



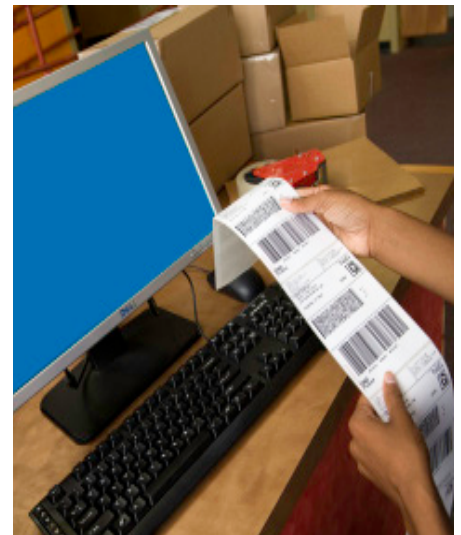
# What's New with FedEx Ship Manager® Server

**Time is money.** FedEx Ship Manager Server v13.0.1 allows your business to focus more on the bottomline and less on administrative tasks through streamlined shipping processes and improved access to customers around the world.

## Global Expansion of FedEx Domestic Services

You can now ship domestically in more countries thanks to the ongoing global expansion of FedEx domestic services. The following services have been added to FedEx Ship Manager Server v13.0.1 for the indicated countries.

- FedEx Priority Overnight™ intra-country domestic for Austria, Czech Republic, Finland, Hungary, Norway, Poland, Russia, Spain and Sweden.
- FedEx Economy intra-country domestic for France, Germany, Italy, Russia and Spain.
- Automation support for domestic India shipments via FedEx Priority Overnight™, FedEx Standard Overnight™, FedEx Economy™, Collect On Delivery (COD) and Delivery on Invoice Acceptance (DIA). Go to **fedex.com/in** for more information.
- Freight To Collect (FTC) and Same Day Services (contracted) shipments for intra-Mexico are now automated in FedEx Ship Manager Server v13.0.1, providing one solution for more of your supply chain needs.



## Learn More

To take advantage of all the new features, contact your FedEx customer integration consultant or contact the FedEx Technical Support Center at 1.877.FDX.Assist 1.877.339.2774 and say "FedEx Ship Manager® Server" when prompted. You can also go to the newly redesigned FedEx Developer Resource Center, **fedex.com/us/developer** for interactive self-help tools, software information, documentation and Alert Notification System registration in order to receive email updates.

## International Enhancements

Trust FedEx to stay ahead of international regulations that affect your shipments. New services have been automated to meet your business needs around the world. The following international enhancements within FedEx Ship Manager Server v13.0.1 will keep your shipments moving and provide access to more global regions.

- You can now ship FedEx International First® to more destinations. FedEx International First offers early morning delivery of time-sensitive shipments to the US and major countries worldwide. The following countries have been incorporated into the FedEx portfolio of automation tools: Australia, Austria, Brazil, Canada, Denmark, Puerto Rico, India, Japan, Luxembourg and Mexico. For a complete list of countries where FedEx International First is available, go to **fedex.com**.
- Create a seamless customer experience with FedEx® Global Returns. You now have the flexibility to link your outbound and return shipment or create a standalone return shipment within FedEx Ship Manager Server v13.0.1 across and within the following regions: Asia Pacific, Europe, Middle East, Africa, Latin America, Canada and the US. This convenient feature saves you and your customers precious time while also providing relief on duties and taxes. Impacts FedEx International First®, FedEx International Priority®, FedEx International Economy®, FedEx International Ground®, FedEx International Priority® Freight and FedEx Economy® Freight shipping. For more information, go to **fedex.com/us/global-returns**.
- To comply with customs regulations and prevent the delay of shipments, the country code for the Netherlands Antilles has been expanded from one single country code of "AN" to the following country codes:
  - Curacao (CW)
  - Saint Martin, French Control (MF)
  - Caribbean Netherlands (BQ)
  - Bonaire (BQ)
  - Saba (BQ)
  - Sint Eustatius (BQ)
  - Sint Maarten, Dutch Control (SX)

- Avoid caged shipments and potential fines or penalties resulting from recent changes to laws and regulations for Cambodia-bound shipments. Products or goods valued at \$300 or more can no longer be accepted for Cambodia destinations. In order to protect customers from caged shipments and potential fines/penalties, FedEx Ship Manager Server v13.0.1 will return an error to prevent Cambodia-bound shipments with a value of \$300 or more from being processed. This change affects FedEx Express International shipments.
- Eliminate unnecessary manual processes and shipping interruptions created by incorrect paperwork with the automation of the NAFTA Status Roles on the Commercial Invoice/ Universal Commercial Invoice via FedEx Ship Manager Server v13.0.1. This feature impacts shipments from the US (including PR) to Canada, Canada to US, and MX to US or Canada.

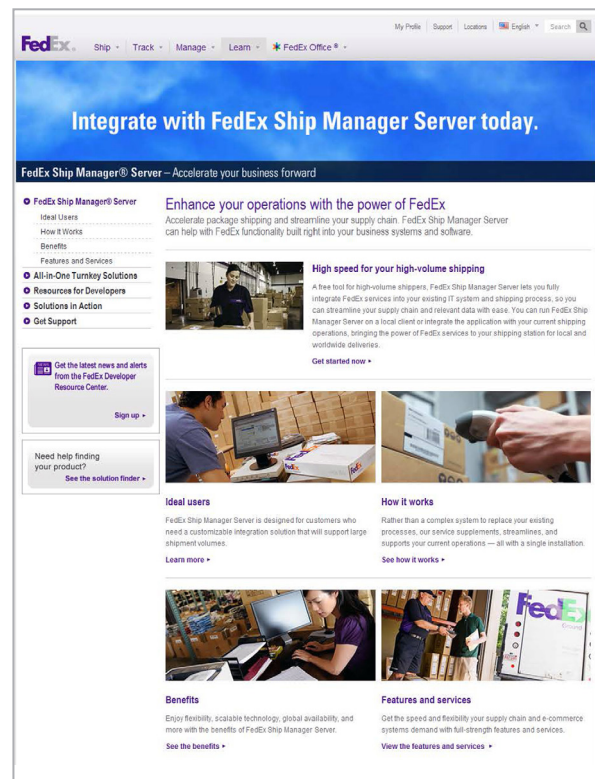
## Additional Features and Services

New enhancements within FedEx Ship Manager Server v13.0.1 automate tasks to save you time and allow you to customize your shipping experience.

- Increase the visibility of your brand, maximize your sales efforts and more with our easy-to-use, customizable shipping label options. Additional enhancements include the support of new barcode types as well as larger thermal label print stock (8" and 9").
- Ease the burden of freight documentation for shipments involving the US, Canada and Mexico with the enterprise PDF formatted Bill of Lading that updates real-time as changes occur.
- In accordance with regulatory guidelines of the International Air Transport Association (IATA), FedEx Ship Manager Server v13.0.1 will capture additional information for certain Class 1 Dangerous Goods commodities (explosives) to be uploaded and printed on the Shipper's Declaration of Dangerous Goods Form. The additional information is related to Net Explosive Mass Abbreviation, Net Explosive Mass Unit of Measure and Net Explosive Mass Amount. This enhancement will

prevent unnecessary fines and delayed shipments.

- The Close By Reference Field feature allows shipments to be confirmed, picked up and processed prior to the end of day close. You now have greater flexibility in processing shipments and closing intra-US and international shipments for FedEx Express and FedEx Ground (including FedEx SmartPost®) via any of the customer reference fields.
- FedEx Express international shippers now have more Saturday delivery options. FedEx International Priority DirectDistribution®, FedEx International Economy DirectDistribution<sup>SM</sup> Service and FedEx International Priority DirectDistribution® Freight shipments that are not processed until Wednesday, Thursday or Friday now have the option to be delivered on Saturday.
- The new FedEx 1D barcode label provides additional package level information while improving the label layout and barcode legibility—which means increased read rates and service reliability. With the release of FedEx Ship Manager Server v13.0.1, the FedEx 1D barcode will be the only label supported by FedEx Express shipping services. For more information, go to [fedex.com/barcodeupdates](http://fedex.com/barcodeupdates).



The screenshot shows the FedEx Ship Manager Server website. The top navigation bar includes 'FedEx', 'Ship', 'Track', 'Manage', 'Learn', and 'FedEx Office'. The main heading is 'Integrate with FedEx Ship Manager Server today.' Below this, there's a sub-heading 'FedEx Ship Manager® Server — Accelerate your business forward'. The page is divided into several sections: 'Ideal Users' (listing FedEx Ship Manager Server, All-in-One Turnkey Solutions, Resources for Developers, Solutions in Action, and Get Support), 'Enhance your operations with the power of FedEx' (describing how it accelerates shipping and streamlines supply chains), 'High speed for your high-volume shipping' (highlighting its use as a free tool for high-volume shippers), 'Ideal users' (targeting those needing customizable integration), 'How it works' (explaining it's a simpler replacement for existing systems), 'Benefits' (listing flexibility, scalability, and global availability), and 'Features and services' (emphasizing speed and flexibility). There are also links to 'Get the latest news and alerts from the FedEx Developer Resource Center' and 'Need help finding your product?'.

## New Resources

Go to [fedex.com/server](http://fedex.com/server) to learn more about FedEx Ship Manager Server and how integration with your existing business systems can make shipping around the world faster and easier. This new business site will provide you with online developer resources along with feature and service information.

FedEx. Solutions That Matter.<sup>SM</sup>