



See What's New with FedEx Web Services 2017

Experience the Difference

The 2017 version of FedEx Web Services brings enhancements to make your international shipping and clearance process more efficient, provides enhanced visibility for your FedEx SmartPost® shipments, and makes your dangerous goods shipments more compliant with regulations. It also offers new tools that will improve your day-to-day shipping experience.

Here are the Highlights

FedEx® Electronic Trade Documents (ETD)

enhancement allows you to upload your trade documents at any time after completing your shipment, before the courier picks up the shipment.

You may now upload a document up to 5 MB, increasing the limit from 1 MB. For the origin or destination countries, which require the physical documents, you will now additionally be able to upload the trade documents electronically.

FedEx International Ground Consolidation (IGC)

shipment provides a way to consolidate your multiple international ground packages from Canada to the US and US to Canada into a single consolidated shipment that clears customs as one entry, significantly reducing your brokerage costs. This also reduces the time in transit for your packages and provides end-to-end visibility to your recipient.

Harmonized System Service brings you a programmatic way to find information like harmonized code and unit of measure, making your international shipping process easier.

Estimated Delivery Notification (EDN) brings a new notification option for your FedEx SmartPost shipments. FedEx Express® and FedEx Ground® shipments already support this notification feature.



Lithium Batteries Special Service Shipments now allow you to choose an appropriate classification type for your Section II Lithium Batteries.

Pickup Service now allows you to inform FedEx in advance if your FedEx Express package contains dangerous goods. That way you and the local FedEx courier can plan the pickup, better helping prevent any shipment pickup delays.

Enhanced Shipping Documentation Service allows you to retrieve and store your international shipping documents, generated during shipment processing, to your local computer for later retrieval.

Third Party Billing for FedEx SmartPost® offers a new billing option for payers, who perform FedEx SmartPost shipments.

Learn More

To take advantage of all the new features, contact your FedEx customer integration consultant or contact the FedEx Technical Support Center.

- For the United States and Canada, call 1.877.339.2774 or send an email to websupport@fedex.com
- For Europe, send an email to emeawebservices@fedex.com
- For the Indian Subcontinent, the Middle East and Africa, send an email to meisawebservices@fedex.com
- For Asia-Pacific (APAC), send an email to apacwebservices@fedex.com
- For Latin America and the Caribbean (LAC), send an email to tsc@corp.ds.fedex.com

Refer to fedex.com/us/web-services to know how FedEx Web Services helps to effectively automate your shipping process.

You can go to the newly redesigned FedEx Developer Resource Center at www.fedex.com/us/developer for interactive self-help tools, software information, documentation and Alert Notification System registration in order to receive email updates.

Dangerous Goods (FedEx® DG Ready)

Enhancements offer you a simplified way to ship FedEx Express dangerous goods (DG) and FedEx Ground hazardous materials (hazmat) when you use a 3rd party FedEx DG Ready Solution to create your DG declaration or hazmat shipping paper and upload the data to FedEx before creating a shipping label.

FedEx DG Ready 3rd party solutions have already done the work of integrating with a new web service, Dangerous Goods Data Service (DGDS). However, you may choose to integrate directly to DGDS yourself. Either way, FedEx DG Ready allows you to ship DG and hazmat with confidence as you reduce errors and save time.

Learn more and find a list of 3rd party FedEx DG Ready solution providers at fedex.com/dgready.