



# What's New in FedEx Ship Manager<sup>®</sup> Server version 11.0.1

September 2011

## Increase your capabilities and efficiency with all-new features.

FedEx Ship Manager Server version 11.0.1<sup>1</sup> contains enhancements for FedEx Express<sup>®</sup> and FedEx Freight<sup>®</sup> services — as well as many more features to help you ship faster and more efficiently.

### FedEx Freight integration

- Create FedEx Freight shipments and utilize features to:
  - Create necessary documents, including the Bill of Lading and PRO shipping label.
  - Rate and track the status of shipments.
  - Schedule pickups for LTL (less-than-truckload) shipments.
  - Automate manual processes and eliminate errors.
  - Integrate with existing databases.
  - Enhance reporting capabilities.
- Choose FedEx Freight<sup>®</sup> Priority when speed is critical to meet your supply chain needs, or choose FedEx Freight<sup>®</sup> Economy when you can trade time for savings to meet your budgets.

### Service expansion

- **Hold at FedEx Location now available for FedEx Ground<sup>®</sup>**
  - Offers improved customer satisfaction and fewer returns at no extra cost, with free convenient pickup at over 1,800 FedEx Office locations.
- **FedEx 2Day<sup>®</sup> A.M. (U.S. only)**
  - Provides morning delivery time for planned shipments that can be delivered in two business days.
  - Shipments are delivered by 10:30 a.m. to most areas (noon to some ZIP codes).



- **FedEx First Overnight<sup>®</sup> Saturday Delivery**
  - Provides delivery as early as 9:30 a.m. on Saturday.
  - Extends Saturday delivery special handling option within U.S. services (and from Puerto Rico) to FedEx First Overnight (from existing FedEx Priority Overnight<sup>®</sup> and FedEx 2Day<sup>®</sup> options).
- **FedEx First Overnight<sup>®</sup> Freight (U.S. only)**
  - First-thing-in-the-morning FedEx Express<sup>®</sup> Freight Services provide time-definite early delivery for shippers who have critical needs to meet business demands.
- **FedEx Express<sup>®</sup> Freight Saturday Pickup**
  - FedEx Express Freight Services for U.S. domestic and U.S. outbound FedEx International Express Freight<sup>®</sup> will now have a Saturday pickup option available.
- **Dangerous goods**
  - FedEx International Economy<sup>®</sup> and FedEx International Economy<sup>®</sup> Freight
    - Now accept dangerous goods and dry ice from the U.S. to all locations that accept these commodities on FedEx International Priority<sup>®</sup> and FedEx International Priority<sup>®</sup> Freight.
  - FedEx First Overnight<sup>®</sup>, FedEx First Overnight Freight and FedEx International First<sup>®</sup>
    - Provide you with options to speed up your dangerous goods shipments.

<sup>1</sup> FedEx Ship Manager Server Version 11.0.1 corresponds to the year. Look for future versions to be numbered in the same way, i.e., 12.0.1 in 2012, 13.0.1 in 2013, etc.

## New intra-country shipping options

**FedEx Express and FedEx Express Freight Services have expanded** to include domestic services for Canada (FedEx Express Saver<sup>®</sup>), Mexico (FedEx Express Saver, FedEx 1Day<sup>®</sup> Freight and FedEx 2Day<sup>®</sup> Freight), Switzerland (FedEx Priority Overnight) and United Arab Emirates (FedEx Standard Overnight<sup>®</sup> and FedEx 1Day Freight).

*Please note: FedEx Express Saver is branded as FedEx Economy in the countries listed above.*

## System enhancements

- **Approved alcoholic beverage shippers** can now process FedEx Express and FedEx Ground shipments within the U.S. faster and easier than ever.

Simply select "Alcohol" as a shipment option, and FedEx automatically enters in the required \$AW text for you on the shipping label. This new feature simplifies compliance, saves time by eliminating clicks and keystrokes and minimizes training. This feature is only available for approved accounts.

- **Bonus discounts** offer a way for offline shippers to include or exclude Bonus and Earned discounts in the courtesy rate quote.
- **Allow shipping without rates** configuration setting allows you to turn off rating when shipping, allowing you to increase your performance level.
- **Update the back-up/restore, import/export tool to work with the current version.**

## Expanded options for international shippers

- **Expanded global FedEx<sup>®</sup> Third Party Consignee options.** FedEx Ship Manager Server expands the FedEx Third Party Consignee service option globally to include Canada and the Europe, Middle East and Africa regions. This improves end-to-end transit times as goods are shipped directly to the end customer. Plus, you can mask the carriage and customs values on the air waybill and have the Commercial Invoice detached from the shipments.
- **Add your VAT # to your air waybill.**
- **Expanded shipping label options for Canada-origin shippers.** You can now print duties, taxes and fees on the shipping label.

## Other enhancements

- **New maximum declared value amount** exists for FedEx Ground and FedEx Home Delivery<sup>®</sup> return shipments. Fragile or extraordinarily valuable items may now request up to \$1,000 for print, email and manual PRP labels and up to \$50,000 for FedEx Ground<sup>®</sup> Call Tag shipments.
- **FedEx Express dangerous goods regulatory changes** now accommodate the shipment of multiple radionuclides in both All Packed In One or Overpack shipments.
- **New FedEx linear 1D barcode** offers an even higher level of reliability. It provides improved read rates and improved legibility of the human readable level, which translates into improved service reliability.

### Learn more about FedEx Ship Manager Server version 11.0.1.

To take advantage of all the new features, contact your FedEx customer integration consultant or contact the FedEx Technical Support Center at **1.877.FDX Assist 1.877.339.2774** and say "**FedEx Ship Manager Server**" when prompted. You can also go to [fedex.com/us/developer](http://fedex.com/us/developer). Log in to the Developer Resource Center to get in-depth information and register for the Alert Notification System to receive email updates.