



FedEx Ship Manager[®] Server v17.11 Release Notes

Description

A software solution for high-volume shippers, giving customers the speed and convenience of a dedicated shipping solution from FedEx.

Version 17.11 is an incremental release for the FedEx Ship Manager Server 17.0.0 family.

Product Key

Use the following Product key for new installation.

Product key: ZEWIYRNMKY54Z4F3

Product key Expires: Jan. 31, 2023

Upgrade Paths

FedEx Ship Manager Server v17.11 will upgrade over the following software versions:

FedEx Ship Manager Server v17.1.1 paths – New Installs						
15.0.1	15.0.3	15.0.4	15.0.5	15.0.6	15.0.7	15.0.8
15.0.9						
16.0.1	16.0.2	16.0.3	16.0.4	16.0.5	16.0.6	16.0.7
17.0.1	17.0.2	17.0.3	17.0.4	17.0.5	17.0.9	17.10

FedEx Ship Manager Server v17.1.1 paths – Delta only						
17.0.1	17.0.2	17.0.3	17.0.4	17.0.5	17.0.9	17.10

Hardware Requirements

Visit [FedEx Developer Resource Center for Hardware Requirements](#)



Additional Resources

Go to fedex.com/server to learn more about FedEx Ship Manager Server and how integration with your existing business systems can make shipping around the world faster and easier.

This business site will provide you with online developer resources along with feature and service information.

Customer Support

If you have questions or need assistance, please contact the FedEx Technical Support Center at **1.877.FDX.Assist 1.877.339.2774**, Monday through Friday, 7 a.m. to 9 p.m. CT; and Saturday, 9 a.m. to 3 p.m. CT.

Version 17.11 of FedEx Ship Manager® Server brings the following 2021 Surcharge Updates:

These surcharges will be in addition to existing charges*. See the table below.

Surcharge	What is changing in 2021?
<p>Additional Handling Charges: Express Package and Ground Services, surcharge applies to any package that:</p> <p>[Dimension] 1) Measures > 48 inches along its longest side. 2) Measures > 30 inches along its second longest side.</p> <p>[Weight] 3) Has an actual weight > 50 lbs. (FedEx U.S. Express Package Services and U.S. Ground Services) 4) Has an actual weight >70 lbs. (FedEx International Express Package Services and International Ground Services)</p> <p>[Packaging] Please consult the FedEx Service Guide for full list of criteria.</p>	<p>Effective Jan. 18, 2021, a surcharge applies to any Express and Ground package that measures greater than 105 inches in length and girth — the length and girth is length plus (two times the height) plus (two times the width). The following was added to the existing criteria under the Dimension heading.</p> <ul style="list-style-type: none"> Measures greater than 105 inches in length and girth — the length and girth is length plus (two times the height) plus (two times the width).
<p>High-Cost Service Area Surcharge</p> <p>[FedEx Freight]</p>	<p>Effective Jan. 18, 2021, there will be a FedEx Freight High-Cost Service Area Surcharge applies to any shipment that is not rated on the below list of transportation rates, if the origin ZIP code and/or the destination ZIP code of the shipment are on a select list of U.S. ZIP codes.</p> <p>Current FFX PZONE, FFX EZONE, FFX 1000, FFX 501 base rates in effect at the time of shipping. See the list of select U.S. ZIP codes where a High-Cost Service Area Surcharge applies:</p> <p>Download PDF Download ASCII</p> <p>Applicable charges by tier: Tier 1: \$25 flat rate Tier 2: \$50 flat rate Tier 3: \$80 flat rate Tier 4: \$250 flat rate</p>

<p>International Out-of-Delivery-Area Surcharge and International Out-of-Pickup-Area Surcharge</p> <p>Currently, shipments delivered to or picked up from remote and less-accessible locations outside the U.S. are assessed an International Out-of- Delivery-Area Surcharge or an International Out- of-Pickup-Area Surcharge.</p> <p>View a list of postal codes or cities where these surcharges currently apply.</p>	<p>Effective Jan. 18, 2021, certain international shipments to/from the U.S. are assessed an International Out-of-Delivery-Area Surcharge or an International Out-of-Pickup-Area Surcharge for International Express Freight services based on ZIP code location of the pick-up or delivery.</p> <p>See the International Out-of-Delivery-Area Surcharge and International Out-of-Pickup-Area Surcharge ZIP code changes PDF for a list of the ZIP codes where these surcharges apply. These U.S. locations are in addition to the international postal codes or locations where these surcharges already apply.</p>
<p>Fuel Surcharge for U.S. Domestic Express Freight</p> <p>For FedEx Express, the fuel surcharge is a percentage assessed on the net package rate plus applicable surcharges. The fuel surcharge percentage is subject to weekly adjustment based on the weekly U.S. Gulf Coast (USGC) spot price for a gallon of kerosene-type jet fuel, as published by the U.S. Department of Energy. The surcharge now in effect applies to all FedEx Express® U.S., U.S. export and U.S. import shipments, except for FedEx International Express Freight® and FedEx International Airport-to-AirportSM shipments.</p>	<p>Effective Feb. 1, 2021, the fuel surcharge for U.S. Domestic Express Freight services will be a charge per pound assessed on the rated weight of the shipment. The charge per pound will be subject to weekly adjustment based on the weekly published U.S. Gulf Coast (USGC) spot price for a gallon of kerosene-type jet fuel.</p> <p>Preview the fuel surcharge table effective Feb. 1, 2020.</p>

**Please consult the [FedEx Service Guide](#) or the [FedEx Freight 100 Series Rules Tariff](#) for additional details regarding surcharge definitions.*

Learn More

To take advantage of all the new features, contact your FedEx customer integration consultant or contact the FedEx Technical Support Center.

- For the United States and Canada, call 1.877.339.2774 or visit our [Support Page](#).

You can also visit [FedEx Developer Resource Center](#) for interactive self-help tools, software information, software downloads, documentation, and access Alert Notification System registration in order to receive email updates.