



What's New with FedEx Web Services

Time is money. The 2013 version of FedEx Web Services allows your business to focus more on the bottomline and less on administrative tasks through streamlined shipping processes and improved access to customers around the world.

Global Expansion of FedEx Domestic Services

You can now ship domestically in more countries thanks to the ongoing global expansion of FedEx domestic services. The following services have been added to FedEx Web Services 2013 for the indicated countries.

- FedEx Priority Overnight™ intra-country domestic for Austria, Czech Republic, Finland, Hungary, Norway, Poland, Russia, Spain and Sweden.
- FedEx Economy intra-country domestic for France, Germany, Italy, Russia and Spain.
- Domestic and international shipping is easier with FedEx Web Services version 2013. The integration of domestic shipping capabilities into FedEx customer automation allows for one platform to be used for all domestic and international shipments originating in Mexico. This feature also introduces Freight To Collect and Same Day Services (contracted services) for domestic Mexico shippers.



Learn More

To take advantage of all the new features, contact your FedEx customer integration consultant or contact the FedEx Technical Support Center at 1.877.FDX.Assist 1.877.339.2774 and say "FedEx Web Services" when prompted. You can also go to the newly redesigned FedEx Developer Resource Center, fedex.com/us/developer, for interactive self-help tools, documentation, software information and Alert Notification System registration in order to receive email updates.

- United Arab Emirates is now available as a selection for FedEx Express® shipments. The addition of the Emirate states and city names will ensure accurate delivery without delay.

International Enhancements

Trust FedEx to stay ahead of international regulations that affect your shipments. The following international automation enhancements within FedEx Web Services version 2013 will keep your shipments moving and provide access to more global regions.

- Create a seamless customer experience with FedEx Express® Global Returns. You now have the flexibility to link your outbound and return shipment or create a standalone return shipment with FedEx Web Services version 2013 across and within the following regions: Asia Pacific, Europe, Middle East, Africa, Latin America, Canada and the US. This convenient feature saves you and your customers precious time while also providing relief on duties and taxes. Impacts FedEx International First®, FedEx International Priority®, FedEx International Economy®, FedEx International Ground®, FedEx International Priority® Freight and FedEx Economy® Freight. For more information, go to fedex.com/us/global-returns.
- In accordance with regulatory guidelines of the International Air Transport Association (IATA), FedEx Web Services version 2013 will capture additional information for certain Class 1 Dangerous Goods commodities (explosives) to be uploaded and printed on the Shipper's Declaration of Dangerous Goods Form. The additional information is related to Net Explosive Mass Abbreviation, Net Explosive Mass Unit of Measure and Net Explosive Mass Amount. This enhancement will prevent unnecessary fines and delayed shipments.

Additional Feature & Service Offerings

New enhancements within FedEx Web Services version 2013 automate tasks to save you time and allow you to customize your shipping experience.

- The NAFTA Status Roles, when requested, can now be generated via FedEx Web Services 2013 on the Commercial Invoice/Universal Commercial Invoice. This option eliminates the need to manually process this documentation and prevents shipping interruptions created by

incorrect paperwork. This automated feature impacts shipments from the US (including PR) to Canada, Canada to US, and MX to US or Canada.

- FedEx Web Services version 2013 provides deferred processing of larger transaction loads via open shipping. OpenShip provides the flexibility to process shipments as they are received as opposed to the end-of-day.

FedEx. Solutions That Matter.™