



See What's New with FedEx Ship Manager® Server v20.04

Experience the Difference

The 20.04 version of FedEx Ship Manager Server (FSMS) brings enhancements to global markets with core feature enhancements and improved services. New version is packed with performance boost, new methods, and better options to access our services with easy and minimal code change.

Here are the Highlights

FedEx® International Connect Plus is a contractual service for international e-commerce merchants, which provides you complete control over your package with the advantage of faster and convenient Business-to-consumer (B2C) deliveries.

United States-Mexico-Canada trade agreement (USMCA/T-MEC/CUSMA) updates made in this software version helps you reduce costs, provide accurate duty and tax assessment and increase the predictability of cross-border transactions.

Electronic Export Information filing is simplified to save your time by letting you progress with the shipment by filing in the only necessary information. Your shipments are now compliant with export regulations.

The **Revised rates** for high-cost service areas and additional handling surcharges, applicable for the U.S., Canada, and Mexico regions.

Get **flexible residential delivery** with FedEx Home Delivery®. Delivery is now available to all U.S. residential locations Monday-Friday, and to most on Saturday and many on Sunday.



Now configure Meter Settings at ease as you have the convenience to choose **Standard List Rates** individually under FedEx Express and FedEx Ground shipping options.

Now enjoy safer and quicker data transfer through the newer version of FSMS which is secure with the security protocols updated to **Transport Layer Security 1.3**

You can now register new meters for **non-postal-aware countries** without any dummy postal code.



Learn More

To take advantage of all the new features, contact your FedEx customer integration consultant or contact the FedEx Technical Support Center.

- United States and Canada: call **1.877.339.2774**. Support hours are 7 a.m. to 9 p.m. CT Monday through Friday and 9 a.m. to 3 p.m. CT Saturday.
- Europe: email techsupport_emea@fedex.com
- The Indian Subcontinent, the Middle East and Africa: email meisatechsupport@fedex.com
- Asia-Pacific: email fdxhelpdesk@fedex.com
- Brazil: email ct-brazil@corp.ds.fedex.com
- The rest of Latin America and the Caribbean: [click here](#) for your country's dedicated support phone number

You can also go to the newly redesigned FedEx Developer Resource Center at fedex.com/us/developer for interactive self-help tools, software information, documentation and Alert Notification System registration in order to receive email updates.