



What's New in FedEx Ship Manager® 4050

Experience the difference

FedEx Ship Manager® offers a wide range of new features to help your everyday operations run more smoothly and achieve smarter shipping processes. This version of the software is bundled with the following enhancements:

- Added support for the new FedEx Authenticated Delivery Special Service for eligible domestic FedEx shipments in the United States and Canada, providing enhanced delivery security through recipient authentication using a QR code.
- FedEx International Direct Distribution (IDD) workflow improvements
- The Dynamic Rate Quote now identifies qualifying FedEx One Rate pricing and provides additional information when selected.
- Improved address checker message. Address validation messages now provide clearer guidance when an address cannot be validated.
- Added a FedEx API Registration option to the Utilities menu for support-assisted manual API registration.
- Consolidated multiple HAZMAT surcharge fields into a single field on shipping documentation for clearer display.
- Corrected the Schedule a Pickup link to direct Canadian users to the current FedEx pickup scheduling page.
- Simplified the Help menu and refreshed the About screen with an updated image and streamlined layout.
- Enhanced Demand surcharge support for eligible FedEx Ground® Economy and international shipments, including customer-visible surcharge details in the Courtesy Rate Quote.
- Increased Weight and High Weight emblems are printed on shipping labels for eligible FedEx Express® shipments to Germany and the Netherlands. These indicators are applied automatically based on applicable weight thresholds and help meet country-specific labeling requirements.

FedEx Ship Manager® enhancements

FedEx Ship Manager 4050 introduces **FedEx Authenticated Delivery**, a new Special Service for eligible domestic FedEx shipments within the **United States** and **Canada**.

FedEx Authenticated Delivery enhances delivery security by requiring the recipient to present a **QR code** received through recipient **email notifications** before the package is released.

When you select this service, FedEx Ship Manager® automatically enforces the required recipient **email address** and recipient ship notifications needed for the delivery process.

FedEx Authenticated Delivery is not available for FedEx Ground shipments.



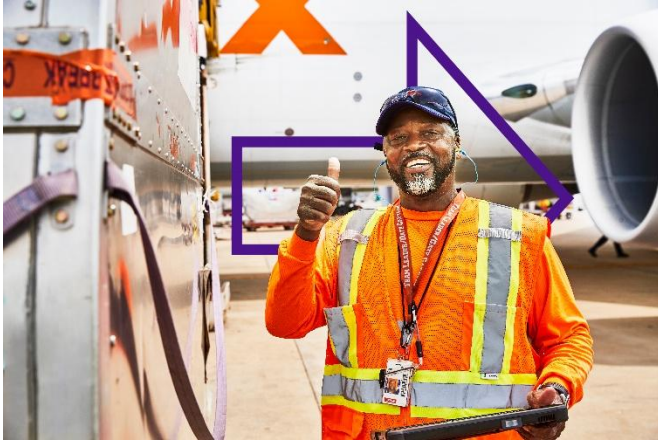
This version includes updates and enhancements to the **FedEx International Direct Distribution (IDD) workflow**. A new **Shipment Summary Description** field has been added for certain Canada IDD shipments. The field supports up to 512 characters and is required when these conditions apply.



Additional IDD updates include IDD **reporting and dashboard behavior improvements**, a **Consolidated Commercial Invoice and Commercial Invoice**, and improvements to the IDD **ACE Manifest report**.

When a shipment qualifies for **FedEx One Rate pricing**, **One Rate** now appears next to the **Dynamic Rate Quote** on the shipping screen. Selecting the Dynamic Rate Quote displays an informational message confirming that the displayed amount reflects the lowest available FedEx One Rate price.





The **Address Checker** now displays a clearer message when an address can't be validated. The updated message advises users to **confirm the address with the recipient** before shipping, helping reduce confusion and improve address accuracy.

The **Address Checker dialog** has also been simplified to include a single **OK** button that returns users directly to the address entry fields so they can **quickly review and correct the information**.



FedEx Ship Manager 4050 introduces **additional account security** by **preventing shipments that use permanently deactivated FedEx account numbers**.

During shipment processing, FedEx Ship Manager **validates the account numbers**

entered. If a deactivated account is used, shipment processing is stopped. An error message explains that the account is no longer active for shipping or billing and prompts for an active, authorized account number.



A new FedEx API **Registration option** has been added to the Utilities menu. This option allows Technical Support to assist with manually registering FedEx APIs when automatic authentication is unsuccessful.

If directed by FedEx Technical Support, users can enter a **Security Code** provided by **Technical Support** to complete the registration process and restore API functionality.



The display of **Hazardous Materials** (HAZMAT) surcharge information on shipping documentation is now simplified.

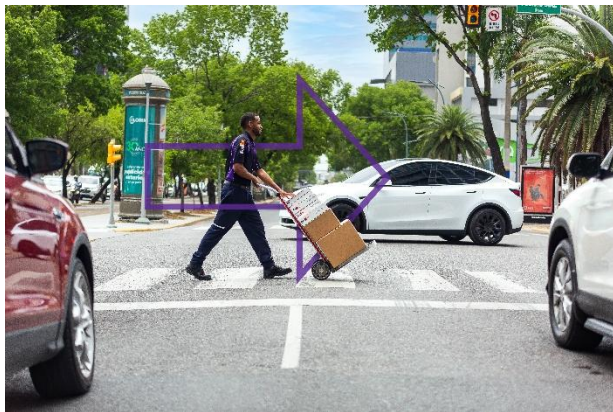
The fields **List Haz Surcharge** and **Haz Surcharge** have been replaced with a single consolidated field, **List Hazmat surcharge**, which now appears on the shipping label doctab.

This change improves clarity by ensuring that HAZMAT surcharge information is displayed in one consistent location rather than across multiple fields.



When Canadian users select **Schedule a Pickup**, they are now directed to the current FedEx pickup scheduling page.

This update resolves an issue that could prevent users from accessing the correct pickup scheduling website.



This release includes several updates to the **Help menu** and **About** screen to simplify the user interface.

The **How Can We Improve?** option has been removed from the Help menu. The **About** screen has also been refreshed with an updated image and a simplified layout that removes the previous text box.

These updates provide a cleaner, more streamlined user experience while maintaining access to existing Help resources.



FedEx Ship Manager 4050 includes **updates to Demand surcharge calculations and display**. For eligible FedEx Ground® Economy shipments, the **Demand - Residential Delivery Charge** appears as a separate line item in the **Courtesy Rate Quote**. For eligible international shipments, FedEx Ship Manager now also supports applicable **Demand - Additional Handling Surcharge**, **Demand - Oversize Charge**, and **Demand - Unauthorized Charge** amounts in the rate information. For more information, visit <https://www.fedex.com/shipping/rate-changes/demand-surcharges.html>.

When a package meets the applicable **weight requirements** for eligible FedEx Express® shipments to **Germany**, FedEx Ship Manager automatically identifies the package and prints an **Increased Weight** or **High Weight emblem** on the shipping label. No additional selection or change to the shipping workflow is required.



Learn More

To access and download the latest support documentation:

For US, visit <https://www.fedex.com/en-us/shipping/ship-manager/software.html> and click “Resources and Support.”

For Canada, visit <https://www.fedex.com/en-ca/shipping-services.html>

Help is also available through the FedEx Ship Manager Technical Support Center at 1.877.FDX Assist 1.877.339.2774. When prompted, say “FedEx Ship Manager Software”.