



What's New in FedEx Ship Manager® Server v 14.0.1

Experience the difference

With the ease of use and speed of FedEx Ship Manager Server v. 14.0.1, you will find that your day-to-day operations run smoother, and shipping processes work smarter.

FedEx® Global Returns Email Return Labels

Simplify the returns process for customers with FedEx Global Returns Email Return Labels, a new convenient returns option utilizing the origin/destination pairs that currently exist for print return labels. Create and send return labels electronically to customers providing them with several options:

- Click the email link, print the return label, apply to the package and then request pickup or drop the package off at the nearest FedEx drop-off location.
- You may also give the Return shipper the ability to edit the return label and customs documentation once they access the link in the email notification.

Many of these FedEx Global Returns enhancements also apply to US domestic email return label shipments. For more information, go to fedex.com/globalreturns.



Learn More

To take advantage of all the new features, contact your FedEx customer integration consultant or contact the FedEx Technical Support Center at 1.877.FDX. Assist 1.877.339.2774 and say "FedEx Ship Manager® Server" when prompted. You can also go to the newly redesigned FedEx Developer Resource Center at fedex.com/us/developer for interactive self-help tools, software information, documentation and Alert Notification System registration in order to receive email updates.

Expansion of Global Domestic Services

FedEx global domestic services is now available within the United Kingdom offering you greater access to customers while providing one solution for domestic and international shipments. The following services have been automated for the United Kingdom:

- FedEx Express® domestic for intra-United Kingdom (UK) has been expanded to include automation for FedEx Next Day, FedEx Next Day by 9:00 A.M., FedEx Next Day by 10:00 A.M., FedEx Next Day by Noon, FedEx Economy® and FedEx 1 Day® Freight.

Go to: fedex.com/ukservices for more information.

International Enhancements

- FedEx will mask all shipping account numbers on labels providing more protection to our customers. Account numbers will no longer print on International and non-US domestic FedEx Express plain paper shipping labels that are applied to the outside of the shipment, but will continue to print on the secondary FedEx operations/consignee label copy.

- FedEx Express is a world leader in the transport of dangerous goods. Now domestic United Kingdom shippers can take advantage of our dangerous goods expertise and ship the following FedEx Express services:

FedEx Next Day by 9:00 AM

FedEx Next Day by 10 AM

FedEx Next Day by 12 Noon

FedEx Next Day

- The International Chamber of Commerce periodically updates the Incoterms (International Commercial Terms) used in international and domestic trade contracts. FedEx Ship Manager Server v. 14.0.1 makes it easier to comply with the updates via a free form field rather than being limited to a specified list that expires with the periodic Incoterm updates.
- For FedEx International Economy DirectDistributionSM shipments, the requirement for a minimum of 2 consignees has been removed allowing only 1 consignee in order to create the shipment.
- Effective January 8, 2014, US Federal Trade Regulations (FTR) have removed three exemptions and added five new exemptions for international shipments. FedEx Ship Manager Server v. 14.0.1 ensures your shipments are in compliance with these changes, allowing you to focus on growing your business.

- The Cambodian government has removed the \$300 value restriction that was imposed on inbound goods last year. FedEx Ship Manager Server v. 14.0.1 removes this value restriction and allows goods valued at up to \$50,000 to be processed for Cambodia.

- Shipments can now be processed without interruption for new EU member, Croatia.

- Colombia is now a postal aware country. Updates have been made in FedEx Ship Manager Server v. 14.0.1 to incorporate the new 6-digit postal codes.

- Effective September 29, 2014, FedEx International First® will be expanding to 32 new origin countries. Please refer to the Service Guide for a complete listing of origin and destination pairs for FedEx International First.

New Specialty Services Enhancements

- Pharmacy Delivery Special Request (U.S. Addresses Only) enables you to designate the pharmacy as the requested delivery location for a shipment, bypassing loading docks and receiving areas. You may also specify this special request on a U. S. Domestic email label for a return shipment.
- Mitigate the risks of regulatory enforcement and service disruptions due to compliance issues related to alcohol shipments with FedEx Ground when shipping wine with FedEx in the U.S. and internationally.

For more information about alcohol shipping, go to fedex.com/wineshipping.

- FedEx Express has a number of measures in place to ensure that dangerous goods packages reach their destination safely and on time. To comply with International Air Transport Association (IATA) requirements, FX18 compliance will now print on the Shipper's Declaration when full IATA validation is turned on, helping you to avoid shipment delays and fines while simplifying the dangerous goods shipping process.

Additional Features and Services

New enhancements within FedEx Ship Manager Server v. 14.0.1 will save you time and allow you to customize your shipping options.

- Customize your FedEx Ship Manager Server configuration to meet your business needs and preferences. The new Auto Close Option gives you the ability to set close times for all meters shipping any combination of FedEx Express, FedEx Ground, FedEx SmartPost® or FedEx Freight depending on the origin country, allowing you to set the close times for all services from one convenient tab.
- We understand that your data is one of your most important business assets. FedEx Ship Manager Server v. 14.0.1 makes it easier for you to protect your data and gain access to shipping features and services that will improve your operations. This utility allows you to securely back up and restore your data in the event of a software or system failure.
- Expansions in the dangerous goods form fields allow for more characters to be entered regarding the shipment. The Technical Name (Field 446), Proper Shipping Name (Field 1903) and Authorization (Field 483) fields have all been expanded.
- FedEx Ship Manager Server v. 14.0.1 extends virtualization support to include the Microsoft Hyper V operating system, providing you greater flexibility and efficiency in your shipping operations.
- The new Messaging Utility is an intuitive tool that keeps you up to date regarding your shipments through meter level messaging, tracking number notifications, status of data files and reporting.

The screenshot displays the FedEx Ship Manager Server website with a purple header that reads "Integrate with FedEx Ship Manager Server today." Below the header, the main content area is titled "FedEx Ship Manager® Server - Accelerate your business forward". The page features several sections: a navigation menu on the left, a main heading "Enhance your operations with the power of FedEx" with a sub-heading "Accelerate package shipping and streamline your supply chain. FedEx Ship Manager Server can help with FedEx functionality built right into your business systems and software.", and several content blocks with images and text. One block is titled "High speed for your high-volume shipping" and includes an image of a worker at a computer. Another block is titled "How it works" and includes an image of a worker scanning a package. A third block is titled "Benefits" and includes an image of a worker at a computer. A fourth block is titled "Features and services" and includes an image of a worker at a computer. The page also includes a "Get the latest news and alerts from the FedEx Developer Resource Center" section and a "Need help finding your product?" section.

New Resources

Go to [fedex.com/server](https://www.fedex.com/server) to learn more about FedEx Ship Manager Server and how integration with your existing business systems can make shipping around the world faster and easier. The business site will provide you with online developer resources along with feature and service information.

FedEx. Solutions That Matter.®