



What's new with FedEx Ship Manager® Server

New enhancements and features have arrived to make your life easier and give you new confidence in shipping.

FedEx Ship Manager Server v 12.0.1 now features even more functionality to save you time and expand your shipping capabilities.

Streamlining your shipping

FedEx® Global Returns. This new service will facilitate returns between all regions as well as intra-country domestic shipments in U.S., Brazil, Canada, Colombia, Mexico, Switzerland and United Arab Emirates. Users will enjoy:

- Shipping label and customs documentation creation for both outbound and return shipments on all shipping platforms
- Currency conversion table
- Worldwide capabilities using existing FedEx Express® and FedEx Ground® networks
- "Anywhere to anywhere" return capability, including the ability to use the current U.S. returns offering for the return leg of the shipment
- Your returns service established and ready for future expansion.

FedEx Freight®. Now you can use a single shipping device for all modes of shipping, preparing and managing FedEx Freight shipments with the same solutions you use for FedEx Express® and FedEx Ground® shipments. The integration of FedEx Freight into FedEx Ship Manager Server provides greater ease in freight shipping, both domestically and internationally.

The benefits of this integration include:

- International less-than-truckload (LTL) shipping capabilities for customers in the U.S., Canada and Mexico
- Domestic LTL within Canada and Mexico
- Streamlined creation of Bills of Lading and shipping labels for international shipments
- Up to 50 line items and 10 special services per Bill of Lading



Learn More

To take advantage of all the new features, contact your FedEx customer integration consultant or contact the FedEx Technical Support Center at **1.877.FDX Assist 1.877.339.2774** and say "FedEx Ship Manager Server" when prompted. You can also go to **fedex.com/us/developer**. Log in to the FedEx Developer Resource Center to get in-depth information and register for the Alert Notification System to receive email updates.

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- Local Bills of Lading: Canadian, Mexican, and Mexican Service Order
- Local language, currency and metric units of measure
- Printing of up to 500 thermal labels, and labels with a four-quadrant label print and starting quadrant option
- Creation of freight shipping profiles
- Doc-tab functionality
- Ability to provide a HazMat Emergency Contact Name and Offeror Name

Intelligent Mail® package barcode (IMpb). FedEx SmartPost® users will experience better end-to-end visibility and enhanced performance of the new U.S. Postal Service® (USPS®) Intelligent Mail barcode (IMpb). Mandated by the USPS for all commercial and online consumers, the IMpb has new data elements that define mail class, subclass and extra services within the barcode.

FedEx Priority Alert.™ Proactive management of shipments with priority boarding and clearance — a real benefit for customers whose shipments are time-critical, environmentally sensitive or high value. Rolling out to 70+ countries between March and October 2012, this global priority alert service will be available in two tiers:

- **FedEx Priority Alert**, a specialized contract-only, fee-based service that combines 24/7 support, advanced shipment monitoring, proactive notification and customized package recovery for critical and time-sensitive shipments. Shipments also receive boarding priority and clearance priority over like services.
- **FedEx Priority Alert Plus.™** all the features of FedEx Priority Alert plus intervention capabilities like dry-ice replenishment, gel-pack exchange, and cold storage.

Enhanced International Traffic in Arms (ITAR)

Routing. A streamlined process facilitates the shipment and clearance of defense-related articles, to help reduce customs issues, shipment delays and associated fines/penalties. Ensure the ITAR special handling option is indicated in your shipping transaction input, including exemption or license data if applicable.

Elimination of the Origin Air Waybill (AWB) Copy.

In the past, FedEx Ship Manager Server printed two labels for most international packages: one shipping label to be affixed to the package and one Air Waybill for imaging at the origin station. Due to electronic uploads, the second label — an AWB for imaging — is no longer necessary.

Canadian Form 1421c. Canadian shippers will now be able to configure the Shipper's Declaration for Dangerous Goods form.

Technical Name Requirement. All dangerous goods require a Shipper's Declaration for Dangerous Goods and some call for a Technical Name on the form.

The Technical Name will now be provided directly by the IATA (International Air Transport Association) table, for more consistent regulatory compliance.

Intra-Country Shipping. Expanded shipping options within select EU Countries. FedEx has expanded our shipping options to include intra-country shipping in Germany, France, Italy, The Netherlands, Belgium, Denmark and Luxembourg. Priority Overnight service is now available in these locations.

2010 INCOTERMS Update. To accommodate a revision to the International Chamber of Commerce list of trade terms, FedEx Ship Manager Software now includes two new terms of sale, DAT (Delivered at Terminal) and DAP (Delivered at Place), and prints the values on applicable shipping documentation.