



FedEx Express Freight Service Areas Effective January 6, 2014

| Service Area Designation | Service Area | Delivery Commitments (Monday-Friday) ⁽¹⁾ | | | | | Money-Back Guarantee Applies? | Service Area | | | Dangerous Goods ⁽⁶⁾ Available? | | |
|--|--------------|---|--|---------------------------------|---------------------------------|---------------------------------|-------------------------------|--|--|--|--|------------|--------------------|
| | | Delivery Commitment | FedEx First Overnight [®] Freight | FedEx 1Day [®] Freight | FedEx 2Day [®] Freight | FedEx 3Day [®] Freight | | Pickup Surcharge Applies? ⁽³⁾ | Delivery Surcharge Applies? ⁽³⁾ | Saturday Pickup/Delivery Available? ⁽⁴⁾ | FedEx [®] Collect on Delivery ⁽⁵⁾ Available? | Accessible | Inaccessible |
| Primary (Metro) | H0 | To Door | Next Business Day by 9 a.m. | Next Business Day by 10:30 a.m. | 2nd Business Day by Noon | 3rd Business Day by 3 p.m. | Yes | Yes | Yes | Yes | Yes | Yes | Yes |
| Primary | H1 | To Door | Next Business Day by 9 a.m. | Next Business Day by 10:30 a.m. | 2nd Business Day by Noon | 3rd Business Day by 3 p.m. | Yes | No | No | Yes | Yes | Yes | Yes |
| Primary | H2 | To Door | Next Business Day by 10:30 a.m. | Next Business Day by Noon | 2nd Business Day by Noon | 3rd Business Day by 3 p.m. | Yes | No | No | Yes | Yes | Yes | Yes |
| Primary | H3 | To Door | Next Business Day by Noon | Next Business Day by 4:30 p.m. | 2nd Business Day by 4:30 p.m. | 3rd Business Day by 4:30 p.m. | Yes | No | No | Yes | Yes | Yes | Yes |
| Extended | H4 | To Door | Not Available | Next Business Day by 5 p.m. | 2nd Business Day by 5 p.m. | 3rd Business Day by 5 p.m. | Yes | Yes | Yes | No | No | No | Yes ⁽⁶⁾ |
| Extended | H5 | To Door | Not Available | 2nd Business Day by 5 p.m. | 3rd Business Day by 5 p.m. | 4th Business Day by 5 p.m. | Yes | Yes | Yes | No | No | No | Yes ⁽⁶⁾ |
| Extended | H6 | To Door | Not Available | 3rd Business Day by 5 p.m. | 4th Business Day by 5 p.m. | 5th Business Day by 5 p.m. | Yes | Yes | Yes | No | No | No | Yes ⁽⁶⁾ |
| Extended (Destination: FedEx Express Freight Location) | H7 | To FedEx Express Freight Location | Not Available | Next Business Day by 4:30 p.m. | 2nd Business Day by 4:30 p.m. | 3rd Business Day by 4:30 p.m. | Yes ⁽²⁾ | Yes | Yes | No | No | No | Yes ⁽⁶⁾ |

(1) Delivery commitment for primary service areas (H0, H1, H2 and H3) begins when the shipment is picked up by FedEx Express or dropped off at the FedEx Express Freight origin location by the shipper or shipper's cartage agent. Delivery commitment for extended service areas (H4, H5, H6 and H7) begins when the shipment is tendered to FedEx at the FedEx Express Freight origin location or dropped off at the FedEx Express Freight origin location by the shipper or shipper's cartage agent. Delivery commitment for service areas H0, H1, H2, H3, H4, H5 and H6 ends when the shipment is delivered and signed for by the recipient. Delivery commitment for H7 ends when the shipment is delivered to the FedEx Express Freight destination location.

(2) The money-back guarantee for shipments to H7 applies only to the portion of the move handled directly by FedEx; for more information, see the FedEx Money-Back Guarantee Policy section in the FedEx Express Terms and Conditions.

(3) Shipments picked up and/or delivered to metro and/or extended service area ZIP codes are assessed a pickup and/or delivery charge.

(4) Saturday pickup/delivery is available in several U.S. markets with FedEx First Overnight Freight, FedEx 1Day Freight and FedEx 2Day Freight for an additional charge. Hold at Location service is not available with Saturday delivery. To determine if Saturday pickup/delivery is available for your shipment, use the Service Area Locator at <http://www.fedex.com/us/ExpressFreight/SALocator/ServiceLocator.jsp> or call 1.800.332.0807.

(5) FedEx Collect on Delivery (C.O.D.) is available to and from primary service areas for FedEx 1Day Freight, FedEx 2Day Freight and FedEx 3Day Freight shipments for an additional charge. C.O.D. is not available to and from extended service areas for FedEx Express[®] Freight shipments.

(6) Accessible dangerous goods can be shipped via FedEx First Overnight Freight or FedEx 1Day Freight to and from primary service areas only. Inaccessible dangerous goods can be shipped via FedEx First Overnight Freight, FedEx 1Day Freight, FedEx 2Day Freight and FedEx 3Day Freight to and from primary and extended service areas. Additional shipping fees apply.

FedEx Express Freight International Service Areas Effective August 11, 2010

Shipments Inbound to the U.S.

| Service Area Designation | Service Area | Delivery Commitments (Monday-Friday) ⁽¹⁾ | | | | Dangerous Goods ⁽⁴⁾ Available? | | |
|--|--------------|---|---------------------------------------|--------------------------------------|-------------------------------|--|--------------------|--------------------|
| | | Delivery Commitment | FedEx International Priority® Freight | FedEx International Economy® Freight | Money-Back Guarantee Applies? | Saturday Pickup/Delivery Available? ⁽³⁾ | Accessible | Inaccessible |
| Primary (Metro) | H0 | To Door | By 10:30 a.m. | By Noon | Yes | Yes ⁽³⁾ | Yes ⁽⁴⁾ | Yes ⁽⁴⁾ |
| Primary | H1 | To Door | By 10:30 a.m. | By Noon | Yes | Yes ⁽³⁾ | Yes ⁽⁴⁾ | Yes ⁽⁴⁾ |
| Primary | H2 | To Door | By Noon | By 3 p.m. | Yes | Yes ⁽³⁾ | Yes ⁽⁴⁾ | Yes ⁽⁴⁾ |
| Primary | H3 | To Door | By 4:30 p.m. | By 4:30 p.m. | Yes | Yes ⁽³⁾ | Yes ⁽⁴⁾ | Yes ⁽⁴⁾ |
| Extended | H4 | To Door | By 5 p.m. | By 5 p.m. | Yes | No | No | No |
| Extended | H5 | To Door | Plus 1 Business Day by 5 p.m. | Plus 1 Business Day by 5 p.m. | Yes | No | No | No |
| Extended | H6 | To Door | Plus 2 Business Days by 5 p.m. | Plus 2 Business Days by 5 p.m. | Yes | No | No | No |
| Extended (Destination: FedEx Express Freight Location) | H7 | To FedEx Express Freight Location | By 4:30 p.m. | By 4:30 p.m. | Yes ⁽²⁾ | No | No | No |

(1) Delivery commitment begins when the shipment is picked up by FedEx Express or dropped off at the FedEx Express Freight origin location by the shipper or shipper's cartage agent. Delivery commitment for service areas H0, H1, H2, H3, H4, H5 and H6 ends when the shipment is delivered and signed for by the recipient. Delivery commitment for H7 ends when the shipment is delivered to the FedEx Express Freight destination location.

(2) Money-back guarantee for shipments to H7 applies only to the portion of the move handled directly by FedEx; see the Money-Back Guarantee Policy section in the FedEx Express Terms and Conditions for additional details.

(3) Saturday pickup/delivery is available in several U.S. markets with FedEx International Priority Freight for an additional charge. Saturday pickup is available in several U.S. markets with FedEx International Economy® Freight for an additional charge. Hold at Location service is not available with Saturday delivery. To determine if Saturday pickup/delivery is available for your shipment, visit fedex.com/serviceguide or call FedEx Customer Service.

(4) Accessible and inaccessible dangerous goods can be shipped via FedEx International Priority Freight service to and/or from primary service areas and select countries only. Please call FedEx Customer Service to find coverage for accessible and inaccessible dangerous goods. Additional shipping fees apply.

FedEx Express Freight International Service Areas Effective January 3, 2011

Shipments to Countries Other Than the U.S.

| Service Area Designation | Service Area | Delivery Commitments (Monday-Friday) ⁽¹⁾ | | | | Dangerous Goods ⁽⁴⁾ Available? | | |
|--|--------------|---|---------------------------------------|--------------------------------------|-------------------------------|---|--------------------|--------------------|
| | | Delivery Commitment | FedEx International Priority® Freight | FedEx International Economy® Freight | Money-Back Guarantee Applies? | Saturday Delivery ⁽³⁾ Available? | Accessible | Inaccessible |
| Primary | H1 | To Door | By Noon | By Noon | Yes | Yes ⁽³⁾ | Yes ⁽⁴⁾ | Yes ⁽⁴⁾ |
| Primary | H2 | To Door | By End of Day | By End of Day | Yes | Yes ⁽³⁾ | Yes ⁽⁴⁾ | Yes ⁽⁴⁾ |
| Extended (Destination; FedEx Express Freight Location) | H7 | To FedEx Express Freight Location | By End of Day | By End of Day | Yes ⁽²⁾ | No | No | No |

(1) Delivery commitment begins when the shipment is picked up by FedEx Express or dropped off at the FedEx Express Freight origin location by the shipper or shipper's cartage agent. Delivery commitment for extended service areas H1 and H2 ends when the shipment is delivered and signed for by the recipient. Delivery commitment for H7 ends when the shipment is delivered to the FedEx Express Freight destination location.

(2) Money-back guarantee for shipments to H7 applies only to the portion of the move handled directly by FedEx; see the Money-Back Guarantee Policy section in the FedEx Express Terms and Conditions for additional details.

(3) Saturday delivery is available to countries where Saturday is a normal working day.

(4) Accessible and inaccessible dangerous goods can be shipped via FedEx International Priority Freight service to and/or from primary service areas and select countries only. Accessible and inaccessible dangerous goods can be shipped via FedEx International Economy Freight service from the U.S. only. Please call FedEx Customer Service to find coverage for accessible and inaccessible dangerous goods. Additional shipping fees apply.