



# FedEx Ship Manager<sup>®</sup> Server v 14.0.1 Release Notes

## Description

A hardware and software solution for high-volume shippers, giving customers the speed and convenience of a dedicated shipping solution for FedEx.

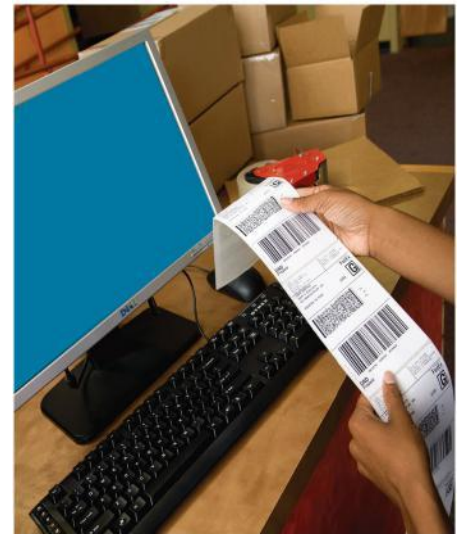
## Product Key

Product Key: VNWZY92MKY54Z4F3  
Product Key Expires: July 22, 2017

## Upgrade Paths

FSMS v 14.0.1 will upgrade over the following FSMS software versions:

FSMS v 14.0.1 Upgrade Paths					
12.0.1	12.0.3	12.0.5	12.0.7	12.0.8	12.0.9
13.0.1	13.0.4				



## Customer Support

To take advantage of all the new features, contact your FedEx customer integration consultant or contact the FedEx Technical Support Center at 1.877.FDX.Assist 1.877.339.2774 and say “FedEx Ship Manager<sup>®</sup> Server” when prompted. You can also go to the newly redesigned FedEx Developer Resource Center, [fedex.com/us/developer](http://fedex.com/us/developer) for interactive self-help tools, software information, documentation and Alert Notification System registration in order to receive email updates.

## Summary of Features

FedEx Ship Manager Server version 14.0.1 contains the following FedEx feature and service enhancements.

### FedEx® Global Returns Email Return Labels

Simplify the returns process for customers with FedEx Global Returns Email Return Labels, a new convenient returns option utilizing the origin/destination pairs that currently exist for print return labels.

Many of these FedEx Global Returns enhancements also apply to U.S. domestic email return label shipments. For more information, go to [fedex.com/us/globalreturns](http://fedex.com/us/globalreturns).

### FedEx International Shipping Enhancements

- FedEx will mask all shipping account numbers on labels, providing more protection to our customers. Account numbers will no longer print on international and non-US domestic FedEx Express plain paper shipping labels that are applied to the outside of the shipment, but will continue to print on the secondary FedEx operations/consignee label copy.
- FedEx is a world leader in the transport of dangerous goods. Now domestic United Kingdom shippers can take advantage of our dangerous goods expertise and select from our next-day timed delivery or our next day end of business options:
  - FedEx Next Day by 9 AM
  - FedEx Next Day by 10 AM
  - FedEx Next Day by 12 Noon
  - FedEx Next Day
- The International Chamber of Commerce periodically updates the Incoterms (International Commercial Terms) used in international and domestic trade contracts. FedEx Ship Manager Server v 14.0.1 makes it easier to comply with the updates via a free form field rather than being limited to a

specified list that expires with the periodic Incoterm updates.

- For FedEx International Economy DirectDistribution<sup>SM</sup> shipments, the requirement for a minimum of 2 consignees has been removed, requiring only 1 consignee in order to create the shipment.
- Effective January 8, 2014, US Federal Trade Regulations (FTR) have removed three exemptions and added five new exemptions for international shipments. FedEx Ship Manager Server v 14.0.1 helps ensure your shipments are in compliance with these changes, allowing you to focus on growing your business.
- The Cambodian government has removed the \$300 value restriction that was imposed on inbound goods last year. FedEx Ship Manager Server v 14.0.1 removes this value restriction and allows goods valued at up to \$50,000 to be processed for Cambodia.
- Shipments can now be processed without interruption for new EU member, Croatia.
- Colombia is now a postal aware country. Updates have been made in FedEx Ship Manager Server v 14.0.1 to incorporate the new 6-digit postal codes.

### New Specialty Services Enhancements

- Pharmacy Delivery Special Request (U.S. Addresses Only) enables you to designate the pharmacy as the requested delivery location for a shipment, bypassing loading docks and receiving areas. You may also specify this special request on a U. S. domestic email label for a return shipment.
- Mitigate the risks of regulatory enforcement and service disruptions due to compliance issues related to alcohol shipments with FedEx Ground when shipping wine with FedEx in the U.S. and internationally.

For more information about alcohol shipping, go to [fedex.com/wineshipping](http://fedex.com/wineshipping).

- FedEx Express has a number of measures in place to help ensure that dangerous goods packages reach their destination safely and on time. To comply with International Air Transport Association (IATA) requirements, FX18

compliance will now print on the Shipper's Declaration when full IATA validation is turned on, helping you to avoid shipment delays and fines while simplifying the dangerous goods shipping process.

## Additional Features and Services

New enhancements within FedEx Ship Manager Server v 14.0.1 can help you save time and allow you to customize your shipping options.

- Customize your FedEx Ship Manager Server configuration to meet your business needs and preferences. The new Auto Close Option gives you the ability to set close times for all meters shipping any combination of FedEx Express, FedEx Ground, FedEx Freight or FedEx SmartPost® depending on the origin country, allowing you to set the close times for all services from one convenient tab.
- We understand that your data is one of your most important business assets. FedEx Ship Manager Server v 14.0.1 Back-Up and Restore Utility makes it easier for you to protect your data and gain access to shipping features and services that will improve your operations. This utility allows you to securely back up and restore your data in the event of a software or system failure.
- Expansions in the dangerous goods form fields allow for more characters to be entered regarding the shipment. The Technical Name (Field 446), Proper Shipping Name (Field 1903) and Authorization (Field 483) fields have all been expanded.
- FedEx Ship Manager Server v 14.0.1 extends virtualization support to include the Microsoft Hyper V operating system, providing you greater flexibility and efficiency in your shipping operations.
- The new Messaging Utility is an intuitive tool that keeps you up-to-date regarding your shipments through meter level messaging, tracking number notifications, status of data files and reporting.

## Known Issues in FedEx Global Returns

- Package weight values should be entered as pounds (lbs.) instead of kilograms (KG) for an email return shipment. Beginning October 2014, the behavior will change to allow weight value to be processed in pounds **or** kilograms.
- For multiple international email return requests with commodities, a transaction for each email return request must be submitted; however, in October 2014, this behavior will change to support multiple requests within a single transaction.
- For broker inclusive international email returns, no additional brokerage information (i.e. address, contact, etc.) is required.

## New Resources

Go to [fedex.com/server](http://fedex.com/server) to learn more about FedEx Ship Manager Server and how integration with your existing business systems can make shipping around the world faster and easier. This new business site will provide you with online developer resources along with feature and service information.

**FedEx. Solutions That Matter.®**