



What's New in FedEx Ship Manager® 4050

Experience the difference

FedEx Ship Manager® offers a wide range of new features to help your everyday operations run more smoothly and achieve smarter shipping processes. This version of the software is bundled with the following enhancements:

- FedEx International Direct Distribution (IDD) workflow improvements
- The Dynamic Rate Quote now identifies qualifying FedEx One Rate® pricing and provides additional information when selected.
- Improved Address Checker message. Address validation messages now provide clearer guidance when an address cannot be validated.
- Added a FedEx API Registration option to the Utilities menu for support-assisted manual API registration.
- Consolidated multiple HAZMAT surcharge fields into a single field on shipping documentation for clearer display.
- Corrected the Schedule a Pickup link to direct Canadian users to the current FedEx pickup scheduling page.
- Simplified the Help menu and refreshed the About screen with an updated image and streamlined layout.
- Enhanced demand charge calculations for eligible FedEx Ground® Economy shipments. When applicable, the Demand - Residential Delivery Charge appears as a separate line item in the Courtesy Rate Quote.

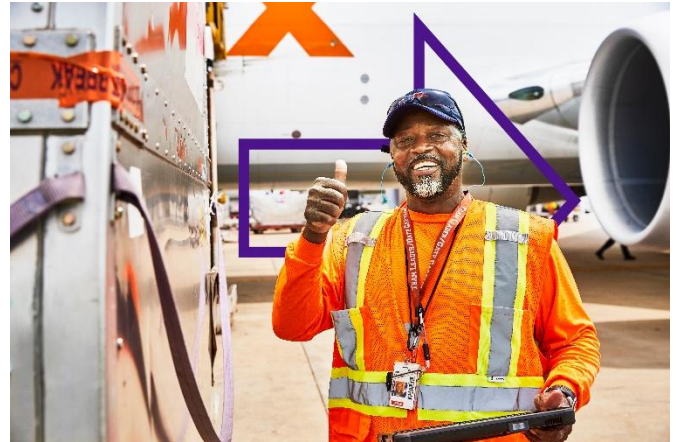
FedEx Ship Manager® enhancements

FedEx Ship Manager 4050 includes updates and enhancements to the **FedEx International Direct Distribution (IDD) workflow**. A new **Shipment Summary Description** field has been added for certain Canada IDD shipments. The field supports up to 512 characters and is required when these conditions apply.



Additional IDD updates include IDD **reporting and dashboard behavior improvements**, a **Consolidated Commercial Invoice and Commercial Invoice**, and improvements to the IDD **ACE Manifest report**.

When a shipment qualifies for **FedEx One Rate® pricing**, **One Rate** now appears next to the **Dynamic Rate Quote** on the shipping screen. Selecting the Dynamic Rate Quote displays an informational message confirming that the displayed amount reflects the lowest available FedEx One Rate price.



The **Address Checker** now displays a clearer message when an address can't be validated. The updated message advises users to **confirm the address with the recipient** before shipping, helping reduce confusion and improve address accuracy.

The **Address Checker dialog** has also been simplified to include a single **OK** button that returns users directly to the address entry fields so they can **quickly review and correct the information**.





A new FedEx API **Registration option** has been added to the Utilities menu. This option allows Technical Support to assist with manually registering FedEx APIs when automatic authentication is unsuccessful.

If directed by FedEx Technical Support, users can enter a **Security code** provided by **Technical Support** to complete the registration process and restore API functionality.



The display of **Hazardous Materials** (HAZMAT) surcharge information on shipping documentation is now simplified.

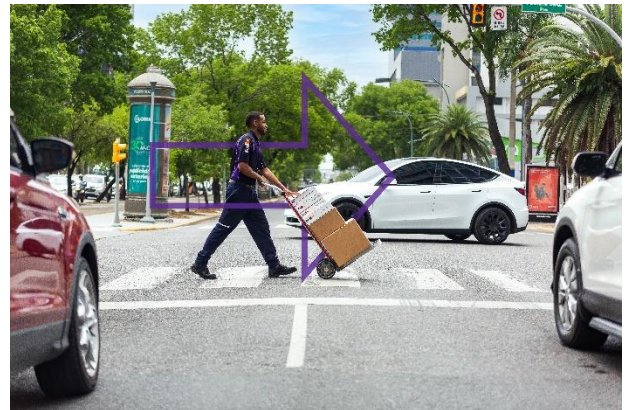
The fields **List Haz Surcharge** and **Haz Surcharge** have been replaced with a single consolidated field, **List Hazmat surcharge**, which now appears on the shipping label doctab.

This change improves clarity by ensuring that HAZMAT surcharge information is displayed in one consistent location rather than across multiple fields.



When Canadian users select **Schedule a Pickup**, they are now directed to the current FedEx pickup scheduling page.

This update resolves an issue that could prevent users from accessing the correct pickup scheduling website.



This release includes several updates to the **Help menu** and **About** screen to simplify the user interface.

The **How Can We Improve?** option has been removed from the Help menu. The **About** screen has also been refreshed with an updated image and a simplified layout that removes the previous text box.

These updates provide a cleaner, more streamlined user experience while maintaining access to existing Help resources.



FedEx Ship Manager 4050 supports **enhanced demand charge calculations** for eligible **FedEx Ground® Economy** shipments.

When applicable, the **Demand - Residential Delivery Charge** appears as a separate line item in the **Courtesy Rate Quote**. The charge may reflect customer-specific pricing criteria established by FedEx.

Learn More

To access and download the latest support documentation:

For US, visit www.fedex.com/en-us/shipping/ship-manager/software.html and click “Resources and Support.”

For Canada, visit www.fedex.com/en-ca/shipping-services.html

Help is also available through the FedEx Ship Manager Technical Support Center at 1.877.FDX Assist 1.877.339.2774. When prompted, say “FedEx Ship Manager Software”.