



Account Validation:

You need the following information in order to obtain a FedEx Ship Manager® Software download link and/or Product Key:

- Account number (xxxx-xxxx-x)
- Contact Name (Bill To or Shipper)
- Address (Bill To or Shipper)

- Phone number (Bill To or Shipper)
- Billing Method used for your account:
 - Invoiced (provide a recent FedEx invoice number)
 - Credit card billed (last 4 digits of the credit card)
 - EDI

Once all information is available, please contact the FedEx Technical Support Center at 1.877.FDX Assist 1.877.339.2774, Monday through Friday, 7 a.m. to 9 p.m. CST; and Saturday, 9 a.m. to 3 p.m. CST.