



FedEx Ship Manager® Server v17.0.2 Release Notes

Description

A hardware and software solution for high-volume shippers, giving customers the speed and convenience of a dedicated shipping solution for FedEx.

Version 17.0.2 is an incremental release for the FedEx Ship Manager Server 17.0.0 family and brings additional enhancements for you.

Product Key

Product key: PIWNYRDMKY54Z4F3
Product key expires: Dec. 31, 2019

Upgrade Paths

FedEx Ship Manager Server v17.0.2 will upgrade over the following software versions:

FedEx Ship Manager Server v17.0.2 Upgrade Paths						
15.0.1	15.0.3	15.0.4	15.0.5	15.0.6	15.0.7	
16.0.1	16.0.2	16.0.3	16.0.4			
17.0.1						

Customer Support

If you have questions or need assistance, please contact the FedEx Technical Support Center at **1.877.FDX.Assist 1.877.339.2774**, Monday through Friday, 7 a.m. to 9 p.m. CST; and Saturday, 9 a.m. to 3 p.m. CST.



Additional Resources

Go to [fedex.com/server](https://www.fedex.com/server) to learn more about FedEx Ship Manager Server and how integration with your existing business systems can make shipping around the world faster and easier. This business site will provide you with online developer resources along with feature and service information.

Version 17.0.2 of FedEx Ship Manager Server brings the following shipping rates and surcharge updates:

- Increase in FedEx Express package and freight standard list rates by an average of 4.9% for U.S. domestic, U.S. export and U.S. import services.
- Increase in FedEx Ground and FedEx Home Delivery® shipping rates by an average of 4.9%.
- Changes to FedEx International Premium® rates, FedEx Express minimum rates, FedEx Ground Multiweight® rates and FedEx SmartPost® rates.
- Effective January 1, 2018, there will be updates to FedEx Express, FedEx Ground and FedEx Home Delivery rates. [Learn More.](#)
- Changes to FedEx Ground Multiweight rates. [Learn More.](#)
- Increase in FedEx Freight rates by an average of 4.9%, applicable to the FXF PZONE, FXF EZONE, FXF 1000, FXF 501, freight box and other related series base rates.
- Effective January 22, 2018, there will be pricing updates to Additional Handling, Oversize and Ground Unauthorized surcharges and Third Party Billing surcharge.

Where do I find the newest updates?

Go to [fedex.com/rates](https://www.fedex.com/rates) and [fedex.com/surcharges](https://www.fedex.com/surcharges) for details of all changes to rates and surcharges.