



Dear FedEx Customer:

We would like to inform you that, due to an update in Chilean Tax Legislation, starting in January 1st 2021, there is an obligation to emit electronic invoices to replace paper invoices.

This modality will be applied for customers without a FedEx account that make house pick ups and drop offs in our ShipCenters.

Our couriers and service agents will coordinate the delivery of the invoice to your e-mail.

For more information, please contact our Customer Service Center through our website at www.fedex.com/cl or by phone calling at 800.36.3030.

We appreciated your preference and we hope to keep attending your future shipping needs.

Sincerely,

FedEx Express Chile