

What's new in FedEx Web Services

New enhancements have arrived to make your life easier and give you new confidence in shipping.

FedEx Web Services now offer even more functionality to save you time and effort, and expand your shipping capabilities.

Streamlining your shipping

FedEx® Global Returns. This new service will facilitate returns between all regions as well as intra-country domestic shipments in U.S., Brazil, Canada, Colombia, Mexico, Switzerland and United Arab Emirates. Users will enjoy:

- Shipping label and customs documentation creation for both outbound and return shipments on all shipping platforms
- Worldwide capabilities using existing FedEx Express® and FedEx Ground® networks
- “Anywhere to anywhere” return capability, including the ability to use the current U.S. domestic returns offering for the return leg of the shipment

FedEx Freight®. Now you can use a single shipping device for all modes of shipping, preparing and managing FedEx Freight shipments with the same solutions you use for FedEx Express® and FedEx Ground® shipments. The integration of FedEx Freight into FedEx Web Services provides greater ease in freight shipping, both domestically and internationally.

The benefits of this integration include:

- International LTL shipping capabilities for customers in the U.S., Canada and Mexico
- Domestic LTL within Canada and Mexico
- Streamlined creation of Bills of Lading and shipping labels for international shipments
- Local Bills of Lading: Canadian, Mexican, and Mexican Service Order
- Local language, currency and metric units of measure
- Printing of up to 500 thermal labels, and labels with a four-quadrant label print and starting quadrant option



Learn More

Migrate to FedEx Web Services today to take advantage of all the new features. Go to fedex.com/us/developer to access the FedEx Developer Resource Center for additional information about FedEx Web Services.

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Intra-Country Shipping. Expanded shipping options within select EU Countries. FedEx has expanded our shipping options to include intra-country shipping in Germany, France, Italy, The Netherlands, Belgium, Denmark and Luxembourg. FedEx Priority Overnight® service is now available in these locations. Additionally, we have expanded our shipping options in India to include FedEx Standard Overnight™, FedEx Priority Overnight™ and FedEx Economy™.

Intelligent Mail® package barcode (IMpb). FedEx SmartPost® users will experience the better end-to-end visibility and enhanced performance of the new U.S. Postal Service® (USPS®) Intelligent Mail barcode (IMpb). Mandated by the USPS for all commercial and online consumers, the IMpb has new data elements that define mail class, subclass and extra services within the barcode.

FedEx Priority Alert™ Proactive management of shipments with priority boarding and clearance — a real benefit for customers whose shipments are time-critical, environmentally sensitive or high value. Rolling out to 70+ countries between March and October 2012, this global priority alert service will be available in two tiers:

- **FedEx Priority Alert**, a specialized contract-only, fee-based service that combines 24/7 support, advanced shipment monitoring, proactive notification and customized package recovery for critical and time-sensitive shipments. Shipments also receive boarding priority and clearance priority over like services.
- **FedEx Priority Alert Plus™**, all the features of FedEx Priority Alert plus intervention capabilities like dry-ice replenishment, gel-pack exchange, and cold storage.

Enhanced International Traffic in Arms (ITAR) Routing.

A streamlined process facilitates the shipment and clearance of defense-related articles, to help reduce customs issues, shipment delays and associated fines/penalties. Ensure the ITAR special handling option is indicated in your shipping transaction input, including exemption or license data if applicable.

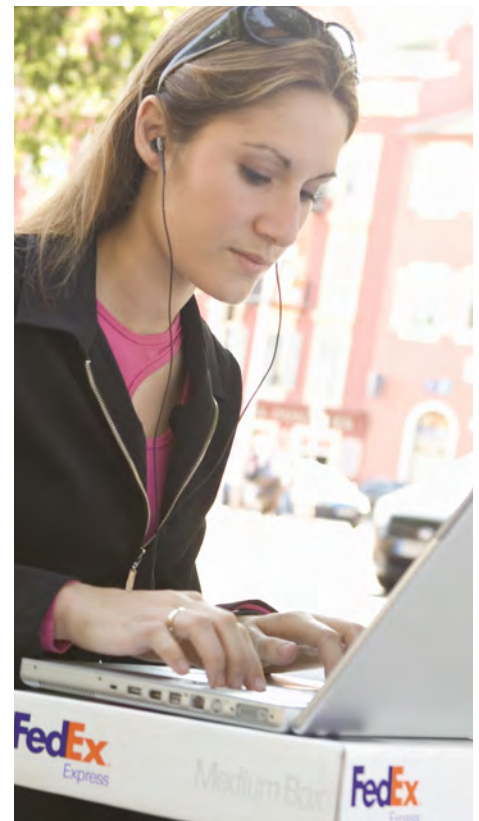
Also in FedEx Web Services, users can now opt for FedEx International Control Export® (FICE), a fee-based service where FedEx personnel review a shipment's papers and check for proper licensing before the shipment leaves the U.S.

Both enhancements facilitate shipment and clearance, and help to reduce customs issues, shipment delays and associated fines/penalties.

More Functionality for Shippers of Dangerous Goods.

Customers will now have the ability to validate whether their dangerous goods item meets current International Air Transport Association (IATA) regulations for air transport. In addition to opening access to the IATA table, the enhancement will also enable customers to produce the FedEx 1421c shipper's declaration.

Enhanced Locator Features. The locator service will now support location queries by address, phone number and geographic coordinates.



2010 INCOTERMS Update. To accommodate a revision to the International Chamber of Commerce list of trade terms, FedEx Web Services now includes two new terms of sale — DAT (Delivered at Terminal) and DAP (Delivered at Place) — and prints the values on applicable shipping documentation.

Choice of Currency Type. This enhancement will allow customers to specify in which currency (ISO or FedEx standard) they desire their rate quote calculated and returned. A customer may specify the preferred currency by setting the RateRequestType as "PREFERRED."

OpenShip. Using OpenShip, customers can create and enter information for a shipment as it is received throughout the day, rather than entering the information all at once when the shipment is ready to be processed. A shipment can remain "open" for up to seven days, accepting packages as they are entered, and closes only when confirmed. This allows more shipping flexibility.



Learn more about FedEx Web Services

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FedEx. SolutionsThat Matter.™

