What's New in FedEx Ship Manager® Server 20.09

Experience the difference

The FedEx Ship Manager® Server (FSMS) 20.09 version includes improved user experiences, additional shipment features, increased speed and performance, and bug improvements. This upgrade features:

- Upgrades to DG and Commodity shipment features
- Service expansions to new countries/territories
- Upgrades to configuration utilities
- Label print options customization
- Enhancements to commodity shipments

Here are the highlights

A new **package level special service option**, **DG (Dangerous Goods) by road** is introduced as part of **FedEx Ground® services, to permit** intra-country **Dangerous Goods shipments via road**.

The global deferred air freight service, **FedEx Deferred Freight (FDF) fills the delivery gap for air freight packages** to fulfill end-to-end delivery service.

DG by Road shipments are available through **FedEx Regional® Economy, and FedEx Express® domestics** shipments options.

Enhance your label printing process with the latest high quality **300dpi Thermal Label support**. As an alternative to regular 203 dpi resolution, this option offers clear print and cost-effective solution.

FedEx Express domestic services for Intra country shipments **extends to South Africa and Chile.**

Fuel surcharge expansion accommodates **Dangerous Goods (DG), DG by Road (intra-Europe),** and **Address Correction surcharges** will be included in the fuel surcharge calculations for all intra-country and international services.

The new **product key expiration notification** feature displays product key expiration date and uses a color change to **indicate when it is time to upgrade**.

The **Simplified Commodity Shipment** option allows for efficient processing of commodity shipments with **minimal commodity details**.

Commodity weight tag now **supports up to three decimal values** for accurate weight display.

A **charge is assessed on U.S. import shipments** in connection with the processing of those shipments for clearance.

Honduras, Portugal, and Vietnam are now **direct serve countries/territories,** and shipment efficiency is enhanced with **local currency alternatives** and **rates.**

International express packages meeting **Additional Handling Surcharge (AHS) – Dimension criteria will be subject to a 40 lb (18 kg).** minimum billable weight (MBW).

Dangerous Goods (DG), DG by Road (intra-Europe), and Address Correction surcharges will be **included in the fuel surcharge calculations for all intra-country and international services.**

Go to fedex.com/server to learn more about FedEx Ship Manager® Server and how integration with your existing business systems can make shipping around the world faster and easier. This business site will provide you with online developer resources along with features and service information.

Upgrade paths

FedEx Ship Manager® Server 20.09 upgrades to the following software versions:

FedEx Ship Manager® Server 20.09 – Upgrade paths	
20.07	20.08

Use the following Product key for new installation.

Product key: **WPJ8S32MKY54Z4F3**

Expiration date: Jul 31, 2028

> Note:
> - **Restart** the system before upgrading.
> - For more information on upgrading from other versions to 20.09, contact your FedEx support representative.

Learn more

To avail the benefit of new features, contact your FedEx customer integration consultant or contact the FedEx Technical Support Center.

- United States and Canada: call **1.877.339.2774**.

- Europe: Submit a support ticket via link: fedexeurope.my.salesforce-sites.com/premiumCT/

- The Indian Subcontinent, the Middle East and Africa: email meisatechsupport@fedex.com

- Asia-Pacific: email fdxhelpdesk@fedex.com

- Brazil: email ct-brazil@corp.ds.fedex.com

- The rest of Latin America and the Caribbean: click here for your country's dedicated support phone number.

You can also go to the redesigned FedEx Developer Resource Center at fedex.com/us/developer for interactive self-help tools, software information, documentation, and Alert Notification System registration to receive email updates.