



See What's New with FedEx Web Services 2018

Experience the Difference

With its wide range of enhancements, FedEx Web Services 2018 provides you with enhanced tracking ability and facilitates better pickup convenience. Through its continuous improvement, FedEx Web Services caters to all your logistic requirements and facilitates a best-in-class shipping experience.



Here are the Highlights

FedEx Freight® shipments in FedEx Web Services now allocate unique tracking numbers and produce FedEx enterprise labels for each of the shipment units such as pallets, crates, and barrels. This new functionality will be available in early 2019.

FedEx SmartPost® Tracking enhancement brings more visibility to your FedEx SmartPost shipments by adding the United States Postal Service (USPS) tracking number to the Travel history.

Track Service enhancements provide the estimated arrival time of your shipments returning to the FedEx station, when applicable.

Ability to choose FedEx Onsite Locations provides customers the convenience of package drop-off and pickup at non FedEx owned locations with extended hours and secured package storage.

Label Sizes Update supports additional PDF label sizes 4"x6.75", 4"x8", and 4"x9" to print the PDF images on a thermal printer.

Learn More

To take advantage of all the new features, contact your FedEx customer integration consultant or contact the FedEx Technical Support Center.

- For the United States and Canada, call 1.877.339.2774 or send an email to websupport@fedex.com.
- For Europe, send an email to emeawebservices@fedex.com.
- For the Indian Subcontinent, the Middle East and Africa, send an email to meisawebservices@fedex.com.
- For Asia-Pacific (APAC), send an email to apacwebservices@fedex.com.
- For Latin America and the Caribbean (LAC), send an email to tsc@corp.ds.fedex.com.

Refer to fedex.com/us/web-services to know how FedEx Web Services helps to effectively automate your shipping process.

You can go to the newly redesigned FedEx Developer Resource Center at fedex.com/us/developer for interactive self-help tools, software information, documentation and Alert Notification System registration in order to receive email updates.