What's New in FedEx Ship Manager® 3900

Experience the difference

FedEx Ship Manager® offers a wide range of new features to help your everyday operations run more smoothly and achieve smarter shipping processes. This version of the software is bundled with the following enhancements:

- Enhancements in Healthcare Identifiers (HCI) special service options.
- Extended shipment process and express domestic return shipments to other countries.

Through continuous enhancements, FedEx Ship Manager® aims to help accommodate all your logistic requirements and facilitate a best-in-class shipping experience.

FedEx Ship Manager® enhancements

Enhanced Healthcare Identifiers (HCI) preferences for HCI enabled accounts, by **moving HCI options from "FedEx Express Special Services" to a new field "Healthcare Identifier Options Displayed" in Field preferences** of View/Edit Domestic Shipping Profile and View/Edit International Shipping Profile screen.

Enhanced Special services section for HCI enabled accounts by **consolidating HCI special service options under a new group "Healthcare Identifier Options"** and the other special services are moved to a new group "General Special Services".
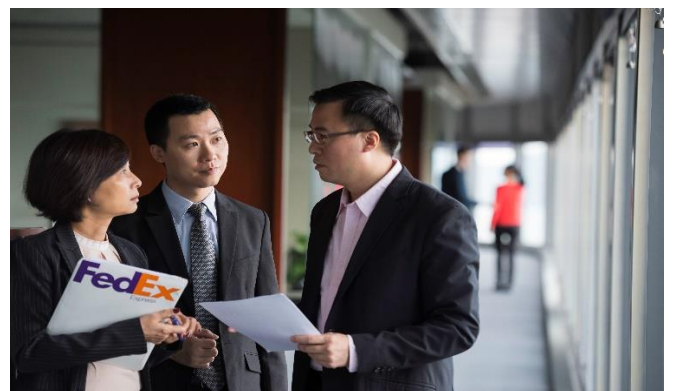
Expanded Express Domestic Return shipments to **Chile (CL), and South Africa (ZA) countries/ territories.**

This version of software **extends the shipment process to Portugal (PT)** country.

FedEx Ship Manager® now **supports Third Party Billing for return shipments in Chile (CL).**

A new surcharge, "**US Inbound Processing Fee**" is added to the **Courtesy Rate Quote window for international shipments to the US**.

FedEx Standard Overnight® service type now supports Saturday delivery special service for all outbound and return shipments processed on Friday across all package types.

Updated FedEx Ship Manager® title bar to show revision number along with the version number.

To maintain regulatory compliance, "**Title of Signatory**" and "**Place of Signatory**" are **removed** from **View/Edit Dangerous Goods** Screen, **1421c Shippers Declaration Report**, and the field preferences of **View/Edit International and Domestic shipping profile**, and **International Direct Distribution shipping profile maintenance** screens.

Learn More

To access and download the latest support documentation:

For US, visit https://www.fedex.com/en-us/shipping/ship-manager/software.html and click "Resources and Support."

For Canada, visit https://www.fedex.com/en-ca/shipping-services.html

Help is also available through the FedEx Ship Manager Technical Support Center at 1.877.FDX Assist 1.877.339.2774. When prompted, say "FedEx Ship Manager Software".