See What's New With
FedEx Ship Manager® Server v18.0.1

Experience the Difference

With its wide range of enhancements, FedEx Ship Manager Server v18.0.1 offers you state-of-the-art features to speed up the clearance and delivery process, reduce customs delays, and improve your pickup convenience. The value-added services help streamline the performance of your FedEx Ship Manager Server and promote efficient, flexible, and reliable end-to-end shipment service. Through continuous improvement, FedEx Ship Manager Server aims to cater to all your logistic requirements and facilitates best-in-class shipping experience.

Here are the highlights

FedEx International Controlled Export (FICE) service is now applicable for FedEx International Priority®, FedEx International Priority® Freight, and FedEx International Priority DirectDistribution® (for foreign trade zone or bonded warehouse shipments only) services. It supports your exports originating only from U.S. and Puerto Rico and streamlines your customs clearance for importing and exporting by initiating regulatory clearance while your shipments are en route. The FICE service expedites the clearance process, facilitates faster delivery, and reduces the risk of customs delays.

Loose Dry Ice Dangerous Goods (FedEx® DG Ready) enhancements enable you to use the loose dry ice as a coolant in an overpack.

Label Sizes Update supports additional PDF label sizes 4″x6.75″, 4″x8″, and 4″x9″ to print the PDF images on a thermal printer.

Language Update enables you to select Spanish language as the preferred language at the time of installation. If selected, FedEx Ship Manager Server displays all the installation and End User License Agreement screens in Spanish for your convenience.

TransEdit Update offers several additional special service options to effectively customize and manage your shipments.

Dry Ice Shipment to Package Level Update enables you to ship dry ice at the package level for both international and non-U.S. domestic shipments, thereby providing the most accurate dangerous goods information and making your dangerous goods shipments more compliant with the regulations.

FedEx Ship Manager Server Data Analytics captures and logs your data usage on any component or feature, which is related to the installation, environment and usage of the application. The captured statistics will pave a better way to optimize the FedEx Ship Manager Server application and enrich your shipping experience without any disruption.

Ability to choose FedEx OnSite Locations provides customers the convenience of package drop-off and pickup at non FedEx owned locations with extended hours and secured package storage.

SmartPost Delcons Enhancement
SmartPost Delivery Confirmation Number enhancement enables smoother SmartPost experience with the faster recycling of delivery confirmation numbers so as to minimize the risk of running out of delivery confirmation numbers.

Learn More

To take advantage of all the new features, contact your FedEx customer integration consultant or contact the FedEx Technical Support Center.

- For the United States and Canada, call 1.877.339.2774.
- For the Indian Subcontinent, the Middle East, and Africa, send an email to **meisatechsupport@fedex.com**
- For Europe, send an email to **techsupport_emea@fedex.com**
- For Asia-Pacific (APAC), send an email to **fdxhelpdesk@fedex.com**
- For Brazil, send an email to **ct-brazil@corp.ds.fedex.com**
- For rest of Latin America and the Caribbean (LAC), click here for your country's dedicated support phone number.

You can also go to the newly redesigned FedEx Developer Resource Center at fedex.com/us/developer for interactive self-help tools, software information, documentation and Alert Notification System registration in order to receive email updates.