



FedEx Ship Manager® Server v18.0.7 Release Notes

Description

A hardware and software solution for high- volume shippers, giving customers the speed and convenience of a dedicated shipping solution from FedEx.

Version 18.0.7 is an incremental release for the FedEx Ship Manager Server 18.0.0 family and brings additional enhancements for you.

Upgrade Paths

FedEx Ship Manager Server v18.0.7 will upgrade over the following software versions:

FedEx Ship Manager Server v18.0.7 Upgrade Paths						
16.0.1	16.0.2	16.0.3	16.0.5	16.0.6	16.0.7	16.0.8
17.0.1	17.0.2	17.0.3	17.0.4	17.0.5	17.0.6	17.0.7
17.0.8	17.0.9					
18.0.1	18.0.2	18.0.3	18.0.4	18.0.5	18.0.6	

Customer Support

If you have questions or need assistance, please contact the FedEx Technical Support Center at **1.877.FDX.Assist 1.877.339.2774**, Monday through Friday, 7 a.m. to 9 p.m. CT; and Saturday, 9 a.m. to 3 p.m. CT.



Additional Resources

Go to [fedex.com/server](https://www.fedex.com/server) to learn more about FedEx Ship Manager Server and how integration with your existing business systems can make shipping around the world faster and easier.

This business site will provide you with online developer resources along with feature and service information.

Version **18.0.7** of **FedEx Ship Manager Server** offers the following enhancements to **improve your shipping experience**:

You can choose to **mask the sender account number** in an International Priority & Economy service air waybill printed labels.

Provides you the ability to **return rates even when the rate files have expired or have a rate conflict** and thus enjoy uninterrupted shipping experience.

Freedom to **print both Legacy and Base 64 barcode** types on the label.



Learn More

To take advantage of all the new features, contact your FedEx customer integration consultant or contact the FedEx Technical Support Center.

- United States and Canada: call 1.877.339.2774. Support hours are 7 a.m. to 9 p.m. CT Monday through Friday and 9 a.m. to 3 p.m. CT Saturday
- Europe: email techsupport_emea@fedex.com
- The Indian Subcontinent, the Middle East and Africa: email meisatechsupport@fedex.com
- Asia-Pacific: email fdxhelpdesk@fedex.com
- Brazil: email ct-brazil@corp.ds.fedex.com
- The rest of Latin America and the Caribbean: [click here](#) for your **country's** dedicated support phone number

You can also go to the FedEx Developer Resource Center at <https://www.fedex.com/us/developer> for interactive self-help tools, software information, documentation and Alert Notification System registration in order to receive email updates.