Desk
1.877.339.2774

U.S. International Customer Service
1.800.247.4747

Billing & Invoicing

U.S. Billing Inquiries
1.800.622.1147

Express & Ground Revenue Services
1.800.463.3339, say “billing”

**FedEx Billing Online
Customer Support Team**
1.833.812.1383
fbosupport@fedex.com

Revenue Services
1.800.622.1147, say “invoice information”

**Electronic Data Interchange (EDI)
Invoicing & Remittance**
EDI-InvandRemit@fedex.com

LTL Freight

Freight Customer Service
1.866.393.4585
www.fedex.com/us/freight

**Rating/Discount Freight Invoice
Adjustments and Paper Invoicing**
fxfrevsoltn@fedex.com
(response time: 5 business days)

Freight Billing Online
fxf_fbosupport@fedex.com

Inspections
freightresearchreviews@fedex.com
(response time: 9 business days)

**Electronic Data Interchange (EDI)
Electronic Revenue Services**
EDI-InvandRemit@fedex.com

Freight Reweigh Disputes
reweighreviews@fedex.com
(response time: 9 business days)