



# What's New in FedEx Ship Manager® v3400

## Experience the Difference

FedEx Ship Manager offers a wide range of new features added to make your everyday operations run more smoothly and achieve smarter shipping processes. This version of software is bundled with enhancements that allow you to set auto-tracking for your packages and automatically populate the state and city names on entering the postal code, which saves you time. The enhanced features enable you to view service charges and add more details in sender and recipient address lines, which provides you with a smarter and more coherent shipping experience.

Through continuous enhancements, FedEx Ship Manager aims to accommodate all your logistic requirements and facilitate a best-in-class shipping experience.

## FedEx Ship Manager Enhancements

With FedEx Home Delivery®, the residential deliveries are now available to locations across the U.S., **all seven days of the week**, i.e., Monday to Friday and Saturday to most and many on Sunday.

The **increase in package weight limit** for FedEx Home Delivery® packages to **150 lbs.**, now helps you deliver packages with weight greater than 70 lbs.

Accurate deliveries are now guaranteed with FedEx International Ground®, FedEx Ground® and FedEx Home Delivery®. These services return the estimated delivery date as a calendar date, that provides you accuracy in delivery time.



The enhancement to the **Auto-track** feature now provide you a better tracking experience with **real time package status notification**.

Implementation of Prohibits and Waivers helps you to identify prohibited commodities and waivers, if any, during the shipment and ensures the **shipments are not caged** in the customs. Validates the **vague commodities and** determines the types of shipments allowed whether it is a **Document or Non-Document**. The enhancement also add flexibility for accommodating new policies and determines mandatory as well as optional **International Documents** to satisfy regulatory requirements.



**Drop Offs** are now available for your **FedEx Express® Freight** shipments regardless of the origin of the shipments.



Enhancements to the location search now helps you filter the **FedEx-Staffed Hold Locations** and relieves you from searching through the long location list.

With this version of the software, you can add additional **recipient address line** which allows you to provide complete and accurate location details for faster delivery of FedEx Express shipments.

Enjoy **late pickup and faster delivery** options with **Extra Hours service**. With this service, the ordering Window for customers can be extended without hampering local next-day delivery.

This version of software provides you the ability to use **shipment notification in additional 13 languages**. The additional languages are Indonesian, Bulgarian, English (non-U.S.), Estonian, German, Greek, Latvian, Lithuanian, Romanian, Slovak, Slovenian, Ukrainian and Vietnamese.

Enhancements to Less-Than-Truckload (LTL) Freight feature now **provides you the state and city names automatically** for the given postal code.

# FedEx® Integration Assistant Enhancements

The **additional recipient address lines** introduced in this version allow you to provide complete location details for faster delivery of shipments.

This version of FedEx® Integration Assistant also allows you to **write back the handling charges as well as total shipment handling charges** for processing a shipment.



## Learn More

To access and download the latest support documentation, go to <https://www.fedex.com/en-us/shipping/ship-manager/software.html> and click “Resources and Support.”

For Canada, visit <https://www.fedex.com/en-ca/shipping/ship-manager/software.html> and click “Resources and Support.”

Help is also available through the FedEx Ship Manager Technical Support Center at 1.877.FDX Assist 1.877.339.2774. When prompted, say “FedEx Ship Manager Software.”