



FedEx Ship Manager[®] Server v20.04 Release Notes

Description

A software solution for high-volume shippers, giving customers the speed and convenience of a dedicated shipping solution from FedEx.

Version 20.04 is a general release for the FedEx Ship Manager Server 20.00 family.

Product Key

Use the following Product key for new installation.

Product key: ZJV3S3AMKY54Z4F3

Product key Expires: Oct. 15, 2023

Upgrade Paths

FedEx Ship Manager Server v20.04 will upgrade over the following software versions:

FedEx Ship Manager Server v20.04 – Upgrade Paths			
17.07	17.08	17.10	17.11
18.02	18.07	18.09	18.10
20.01	20.02		

Note: Upgrade from other versions to 20.04, please contact FedEx support representative

FedEx Ship Manager Server v20.04 – Silent Upgrade	
20.01	20.02



Additional Resources

Go to fedex.com/server to learn more about FedEx Ship Manager Server and how integration with your existing business systems can make shipping around the world faster and easier.

This business site will provide you with online developer resources along with feature and service information.

Hardware Requirements

Visit [FedEx Developer Resource Center](#) for Hardware Requirements.

Note: For latest feature details check FedEx Ship Manager What's New and Technical What's New documents.

Customer Support

If you have questions or need assistance, please contact the FedEx Technical Support Center at **1.877.FDX.Assist 1.877.339.2774**, Monday through Friday, 7 a.m. to 9 p.m. CT; and Saturday, 9 a.m. to 3 p.m. CT.

Learn More

To take advantage of all the new features, contact your FedEx customer integration consultant or contact the FedEx Technical Support Center.

- For the United States and Canada, call 1.877.339.2774 or visit our [Support Page](#).

You can also visit [FedEx Developer Resource Center](#) for interactive self-help tools, software information, software downloads, documentation, and access Alert Notification System registration in order to receive email updates.