FedEx Ship Manager® Server v18.0.8 Release Notes

Description

A software solution for high- volume shippers, giving customers the speed and convenience of a dedicated shipping solution from FedEx.

Version 18.0.8 is an incremental release for the FedEx Ship Manager Server 18.0.0 family and brings additional enhancements to you.

Upgrade Paths

FedEx Ship Manager Server v18.0.8 will upgrade over the following software versions:

FedEx Ship Manager Server v18.0.8 Upgrade Paths						
16.0.1	16.0.2	16.0.3	16.0.5	16.0.6	16.0.7	16.0.8
17.0.1	17.0.2	17.0.3	17.0.4	17.0.5	17.0.6	17.0.7
17.0.8	17.0.9	17.1.0				
18.0.1	18.0.2	18.0.3	18.0.4	18.0.5	18.0.6	18.0.7

Additional Resources

Go to **fedex.com/en-us/developer/ship-manager-server.html** to learn more about FedEx Ship Manager Server and how integration with your existing business systems can make shipping around the world faster and easier.

This business site will provide you with online developer resources along with feature and service information.

Customer Support

If you have questions or need assistance, please contact the FedEx Technical Support Center at **1.877.FDX.Assist 1.877.339.2774**, Monday through Friday, 7 a.m. to 9 p.m. CT; and Saturday, 9 a.m. to 3 p.m. CT.

Version **18.0.8** of **FedEx Ship Manager Server** offers following regulatory enhancement and some key fixes for **improving your shipping experience**:

Electronic Export Information (EEI) filing is mandatory for shipments originating from U.S, U.S. Virgin Islands or Puerto Rico to the destination country China, Russia, and Venezuela, irrespective of the shipment value.

- For any single commodity with value less than or equal to$2,500, EEI filing is not required, with Foreign Trade Regulations (FTR) exemption.

- For any single commodity with value greater than $2,500, EEI filing is mandatory.

Learn More

To take advantage of all the new features, contact your FedEx customer integration consultant or contact the FedEx Technical Support Center.

- United States and Canada: call 1.877.339.2774. Support hours are 7 a.m. to 9 p.m. CT Monday through Friday and 9 am. to 3 p.m. CT Saturday
- Europe: email **techsupport_emea@fedex.com**
- The Indian Subcontinent, the Middle East and Africa: email **meisatechsupport@fedex.com**
- Asia-Pacific: email **fdxhelpdesk@fedex.com**
- Brazil: email **ct-brazil@corp.ds.fedex.com**
- The rest of Latin America and the Caribbean: click here for your country's dedicated support phone number.

You can also go to the FedEx Developer Resource Center at https://www.fedex.com/us/developer for interactive self-help tools, software information, documentation and Alert Notification System registration in order to receive email updates.