



FedEx Ship Manager[®] Server v 12.0.9 Release Notes

FedEx Ship Manager Server is a hardware and software solution for high-volume shippers, giving customers the speed and convenience of a dedicated shipping solution for FedEx.

Product Key

Product Key = VK98Y82MKY54Z4F3
Product key expires March 31, 2017

Upgrade Paths

FSMS v 12.0.9 will upgrade over the following FSMS software versions:

FSMS v 12.0.9 Upgrade Paths							
10.6.1	10.6.2	10.6.3	10.6.4	10.6.5	10.6.7	10.6.9	
11.0.2	11.0.3	11.0.4	11.0.5	11.0.6	11.0.7	11.0.9	11.1.0
12.0.1	12.0.3	12.0.5	12.0.7				

Summary of Features

FedEx Ship Manager Server version 12.0.9 contains support for the 2014 Pricing Logic Change. For more information about pricing changes, go to fedex.com/us/2014rates/.

Additionally, there are changes to the delivery area surcharge applied to FedEx SmartPost[®] shipments. This surcharge will apply to Parcel Select, Parcel Select Lightweight, Bound Printed Matter, Media and Returns. Go to fedex.com/us/smartpostguide for additional details regarding:

- Rates, surcharges and fees
- Terms and conditions of service
- A list of ZIP codes affected by the FedEx SmartPost delivery area surcharge you can view or download



Customer Support

If you have questions or need assistance, please contact the FedEx Technical Support Center at **1.877.FDX.Assist 1.877.339.2774**, Monday through Friday, 7 a.m. to 9 p.m. CST; and Saturday, 9 a.m. to 3 p.m. CST.

New Resources

Go to fedex.com/server to learn more about FedEx Ship Manager Server and how integration with your existing business systems can make shipping around the world faster and easier. This new business site will provide you with online developer resources along with feature and service information.

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