



# FedEx Ship Manager® Server v17.1.0 Release Notes

## Description

A hardware and software solution for high- volume shippers, giving customers the speed and convenience of a dedicated shipping solution from FedEx.

Version 17.1.0 is an incremental release for the FedEx Ship Manager Server 17.0.0 family and brings additional enhancements for you.

## Upgrade Paths

FedEx Ship Manager Server v17.1.0 will upgrade over the following software versions:

FedEx Ship Manager Server v17.1.0 Upgrade Paths							
<b>15.0.1</b>	<b>15.0.3</b>	<b>15.0.4</b>	<b>15.0.5</b>	<b>15.0.6</b>	<b>15.0.7</b>	<b>15.08</b>	
<b>16.0.1</b>	<b>16.0.2</b>	<b>16.0.3</b>	<b>16.0.4</b>	<b>16.0.5</b>	<b>16.0.6</b>	<b>16.0.7</b>	<b>16.0.8</b>
<b>17.0.1</b>	<b>17.0.2</b>	<b>17.0.3</b>	<b>17.0.4</b>	<b>17.0.5</b>	<b>17.0.6</b>	<b>17.0.7</b>	<b>17.0.8</b>
<b>17.0.9</b>							

## Customer Support

If you have questions or need assistance, please contact the FedEx Technical Support Center at 1.877.FDX.Assist 1.877.339.2774, Monday -through Friday, 7 a.m. to 9 p.m. CT; and Saturday, 9 a.m. to 3 p.m. CT.



## Additional Resources

Go to [fedex.com/server](https://fedex.com/server) to learn more about FedEx Ship Manager Server and how integration with your existing business systems can make shipping around the world faster and easier. This business site will provide you with online developer resources along with feature and service information.

Version 17.1.0 of [FedEx Ship Manager Server](#) offers the following enhancements to [improve your shipping experience](#):

You can choose to [mask the sender account number](#) in an International Priority & Economy service air waybill printed labels.

Enjoy faster and convenient software installation as [product key](#) is not needed during the installation process.

Get [flexible residential delivery](#) with FedEx Home Delivery®. Now available to all U.S. locations, Monday to Friday and most on Saturday and Sunday.

Gain added benefit with [expanded weight limit](#) for FedEx Home Delivery® packages. Now ship packages up to [150 lbs.](#)

Accurate deliveries are now guaranteed with FedEx Ground® and FedEx Home Delivery®. These services return the [estimated delivery date](#) as a [calendar date](#) that provides you the accuracy in delivery time.



Enjoy [late pickup](#) and [faster delivery](#) options with [FedEx Extra Hours™](#) service. With this service, the ordering window for customers can be extended without hampering local next-day delivery. Extra Hours service is available in 114 major U.S. metro areas.

*Note: For more details, use [FedEx Ship Manager Server v17.1.0 Leave Behind](#) document.*

## Learn More

To take advantage of all the new features, contact your FedEx customer integration consultant or contact the FedEx Technical Support Center.

- United States and Canada: call 1.877.339.2774. Support hours are 7 a.m. to 9 p.m. CT Monday through Friday and 9 a.m. to 3 p.m. CT Saturday
- Europe: email [techsupport\\_emea@fedex.com](mailto:techsupport_emea@fedex.com)
- The Indian Subcontinent, the Middle East and Africa: email [meisatechsupport@fedex.com](mailto:meisatechsupport@fedex.com)
- Asia-Pacific: email [fdxhelpdesk@fedex.com](mailto:fdxhelpdesk@fedex.com)
- Brazil: email [ct-brazil@corp.ds.fedex.com](mailto:ct-brazil@corp.ds.fedex.com)
- The rest of Latin America and the Caribbean: [click here](#) for your **country's** dedicated support phone number

You can also go to the newly redesigned FedEx Developer Resource Center at [fedex.com/us/developer](https://fedex.com/us/developer) for interactive self-help tools, software information, documentation and Alert Notification System registration in order to receive email updates.