# Fector What's New in FedEx Ship Manager® 3950

### **Experience the difference**

FedEx Ship Manager® offers a wide range of new features to help your everyday operations run more smoothly and achieve smarter shipping processes. This version of the software is bundled with the following enhancements:

- Improved Freight direct return process and added Freight direct delivery special services.
- Enhancements in system settings screen to improve clarity and better accessibility.
- Updated rate quote to include taxes for Intra Canada shipments.
- Removed Collect On Delivery (COD) service options to enhance digital payment methods.

Through continuous enhancements, FedEx Ship Manager® aims to help accommodate all your logistic requirements and facilitate a best-in-class shipping experience.

#### FedEx Ship Manager® enhancements

The following **new special services** are included to enable additional shipment capabilities for **LTL Freight** shipments: **Freight Direct Basic, Freight Direct Basic by Appt., Freight Direct Standard,** and **Freight Direct Premium Economy**.



This version of software **extends** the **shipment process** to **Cyprus (CY)**, **Slovak Republic (SK)** and **Vietnam (VN)** countries.

To ease the post-delivery returns for Freight Direct customers a new checkbox, "Freight Direct Return" is added to the LTL Freight Origin/Destination screen.

When the Freight Direct Return checkbox is selected, the Options/Instructions tab gets hidden, and the Freight direct pickup options are displayed in the Pickup section of Shipment Details tab. Also, a pop-up window opens which lists all the outbound shipments delivered for easy shipment returns.



In this version of software, all the outbound and return **shipments from Mexico** country **does not support Freight direct delivery service** options and **Freight direct return** service.



Enhanced System Settings screen by relocating rating and revenue settings from FedEx Customer Admin tab to the new Rating/Revenue tab.



In this version of FedEx Ship Manager®, FedEx SmartPost verbiage is replaced with FedEx Ground Economy and SmartPost logo is removed from the View/Edit Return Instructions pop up window.



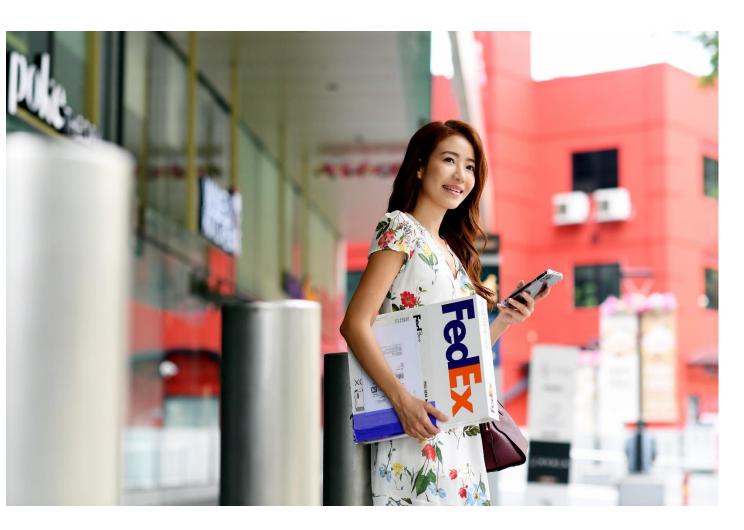
Rate quote for Intra Canada shipments now includes applicable taxes. The disclaimer text "Rates do not include applicable taxes" is removed from Transit times, Courtesy rate quote screens, etc.,

FedEx Ship Manager® software **no longer** supports Collect On Delivery (COD) service and so all the references and data fields related to COD are removed from the application.



## **FedEx® Integration Assistant Enhancements**

In this version of FedEx Ship Manager® Integration Assistant software the **Collect On Delivery (COD) special service** subgroup and its related services are **removed from the LTL Freight and Parcel profile**.



#### **Learn More**

To access and download the latest support documentation:

For US, visit <a href="https://www.fedex.com/en-us/shipping/ship-manager/software.html">https://www.fedex.com/en-us/shipping/ship-manager/software.html</a> and click "Resources and Support."

For Canada, visit <a href="https://www.fedex.com/en-ca/shipping-services.html">https://www.fedex.com/en-ca/shipping-services.html</a>

Help is also available through the FedEx Ship Manager Technical Support Center at 1.877.FDX Assist 1.877.339.2774. When prompted, say "FedEx Ship Manager Software".