



FedEx Ship Manager[®] Server v17.0.4 Release Notes

Description

A hardware and software system for high-volume shippers, giving customers the speed and convenience of a dedicated shipping solution for FedEx.

Version 17.0.4 is an incremental release for the FedEx Ship Manager Server 17.0.0 family that brings additional enhancements for you.

Product Key

Product key: PIWNYR5MKY54Z4F3

Product key expires: Dec. 31, 2019

Upgrade Paths

FedEx Ship Manager Server v17.0.4 will upgrade over the following software versions:

FedEx Ship Manager Server v17.0.4 Upgrade Paths						
15.0.1	15.0.3	15.0.4	15.0.5	15.0.6	15.0.7	15.0.8
16.0.1	16.0.2	16.0.3	16.0.4	16.0.5	16.0.6	
17.0.1	17.0.2	17.0.3				

Customer Support

If you have questions or need assistance, please contact the FedEx Technical Support Center at **1.877.FDX.Assist 1.877.339.2774**, Monday through Friday, 7 a.m. to 9 p.m. CST; and Saturday, 9 a.m. to 3 p.m. CST.



Additional Resources

Go to fedex.com/server to learn more about FedEx Ship Manager Server and how integration with your existing business systems can make shipping around the world faster and easier. This business site will provide you with online developer resources along with feature and service information.

Version 17.0.4 of FedEx Ship Manager Server brings the following 2018 Holiday Season Surcharge Updates:

Effective Nov. 19, 2018, through Dec. 24, 2018, FedEx will apply additional peak surcharges to shipments that qualify as oversized or unauthorized, or those that necessitate additional handling. These peak surcharges will be in addition to existing charges. See the table below or click [here](#) for additional details.

Surcharge Name (existing)	Surcharge Amount (existing as of Sept.3, 2018)	Peak Surcharge Name	Additional Peak Surcharge Amount Eff. Nov. 19, 2018 – Dec. 24, 2018
Additional Handling Surcharge	\$12 per package (dimension) \$20 per package (weight) \$12 per package (packaging)	Peak – Additional Handling Surcharge Applicable Services: U.S. express package services and U.S. and international ground services	\$3.20 per package
Ground Unauthorized Package Charge	\$675 per package	Peak – Ground Unauthorized Package Charge Applicable Services: U.S. and international ground services	\$150 per package
Oversize Charge	\$80 per package	Peak – Oversize Charge Applicable Services: U.S. express package services and U.S. international ground services	\$27.50 per package

Version 17.0.4 of FedEx Ship Manager Server also brings the following additional features:

- Return Rates enhancement in this release, enables server to return rates and process labels even when the rate files are expired or have conflicts and are returned as zero, blank or null.
- FedEx Ship Manager Server SmartPost Delivery confirmation numbers enhancement recycles SmartPost delivery confirmation numbers faster to minimize the risk of running out.

Where do I find the newest updates?

Go to fedex.com/us/2018rates to:

- Obtain general FedEx shipping rate information.
- Learn how to use FedEx rate tools.
- Get answers to frequently asked questions.